

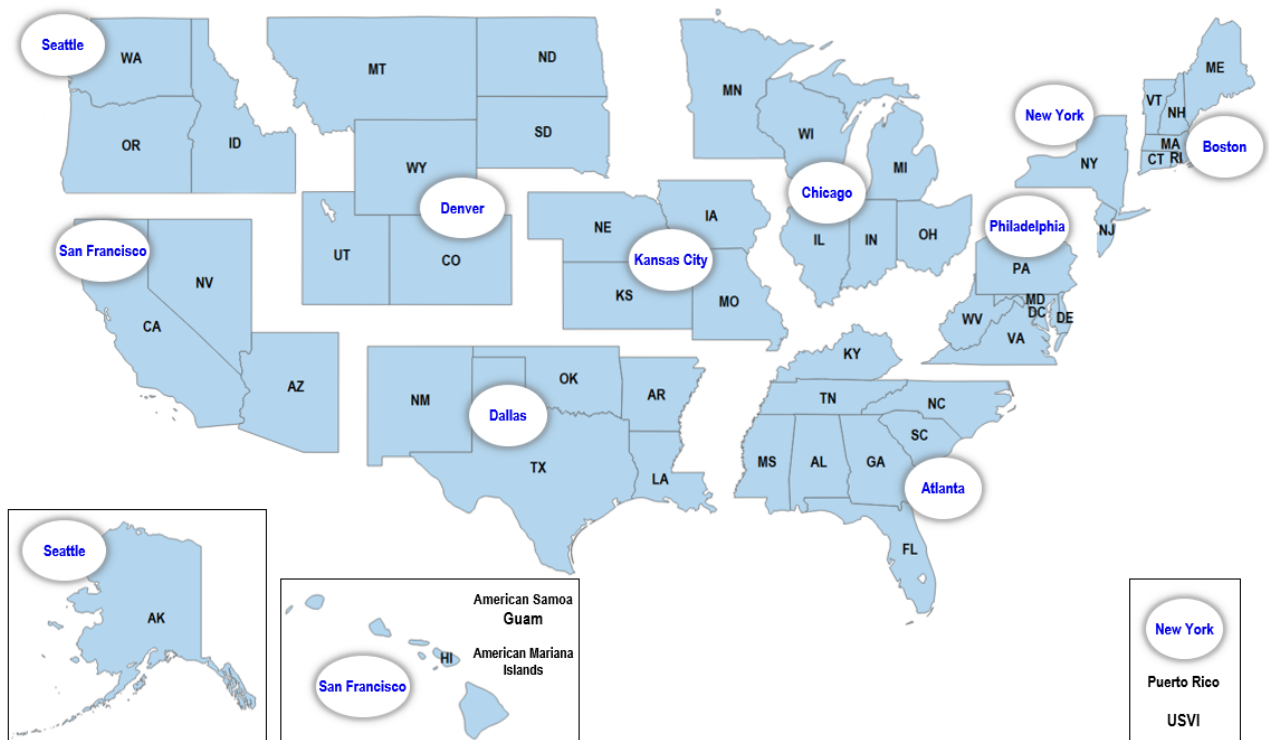
CMPRP

Civil Money Penalty Reinvestment Program



State CMP Reinvestment Projects Funded in CY 2022

Please click on a region to see the regional CMS Location's respective list of 2022 CMP-funded projects.



The information supplied in this report is provided by the relevant state agency;
 results are not validated by the Centers for Medicare & Medicaid Services.
 Previous approval and funding of a project does not guarantee future approval of a same
 or similar project.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Boston Long-Term Care Location

Connecticut

CT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

CT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CT Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Boston Long-Term Care Location**

Massachusetts

MA CMP Funds Expended for Administrative Uses in CY 2022: \$76,510.00

MA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MA Active CMP Funded Projects in CY 2022: 1

Project Title: Nursing Home Residents with Dementia

Unique Identifier: MA-0719-ABTA-376

Project Duration: 3/13/2020 to 3/12/2023

Total Amount of CMP Funds Approved for this Project: \$2,112,472.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$877,047.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will assist the Massachusetts Department of Public Health (MDPH) in improving dementia care in Massachusetts nursing homes by implementing a sustainable, multi-faceted training approach that draws on current state, national, and association recommendations and relies on an evidenced-based, holistic, person-centered approach. When developed and implemented, the program would also include the input of stakeholders representing an individual with dementia, a family caregiver, and individuals representing a broad range of relevant agencies. Quantifiable target goals and objectives include an increase in competency survey results as measured pre- and post-training among nursing home staff, survey results from nursing home leadership demonstrating that at least 75% of participants reported that all five objectives of the leadership training were met.

Funded Entity(ies):

ABT Associates for Caring

Results of the Project:

Sixty-four nursing homes in Massachusetts participated in this initiative. Components of the program included core competencies, a stakeholder panel, leadership training, master training, staff training, and family and resident support focus groups. Participants included all levels of nursing home staff. Baseline and post-participation surveys conducted during Year 3 for licensed and unlicensed staff showed statistically significant improvement in their evidence-based, person-centered dementia competencies. In addition, 100% of the staff developers who participated developed a dementia care training road map, 100% of the staff who participated demonstrated person-centered care planning strategies through interactive case examples, and informal feedback from families was appreciative of the project's work. The Massachusetts Department of Public Health is now in the process of publicly posting the initiative's materials on its website for all nursing homes in Massachusetts to be able to access.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Boston Long-Term Care Location**

Maine

ME CMP Funds Expended for Administrative Uses in CY 2022: \$6,363.00

ME CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ME Active CMP Funded Projects in CY 2022: 3

Project Title: Bereavement Education and Mindfulness in Long-Term Care

Unique Identifier: ME-1119-MHCA-483

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$92,252.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$32,437.11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to address the need for quality bereavement education in nursing homes by establishing education, tools, and techniques to help facilities support their workforce with the process of aging, death, and dying. A toolkit containing the Best Practices in Bereavement Care for residents and families, the Best Practices in Bereavement Care for staff, an Implementation Guide, and a teaching guide was developed. In addition, the applicant aimed to recruit a minimum of 25 nursing facilities statewide to participate in the bereavement training. The process will build the capacity to deliver bereavement care across Maine. A no-cost project extension was granted from 12/31/2021 through 12/31/2022 due to operating difficulties related to the COVID-19 pandemic.

Funded Entity(ies):

Maine Health Care Association

Results of the Project:

The project recruited 26 Maine nursing homes to participate in the project. The training was conducted in all participating facilities. Immediate feedback was obtained from all participants using an adapted version of the Bereavement Care Attitudes and Practices Survey developed by the Georgia project. Residents, families, and staff were surveyed to assess the continued impact of the training on bereavement care practices. The process improved the capacity for the delivery of bereavement care across Maine.

Project Title: “Is it for me, or for you?” Resident-Centered Dementia Care Toolkit and Training Project

Unique Identifier: ME-1119-MHCA-465

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$39,508.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$23,594.01

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Boston Long-Term Care Location**

Maine

ME CMP Funds Expended for Administrative Uses in CY 2022: \$6,363.00

ME CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ME Active CMP Funded Projects in CY 2022: 3

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to address concerns with antipsychotic medication use and nursing home residents. The project also aimed to create toolkit materials and resources for each of Maine's 93 skilled nursing homes. Maine's skilled facilities statewide were invited to attend one of two train-the-trainer conferences. The conferences were intended to provide an overview of the project, offer eight topic sessions, and seek letters of commitment from facilities willing to implement the toolkit. Post-conference, a peer mentor and a volunteer Ombudsman will be assigned to each participating home with monthly check-ins and quarterly statewide calls. In addition, the project will teach providers steps in providing person-centered dementia care that supports the individual resident. A no-cost project extension was granted from 12/31/2021 through 12/31/2022 due to operating difficulties related to the COVID-19 pandemic.

Funded Entity(ies):

Maine Partnership to Improve Dementia Care

Results of the Project:

The Maine Dementia Care Partnership (DCP) convened an expert group of 21 stakeholders to provide education, resources, and support systems to assist Maine's nursing homes in enhancing person-centered dementia care practices and non-pharmacological approaches to care. The partnership developed a Dementia Care toolkit, Implementation Guide, supporting videos, posters, and checklists. The Dementia Care toolkit is a roadmap that begins with developing a systemic understanding and commitment by families, nurses, staff, pharmacists, and physicians that ensures residents can live safely without the threat of off-label use of antipsychotics. A total of 22 long-term care communities committed to implementing at least one of the strategies from the Dementia Care toolkit, and 108 individuals attended partnership training. Six monthly check-in calls were held with participating providers, and overall feedback on the value and usefulness of the toolkit was very positive based on the survey data received. In addition, the partnership will continue to promote the toolkit and offer ongoing support to long-term care providers.

Project Title: Memory Lane TV: Supporting Residents with a Diagnosis of Dementia and Their Care Partners through a Positive Plot-Free Digital Intervention

Unique Identifier: ME-0522-MLTC-951

Project Duration: 9/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$59,852.80

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Boston Long-Term Care Location**

Maine

ME CMP Funds Expended for Administrative Uses in CY 2022: \$6,363.00

ME CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ME Active CMP Funded Projects in CY 2022: 3

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Memory Lane TV Streaming Service will be provided to 60 skilled nursing facilities in Maine. Memory Lane TV delivers non-pharmaceutical dementia therapy videos for nursing home residents with dementia. The service will facilitate interactive engagement, reminiscing, meditative relaxations, and olfactory simulations through multi-sensory film experiences. Satisfaction surveys will measure the program's success by tracking anti-psychotic medication utilization rates, depression scores, and behavior/mood changes.

Funded Entity(ies):

Maine Long-Term Care Ombudsman Program for the Maine Dementia Care Partnership

Results of the Project:

The project aims to implement the *Memory Lane TV* program in 60 skilled nursing facilities. Year-to-date, thirty-eight communities are registered and educated to use Memory Lane TV. The initial roll-out plans were hampered by the unexpected resignation of a key administrative staff member and her replacement's resignation. Due to this situation, only one email initially went out to long-term care administrators. The planning of reaching out and onboarding long-term care facilities was addressed with the Maine Dementia Care Partnership in collaboration with Memory Lane TV. Additional efforts will continue to be focused on marketing, communication, and training sessions until the goal is met. Long-term care communities appear overwhelmed, COVID-19 still affects long-term care facilities, and staffing shortages have all been barriers to adopting this new product within their organizations. Progress continues in recruitment efforts but has taken more time than anticipated.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Boston Long-Term Care Location**

New Hampshire

NH CMP Funds Expended for Administrative Uses in CY 2022: \$135.90

NH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NH Active CMP Funded Projects in CY 2022: 1

Project Title: New Hampshire Caregiver Career

Unique Identifier: NH-0819-NHHCA-401

Project Duration: 10/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$574,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,518.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

An aging population and rapid shifts in employment are straining New Hampshire's (NH) healthcare system and have further increased the demand for Licensed Nursing Assistants (LNAs), universally known as caregivers. The *New Hampshire Needs Caregivers! Initiative* is a program designed to encourage and help individuals start a healthcare career as an LNA. The program anticipates helping 700 people find an LNA position at a nursing home.

Funded Entity(ies):

New Hampshire Health Care Association

Results of the Project:

The *New Hampshire Caregiver Career Program* was established in 2019 to recruit and train seven hundred (700) licensed nursing assistants (LNAs) to work throughout the state in participating nursing facilities. Despite the challenges brought by the COVID-19 pandemic, New Hampshire Needs Caregivers (NHNC) successfully assisted in training and licensing three hundred twenty-three (323) nursing assistants. While the goal to recruit and train seven hundred (700) LNAs was not met, over 1300 individuals contacted the program to express interest in a career as a caregiver. Of those, seven-hundred two (702) individuals completed the program agreement, agreeing to enroll in an LNA course and employment in a participating nursing facility. The cost of tuition posed the most significant barrier to meeting the program's overall goal.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Boston Long-Term Care Location

Rhode Island

RI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

RI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

RI Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Boston Long-Term Care Location

Vermont

VT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

VT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VT Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
New York Long-Term Care Location**

New Jersey

NJ CMP Funds Expended for Administrative Uses in CY 2022: \$46,828.60

NJ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NJ Active CMP Funded Projects in CY 2022: 2

Project Title: The It's Never Too Late (iN2L) New Jersey iNSIGHT Project

Unique Identifier: NJ-0721-INL-812

Project Duration: 9/27/2021 to 9/27/2024

Total Amount of CMP Funds Approved for this Project: \$1,835,915.24

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,098,456.47

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project uses virtual computer technology to create meaningful experiences for 27 New Jersey skilled nursing facility (SNF) residents. The key objectives are to 1) create individual profiles for a minimum of 80% of the residents over three years, populating profiles with topics and items that address their individual needs and interests; 2) increase the participation of residents involved in group activities using engagement technology by 20%; and 3) increase the participation of resident involvement in individualized activities using engagement technology by 20%. The project will benefit residents by reducing social isolation and improving their quality of life through virtual computer technology, addressing their life enrichment needs and individual interests, and connecting to their families, friends, caregivers, health professionals, and the world without leaving their homes.

Funded Entity(ies):

It's Never Too Late (iN2L)

Results of the Project:

To date, all 27 communities are on track with the grant timeline. An average of 54% of resident profiles are completed for the goal of 80% of residents having profiles by the end of three years. The latest report showed an 8.7% increase over baseline for resident participation in individual activities and a 7.2% increase in resident participation in group activities toward the 20% improvement goal for each. As of the last quarterly report, 26 of 27 communities logged more than 100 hours per system. The facility using the system the least had staffing challenges, COVID-19 outbreaks, and construction, which prevented more use of the system.

Project Title: LifeBridge Behavioral Management Program

Unique Identifier: NJ-0122-TBA-903

Project Duration: 4/1/2022 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$165,000.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
New York Long-Term Care Location**

New Jersey

NJ CMP Funds Expended for Administrative Uses in CY 2022: \$46,828.60

NJ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NJ Active CMP Funded Projects in CY 2022: 2

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$66,810.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LifeBridge© Behavioral Management Program uses a non-pharmacological strategy to decrease agitation, isolation, and outbursts and improve the quality of life for residents with non-conforming behaviors. Virtual education of family members, residents, and staff members in every department allows them to apply more appropriate approaches. Residents are also educated regarding their illnesses. The goal is to improve resident communication, engagement, and family and staff to use proven interventions. The measurable results will be 1) an aggregate 5% reduction of antipsychotic medication use in participating residents; and 2) an aggregate 20% reduction of participating residents of the following behaviors:

- a) Physical behavioral symptoms directed toward others,
- b) Verbal behavioral symptoms directed toward others, and
- c) Other behavioral symptoms not directed toward others. MDS (Minimum Data Set) will provide data to evaluate a resident's improvement.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

Nine months into this program, 12 facilities have signed agreements and have started the program to differing degrees. Three open slots are being actively solicited. All 12 participating facilities have completed the introductory training, six have completed the step two training, and five have completed the step three training. The implementation schedule continues to be followed. Recently, the two trainers for the program turned over; more experienced trainers have taken over. The New Jersey State Agency was assured through the quick responsiveness that the program will continue as planned and expect data in the next quarter.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
New York Long-Term Care Location

New York

NY CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NY Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location

District of Columbia

DC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

DC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

DC Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location

Delaware

DE CMP Funds Expended for Administrative Uses in CY 2022: \$7,522.50

DE CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

DE Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location

Maryland

MD CMP Funds Expended for Administrative Uses in CY 2022: \$113,697.72

MD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MD Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 7

Project Title: Ride and Glide

Unique Identifier: PA-0619-LV-326

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$57,310.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to create a "*Ride and Glide for Wellness*" program that will combine piloted trishaw bike rides and wheelchair-accessible swings to incentivize their residents, especially those living with dementia, to enjoy outdoor activities. The applicant expects these new activities to help decrease their residents' feelings of isolation and boredom. The project was granted a no-cost extension from 3/31/2021 through 9/30/2022 due to the impact of the COVID-19 pandemic on project activities.

Funded Entity(ies):

Londonderry Village

Results of the Project:

On average, for each quarter, about half of the skilled nursing care elders participated in trishaw bike rides. The trishaw bike rides ranged from 15 to 45 minutes, with an average ride time being 35 minutes. Nursing home residents with dementia and Alzheimer's disease and elders who use assistive devices for mobility, including wheelchairs, could enjoy trishaw bike rides. The project coordinator trained staff and volunteers to be "trishaw pilots." The training encompassed the project's goals, principles of the Cycling Without Age program, and trishaw bike safety. Bike pilots also learned how to complete a trishaw assessment form to ensure ongoing assessment of each trishaw bike ride's impact on elders. The data from each assessment form provides outcomes for the *Ride and Glide Wellness Program*. Three factors were assessed with each ride using a Likert scale; bike ride impact upon mood/behavior, quality of life, variety in experience or environment, and personal interactions. Trishaw rides resulted in a 52% improvement in the resident's overall moods and behavior, a 41% improvement in the resident's overall quality of life, and a 38% improvement in the variety and spontaneity of the elder's day, breaking away from routine and adding unexpected joy. The whisper glide swing showed a 54% improvement in the resident's overall moods and behavior, a 41% improvement in the resident's overall quality of life, and a 68% improvement in the variety and spontaneity of the resident's day, breaking away from routine and adding unexpected joy.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 7

Project Title: Mental Health First Aid: Expanding Pennsylvania Nursing Homes Capacities

Unique Identifier: PA-0619-ALPS-332

Project Duration: 10/1/2019 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$62,184.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to expand behavioral healthcare capacity for Pennsylvania (PA) nursing home staff and provide actionable tools to support PA nursing homes in implementing behavioral healthcare. The applicant will offer *Mental Health First Aid (MHFA)* training, created and administered by the National Council on Behavioral Health (NCBH), to staff from 180 nursing homes. Six training sessions (one in each district) will be provided to minimize or eliminate travel costs for nursing home staff. The applicant will also develop and share a recorded webinar with all PA nursing homes, providing information on the regulatory requirements associated with behavioral health. The project has been granted a no-cost extension from 4/01/2021 through 12/31/2022.

Funded Entity(ies):

Assurant Learning and Performance Solutions

Results of the Project:

Through this project, Assurant Learning and Performance Solutions has broadly distributed the training announcement and individual outreach to Pennsylvania's nursing homes through the association partners and staff. They provided seven hours of nursing and nursing home administrator continuing education credits which boosted attendance and provided additional value for participants attending. Assurant Learning and Performing Solutions saw an average of 4.5 out of 5.0 on confidence measures post-test, as evidenced by the survey. The training was also provided in active and compassionate listening to someone in distress and assisting someone experiencing a mental health crisis to seek professional help. The program provided how to recognize the signs of someone experiencing a mental health problem or crisis, how to reach out to someone in crisis, and suicide prevention. How to access community support resources and recognize misconceptions about mental health and mental illness were also covered.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 7

Project Title: Palliative Care Center of Excellence Initiative

Unique Identifier: PA-0619-BHS-333

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$10,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to enhance existing palliative care efforts in skilled nursing facilities. Funding will be used to underwrite the cost of education and training for staff, as well as education for residents and their families, in palliative care initiatives, disease-state management protocols, and techniques that would improve the residents' quality of life. The goal is to become a Center of Excellence in Palliative Care and have residents function at a higher level of independence and improve their quality of life during their stay. Due to the impacts of the COVID-19 pandemic, the project has been granted a no-cost extension from 4/01/2021 through 9/30/2023.

Funded Entity(ies):

Baptist Homes Society

Results of the Project:

The *Palliative Care Center of Excellence Initiative* educated eight staff members in May 2022, including the Medical Director of Hospice Services, who is on staff and an integral part of the program, processes, and policies. Baptist Homes Society designated appropriate units at each campus to accommodate Palliative and Hospice residents. The staff toured a functioning Hospice facility to gain insight and ideas to apply to their services, met with several palliative care providers to gain insight and partnership in moving the efforts forward, and are currently working on modeling a hospice room. In addition, a Director of Care Services position has been filled by a nurse whose primary focus was researching and exploring Palliative Care and Hospice services. On September 9, 2022, the Chief Executive Officer and President met with the executive team to discuss efforts and progress made by the Director of Care Services. The presentation included updates on initiatives to develop palliative partnerships and the next steps for location and occupancy to deliver services. Gallagher Home Health, OSPTA Home Health, and Hospice Journey Programs community partners have agreed to provide continued education on palliative and hospice care to the staff at Baptist Homes Society.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 7

Project Title: Individualized Music for Joyful Living

Unique Identifier: PA-0619-CCCC-334

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$11,975.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Music and Memory program improves residents' quality of life and is a non-pharmacological intervention that reduces unnecessary antipsychotics for residents diagnosed with dementia and related disorders. Ongoing education will be provided to staff throughout the life of the project. The project has been granted a no-cost extension from 4/01/2021 through 9/30/2023 to complete project activities. The applicant aims to implement the individualized music program, Music and Memory, to improve nursing home resident's quality of life through the implementation of these "five action steps": (1) organizing a motivated team of staff and families; (2) preparing by setting; (3) begin pilot by conducting assessments to identify music preferences, creating playlists, reviewing progress; (4) launch the program throughout the organization; and (5) support the team, work with volunteers, build up community connections, and learn and enhance the program.

Funded Entity(ies):

Crawford County Care Center

Results of the Project:

Due to the COVID-19 pandemic, the Crawford County Care Center project team has been limited in implementing the project. The individuals overseeing the grant have met with the Administrator and commissioner to request funds to make purchases needed to implement the project. Crawford County Care Center is renewing its membership with Music and Memory and will participate in the training offered before introducing it to additional staff.

Project Title: Resident Engagement and Connectivity Program

Unique Identifier: PA-0322-FCM-934

Project Duration: 8/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$56,931.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 7

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Resident Engagement and Connectivity Program* centers around technology-assisted resident engagement and connectivity tools consisting of mobile and wall-mounted devices that can be utilized in one-on-one or group settings; the technology devices will cover a range of content that promotes wellness and engagement through videos, games, puzzles, travel experiences, and other activities. Residents' families will also be able to connect with their loved ones by uploading personalized content such as pictures or videos. The project's desired outcome is to see a decrease in psychotropic medication use and a reduction in symptoms of depression among the resident population.

Funded Entity(ies):

Fulton County Medical Center

Results of the Project:

Fulton County Medical Center (FCMC) will focus on improving the quality of life for residents with a program that centers around technology-assisted resident engagement and connectivity tools. These tools consist of mobile and wall-mounted devices that can be utilized in one-on-one or group sessions. Desired outcomes include; a decreased use of psychotropic medication and decreased depression among the resident population. Four methods will measure the project's progress. The first will involve using FCMC's electronic health records system to track psychotropic medication usage, including all residents. Measurements will begin with baseline data and be evaluated quarterly. The second method will result from data generated from the user-specific device usage and tailor content to individual resident preferences and goals. The third method will be individual surveys conducted with residents at the beginning of the grant program and then again at the end, with quantitative data and qualitative responses. The final method will be data collected regarding individual and small group activity participation. Staff will utilize a logbook to track every interaction with residents. FCMC placed an order for the iN2L equipment in September 2022, had a kickoff call with It's Never Too Late (iN2L) and key FCMC employees on October 18, 2022, and had in-house training on November 14, 2022. During the next quarter, staff will hold onsite training and implementation with iN2L representatives, introduce the iN2L program to FCMC long-term care staff and residents, and integrate iN2L technology into daily activities.

Project Title: Promoting Resident's Quality of Life by Facilitating Frequent Advance Care Planning Conversations in Skilled Nursing

Unique Identifier: PA-0619-WSH-331

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$67,361.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 7

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Promoting Residents' Quality of Life by Facilitating Frequent Advance Care Planning Conversations in Skilled Nursing project aims to empower skilled nursing facility staff to facilitate conversations regarding end-of-life wishes. 30 staff from skilled nursing facilities in each of these counties will become certified trained facilitators of advanced care planning conversations with residents. Twelve facilitators in the first year of training will use the "respecting choices" facilitation model. Facilitators will be monitored on engaging at least three (3) residents and their families per month in advance care planning conversations to improve end-of-life outcomes. The facility anticipates reaching over 3,000 residents and their families in the first year. The residents will have clear end-of-life plans, be able to document wishes in an Advanced Directive Living Will, select two powers of attorney to express their wishes, and will involve the residents' families. Skilled nursing facilities will have a greater concordance of care for their residents. They will be able to reduce moral distress among family members, improve quality of life, reduce the cost of unnecessary treatments, provide an opportunity for improved quality of life by providing comfort care, and reduce staff burnout.

Funded Entity(ies):

WellSpan Health

Results of the Project:

Due to the COVID-19 pandemic, WellSpan Health has been limited in its implementation capacity due to COVID-19 restrictions and the staffing shortage at skilled nursing facilities. The combined factors have significantly affected the implementation of this project, and WellSpan requested a no-cost extension for an additional 12 months to start and implement *Promoting Resident's Quality of Life by Facilitating Frequent Advance Care Planning Conversations in Skilled Nursing*. The project received a no-cost extension from 09/30/2022 to 9/30/2023 due to the impacts of the COVID-19 pandemic.

Project Title: Multi-Sensory Environmental Center

Unique Identifier: PA-0618-HC-087

Project Duration: 1/7/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$27,378.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Pennsylvania

PA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

PA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

PA Active CMP Funded Projects in CY 2022: 7

The *Multi-Sensory Environment Center* project aims to create a multi-sensory environment for the facilities' 95 residents to promote well-being without the use of medication. This project will provide a room that supports a more relaxing environment that benefits the residents, family, and staff members. Staff can track moods and behaviors through the caretaker and obtain staff feedback.

Funded Entity(ies):

Homeland Center

Results of the Project:

In 2019, Homeland Center met internally to discuss the budget and ordering of items outlined in the proposed project and found cost-saving methods proposed to the department. Additionally, they addressed the room layout that would be transitioned to a multi-sensory environment. In the first quarter of 2020, Homeland Center requested a no-cost extension but could not start the project as resources had to be shifted to plan for the COVID-19 pandemic, which continued through March 2021. During the 2021 reporting period, Homeland Center said they were looking to return to the project's planning process and requested another no-cost extension. During the first quarter of 2021, key internal staff met to map out the strategy for the sensory room with the new Director of Social Services. The new director was advised of recent paradigm shifts in the sensory environment field and requested to examine the impact this new thinking would have on the setup and placement of objects in the facility. The Director of Social Services briefed the group on the findings during the second quarter of 2021. The group was tasked with determining the best use of the sensory room regarding the planning process and their particular area of supervision. During 2022 with the increase in COVID-19 cases, the Alzheimer's and dementia unit was used for positive COVID-19 cases, which halted the project. The applicant requested a no-cost extension due to the impact of the COVID-19 pandemic from 9/30/2022 to 9/30/2023.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: Advanced Nurse Aide Revitalization Project for Rockingham County and Surrounding Area

Unique Identifier: VA-0518-LAVA-053

Project Duration: 11/1/2018 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$149,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$17,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project received a no-cost extension from 6/30/2021-6/30/2023 due to the impact of the COVID-19 pandemic on project activities.

- a) This project is focused exclusively on skilled nursing facilities (SNF). It proposes to develop a pilot that assesses individual resilience and organizational trauma-informed care capacity with four nursing facilities in Virginia.
- b) To develop a multi-modal resilience training program focused on teaching resilience skills to the direct care workforce and building trauma-informed and resilience-focused organizational cultures within licensed nursing facilities and, secondarily, as a subset of nursing facilities, skilled nursing facilities that provide rehabilitative services.
- c) Residents with high trauma exposure and depleted resiliency or coping may live in a state of low trust, hyper-or hypo arousal, and high anxiety or fearfulness, which could result in being mislabeled as behaviorally difficult. SNF staff cannot know their residents' complete trauma histories. Still, everyone can learn how to recognize trauma reactions and provide universal trauma-informed care to all residents, thus, reducing the likelihood of traumatization and re-traumatization and increasing residents' feelings of safety, empowerment, and belonging. Trauma-informed care gives SNF staff a concrete, consistent framework for providing person-centered care to all residents so that even residents who may not have a trauma history will benefit. When SNF staff can work together in a trauma-informed way, residents receive more person-centered care. As a result, they may experience less anxiety and a greater sense of trust and safety in SNFs.
- d) Nursing homes across the commonwealth once the regulation to provide trauma-informed care, training, and services are implemented.

Funded Entity(ies):

LeadingAge Virginia

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Results of the Project:

Current staff shortages at nursing homes in the Blue Ridge Community College (BRCC) service area are a barrier to sending employees for this training. BRCC recommended utilizing the remaining scholarships in another Virginia Community College, which was approved. The two semesters at BRCC were completed, and testimonies and outcomes were positive. Based on this recommendation, Northern Virginia Community College (NOVA) agreed to complete the last semester of the grant. Fifteen scholarships remain, and NOVA will split the course into two separate classes to accommodate this number of students. The two classes will be offered during the spring 2023 semester. Implementation and goals include: updating the Advanced Certified Nursing Assistant (CNA) website with new course information; developing marketing tools to promote the course at NOVA; beginning marketing in the fall of 2022; and enrolling 15 CNAs in the NOVA advanced CNA course. Anticipated workforce shortages are expected to hinder the recruitment of CNAs.

Project Title: Holistic Wellness Program

Unique Identifier: VA-0518-BG-061

Project Duration: 11/1/2018 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$298,050.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

A no-cost project extension was granted from 6/30/2021 through 3/31/2022 due to the impacts of the COVID-19 pandemic.

- a) Birmingham Green seeks funding from the Virginia Department of Medical Assistance Services' Civil Money Penalty funds for a three-year *Holistic Wellness Program*, which utilizes an engagement technology entitled Birdsong and embraces the Eden Principles designed by Dr. Bill Thomas.
- b) The vision of the Eden Philosophy seeks to eliminate helplessness, loneliness, and boredom, by embracing innovation, empowerment, and integrity. The program utilizes user-friendly computer tablets to enhance and engage with the elders. The components of the project are two-pronged and include an education (Eden Alternative training) and an engagement component. The engagement component consists of the easy-to-use, touchscreen bedside tablet by the facility residents. Interactive technology is designed to enhance brain function, enabling elders to remain connected to family and friends while improving or maintaining their cognitive skills.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- c) Individual residents will note an enhanced ability to engage with others through a decrease in the use of antipsychotic medications. The mood will be enhanced as elders become engaged in the larger community afforded to them via the personalized easy-to-use tablets. The program notes less agitation and a calmer demeanor. A sense of well-being will be gained and observed by frontline caregivers and team members during shift-to-shift reports.

Funded Entity(ies):

Birmingham Green

Results of the Project:

The approved project deliverables, expected outcomes, and sustainability include: Tangible results include a decrease in the use of antipsychotic medications, falls with injury, and a reduction in turnover of the team members. There were improvements in team member job satisfaction, retention, and cost associated with the hiring process. Intangible results showed an increase in mood and cognition. Residents will demonstrate engaged behaviors reflected by their relationships with those around them. Team members will demonstrate a positive regard for their colleagues, as well as their elders, by demonstrating a lower rate of turnover, higher ratings on the employee satisfaction survey, and a decrease in the use of paid time off (PTO) for illness-related call-outs. Outcomes were negatively impacted due to the COVID-19 pandemic.

Project Title: Reducing Preventable Rehospitalizations

Unique Identifier: VA-0518-VHCAVCAL-056

Project Duration: 11/1/2018 to 2/28/2022

Total Amount of CMP Funds Approved for this Project: \$280,289.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$28,336.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

A no-cost extension was granted from 6/30/2020 through 2/28/2022.

- a) The partnering organizations propose to provide training and resources to nursing facility staff, administrators, hospital emergency department, and case management staff on the Interventions to Reduce Acute Care Transfers (INTERACT) Quality Improvement Program using the INTERACT 4.0 Tools. These tools are designed to improve the overall quality of care for nursing facility residents using early identification, evaluation, management, documentation, and communication about acute changes in residents' conditions in a nursing facility and other care settings.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- b) This project will provide a series of statewide training sessions facilitated by Pathway Health for providers to receive an introduction, background, and overview of the purpose of the INTERACT® 4.0 Tools. INTERACT® is an acronym for “Interventions to Reduce Acute Care Transfers,” a quality improvement program designed to improve the identification, evaluation, and communication about changes in resident status in nursing facilities. INTERACT® was first designed in a project supported by the Centers for Medicare and Medicaid Services (CMS).
- c) The INTERACT® 4.0 Tools will improve the quality of life and care for Virginia’s skilled nursing facility individuals by providing strategies, care processes, tools, and other resources to strengthen high-quality care and prevent unnecessary hospital transfers and rehospitalizations.

Funded Entity(ies):

Virginia Health Care Association-Virginia Center for Assisted Living (VHCA-VCAL)

Results of the Project:

The project concluded after COVID-19 delays on August 31, 2022. The project met all implementation goals and objectives, but the impact of COVID-19 prevented the ability to measure the results. Upon resumption of the revised project, the goal was to reach as many nursing facility providers as possible to help provide the Interventions to Reduce Acute Care Transfers (INTERACT) updates for refocusing the quality-of-care efforts while continuing to manage the effects of the pandemic. The five webinar sessions were arranged regionally to foster relationships between the nursing facility and referring hospital providers in care transitions. Throughout the five sessions, 65% of licensed nursing facilities were represented. In addition, an in-depth discussion of INTERACT and its use to reduce preventable hospitalizations was provided. In addition, participants were given the materials to return to continue to update and implement within their nursing facilities.

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: VA-0521-BG-776

Project Duration: 7/30/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* aims to implement three peer support and mentoring programs developed by Java Group to improve quality of life and reduce social isolation and loneliness in nursing homes.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- b) The *Java Project* will take place over one year. The three programs work in conjunction with one another: (1) Java Music Club, a peer support program; (2) Java Memory Care, peer support designed for people living with moderate-advanced dementia; and; (3) Java Mentorship, consisting of a weekly team meeting made up of residents and volunteers who receive training and then visited in pairs with socially isolated residents.
- c) Residents will directly benefit from new, close relationships and from having a meaningful purpose in helping their peers.

Funded Entity(ies):

Birmingham Green

Results of the Project:

As the project wrapped up, it met its milestones of holding the Java Mentorship Program and continuing the Java Music Club and Java Memory Care Groups.

Java Music: Throughout the eighteen months, over 184 residents participated. They were assessed using the Java Scale, and improvement score averages were observed: 67% improvement in social isolation, 77% improvement in loneliness scores, and 73% in happiness. Mid-project, a prolonged COVID-19 outbreak occurred, and the facility could continue by adapting to smaller groups and conducting Hallways Java. "All residents enjoy the Java Music programs. They all know the Java Club theme song and love singing along with the CD at the beginning and end of the program. Last quarter one resident was invited by her roommate to join Java Music. She enjoyed it so much that she has not missed a Java program since. She said she loves music and that music reminds her of her childhood on a farm, and her family played music at dinner every weekend.

Java Memory: The program had ninety-eight residents participating over the eighteen months. Residents were assessed using the Java Scale, and the following improvement score averages were observed: 62% improvement in social isolation, 60% improvement in loneliness scores, and 60% improvement in observed happiness scores. "The residents in the memory care unit love music. They all sit and listen to music most days but enjoy the Java Memory program. Some residents who cannot speak anymore will open their eyes, and others will move their feet to the music. One resident started clapping her hands to the music and smiling, which is a good sign that she was happy. She may not be able to speak, but she still participates by clapping her hands and smiling." Also shared was the experience: "One of the residents was a new admission, so she was new to the staff and the group. The resident spoke no English, but she enjoyed the group. On one occasion, the staff brought her out to the group, and she greeted the residents in her Spanish language, and the staff greeted her in Spanish as well. Before this group, one Spanish-speaking resident did not speak to anyone except her family, but one day when she came to the group, she talked to the entire group. The resident began to sing along with the other residents and clapped her hands to the music. She then tried to get up to dance and could not stop moving her legs. Her family later shared that

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

she loved to dance and was a professional dancer in her country. She enjoyed the Java memory because the music brought back memories and caused her to want to get up and dance again.

Java Mentorship: Many challenges with COVID-19 cases and staffing issues occurred last quarter, so Java Music was incorporated with the Java Mentorship. Java Mentorship was introduced during Java by providing cards for residents to give to their roommates or a friend, asking participants to invite, greet, and visit current and new residents and providing invitation cards to share. Java Mentorship implemented and facilitated three team meetings during the implementation period. "Over this short period, four resident mentors and volunteers participated, and these mentors visited six residents. The residents reported that it makes them feel happy and gives them a good feeling inside to cheer someone up and make their day happier. It also gives them purpose and something to look forward to every week."

Project Title: Reinforcing a Culture of Compassion, Innovation, and Stewardship at Bridgewater Retirement Community

Unique Identifier: VA-0521-BRC-777

Project Duration: 7/30/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$129,115.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$69,415.24

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Bridgewater Retirement Community (BRC) seeks to continue and strengthen the culture change journey that began in 2011 will be accomplished through a partnership with Action Pact, a consulting company specializing in culture change, which transitioned BRC into the household model in 2014.
- b) Action Pact will work with key leaders at BRC, including the Human Resource Manager of Organizational Design, Culture, and Training, using a "Train the Trainer" model to recalibrate team members on goals and ideals of culture to improve resident quality of life through Person First care.
- c) The training courses are designed intentionally to place the resident at the center of the culture. Team members and leaders will be educated on making decisions that allow for resident choice and autonomy and how to create exceptional experiences for residents in daily dining and activities.

Funded Entity(ies):

Bridgewater Retirement Community

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Results of the Project:

The final results are pending. Interim results show outcomes with 21 participants at FireBrand, and four out of five clinical coordinators attended Nurse Leader. Also, this quarter the FireBrand team began action planning for the upcoming quarter, including campus community circles and learning sessions at the new Culture University. There were no major issues encountered. However, some of the trainings were rescheduled to accommodate for staff shortages.

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: VA-0521-FHRS-779

Project Duration: 7/30/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$10,319.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Java Project* aims to implement three peer support and mentoring programs developed by Java Group to improve quality of life and reduce social isolation and loneliness in nursing homes.
- b) The *Java Project* will take place over one year. The three programs work in conjunction with one another: (1) Java Music Club, a peer support program; (2) Java Memory Care, peer support designed for people living with moderate-advanced dementia; and; (3) Java Mentorship, consisting of a weekly team meeting made up of residents and volunteers who receive training and then visited in pairs with socially isolated residents.
- c) Residents will directly benefit from new, close relationships and from having a meaningful purpose in helping their peers.

Funded Entity(ies):

Friendship Health and Rehabilitation South

Results of the Project:

The project was completed through lower levels of participation, COVID-19 challenges, and resident turnover was experienced. The following results were reported: completed individual training for each Java program, and two staff members were trained at each session. They offered 78 program sessions, and 22 residents have participated since the start date. The Java Scale was completed, and the following average outcomes were observed in Java Music: 38% improvement in social isolation, 35% in loneliness, and 58% in happiness scores. Java Memory: Observed improvement scores average: 17% improvement in social

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

isolation, 20% in loneliness, and 27% in happiness scores. Java Mentorship (from last quarter): 30% improvement in social isolation, 30% in loneliness, and 27% in happiness scores. Resident responses to Java Music: The residents enjoy the program and the music, open up about their feelings, and appreciate consistently coming back to see one another each week. They also love the windchimes used in the getting-centered practice and the closing.

One resident helps others participate by asking leading questions. Another resident was hesitant at first but was eager to join in the end. The excitement built as residents realized they could express feelings without judgment in this group. It was noted that all group members were engaged, and some became very emotional. Resident responses to Java Memory: It is great seeing the residents interact on a personal level and have a good time. The main difference is that it targets the population that tends to be less involved in larger group programs. Residents have enjoyed having something to look forward to weekly. Resident responses to Java Mentorship: It's an intentional way to keep residents busy and fulfilled and cheer up the lonely. It's an excellent way for those who participate to feel involved seeing the mentor's excitement to suggest new people to visit and share success stories. The plan is to continue to hold and grow all three of the Java programs: Java Music Club and Java Memory Care, and Java Mentorship, to address loneliness and social isolation and increase happiness among residents plan is to continue to hold and grow all three of the Java programs: Java Music Club and Java Memory Care and Java Mentorship to address loneliness and social isolation and increase happiness among residents. The plan is to continue to hold and grow all three Java programs to address loneliness and social isolation and increase happiness among residents.

Project Title: The Java Project: Addressing Social Isolation and Loneliness

Unique Identifier: VA-0521-LAV-783

Project Duration: 7/30/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$356,640.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$126,980.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) *The Java Project* aims to implement three peer support and mentoring programs developed by Java Group Programs to improve quality of life and reduce social isolation and loneliness in nursing homes.
- b) This project is a collaboration between LeadingAge Virginia, 30 nursing homes in Virginia, and Java Group programs. The recreation and life enrichment staff at the 30 Virginia homes will implement the suite of Java programs over two years. The Java Music Club in months one through six, Java Memory in months seven through twelve, and Java Mentorship in months 13-24.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- c) *The Java Project* involves an innovative approach based on residents helping each other to target loneliness and social isolation. Nursing facility residents will benefit from the Java programs by developing stronger social and emotional bonds with each other. Through sharing grief, sorrow, and happiness in the Java groups, empathetic connections are built, and these social relationships carry over to other activities and nursing home life.

Funded Entity(ies):

LeadingAge Virginia

Results of the Project:

The project is on track for completion and is meeting the required deliverables. The ongoing COVID-19 pandemic continues to pose challenges for nursing homes across the state participating in this project, including staffing turnover and staffing shortages. As a result, meetings and calls were set up with individual nursing homes to identify strategies to support the ongoing implementation of the program. The project has supported the continued implementation of Java Music and Java Memory programs at 30 nursing homes; shipped Java Mentorship supplies to all nursing homes; completed participant evaluations and observation reports for participating communities for the Java Memory program; and presented on a panel discussion during the national LeadingAge annual meeting in Denver, Colorado about the project. The applicant assessed the impact of Java Memory using participant evaluations and staff observations and supported the ongoing implementation of the Java Music and Java Memory programs at multiple nursing homes, managing staff turnover and staffing shortages. Participant evaluation and observation reports were received from 24 participating nursing homes with fully implemented Java Memory programs. Responses from project facilitators demonstrate that staff and participants continue to be engaged and excited with the program and are continuing to implement the Java Music and Java Mentorship program in all 30 nursing facilities. Across all reporting communities, the program has resulted in the following:

- An average decrease in social isolation by 1.9 points on a 10-point scale.
- An average decrease in loneliness by 1.9 points on a 10-point scale.
- An average increase in happiness by 2.2 points on a 10-point scale.

Project Title: “Opening Minds through Art” for Residents Living with Dementia

Unique Identifier: VA-0521-LAV-784

Project Duration: 9/22/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$1,083,382.35

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$189,964.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The overall objective is to implement *Opening Minds through Art (OMA)* in all interested nursing homes in Virginia through a 15-hour online class from Miami University of Ohio and a day-and-a-half hands-on training practicum at locations around Virginia that will certify up to three staff members to conduct the program in each participating facility.
- b) The project is a three-year initiative for a highly designed training and certification program open to all nursing homes in Virginia called *Opening Minds through Art*. OMA is a therapeutic group intervention for older adults living with dementia. OMA provides inter-generational, person-centered engagement by offering sessions and volunteer partners to nursing home residents to create abstract art pieces to enhance their quality of life.
- c) Program results show that it improves the quality of life through increased communication and socialization, sustained attention, pleasure, engagement, and calmness, and reduced depression, agitation, and stress. Evidence also shows improved health through increased memory, verbal fluency, and problem-solving.

Funded Entity(ies):

LeadingAge Virginia, in collaboration with Art for the Journey

Results of the Project:

Final results are pending. Interim reports indicate that the *Opening Minds through Art (OMA)* project is on track, completing over six training rounds. Art for the Journey has certified 24 nursing homes. By the end of 2022, Art for the Journey will have provided regional training in the following locations: Central Virginia, Southwest/Valley, Northern Virginia, and Hampton Roads, certifying 65 trainees and 32 nursing homes (total). The following goals and objectives for 2023 include completing: seven in-person practicums in 2023; marketing efforts to make people aware of funding for training and supplies. The project also plans to follow up with certified trainees to continue to help enhance awareness of available grant funding to other eligible nursing homes in Virginia and to create communication around the program's implementation in sites that have received certification and supplies funding. The project reports the following outcomes:

- Number of grant recipient nursing homes fully certified to date: 24
- Number of grant recipient OMA Facilitator trainees certified to date: 54
- Number of nursing homes with startup art supplies: 24
- Number of regional training locations identified: four (4)
- Number of approved new applicants to date: 46

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: Culture Change Sustainability at Richfield Living

Unique Identifier: VA-0521-RFL-786

Project Duration: 11/8/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$100,200.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$69,960.57

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project's purpose is to perpetuate Action Pact staff training for one year in the household model of care delivery to the point of sustainability and improved quality of resident life. The involvement of the Action Pact allows team members to learn by doing as the facility adopts new ways of culture change and evolves from the medical model of care delivery.
- b) The measurable outcome of this training will be the completed staff training for The Health Center in the household care delivery model and create team mentors responsible for future onboarding and education.
- c) By shifting the focus of rigidity in care and strict schedule adherence to self-determination and daily pleasures, the project expects the lives of the Richfield Living residents will significantly improve while exceeding basic care needs and requirements. These benefits include freedom of choice, independent decision-making, respect, self-determination, enjoyment of life, privacy, household identity, feelings of belonging to an extended family, and increased staff trust.

Funded Entity(ies):

Richfield Living, in collaboration with Action Pact

Results of the Project:

The Positive Approach to Care (PAC) reports:

- PAC dementia education (eight hours) was completed for certified nursing assistants (CNA) classes;
- PAC Gems education (dementia staging) continued for Roanoke Campus.
- PAC Education provided for new Memory Care Clinical Coordinators and Household Coordinators.
- Thirty-two team members completed the introduction to PAC (two hours) in orientation this quarter.
- PAC Gems education (dementia staging) was initiated for Roanoke Campus
- PAC dementia education (eight hours) was completed for CNA classes.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: Positive Approach to Care Training

Unique Identifier: VA-0521-RSC-787

Project Duration: 9/22/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$263,702.54

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$117,557.55

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Through the evidence-based *Positive Approach to Care® (PAC)* workforce training Riverside Center for Excellence in Aging and Lifelong Health will coordinate, support and assess the impact of new leaders', coaches', and interdisciplinary team members' certification training for facilities' application of new skills and sustainability of change in person-centered dementia-specific care in three Virginia PAC nurse that in homes.
- b) Learners will develop new skills related to approaching, cueing, and connecting with people living with dementia, creating a positive and caring environment. The project aims to 1) certify additional PAC trainers and coaches in Virginia and 2) make sustainable improvements in the quality of dementia care in three nursing homes.
- c) Team members will have developed observational skills to address unmet emotional and physical needs, increasing work satisfaction. Residents should feel more productive and valued. De-escalating residents' anxiety and decreasing medications will result in fewer side effects and lower pill burden of residents, improving their quality of life.

Funded Entity(ies):

Riverside Center for Excellence in Aging and Lifelong Health (CEALH)

Results of the Project:

Final project results are pending. The project was extended until 3/31/23 due to the impacts of the COVID-19 pandemic. The project reports continuous promotion of training opportunities repeated at all three facilities (Gardens, Mathews, and Saluda) and to the facility Director of Nursing and Administrator leadership. Six new trainers and three new coaches completed eight weekly training to be certified. Sixty-four unique team members completed champion training. Outreach efforts continued to build participation and enthusiasm and to promote positive benefits to all. The first annual patient experience format demonstrates that the Gardens has room to improve the perception of staff caring about residents and treating them with respect. In addition, Mathews and Saluda can improve the perception of staff listening to residents as reflected by the baseline before the dementia training program intervention.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: Trauma-Informed Care

Unique Identifier: VA-0521-VCU-788

Project Duration: 10/29/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$552,591.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$126,351.79

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project's purpose is to support nursing homes to develop and maintain organizational cultures and structures that promote well-being and resilience among the direct care workforce and residents.
- b) The project will develop a multi-level organizational toolkit that nursing facility administrators and teams can use to identify and eradicate ageism, trauma, and compassion fatigue and to promote resilience and well-being at the individual level as well as from an organizational standpoint by examining current policies, procedures, and practices.
- c) From redesigned intake processes to story-based activities to workplace policy changes, residents will benefit from opportunities to share their personal life stories, facilitated conversations that enhance reciprocity and respect between residents and direct care providers, and workplace policy changes that will reduce direct care provider stress and, thereby, improve quality of care."

Funded Entity(ies):

Virginia Commonwealth University

Results of the Project:

Results still Pending. The project coordinator continued to design and develop materials needed to conduct the interview arm and training arm of the project. The Project inFormation has been submitted to the VCU Institutional Review Board (IRB). This information included progress made on meeting its objectives to receive guidance from 10 nursing facilities about the content and distribution of the Toolkit. Progress is also being made on the second objective to develop the prototype Trauma-informed Care: Organizational Change Toolkit content and design in such a way that it is reflective of the needs of nursing facility decision makers who are responsible for implementing culture change at an organizational level. No outcome information has been collected at this time.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: Virginia Veterans Care Center Multi-Sensory Environment

Unique Identifier: VA-0521-VVCC-789

Project Duration: 9/22/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$7,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,848.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to create multi-sensory activities to offer patients based on their level of care and specific needs.
- b) The project will purchase several Snoezelen auditory stimulation and sensory products for patient use.
- c) Sensory activities and auditory stimulation have been shown to enhance mood, cognition, and relaxation, thus leading to a greater quality of life.

Funded Entity(ies):

Virginia Veterans Care Center

Results of the Project:

The project concluded on 6/30/2022. Multi-sensory items like bubble tubes and lights were procured for the multi-sensory room. The implementation was successful; items were purchased, utilized, and resulting behaviors were observed. The contract outcomes required that activities staff correlate the introduction of the therapy with behaviors and assessments. The hope is that results will be observed in overall patient attitude and lack of behaviors. The lack of behaviors, in addition to enhancing the lives of residents, the program will require less staff intervention and provide more positive interactions between residents and their family members. Before a June 2022 outbreak of COVID-19 that stalled the utilization of items, 12 residents on the second-floor long-term care unit and 1E memory care unit were utilizing the program to reduce falls and anxiety and improve environmental awareness. Fewer behaviors and falls are reported by staff and family members.

Project Title: Next Steps in Dementia Care (NSDC)

Unique Identifier: VA-0821-TMF-830

Project Duration: 7/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$682,184.54

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$81,770.56

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) *Next Steps in Dementia Care (NSDC)* is a team-based approach to successfully address behavioral changes in persons with dementia using strategies proven to be effective.
- b) NSDC uses learning modules with video vignettes and concept videos to improve the staff's ability to recognize the causes of expressions of distress for each individual with dementia. The training will also help staff proactively learn to avoid or manage behaviors should they manifest, resulting in an improved quality of life for residents with dementia in Virginia's nursing homes. TMF Health Quality Institute (TMF) uses its virtual learning (online) platform to provide NSDC education to 60 Virginia nursing home staff.
- c) Residents will benefit from an improved quality of life by improving staff communication skills and approaches. This project will also offer a safer, less disruptive environment for residents.
- d) Licensed nurses, who complete the program, will receive continuing nursing education units, and non-nurses will receive a certificate of completion.

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

The contract between the State Agency (SA) and the applicant was executed on 7/1/2022. The project team, Virginia *Next Steps in Dementia Care* (VA NSDC), developed a project timeline, a project management workbook, and a project activities log. Recruitment material was also developed. The virtual learning platform (VLP), VA NSDC website, and related materials are under development and on track to be fully completed timely. In addition, the project began recruiting nursing facilities to participate during the second quarter.

Project Title: Reading2Connect®: A One-of-a-Kind Program to Enhance the Social-Emotional Wellbeing of Long-Stay Residents Through the Power of Age/Dementia-Friendly Books

Unique Identifier: VA-0522-AGE-954

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$445,070.65

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$50,083.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) *Reading2Connect®*, a staff-training program centered on books adapted for adults living with dementia, aims to achieve a higher level of well-being for residents.
- b) This project will foster resident-centered and resident-directed activities by reading independently and working with facilities' life enrichment programs.
- c) *Reading2Connect®* promotes purposeful, personalized engagement with a well-rounded activity program. The project should benefit the residents by addressing the seven dimensions of wellness as identified by the International Council on Active Aging: Social by providing opportunities and support for authentic conversation; emotional by enabling fun, self-affirming, autonomous experiences; Intellectual by reviving memory, language, and thinking skills; vocational by fostering self-directed experiences and opportunities to initiate, lead, and help others; spiritual by offering books with religious and devotional content; environmental by promoting inclusion and diversity with culturally specific book content; and physically by keeping residents awake and participatory in unscripted, spontaneous activities.

Funded Entity(ies):

AGE-u-cate Training Institute

Results of the Project:

The project received approval on 6/13/2022, and a fully executed contract was effective as of 8/1/2022. The "ready" phase began to include onboarding 15 nursing facilities, each selecting staff members to serve as *Reading2Connect®* coaches. During months four through six, the "Set" phase commenced with coaches equipping themselves to educate and train care team members on the program's benefits.

Project Title: Baby Farm Animal Program

Unique Identifier: VA-0522-GWH-957

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$144,680.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- a) The facilities will focus on facilitating the psychologically negative aspects of living in a nursing home with a baby farm animal visit program through high-touch activities.
- b) The project focuses on animal and resident interaction through regular visits from an animal vendor to the nursing facility.
- c) The project will benefit residents by addressing loneliness and social isolation.

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

The project began implementation on 9/01/2022. Interim results are pending.

Project Title: Therapeutic Equine Experience

Unique Identifier: VA-0522-GWH-959

Project Duration: 11/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$384,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to create culture change by allowing residents of four facilities to engage in equine-assisted therapy.
- b) The project includes seeing a working stable, learning the horses' names and their history, writing poems and stories about their impressions, and practicing mindfulness and movement to improve focus and verbalization.
- c) Participants will benefit through improved moods, psychosocial well-being, life satisfaction, engagement, and learning.

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

The project began implementation on 11/01/2022. Interim results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: Addressing the Impacts of Social Isolation with the Stronger Memory Program

Unique Identifier: VA-0522-GWH-960

Project Duration: 10/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$324,907.73

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to alleviate the decline many residents experienced during the COVID-19 pandemic; the project spreads an evidence-based intervention for improving cognitive function.
- b) The intervention states that simple math, reading aloud, and writing by hand stimulate the brain.
- c) The program empowers residents to be proactive and care for their brain health. Residents are proud of what they can accomplish and enjoy an improved quality of life by engaging with others and forming deeper connections while exercising their brains.

Funded Entity(ies):

Goodwin House Incorporated

Results of the Project:

The project began implementation on 10/01/2022. Interim results are pending.

Project Title: SNFClinic

Unique Identifier: VA-0522-LTCC-963

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$738,750.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$29,300.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *SNFClinic* project is an extension project designed to address the issue of training current and new hires in an environment of high turnover rates.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- b) *SNFClinic* provides a centralized technology-based system for training, staff management, and resident care resources. Long Term-Care Consultants intends to implement the *SNFClinic* project in 25 one-, two- and three-star rated skilled nursing facilities.
- c) Reductions in survey deficiencies and improvement in compliance with regulations will improve the quality of care and life for all residents.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

The project began implementation on 9/01/2022. Interim results are pending.

Project Title: It's Never Too Late (iN2L) Equipment and Software at the Sitter and Barfoot Veterans Care Center

Unique Identifier: VA-0522-SBV-966

Project Duration: 9/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$71,899.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) To address the psychosocial and individual cognitive needs of the residents of nursing facilities.
- b) It's Never Too Late (iN2L) utilizes touchscreen televisions and computers and access to person-centered computer-based experiences and activities. The iN2L program aims to create experiences focused on each resident to foster camaraderie, meaning, and a sense of purpose. These personal experiences will enhance the quality of life of nursing facility residents.
- c) The technology will provide residents with individualized opportunities to stay engaged and have person-centered experiences that enhance their quality of life.

Funded Entity(ies):

Sitter and Barfoot Veterans Care Center

Results of the Project:

The project began implementation on 9/1/2022. Interim results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

Project Title: It's Never Too Late (iN2L) Equipment and Software at the Virginia Veterans Care Center

Unique Identifier: VA-0522-VVCC-968

Project Duration: 11/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$71,899.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) To address the psychosocial and individual cognitive needs of the residents of nursing facilities.
- b) It's Never Too Late (iN2L) utilizes touchscreen televisions and computers and access to person-centered computer-based experiences and activities. With the implementation of the iN2L program, the participating facility can provide personalized life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. The iN2L program aims to create experiences focused on each resident to foster camaraderie, meaning, and a sense of purpose. These personal experiences will enhance the quality of life of nursing facility residents.
- c) The technology will provide residents individualized opportunities to stay engaged and have person-centered experiences that enhance their quality of life.

Funded Entity(ies):

Virginia Veterans Care Center

Results of the Project:

The project began implementation on 11/01/2022. Interim results are pending.

Project Title: Virginia's Wound Care Excellence Program

Unique Identifier: VA-0522-VWP-970

Project Duration: 8/1/2022 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$137,042.15

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

Virginia

VA CMP Funds Expended for Administrative Uses in CY 2022: \$115,342.36

VA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

VA Active CMP Funded Projects in CY 2022: 21

- a) The program is designed specifically to provide virtual wound care training to improve the standard of care and close the existing knowledge gap in wound care.
- b) The Vohra training curriculum is designed and comprised of eleven courses, downloadable study guides, and a certifying final exam. The program aims to train and certify 200 nurses within the project timeline.
- c) Residents will benefit from Improved safety and quality of care.

Funded Entity(ies):

Vohra Wound Physicians of FL, LLC

Results of the Project:

The project began implementation on 8/01/2022. Interim results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Philadelphia Long-Term Care Location**

West Virginia

WV CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WV CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WV Active CMP Funded Projects in CY 2022: 1

Project Title: Resident Directed and Trauma-Informed Care: An Educational Program

Unique Identifier: WV-0518-LAWV-044

Project Duration: 1/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$65,985.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to provide nursing homes with the tools to go beyond federal minimum compliance in providing support and enhancing knowledge and awareness of the care delivery system, autonomy, and satisfaction.
- b) Ombudsman staff, facility staff, residents, and family members of residents will be trained on *Resident Directed and Trauma-Informed Care*.
- c) Empower nursing home residents to be more meaningful participants in determining their care and the quality of life they experience in their nursing homes. It will also help staff recognize the importance of how past traumatic episodes in a person's life can continue to influence current behaviors and establish ways to minimize the re-occurrence of those behaviors.
- d) Additional target audiences are nursing home staff and family members of nursing home residents.

Funded Entity(ies):

Legal Aid of West Virginia Regional Long-Term Care Ombudsman Program

Results of the Project:

The project was halted for 18 months due to the impacts of the COVID-19 pandemic. The project was granted a no-cost extension from 12/31/2021 through 6/30/2023 to complete project activities. The project resumed on 2/1/2022. The West Virginia Department of Health and Human Resources Finance is currently processing the calendar year 2022 project payments. Three statewide webinar training sessions have occurred; one is scheduled for April 2023. On 10/05/2022, *Trauma-Informed Care* in the Long-Term Care (LTC) Setting training was held, which included the State Survey Agency explaining the federal regulations and having a question and answer session. Other speakers were the State Long-Term Care Ombudsman. The second statewide webinar series was held on 02/15/2023, entitled *Trauma-Informed Care: Communicating with Residents and Identifying Trauma Triggers*. A third statewide webinar series was held on 03/15/2023 entitled *Trauma-Informed Care: Interventions and Responses to Difficult Trauma Situations*. A fourth statewide webinar is scheduled for 04/19/2023, entitled *Trauma-Informed Care: Trauma-Causing Life Events, Vicarious Trauma, and Resident Responses Caused by Trauma Triggers*.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

Project Title: Dementia Training

Unique Identifier: AL-0419-AERS-279 / 2019-04-AL-0417

Project Duration: 7/1/2019 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,710,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve the quality of care for nursing home (NH) residents through extensive staff training, focusing primarily on dementia education. The training will be provided by two means: (1) Alzheimer's, Education, Resources and Services (AERS) will conduct a one-day statewide dementia conference each year with presentations by nationally renowned specialists in dementia, and 2) AERS will conduct on-site staff training for at least fifty nursing homes and through a partnership with the National Institute for Dementia Education (NIDE). NIDE will make available national certification at four levels. Level one training will be mandatory for all caregiving staff and will be added to the initial required orientation for new hires before they are allowed to provide resident care. Subsequently, the trained Dementia Educators at each NH will continue training the staff in their respective facilities after the grant ends.

Funded Entity(ies):

Alzheimer's Education Resources and Services

Results of the Project:

Training provided to date includes Level I for 593 staff in thirteen facilities, Level II for 260 staff in five facilities, Level III for 47 staff in five facilities, and Level IV for 33 staff in five facilities. Thus far, one challenge has been nursing homes trying to fit this training into their full schedule. AERS has conducted two (2) day sessions to address this challenge.

Project Title: LifeBridge© Behavioral Management Program

Unique Identifier: AL-1220-TAI-699 / 2020-04-AL-1203

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$396,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will focus on developing and implementing a facility-specific, individualized resident program 24 hours, seven days a week. There is a concentration on behavioral problem-solving, prevention, and response to decrease challenging behaviors and increase the resident's quality of life. The project will provide virtual training and support for nursing facility personnel in communicating and dealing with residents presenting behavioral challenges being accelerated during times of crisis, focused on attaining or maintaining the highest practicable physical, mental, and psychosocial well-being of each resident.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

The project ended on 10/28/2022. Ms. Tobin stated that the facilities in Alabama had a high degree of interest in Tobin's *LifeBridge Program*, but facility staffing challenges made it impossible for interested facilities to participate. Ms. Tobin returned \$356,510.00 of the unused funds.

Project Title: Fewer Drugs and Bugs

Unique Identifier: AL-0321-UAB-762 / 2021-04-AL-0329

Project Duration: 6/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,660,812.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will decrease antipsychotic drug use and preventable infections in nursing home residents by leveraging the Head-to-Toe Infection Prevention Program with Care-Resistant Behavior (CRB) Dementia Training.

Funded Entity(ies):

University of Alabama at Birmingham

Results of the Project:

Project Fewer Drugs and Bugs (FDB) has reduced the use of antipsychotics to manage CRB by at least 25% of the standard antipsychotic rate for each facility. In each facility, the percentage of residents suffering from pneumonia, cellulitis, and urinary tract infections was reduced by at least 20%. The project

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

aims to integrate best practices of "*Fewer Drugs and Bugs*" into each long-term care's training and culture standards. The program will measure "*Fewer Drugs and Bugs*" content becoming part of each facility's new employee orientation and incorporating FDB content in each facility's care plans, policies, and procedures. The challenges include high staff turnover and provider resistance to gradual dosage reduction of antipsychotics. Benefits include creating a system to alert staff that residents have dysphagia and creating a procedure for oral care for residents with dysphagia.

Project Title: Virtual Dementia Tour

Unique Identifier: AL-0521-SWD-774 / 2021-04-AL-0430

Project Duration: 11/1/2021 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,120,044.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Virtual Dementia Tour* is an evidence-based, patented program that is an educational tool to assist people in identifying with and better understanding the needs of those living with dementia, resulting in a relationship between caregiver and resident based on increased understanding. The target recruitment goal for project participation was 125 skilled nursing facilities.

Funded Entity(ies):

Second Wind Dreams

Results of the Project:

The *Virtual Dementia Tour* project provides tools and training to recognize and manage care-resistant behavior (CRB) to a minimum of 90% of certified nursing assistants (CNAs), licensed practical nurses (LPNs), and registered nurses (RNs) in each facility; 90% of all CNAs, RNs, and LPNs will also receive one-on-one coaching (onsite or virtual). Feedback received demonstrated that the training helped participants understand residents with dementia better: The participants felt the training provided tremendous insight and empathy, emphasized the need for patient and compassionate approaches, and provided the ability to relate and understand. The training impacted staff, some with considerable emotion, creating a desire to want to implement changes to care approaches, environment, and climate within the care community. Also, to improve the quality of resident care overall. "Confessed" need for improvement and more profound empathy for residents verbalized and acknowledged. Participants reported they were eager to promote the program and excited about facilitating the activity for other staff. They were

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Alabama

AL CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AL CMP Funds Expended for Emergency Uses in CY 2022: \$1,000,000.00

AL Active CMP Funded Projects in CY 2022: 5

passionate about their role and ongoing use of the program as staff training and community outreach in the future.

Project Title: Bingocize

Unique Identifier: 2020-04-AL-1008

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$948,718.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Bingocize is an evidence-based health promotion program that combines exercise and the game of bingo. Improving residents' quality of life and functional performance leads to improvements in activities of daily living and reduced fall risk. Residents participating in *Bingocize* can socially engage and communicate with other residents, staff, university faculty, and students. The program will educate university students on the best practices for working with older adults in long-term care. In addition, continuing education credits (CEUs) are available for *Bingocize* leader training for therapeutic recreation experts, nurses, social workers, and certified health education specialists.

Funded Entity(ies):

Auburn University at Montgomery

Results of the Project:

Bingocize successfully recruited 27 facilities. However, seven facilities were removed from the project due to failure to communicate with the project team despite repeated attempts to contact the appropriate facility staff. Three facilities requested to withdraw from the project. Currently, there are 17 active facilities enrolled in the *Bingocize* project. Across all facilities, 1,101 residents have participated in the project to date. The project has encountered the following challenges: facility staffing issues, staff needs to be more responsive to emails and phone messages, and COVID-19 outbreaks.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Project Title: Replacing Alarms and Reducing Falls with Better Practices

Unique Identifier: 2018-04-FL-0619

Project Duration: 4/1/2019 to 7/31/2022

Total Amount of CMP Funds Approved for this Project: \$90,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$20,150.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The program will teach and coach nursing home professionals on replacing alarms with better person-centered care practices.
- b) The project will aim to replace bed and chair alarms and provide nursing home teams with more promising practices for reducing falls. The project goals are to replace alarms with person-centered care practices and decrease falls over the project term.
- c) Teaching nursing homes to be more proactive and offer more person-centered care will reduce resident falls, thus improving their quality of life.
- d) The program includes participation from ten (10) nursing homes during year one and fifteen (15) homes during years two and three.

Funded Entity(ies):

Edu-Catering

Results of the Project:

The goal of replacing alarms with better practices was achieved after the project's second year. Edu-Catering could not find any participating nursing homes still using alarms and shifted the project's main goal to reducing falls by being more proactive in caring for residents. The COVID-19 pandemic put a strain on nursing home participation and submission of data each month during years two and three; however, some nursing homes saw a decrease in falls by the end of the project year due to being more proactive in the care of their residents. Lessons learned were that no nursing home saw falls decrease every month; however, this was expected due to the COVID-19 pandemic and nursing home staff shortages.

Project Title: Reducing Falls with Artificial Intelligence (AI)

Unique Identifier: FL-1019-VST-446 / 2019-04-FL-0701

Project Duration: 8/1/2020 to 7/31/2023

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Total Amount of CMP Funds Approved for this Project: \$395,640.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$120,230.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The recipient will partner with ten skilled nursing facilities (SNFs) in Florida over three years to identify and reduce resident fall risk(s).
- b) Participating nursing home staff will be trained in using VSTBalance, an artificial intelligence movement analysis system. VSTBalance can assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes.
 - Desired Outcome A: A 10% reduction in the score for Minimum Data Set (MDS) item I3900 (Hip Fractures)
 - Desired Outcome B: Each facility will experience a 10% reduction in falls and a 10% reduction in falls with injury. This improvement will correlate to a 10% reduction in the score for MDS items J1800 and J1900 (Any Falls Since Admission/Entry or Reentry or Prior Assessment, whichever is more recent).
 - Desired Outcome C: Each facility will see an improvement of at least 20% in gait speed for participating residents, correlating to a reduction in falls and an improvement in longevity and quality of life.
 - Desired Outcome D: Residents identified to have balance and function deficiencies and were provided treatment will show, on average, an improvement of at least 15% in balance and function assessment scores.
 - Desired Outcome E: According to aggregate data from the voluntary post-assessment survey, resident satisfaction scores will be at least 75% on average. This survey will evaluate resident satisfaction and engagement in using the system and comprises five questions.
- c) Staff members can use results to improve and tailor care for residents. The applicant's system can also flag residents with minimal progress and notify the nursing staff, who can then alter the resident's care plan.
- d) Ten (10) nursing homes in Florida.

Funded Entity(ies):

VirtuSense Technologies

Results of the Project:

Interim results:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Outcome A: For the goal of reducing the number of hip fractures, there is one location on track to achieve their goal of reducing by 10% when looking at the I3900 MDS item. Though this Minimum Data Set (MDS) item does not give an accurate picture of the reduction for hip fractures as this is mainly looking at admissions. So, a reduction in this number would correlate to fewer patients who are admitted due to a hip fracture. The number of falls with major injury reduced, and if those resulted in hip fractures if the locations could specify that information. When looking at reducing the number of hip fractures or falls with a major injury, J1900C, six facilities are on track to achieve this goal. J1900C falls and whether any resulted in a hip fracture should be a focus. The project has not obtained the hip fracture information from the J1900C falls that resulted in a hip fracture in some locations. The program will continue to contact the MDS coordinators at the facilities for updated numbers of hip fractures witnessed in their facilities.

Outcome B: Three of the six partner facilities achieved the goal of reducing falls by at least 10% for J1800 (falls). In addition, four locations did not report J1800 fall data. By the end of year two, four of the ten partner facilities are on track to reduce falls by at least 10%. Finally, for reducing falls with injury, six of the ten partner locations are on track to achieve the goal of reducing J1900B, and J1900C falls by 10%. In addition to the four locations that achieved the previous goal, two are on track to see a 10% decrease in falls with injury.

Outcome C: When analyzing data surrounding a patient's gait ability, eight of the facilities were able to gather data on their patient's gait. Of these sites, six were able to improve their overall gait speed. The gait test continues to be the highest outcome assessment and the most important as this is directly related to fall risk. Except for the two sites showing declines and two that did not have retest data, all six other sites have seen over a 25% improvement from baseline scores.

Outcome D: Five of the ten sites submitted reassessment data for the Sitting Reach Assessment measure. None of the five nursing homes is on track to reach the balance improvement goal. Only one facility showed improvement. The Sitting Reach Assessment continues to be the least used test on the system. Even having all the assessments auto-run for each screening, teams skip over the test.

Outcome E: Tracking resident satisfaction; while participation in the survey was optional, it only had to be done once for each resident on the system. Locations that have not utilized the equipment very much had no resident satisfaction data related to the VSTBalance system. However, data from six of the nursing homes were received for the satisfaction scores. Every location that completed the satisfaction scores exceeded the goal of 75% resident satisfaction.

Project Title: Patient-Centered Care Project

Unique Identifier: FL-0720-COLT-649 / 2020-04-FL-0729

Project Duration: 3/1/2021 to 2/28/2024

Total Amount of CMP Funds Approved for this Project: \$102,830.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$12,880.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Patient-Centered Care Project* will implement the It's Never Too Late (iN2L) program.
- b) The person-centered project aims to improve the residents' social, cognitive, spiritual, physical, and emotional well-being. The goals are to increase the participation of residents' involvement in group activities by 15-20% and increase resident participation in individualized activities by 15-20%.
- c) The iN2L program offers diverse solutions for resident engagement to help reduce social isolation.
- d) One (1) nursing home

Funded Entity(ies):

Orlando Lutheran Towers d/b/a The Commons at Orlando Lutheran Towers

Results of the Project:

Interim results: The It's Never Too Late (iN2L) systems are used daily for scheduled programs and by residents individually. The usage increased slightly this quarter as iN2L continues to add new monthly programs. Resident attendance continues to increase daily. The residents enjoy trivia, bingo, games, travel videos, history, movies, music, exercise programs, et cetera. They also enjoy lunchtime videos, worship services, and Saltbox TV. Saltbox TV is a free streaming service designed with seniors and older adults in mind, and it has a variety of programming categories that include wellness, arts, music, faith, and learning and allows viewers to watch movies, shows, and documentaries. The residents love it, and it is updated monthly, so there is always something new to watch or explore. In the most recent reporting quarter, group activity participation has increased by 224%, and individual activity participation has increased by 53% compared to participation in the first quarter of the project (March-May 2021). This quarter is being used as the baseline because group activities weren't being conducted in the months prior due to the COVID-19 pandemic.

Project Title: Leveraging Clinical Staff Engagement Through Education in PALTC (Post-Acute, Long-Term Care) Project

Unique Identifier: FL-0720-FMDA-650 / 2020-04-FL-0728BB

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$197,500.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$47,005.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will provide partial scholarships to eligible physicians, advanced practice nurses, physician assistants, consultant pharmacists, nurse administrators, registered nurses, and Nursing Home Administrators to attend the Florida Society for Post-Acute and Long-Term Care Medicine, Inc.'s (FMDA) *Leveraging Clinical Staff Engagement Through PALTC (Post-Acute, Long-Term Care), a Certificate Program*.
- b) Participants who complete the program will be empowered on numerous levels to provide better patient-centered care to skilled nursing facility (SNF) residents. The program's success is expected when all scholarships are utilized (500), empowering participants to provide better person-centered care to nursing home residents.
- c) The certificate program will benefit residents by educating providers on better care for residents in treatment and prevention.
- d) Up to five hundred (500) participants from nursing homes statewide.

Funded Entity(ies):

FMDA - The Florida Society for Post-Acute and Long-Term Care Medicine, Inc.

Results of the Project:

Interim results: It has been 21 months since the contract was implemented and 18 months since the project's launch. During that time, the applicant gained valuable experience and insight into the ever-changing needs of the long-term care community and the enhanced value of the Certificate of Excellence program. The ongoing pandemic, the current flu season, and ongoing staffing shortages continue to hinder participation. As a result, they have seen fewer participants than were initially estimated. As they continue to shift from pandemic to endemic, they will continue to attract more skilled nursing facility (SNF) staff participants as the new normal comes into view. Toward the end of the previous quarter, a program flier and an 18" x 24" color poster was mailed to SNF directors of nursing in Florida. With just three months left on the contract, they have started to let their target audience know that the program will end on March 31, 2023. It's expected that this will encourage nursing home owners and operators, directors of nursing, and administrators to encourage their clinicians to sign up for a scholarship while the program is available.

Project Title: The Java Project: Addressing Social Isolation and Loneliness COVID-19 and Beyond

Unique Identifier: FL-0720-MHR-648 / 2020-04-FL-0728

Project Duration: 3/1/2021 to 2/28/2023

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Total Amount of CMP Funds Approved for this Project: \$10,388.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,796.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will implement the suite of Java Group programs.
- b) The purpose of Java Group programs is three-fold: 1) to develop staff capacity to build a culture of peer support and peer mentoring with training and advisory support provided by Dr. Kristine Theurer; 2) to implement a structured approach to peer support and mentoring through the Java Group programs (Java Music, Java Memory Care, and Java Mentorship); and 3) to assess the programs from a perspective of the resident, volunteer and staff participants and share the results.
 - Target 1: 70% of the program components are facilitated as intended, and at least 50% of participating residents will be assessed at baseline, three and six months.
 - Target 2: Most residents demonstrate positive responses to the program, such as reduced social isolation and loneliness and increased happiness for most residents assessed.
 - Target 3: Most residents are involved in the program to some degree. Residents participating in the Java programs will be evaluated using the Java Scale (a visual analog scale) to establish benchmarks and measure changes in social isolation, loneliness, and happiness.
- c) One (1) nursing home.

Funded Entity(ies):

Perry Oaks Health Care (formerly Marshall Health and Rehabilitation Center)

Results of the Project:

Interim results:

Java Music: Java Music program is going well. The residents continue to show up weekly and take on roles. The home has started giving the older peers room to speak and express what Java Music is and the importance of the program. There have been no challenges to address within the program. They've had some great discussions, and the most recent peer, who joined two weeks ago, asked to discuss the theme "My Childhood." The peer shared about his family and Christmas morning. There were six children; the mother helped the father out on the farm. The children got apples and big candy canes in a bag every year. Another peer spoke up and said that was genuine love. Because children today don't get the real reason for Christmas. The program showed a decrease in social isolation was 46%, a reduction in loneliness was 43%, increase in happiness was 39%.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Java Memory: Java Memory Care program is going well. The residents continue to come, share and laugh. There have been no challenges. The facility is open to the public, and masks are no longer a part of the uniform as long as the COVID-19 number is low. For some reason, the residents are all about music and singing during Java Memory Care. The group does have a theme and discussion. A resident asked if the group could have Java where all peers are so jolly, then why couldn't they do some of the songs with the Karaoke machine and microphone? The suggestion was made, so many stopped thinking there was a party. The program showed a 22% decrease in social isolation, an 11% decrease in loneliness, and a 6% increase in happiness)

Java Mentorship: Java Mentorship program has been going well. The mentors show up on time, ready for name badges. The residents are always welcoming and eager for company. Seeing them smiling and asking the mentors to come again feels good. The biggest challenge is having the residents ready when the mentor arrives. The group leader always informs the staff who will visit that morning. Last week the mentors visited the veterans and learned and heard so many great stories. The mentors had tons of questions. There is a story of a woman retired veteran. She served 22 years between the Navy and Army. There was a 56% decrease in social isolation, a 60% decrease in loneliness, and a 62% increase in happiness.

Project Title: Advancing the Quality of Care for Nursing Facility Residents while Reducing the Spread of COVID-19 to Residents and Staff through the Effective Use of Telemedicine Project

Unique Identifier: FL-0820-TRECS-662 / 2020-04-FL-0826

Project Duration: 3/1/2021 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$368,319.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$26,703.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of the project is to train nursing home staff in the implementation of telemedicine in nursing homes.
- b) This project aims to reduce the spread of COVID-19 and the frequency of avoidable hospital admissions and readmissions, improve resident health outcomes, and reduce overall healthcare spending without restricting access to care through telemedicine services. The project aims to prevent unnecessary hospital admissions and avoid COVID-19 transmissions by utilizing telemedicine services.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

- c) The project will benefit nursing home residents by reducing unnecessary hospitalizations and decreasing the opportunity for residents to contract COVID-19, thus keeping them healthier.
- d) The project is being implemented in twenty-eight (28) Florida nursing homes.

Funded Entity(ies):

The TRECS Institute

Results of the Project:

The primary goal of the 15-month program was to prevent unnecessary and avoidable nursing home to hospital admissions. A total of 7,775 calls were made using the telemedicine service during the project period. Of that total, 24.6 % or 1,910 calls were escalated to virtual bedside visits. From those virtual visits, 563 or 29.5% were identified as having avoided an acute care admission as a direct result of the telemedicine intervention provided by this program, thus a positive achievement of the primary project goal. The secondary goal of the program was to reduce the potential exposure of residents and staff to COVID-19 and other infectious diseases. This goal was achieved as the 563 vulnerable seniors remained in their respective skilled nursing facilities (SNFs) and avoided being transported to a local hospital; the potential of being exposed to COVID-19 also prevented those same residents from potentially returning to their facilities and exposing other residents and staff to COVID-19 or other infectious diseases. In addition, the telemedicine program replaced a physician physically entering the facility, which also helped reduce exposure. Finally, through a series of over 60 interviews with the management teams, regional managers, and corporate staff of Southern Health Care Management, the operating characteristics of those facilities that effectively utilized the telemedicine program were identified. While this program confirmed the quality of life and economic benefits of providing telemedicine services in skilled nursing facilities, it also suggests that facilities without the appropriate operating characteristics should consider improving those factors before implementing telemedicine services.

Project Title: CaregiversFL Career Program

Unique Identifier: FL-1220-FHCA-714 / 2020-04-FL-1218

Project Duration: 10/1/2021 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,868,730.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$592,470.08

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to recruit certified nursing assistants (CNAs) into the long-term care workforce.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

- b) The program expects to increase the number of direct care staff (CNAs) available to work in Florida nursing homes. The project aims to recruit 3,000 certified nursing assistants (CNAs) into Florida's long-term care workforce over two years. A comprehensive project evaluation will include pre-post data and an evaluation of vacancy and retention rates (utilizing state data where available). Specifically, the data will measure the baseline of current CNAs working in nursing homes and the turnover rate, the number of nurse aides hired in each project year, and the number of nurse aides who complete six months of continuous employment.
- c) Nursing home residents will benefit from the *CaregiversFL Career Program* because it focuses on recruiting and retaining long-term caregivers, leading to a more stable workforce that will result in improved quality of care and resident quality of life.
- d) Florida nursing homes statewide.

Funded Entity(ies):

Florida Health Care Association Education and Development Foundation

Results of the Project:

Interim results: Despite efforts to collect data specific to certified nursing assistants (CNAs) (e.g., new hires, vacant positions, et cetera.) from providers participating in the *Caregivers FL Career Program*, limited responses were received from providers making any data analysis insignificant. As indicated in the June 2022 quarterly report submitted to the Agency for Health Care Administration (AHCA), the minimal provider response to baseline and quarterly data requests cultivated a need to explore other publicly reported data options to quantify the project's impact for the first year. Florida Health Care Association (FHCA) established baseline data by deploying the publicly reported Payroll-Based Journal (PBJ) data for the third quarter of 2021, which aligned with the program's inception. Data were matched using unique individual provider numbers for 375 skilled nursing facilities across the state. Seventeen (17) providers could not be reached, likely due to ownership changes or closures. At baseline, there were 44,698 certified nursing assistants employed by participating providers. FHCA utilized the third quarter of 2022 PBJ data to benchmark the program's progress over the first year. The analysis suggested that 37,323 CNAs were employed by participating providers at the end of the grant's first year. While these figures demonstrate a drop in CNAs working in the industry, extenuating circumstances may have contributed. For example, the overall shortage of CNAs in long-term care is a widely recognized issue. According to Premier Nursing Academy's CNA Shortage Index, approximately six CNAs left the healthcare industry for every new CNA that became certified in 2021. This index is calculated using data from the Florida Board of Nursing. Through communication efforts and outreach to providers during the first year, there was an increase in recruitment needs for registered nurse (RN) and licensed practical nurse (LPN) staffing, which has also impacted this performance metric in the grant. There is an awareness that the providers may not have had the capability to produce reliable data given the high number of ownership changes which undoubtedly resulted in the disruption of internal processes to collect and maintain data. Notwithstanding these figures, overall grant performance has been effective and impactful, given the Care For the Aging portal statistics,

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

which demonstrates 1,685 CNAs seeking jobs and another 677 that were interested in becoming personal care attendant has steadily increased from 6,557 in 2020 to 7,869 in 2021.

Project Title: Eldergrow GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: FL-1120-LAFL-694 / 2020-04-FL-1124

Project Duration: 6/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,074,003.57

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$265,706.29

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) LeadingAge Florida aims to implement the *Eldergrow GARDEN Project* in 22 participating Florida nursing homes.
- b) The *Eldergrow GARDEN Project* is an interactive and purposeful resident project that brings nature indoors with indoor therapeutic gardens. A team of Eldergrow educators teach therapeutic horticulture classes and monitor residents' physical and emotional engagement after every session. Residents are measured on the six wellness goals set forth by the American Horticultural Therapy Association: socialization; sensory stimulation; cognitive stimulation; motor skills; spatial awareness; creative expression using the categories of met, partially met, or did not meet. In addition, educators gauge emotional states before and after class to measure Eldergrow's impact on residents' emotional well-being. Eldergrow strives to reach an 80% resident attainment rate on both goals.
- c) The gardens will benefit residents by increasing the quality of life by improving the residents' emotional states and the quality of care by focusing on therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. The project will help alleviate the stress of the current isolating environment due to COVID-19 with more meaningful group and one-on-one interactions. The residents will become more engaged and experience opportunities to socialize through the project.
- d) The project is being implemented in twenty-two (22) Florida nursing homes.

Funded Entity(ies):

LeadingAge Florida

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Interim results (9/2022-11/2022):

- Wellness Goals and Engagement: Total participants 1,688. The total percentage who met or partially met goals was 95.8%; the total percentage who met goals was 88.2%; the percentage who partially met goals was 7.6%; the percentage of other outcomes was 4.2%.
- Emotional State: The total percentage whose emotional state either improved or remained positive was 93.4%; the total percentage whose emotional state remained positive was 87.8%; the percentage rate of whose emotional state improved was 5.6%; the total percentage of other outcomes was 6.6%.

Project Title: iNSPIRE Project

Unique Identifier: FL-1120-LAFL-689 / 2020-04-FL-1022

Project Duration: 8/1/2021 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: \$956,006.56

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$547,548.02

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will implement the It's Never Too Late (iN2L) program in 17 Florida skilled nursing facilities (SNFs).
- b) The person-centered project aims to improve residents' social, cognitive, spiritual, physical, and emotional well-being. The goals of the *iNSPIRE Project* are to 1) reduce social isolation by addressing the life enrichment needs and individual interests of Florida SNF residents, as well as 2) improve their quality of life. The objectives will be accomplished with the assistance of family members, volunteers, and the iN2L Customer Success Manager (CSM). The project will utilize the iN2L Quality of Life and Social Connection Survey to track social isolation goals and quality of life.
- c) The iN2L program offers diverse solutions for resident engagement to help reduce feelings of social isolation.
- d) Seventeen (17) Florida nursing homes.

Funded Entity(ies):

It's Never Too Late (iN2L) / The initially funded entity was LeadingAge Florida.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Results of the Project:

Interim results: Quality of Life (QOL) surveys have continued to offer the opportunity to understand what residents experience within their day-to-day life during the designated quarter. The latest QOL survey results are positive and indicate that residents primarily do not feel socially isolated, thus having an improved quality of life. To track progress towards these goals, communities conduct quarterly surveys involving 20% of their skilled nursing facility (SNF) population. The average QOL surveys completed and reported are collected through the Customer Service Manager (CSM) and charted. Within the current quarter, an analysis of the data from the information provided from the first quarter (baseline) to the fourth quarter of year one indicates a 0.85% increase. The survey results are included as an attachment to this report for reference. Notable items within the quarter have continued COVID-19 restrictions with communities and Hurricane Ian's impact in September. Community participants continue to work toward a comprehensive multi-disciplinary approach to reducing social isolation through group engagement to increase the quality of life for the residents involved.

Project Title: LifeBridge© Program

Unique Identifier: FL-0321-TBA-760 / 2021-04-FL-0319

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$396,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$51,631.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *LifeBridge© Program* is a proprietary interdisciplinary 24-hour, seven-days-a-week person-centered behavior intervention program.
- b) The *LifeBridge© Program* will focus on developing and implementing the nursing home-specific individualized resident program with a concentration on behavioral problem solving, prevention, and response that is directed to decrease challenging behaviors and increase the resident quality of life. The program will provide training and support for nursing home staff in communicating and dealing with residents presenting behavioral challenges being accelerated during times of crisis. This three-year project is expected to produce the following outcomes in approximately 36 Florida nursing homes: 1) a 5% reduction in the aggregate score for Minimum Data Set (MDS) item N0410A (number of days the resident received antipsychotic medication during the last seven days or since admission/entry or reentry if less than seven days) for participating residents in participating nursing facilities, and statewide for all participating facilities. 2) a 20% reduction in the aggregate score for the following MDS items for participating residents in participating nursing

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

facilities and statewide for all participating facilities (MDS E0200A – Physical behavioral symptoms directed toward others, MDS E0200B – Verbal behavioral symptoms directed toward others, and MDS 0200C – Other behavioral symptoms not directed toward others).

- c) Through implementing the *LifeBridge® Program*, residents will experience improvement in effective communication, resident engagement, and proven life interventions.
- d) Thirty-six (36) Florida nursing homes will participate in the project.

Funded Entity(ies):

Tobin and Associates

Results of the Project:

Interim results: The performance reported by facilities has exceeded the goals set under the grant: Resulting in an aggregate reduction in behaviors by 20%. The performance reported by facilities has underperformed by a 1% gradient measure of the goal set under the grant: Antipsychotic drug reduction by 5%. Participating facilities provided the following aggregated outcomes, which remain statistically unchanged from the last quarterly report data submission:

- MDS N0410A - Antipsychotic drug reduction 4%;
- MDS E0200A - Physical behavior (towards others) reduction 23%;
- MDS E0200B - Verbal behavior (towards others) reduction 45%;
- MDS E0200C - Other (physical self, pacing, verbal disruptions, et cetera) behavior reduction of 45%. Resulting in an aggregate decrease in behaviors by 40%.

Project Title: Virtual Dementia Tour® Comprehensive Experiential Education

Unique Identifier: FL-0621-SWD-811 / 2021-04-FL-0629

Project Duration: 1/1/2022 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$1,110,112.07

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$374,200.55

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Second Wind Dreams (SWD) will implement the *Virtual Dementia Tour (VDT) Experiential Education* program in 125 skilled nursing facilities (SNFs).

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

- b) The program is intended to improve resident care through evidence-based training. Additionally, staff will be assessed with the Dementia Aware Competency Evaluation (DACE) tool, providing an evidence-based and quantifiable assessment. The applicant will train two facilitators in a train-the-trainer model, and the facilitators will then train all existing facility caregivers within one year. After one year, new personnel training will be done by the facilities' Dementia Center of Excellence trainers. After the VDT has been conducted twice, a comparative analysis of the data will be conducted by SWD. The project aims to increase empathy for those living with dementia. The success of this goal will be determined by an increase in empathic care compared to results before VDT (significant positive variance between pre/post surveys). DACE scores closer to five indicate greater empathic person-centered care being performed.
- c) The VDT takes something intangible, like empathy, and makes it tangible by allowing staff members to see themselves as impaired and behave in ways that simulate their residents. Through this understanding, staff begins to identify how their care towards their residents with dementia will change, directly impacting the resident. This is the core of empathic person-centered care, the ability to look at the resident living with dementia, identify with them, and respond accordingly.
- d) The project will include 125 nursing homes.

Funded Entity(ies):

Second Wind Dreams

Results of the Project:

Interim results: Using the Dementia Aware Competency Evaluation (DACE), the staff is scored using a five-point Likert scale across four care domains. The latest results are DACE Results by Domain and DACE Results by Task. The average score at DACE 1 (before the VDT) was 2.93 out of five, and the average score at DACE 2 (after the VDT) was 4.17 out of 5. DACE scores closer to five indicate greater empathic person-centered care being performed. The result of 4.17 shows a marked improvement in reaching the project goal of increasing empathy for dementia residents by providing more person-centered care during activities of daily living (ADL) after going through the *Virtual Dementia Tour®*. For example, the occurrence of a staff member engaged in reinforcement praise or touch increased in all categories by almost a whole point. Calm, gentle touch during care, as opposed to rough and abrupt touch, gives the person with dementia a sense of well-being that the care partner is paying attention to them in a caring way. Additionally, the increase in positive praise means that the care partners were focused on doing a task with the person with dementia rather than doing it for them.

Project Title: Florida Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: FL-1021-VWPM-860 / 2021-04-FL-1013

Project Duration: 2/1/2022 to 1/31/2023

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

Total Amount of CMP Funds Approved for this Project: \$208,554.45

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$60,645.88

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Implement a one-year initiative to provide scholarships to 300 nurses in 300 certified nursing facilities to complete the online wound care certification program.
- b) The project is designed specifically for nurses in skilled nursing facilities to improve the care they deliver, raise their level of education, and close the knowledge gap in the wound care provided across Florida. Success is measured by the number of Vohra Wound Care Certified nurses per quarter, to have 300 certified before the end of the program.
- c) Residents at skilled nursing facilities where nurses obtained the Vohra Wound Care Certificate will receive better care both in treatment and prevention.
- d) The project will allow up to three hundred (300) nurses in Florida nursing homes to complete the wound care certification program. This project is an extension of the previously approved project 2018-04-FL-1018.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC

Results of the Project:

Interim results: Quarterly reports have been submitted as the grant agreement requires. The latest quarterly report submission indicated that 40% (121) of the eligible three hundred (300) participants had completed the certification course, with an additional 57 participants in progress. The project expects momentum to pick up during the final quarter of the project.

Project Title: SNFclinic

Unique Identifier: FL-1121-LTCC-878 / 2021-04-FL-1122

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$795,100.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Florida

FL CMP Funds Expended for Administrative Uses in CY 2022: \$79,511.23

FL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

FL Active CMP Funded Projects in CY 2022: 13

- a) The *SNFClinic* project will offer nursing facilities tools, reference materials, and live training.
- b) The goal of the project is to improve overall staff performance and accountability.
 - Outcome A Measurement: Increase in resident satisfaction and person-centered care through staff training
 - Outcome B Measurement: Reduction in survey deficiencies
 - Outcome C Measurement: Improvement in scope and severity tags
 - Outcome D Measurement: Improvement in compliance
- c) Implementing pre-made, industry-tested policies and procedures, residents of the participating facilities are likely to benefit from the overall improvement in their quality of care.
- d) The program will be open to twenty-eight (28) nursing homes.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

Interim results: The first quarterly report of the project has been received and included details about implementing the program and enrolling in the first nursing homes. The only data available for those enrolled was baseline data collected to measure outcomes and success throughout the project. The second report is pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Project Title: Implementing the I'm Still Here Approach

Unique Identifier: GA-0421-WBJH-766 / 2021-04-GA-0417

Project Duration: 9/23/2021 to 8/24/2022

Total Amount of CMP Funds Approved for this Project: \$86,825.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$79,237.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project's overall goal is for the William Bremen Jewish Home of Jewish Homelife to implement the ISH (*I'm Still Here*) program and thereby become certified as an *ISH (I'm Still Here)* Center of Excellence to reduce challenging behaviors and improve the quality of life of residents living with dementia.

The project has the following specific objectives:

1. Staff members will participate in Hearthstone's eight interactive classroom training modules (Understanding Dementia, Communication, Personal Care, Dining Experience, Challenging Behaviors, Activity Programming, Advanced Activity Programming, and Group Engage! Software Suite).
2. Staff members will participate in eight days of Embedding Training (split into four distinct visits) when Hearthstone instructors work on the floor with staff.
3. Staff members will learn to use and access the ISH Activity Library and ISH Engage! Software Suite.
4. Supervisory staff will learn how to train newly hired staff on the *ISH Approach*; this will help ensure the program's sustainability after the project's completion.
5. Hearthstone's research division will document and evaluate the effects of implementing the *ISH Approach* by examining the impact on (1) resident engagement, (2) quality of life, (3) depression, (4) challenging behaviors, (5) falls, (6) antipsychotic usage, (7) rehospitalizations, and (8) knowledge transfer.

Funded Entity(ies):

The William Bremen Jewish Home of Jewish Homelife

Results of the Project:

Goals 1 and 2: Staff classroom and embedding training completed as identified in specific objectives. An average increase in knowledge was 23% from pre-to-post training.

Goal 3: The training task was completed.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Goal 4: The Activities Director leads the training of new staff on the program, and the sustainability plan is in place.

Goal 5: Outcomes:

- Engagement increased from 23% pre-training to 34% post training
- A nine percent (9%) increase in cognition
- A 14% improvement in the quality-of-life measures from pre- and post-training
- An increase in depressive symptoms of 19%
- Challenging behaviors decreased by 33%

Project Title: Georgia Long-Term Care Infectious Disease Educational Program

Unique Identifier: GA-1120-UGARFI-692 / 2020-04-GA-1117

Project Duration: 5/1/2021 to 5/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,576,873.39

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$391,497.19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will present 21 *Long-Term Care Infectious Disease - SharePoint* (LTCID-SP) and 21 *Long-Term Care Infectious Disease - PowerPoint* (LTCID-PP) courses, with 14 provided in year one, 14 in year two and 14 in year three. The program aims to make infectious disease training available to 100% of certified long-term care (LTC) facilities.
- b) Short educational videos will be developed for use by LTC facilities.
- c) Design and distribute a biannual newsletter with LTC-specific infectious disease information.

Funded Entity(ies):

University of Georgia Research Foundation Inc.

Results of the Project:

- Fourteen (14) *Long-Term Care Infectious Disease - SharePoint* (LTCID-SP) courses and six of the *Long-Term Care Infectious Disease - PowerPoint* (LTCID-PP) principles have been designed and delivered. Training availability is shared using community and industry partners and social media.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

- Registration numbers have increased to an average of 35 registering for each course; however, the average number of participants is currently 12. Anecdotal evidence points to staffing challenges.
- The first educational video, *Disinfection in Long-Term Care*, was written, produced, and filmed.
- Two of the four long-term care (LTC) newsletters have been designed and distributed.

Project Title: Improving Quality of Life Through Engaged Communities

Unique Identifier: GA-1020-LST-678 / 2020-04-GA-0311

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$53,568.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$7,412.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to provide eight skilled nursing facilities with CommunityShare devices. Each device connects to a TV and provides access to calendaring tools, digital signage, and on-demand activity resources (e.g., games, therapeutic music, news, and podcasts). Residents' families will also have access to an application that connects with the facilities' scheduling system.
- b) The first objective for each community is 100% adoption and usage of community information displays. The project will measure adoption and use by tracking the content (activities, announcements, menus, pictures, videos, birthdays) added to display through the LifeShare admin area.
- c) The second objective is to increase family engagement through mobile app usage in each community. LifeShare Technologies will measure this by tracking statistics reporting how often the content is accessed via the mobile app using unique community PINs (personal identification numbers).
- d) The third objective is for communities to use on-demand activity resources to engage residents. LifeShare will track the activity and use of the on-demand resources by monitoring the navigational clicks in the activity resources system. This includes games, therapeutic music, faith selections, news, and podcasts.

Funded Entity(ies):

LifeShare Technologies (Spectrio)

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Results of the Project:

First Objective: 100% adoption and usage of community information displays

- Five of eight (63%) of the communities are utilizing the platform, up from three of eight (38%).
- One community has activities entered and can print calendars but does not have players online.
- Seven of the eight communities (88%) have at least one device installed and connected to the internet.
- Twenty of 32 (63%) community devices are installed and connected to the internet.
- The additional devices are not in use from the previous quarter - this was an error. They were replacement devices.
- From January 1st through March 31st, 2023, the goal is to get the last remaining community online and encourage further usage by the remaining communities.

Second Objective: Increase family engagement through mobile app usage in each community

- Two of the communities continue to use the mobile application.
- An additional project focus will be placed on NurseCare of Buckhead to get the mobile app up and running since they have content on their platform.
- The project anticipates getting at least one more community that has added content to utilize the mobile app by 3/31/2023.

Third Objective: Use on-demand activity resources to engage residents

- Three of eight (38%) communities used the on-demand options, concentrating on games and music.
- The program hopes to add at least one more community to the on-demand features by 3/31/2023 to bring the project to 50% participation.

Project Title: Comprehensive Delivery of Person-directed Care for Persons Living with Dementia Project

Unique Identifier: GA-0720-AGR-630 / 2020-04-GA-0312

Project Duration: 5/1/2021 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: \$276,729.71

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$21,200.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to implement the MemoryWell program to effectively and systematically enable the facility to retrieve and document the biographical information to use in advanced care plans and trauma-informed plans.
- b) To secure MapHabit as the most effective technology for advanced care plans and trauma-informed plans to support enhancing memory health.
- c) To enhance staff training to incorporate advanced systems relating to care for persons living with dementia to implement the "I'm Still Here" program from The Hearthstone Foundation. The training system will complement and support the Eden Alternative program.
- d) The timeline for implementation of all objectives is broken into 11 phases, from day one to day 720, with individual benchmarks for each timeframe.

Funded Entity(ies):

A.G. Rhodes

Results of the Project:

Currently, the project is on phase 10 of the 11 phases, in alignment with a pre-determined timeline for each phase.

Project Title: Georgia It's Never Too Late (iN2L) iNSIGHT Project

Unique Identifier: GA-1121-INL-867 / 2021-04-GA-1103

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$642,227.50

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$414,082.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *iNSIGHT (Integrate Fun, Sustainable, Innovative, Groundbreaking and Helpful Technology) Project* is focused on internet access that can serve as a communications medium as well as a means for residents to interact with their communities of affinity (family, friends, and those who share their interests) outside the facility or to use for various programs and tools for entertainment. It's Never Too Late (iN2L) allows skilled nursing facilities (SNFs) to further their objective of providing their resident's personal dignity and additional

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

opportunities for choice, social integration, and interactions with their caregivers, family, and friends. Engagement technology offers residents more opportunities to stay connected through thousands of experiences and life-enriching activities while improving or maintaining their level of function. iN2L's content provides various function levels and interests to help engage residents, including those with cognitive impairment, resulting in an improved quality of life and better general health.

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

To measure progress towards goals, communities conduct quarterly surveys involving 20% of their SNF population. All Quality of Life (QOL) surveys have been completed and reported to the Customer Support Manager. The report includes the Quarter 3 QOL survey results and compares the results from the baseline to the current quarter. The QOL survey results show a 1% improvement from Quarter 2 to Quarter 3 and a 5% improvement from the baseline to the current quarter. Bostick Nursing could not produce any surveys due to restrictions in the building due to the COVID-19 pandemic.

Project Title: A Trauma-Informed Approach to Improving Dementia Care in Georgia's Nursing Homes

Unique Identifier: GA-0621-GSU-809 / 2021-04-GA-0628

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,578,486.33

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$717,768.63

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to build a model to provide resources, scholarships, and continuing education accessible to all nursing homes in Georgia (369 nursing homes) to reduce the use of antipsychotic medications, particularly for residents with dementia.

Funded Entity(ies):

Georgia State University, Gerontology Institute

Results of the Project:

- Five newsletters were sent via email distribution list with links to compiled person-centered dementia care resources.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

- Approximately 200 social media posts and microlearning educational content (including reposts). Around 48 posts were made from 10/01/22-12/31/22. To date, 351 have been made.
- Six contact hours of Person-Centered Dementia Care content through live webinars and asynchronous options for nursing home staff (2.5 contact hours have been delivered via live webinar; 1.0 contact hours were available synchronously).
- A website with newsletters, video blogs, and educational social media content.
- Two full advisory group meetings (one has been held)
- Seventy-five (75) Georgia nursing home staff and stakeholders will attend the Certified Eden Associate training. Recruitment is to take place in the sixth quarter.
- Seventy-five (75) Georgia nursing home staff and stakeholders will attend the Dementia Beyond Drugs training. Recruitment is to take place in the seventh quarter.

Project Title: Emergency Preparedness in Georgia Certified Nursing Homes

Unique Identifier: 2017-04-GA-1219

Project Duration: 4/20/2018 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$1,963,594.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$34,071.20

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Emergency Preparedness in Georgia Certified Nursing Homes* project aims to train more than 2,000 Georgia long-term care (LTC) staff, State Agency personnel, and State Surveys to enhance and strengthen ongoing disaster preparedness efforts at their facilities. The project was granted a no-cost extension from 2/28/21 through 2/28/2023 due to the impacts of the COVID-19 pandemic resulting in project delays.
- b) The project will demonstrate knowledge gained by all course attendees through in-training surveys and participant feedback.
- c) The project aims to strengthen relationships between the LTC community and healthcare responders to enhance emergency preparedness efforts and outcomes.
- d) The overall program goal is that information gained by care providers and administrators in these courses will be taken back and implemented at the facility level. Residents will become more

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

engaged in ongoing preparedness efforts, and staff can provide improved care to residents during disasters.

Funded Entity(ies):

University of Georgia Research Foundation, Inc.

Results of the Project:

Feedback from the three Basic Courses revealed that 97.10% of participants felt more knowledgeable about potential threats or hazards in Georgia, 97.10% felt better prepared to meet requirements, and 97.10% felt more comfortable participating in emergency preparedness activities in their community and region. 98.56% felt the course was beneficial for their position. Additionally, feedback from the three Advanced Courses revealed that 89.66% of participants felt more knowledgeable about potential threats or hazards in Georgia, 89.66% felt better prepared to meet requirements, and 86.21% felt more comfortable participating in emergency preparedness activities in their community and region. 89.66% felt the course was beneficial for their position.

Project Title: Building Resources for Delivering Person-Centered Care in Georgia Nursing Homes

Unique Identifier: 2017-04-GA-1128

Project Duration: 5/23/2018 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$1,646,795.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$20,409.84

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will conduct a three-stage needs assessment to understand culture change awareness to identify barriers and training needs of Georgia's skilled nursing facilities. The project aims to identify, digest, and disseminate real-time web-based information and resources for Georgia's nursing homes.
- b) Engage stakeholders across the state (e.g., nursing home staff at all levels, regional and state level stakeholders) with the intent of connecting them to the project and securing buy-in for project goals, providing awareness education on culture change, person-centered care, and living with dementia, and providing scholarships for in-depth individual learning opportunities. The project will develop, test and launch interactive competency-based online continuing education training for nursing home staff (all levels), residents, and informal care partners.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Georgia

GA CMP Funds Expended for Administrative Uses in CY 2022: \$50,286.00

GA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

GA Active CMP Funded Projects in CY 2022: 8

- c) Educating and providing resources to nursing home staff on person-centered care will improve nursing home residents' overall quality of care.

Funded Entity(ies):

Georgia State University

Results of the Project:

- The three-stage needs assessment (focus groups, resident chats, interviews, and nursing home survey) is complete. The full report detailing the findings of the survey-based needs assessment accompanied the last report. The pilot phase of Culture Change Matters is also done. Two nursing homes have completed the pilot of the educational modules. Heardmont Health and Rehabilitation in Elberton, Georgia, and Heart of Georgia in Eastman, Georgia, completed their pilot activities. Both centers were enthusiastic about participating in the pilot and provided positive feedback. Heardmont Health and Rehabilitation provided a testimonial for the Culture Change Matters series. Both centers suggested creating a version of the content for onboarding purposes. This revision was completed.
- Newsletters have been disseminated quarterly throughout the project period. The quarterly newsletter will continue to provide information for Georgia's nursing homes.
- The series of microlearning videos outlined in the application have been completed. The videos are organized into categories called playlists on YouTube to better archive the project content so that viewers can search by category.
- The project website was updated with new content.
- Fan page likes and follows continue to grow across Facebook, LinkedIn, Twitter, and Instagram, as well as fan engagement with the social media educational content posts.
- The Culture Change Matters Series is in full launch mode. The project is actively recruiting nursing homes to continue to use the Culture Change Matters series and the onboarding revision through the following year, with the additional funds from the cost extension; the first and second cohorts of nursing homes have begun the CULTURE CHANGE Matters Series. Five nursing homes participated in Cohort 1; two participated in Cohort 2. The applicant is currently recruiting nursing homes for Cohort 3. The third deadline for recruitment is scheduled for January 13, 2023.
- Data collection has been completed on the pilots, and the results were presented at the Georgia Health Care Association (GHCA) Winter Convention in Alpharetta. There was a significant improvement from pre to post-test in 15 of the 17 competencies in communication and person-centered care that were noted.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Project Title: Connected Affirmation Program

Unique Identifier: KY-0918-NHNC-143 / 2018-04-KY-0918

Project Duration: 4/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$213,664.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of the project is to integrate It's Never Too Late (iN2L) technology into the palliative care program for residents through the *Connected Affirmation Program (CAP)*.
- b) This project will provide legacy keepsakes for families and increase residents, families, and staff knowledge of palliative care. It will also foster communication about palliative care and affirm the resident's life through using their life story using iN2L technology.
- c) The program's benefit to the nursing home resident is that they receive support and comfort through the palliative care process by reliving stories from their lives to share in the legacy.
- d) The target audience beyond the nursing home resident is the resident's family and the staff connected to the resident in palliative care. The project opens communication, interactions, and education about palliative care.

Funded Entity(ies):

Nazareth Home, Inc.

Results of the Project:

The project encountered significant disruption due to the COVID-19 pandemic. As a result, the project was unable to meet its goals and objectives due to:

- Significant turnover of relevant staff.
- The inability of volunteers to conduct the program due to sites being closed to outside visitors for infection control and COVID-19 spread mitigation purposes.
- A significant change in the resident census severely limits the number of residents capable of participating.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Project Title: Residents' Rights Consumer Education Project

Unique Identifier: KY-0918-KSLTCOP-152 / 2018-04-KY-0918D

Project Duration: 4/1/2019 to 12/22/2022

Total Amount of CMP Funds Approved for this Project: \$18,741.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$16,241.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Residents' Rights Consumer Education Project* aims to create written material for certified nursing facilities (CNFs) consumers in Kentucky through a booklet focused on nursing home residents' rights and regulation revisions. Long-Term Care Ombudsman staff and volunteers within the 15 area development districts will distribute the review booklet to residents' bedsides during unannounced visits and council meetings.

Funded Entity(ies):

Nursing Home Ombudsman Agency of the Bluegrass, Inc.

Results of the Project:

The *Residents' Rights Consumer Education Project* created and distributed an educational booklet for certified nursing facilities (CNFs) in Kentucky focused on nursing home residents' rights and regulation revisions. The booklet has been distributed to 194 CNFs, 50 CNF resident and family council meetings (98% of feedback indicated increased knowledge of residents' rights), and 7,761 CNF consumers during one-on-one consultations with the Ombudsman program staff and volunteers (95% of feedback received demonstrated an increased understanding of resident's rights).

Project Title: Virtual Dementia Tour (VDT) Comprehensive Experiential Education Program

Unique Identifier: KY-0619-SWD-337 / 2019-04-KY-0524

Project Duration: 1/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,141,090.02

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$229,571.59

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

The project was granted a no-cost extension from 1/31/2022 through 6/30/2022, resulting from delays due to the impacts of the COVID-19 pandemic.

- a) The project aims to provide the *Virtual Dementia Tour (VDT)* and Dementia Aware Competency Evaluation (DACE) to 125 certified nursing facilities (CNFs) throughout Kentucky to provide experiential training and accountability in person-centered care with all staff to enhance the quality of life for residents.
- b) The project will provide the VDT and DACE at 125 CNFs, with a minimum of 20% of the nursing homes rated as one- or two-star facilities.
- c) The benefit to residents is an enhanced quality of life as the staff is more empathetic and identifies those staff members who need additional training.
- d) The CNF staff and residents' families are the target audience beyond the residents.

Funded Entity(ies):

Second Wind Dreams, Inc.

Results of the Project:

The Virtual Dementia Tour (VDT) Comprehensive Experiential Education Program recruited 43 certified nursing facilities (CNFs) to participate in the VDT and Dementia Aware Competency Evaluation (DACE). The project aims to provide staff and resident families with a method to experience life with dementia and thereby increase empathy and sensitive treatment in the care of residents. Fourteen (33%) CNFs were rated two stars or below. The project could not meet the goal of recruiting 125 CNFs due to barriers resulting from the COVID-19 pandemic, including CNF shutdowns and higher CNF staff turnover than usual. A total of 695 staff attended the VDT, with 96% indicating the tour experience will change how they care for residents living with dementia. Continuing education units were awarded to 245 nursing home staff.

Project Title: Quality Staffing Project

Unique Identifier: KY-1019-KDMS-456 / 2019-04-KY-0517

Project Duration: 3/16/2020 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$195,058.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

The project was granted a no-cost extension from 1/31/2022 through 2/1/2023. Due to delays resulting from the COVID-19 pandemic, the project was granted a no-cost extension to 9/30/2023 and an expansion of the service area to increase the available pool of facilities to participate from 10 counties to 54 counties.

- a) The project seeks to address gaps in resident care for underperforming, rural certified nursing facilities (CNFs) by offering training and in-depth consultations on areas where CNFs fail. Training sessions and consultations will focus on creating a "qualified and stable direct care workforce" within each CNF.
- b) The project aims to increase positive resident outcomes by addressing quality staffing issues. Specifically, the project will:
 - Increase staff knowledge of issues related to quality care and quality staff effects on residents.
 - Provide in-depth ongoing consultation with three CNFs resulting in a reduction in the use of physical restraints and antipsychotic medication, a reduction in injurious falls, and a reduction in activities of daily living decline.
- c) Stable, consistent direct care staff has been shown to benefit residents. Consistent interaction with individuals providing direct care reduces the number of preventable injuries and hospitalizations and leads to increased well-being.
- d) The target audience beyond the residents is the CNF staff receiving training.

Funded Entity(ies):

Kentucky Department of Medicaid Services

Results of the Project:

Interim results as of 12/31/2022: Three certified nursing facilities (CNFs) are participating in the project and positively impacting the CNF staff. The first 2022 quarterly training on Huddles was conducted, and staff response was positive. One facility has added a component of the training to their orientation to address the Mentoring Program. All three facilities have completed project team selection, training, and facility assessments and launched a Huddle program. Additional training is being processed, and results are not yet available to determine the impact of the project.

Project Title: Long-Term Care (LTC) Autonomous Temperature Screening Project

Unique Identifier: KY-1220-TTF-698 / 2020-04-KY-1202

Project Duration: 6/10/2021 to 6/9/2023

Total Amount of CMP Funds Approved for this Project: \$5,450,340.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,305,947.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will implement contactless temperature scanning in up to 284 certified nursing facilities (CNFs) to ensure efficient daily fever and symptom screening of staff and visitors to limit resident exposure to COVID-19 and other infectious diseases providing an effective method of tracing any recorded viral exposure.
- b) The project will partner with Care.ai to install temperature sensor devices at nursing home entry points in participating CNFs. It will provide daily contactless temperatures and COVID-19 symptom screening of all staff and visitors and keep the records in a secure dashboard accessible to CNF leaders. A secure app and associated dashboard will be developed that provides data on all screening employees and visitors to ensure efficient documentation of screening outcomes and effective tracing should any potential exposures be identified. The kiosk utilizes LED lights on badges of employees, vendors, and visitors to provide information on whether screening had been completed and whether the individual is potentially infectious, to provide visible assurance to everyone at a CNF on the low risk of COVID-19 exposure.
- c) In addition to helping to increase resident safety, the temperature sensors will increase clinical capacity by freeing clinical resources to add capacity back to the unit floor.
- d) The target audience beyond the resident is staff and any visitors to the CNF.

Funded Entity(ies):

The Trilog Foundation

Results of the Project:

Interim results as of 12/31/2022: *The Long-Term Care (LTC) Autonomous Temperature Screening Project* recruited 160 of the 280 eligible CMS-certified LTC facilities to participate in the project. A total of 2,171,745 screenings have occurred since implementation in June 2021. Since the system's deployment, participating facilities have received no new infection control citations related to failure to comply with COVID-19 reporting. The applicant's request to extend the project's term date to 6/9/2024 due to the impacts of the COVID-19 pandemic is under consideration.

Project Title: Kentucky Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: KY-0621-VWPM-802 / 2021-04-KY-0528

Project Duration: 12/15/2021 to 12/14/2022

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Approved for this Project: \$81,113.50

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$61,867.35

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) To educate and certify 150 certified nursing facility (CNF) nurses in the critical area of wound care to close the knowledge gap in chronic wounds and to help address the high prevalence and expense of chronic wounds in CNFs.
- b) Improved patient care at participating CNFs will be reflected by improved pressure ulcer quality measures rates reported.
- c) Residents are expected to benefit through increased pressure ulcer and other wound healing rates, minimized risk of infections, pain and suffering, loss of function, and life-threatening complications, and improved safety and satisfaction with care.
- d) The target audience beyond the CNF resident is the 150 CNF nurses training to acquire improved wound care skills and receive wound care certification.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC

Results of the Project:

Interim results as of 9/30/2022: 86 certified nursing facility (CNF) nurses have completed the wound care training provided through the Vohra Wound Care Course. The remaining 64 eligible wound care training opportunities are in progress. The 86 nurses completing the course represent 45 CNFs across 33 Kentucky counties. The final project report is pending.

Project Title: Engage with Your Community

Unique Identifier: KY-1221-CCC-898 / 2021-04-KY-1227

Project Duration: 7/11/2022 to 7/10/2025

Total Amount of CMP Funds Approved for this Project: \$495,397.52

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$46,481.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

- a) The project aims to improve the quality of life (QOL) for 500 residents from 25 certified nursing facilities (CNFs) through meaningful engagement and to help decrease negative perceptions of aging.
- b) Program implementation will promote intergenerational virtual interactions with each participating resident to complete a single joint project or multiple mini-projects that are important to each resident.
- c) The project will facilitate relationships between participating residents and volunteers. These pairs will develop goal-oriented projects to 1) increase the sense of purpose in 50% of participating residents and 2) decrease loneliness in 50% of participating residents.
- d) The target audience beyond the NH residents is the volunteers engaging the participating residents. Up to 500 volunteers will be trained to implement the project and utilize the Engage workbooks.

Funded Entity(ies):

Create Circles Corporation

Results of the Project:

The project began recruiting 25 certified nursing facilities (CNFs) in July. Interim results as of 12-31-2022:

- Fourteen facilities have agreed to participate to date.
- Five facilities have started program meetings, nine sites are in the process of onboarding, and six sites have voiced interest in the project.
- Nine residents have been paired with volunteers and engaged to date.
- One hundred sixty-one project volunteers have registered.
- Ninety-five (95) volunteers have been trained and are ready to be paired with residents.
- Six volunteers have been paired with residents.

Project Title: Providing Enrichment Around Residents' Lives (PEARL)

Unique Identifier: KY-1021-RSN-859 / 2021-04-KY-1013

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$38,741.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to deliver a person-centered experience and to meet the specific needs of Redbank's residents, staff, and families with It's Never Too Late (iN2L) technology.
- b) The project will implement iN2L adaptive computer technology to improve the quality of life (QOL) of 50 residents and increase/improve communication between the residents and their families, friends, and the community. Specifically, the project will: - create 50 personal page buttons - increase participation of residents' involvement in group activities by 20% - increase participation of residents' involvement in individualized activities by 20%
- c) The project will benefit residents by providing access to person-centered technology and communication applications that connect residents, friends, and the community to provide more personalized life-enriching activities. The program will allow staff to interact with residents in more meaningful ways.
- d) The target audience beyond the residents is the staff that will receive training on the use of iN2L technology and residents' families/friends that will receive training on the use of iN2L technology to encourage its use with residents and provide an additional means of communication.

Funded Entity(ies):

Henderson County Healthcare Corporation dba Redbanks Skilled Nursing

Results of the Project:

Interim results as of 12/31/2022: Full start of the program was delayed due to missing equipment during the initial setup in August 2022. It's Never Too Late (iN2L) activities are now on the activities calendar. iN2L information included in new staff onboarding and admission paperwork and sent to resident families.

- Twenty-seven (27) direct care staff from day and night shifts trained
- Nine of 50 Personal Page buttons created
- Zero of 50 My Story biographies created

Project Title: Accelerating Quality Improvement for Long-Stay Residents in Kentucky Nursing Homes Using Culture Change During COVID-19

Unique Identifier: KY-0821-AI-822 / 2021-04-KY-0728

Project Duration: 6/30/2022 to 6/29/2025

Total Amount of CMP Funds Approved for this Project: \$1,724,366.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$117,348.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to maximize residents' quality of life (QOL) by using The Eden Alternative Path to Mastery protocol in eight certified nursing facilities (CNFs) over three years in two phases (Milestones 1 and 2).
- b) Participating CNFs will go through the Eden Path to Mastery Training and Education for the Eden Alternative Milestones 1 and 2, receive consultation and technical assistance from Altarum and Eden staff, and receive performance feedback designed to drive sustained quality and process improvements. Desired outcomes include:
 - Each nursing home reports progress on at least 50% of the Systems Change Tracking Tool (SCTT) items.
 - Residents of each home report progress on at least 40% of the items in the Resident Systems Change Tracking Tool (R-SCTT).
 - Among those registered to attend, 90% of nursing home staff members will receive certification through Certified Eden Associate Training.
 - Throughout the project, there was a 5% aggregate reduction in nursing staff turnover across all participating nursing homes.
- c) Residents will benefit from improved quality of life by utilizing the Eden Alternative to reduce social isolation.
- d) The CNF staff, administration, and resident families are the target audience beyond the resident.

Funded Entity(ies):

Altarum Institute

Results of the Project:

Interim results: Project efforts to date have been focused on identifying and recruiting the eight certified nursing facilities (CNFs) to participate in the project. The original eight committed to the project withdrew, primarily due to staff/administration turnover, while awaiting CMS project approval. Eight new CNFs have been selected for the project. In November 2022, Eden Certified Associate Training and on-site Eden Guide visits began.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

Project Title: Promoting Health Across the Lifespan Among Kentucky Certified Nursing Facility Residents Through Bingocize®, an Evidence-based Health Promotion Program

Unique Identifier: KY-0621-UKRF-806 / 2021-04-KY-0614

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$1,086,310.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$116,941.58

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The purpose of the project is to implement *Bingocize* (a strategic combination of physical exercise and the game of bingo) in 30 certified nursing facilities (CNFs) to improve the quality of life (QOL) for nursing home residents over a three-year term.
- b) The project will expand on previous efforts by:
 - Expanding the *Bingocize* program and staff training to 30 additional CNFs.
 - Recruiting a minimum of 12 faculty and 120 students from a minimum of six Kentucky universities to be trained to lead *Bingocize* with residents
 - Improving the quality of life of CNF residents at the 30 participating CNFs across Kentucky with the goal of 75% of residents demonstrating improved functional status and social engagement after participating in *Bingocize*.
- c) The program will benefit residents by improving functional performance, leading to maintenance in daily living (ADLs) activities, reducing fall risk, and improving social engagement by allowing residents to communicate with other residents, staff, and university faculty and students.
- d) The direct care staff, faculty, and students trained to lead *Bingocize* sessions are the target audience beyond the resident. Aside from assisting the CNF with implementing the program, students provide social/inter-generational relationships that benefit both the student and the resident.

Funded Entity(ies):

The University of Kentucky Research Foundation

Results of the Project:

Interim results as of 12/31/2022: Certified nursing facility (CNF) staff training is in progress, 13 completed. *Bingocize* sessions started at two CNFs with 46 active resident participants engaged. Fifteen CNFs are

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

expected to start *Bingocize* sessions by the end of the first quarter of 2023. Six university or college partnerships are in progress, three of which will potentially have student engagement starting in the spring of 2023. Minimum Data Set (MDS) data collection will begin in the first quarter of 2023.

Project Title: Stories in Mind

Unique Identifier: KY-0621-FHM-801 / 2021-04-KY-0527

Project Duration: 5/23/2022 to 5/22/2025

Total Amount of CMP Funds Approved for this Project: \$581,059.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$23,894.11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to provide participating certified nursing facilities (CNFs) with weekly programming options focusing on art, music, theatre, and history. The program seeks to engage, entertain, and provide socialization opportunities by collaborating to create purposeful, collaborative work (a story, play, song, artwork) that can be shared among residents, their family members, and staff.
- b) The program will provide a total of 2,718 engagement sessions at a minimum of six to nine CNFs over three years with the goal of 90% of facilities agreeing that the programming will:
 - Help residents combat feelings of loneliness and isolation
 - Help to create confidence via a sense of purpose and accomplishment
 - Provide increased opportunities for meaningful connections between residents, family members, and staff
 - Provide fun and entertainment at each session
 - Help increase calmer behavior among participating residents, which leads to increased success in general care procedures such as bathing, dressing, medical checks, and eating behaviors.
 - Increases in verbal communication
 - Improves attitudes and general demeanor
- c) The project will improve residents' quality of life by providing meaningful, creative art and history-centered activities to engage residents regardless of cognitive abilities.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Kentucky

KY CMP Funds Expended for Administrative Uses in CY 2022: \$276,608.43

KY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

KY Active CMP Funded Projects in CY 2022: 11

- d) The target audience beyond the resident is the CNF staff and residents' families, that will be provided training to understand how the *Stories in Mind* program works and provide input on the types of engagements that are interesting and beneficial to the residents.

Funded Entity(ies):

Frazier History Museum

Results of the Project:

Interim results as of 12/31/2022: Project engagements began at participating facilities on October 19, 2022. Due to the current activity schedule at facilities, engagement participation varies from once every other week to three times per week. During the first month, the *Stories in Mind* administrator and two facilitators identified appropriate content, a manageable schedule, and challenges in programming. The resident's response to the program has been positive. To date, 38 engagement sessions have taken place, with 390 participants in attendance for an average of 11 residents per session.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

Project Title: Combined Community Technology Program (CCTP)

Unique Identifier: MS-1018-MCC-170 / 2018-04-MS-1009

Project Duration: 2/27/2019 to 1/31/2022

Total Amount of CMP Funds Approved for this Project: \$400,960.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to use the It's Never Too Late (iN2L) system as a tool to engage residents. The iN2L applications offer person-centered recreational and leisure activities connecting residents with their families, friends, and the community. The project aims to Create My Page content pages and My Story digital biographies for up to 543 residents. The project also aims to increase the participation of residents' involvement in group activities by 25% and resident involvement in individualized activities by 20%.

Funded Entity(ies):

Washington County Long-Term Care, Inc. d/b/a/ Mississippi Care Center of Greenville

Results of the Project:

My Pages were created for 564 residents. My Story digital biographies were created for 396 residents. Group activities increased by an average of 30%, and an average of 45% increased individual activities.

Project Title: Virtual Dementia Tour Comprehensive Experiential Education Program

Unique Identifier: MS-0319-SWD-262 / 2019-04-MS-0313

Project Duration: 10/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$970,889.70

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$161,830.73

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant seeks to implement the *Virtual Dementia Tour Comprehensive Experiential Education (VDT) Program* in 125 skilled nursing homes across Mississippi. The program is intended to improve resident care through evidence-based dementia training. Additionally, staff will be assessed during care to determine their competency in providing person-centered care to residents with dementia. The project was granted a

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

six-month no-cost extension through 3/31/2022 due to the impacts of the COVID-19 pandemic on project activities.

Funded Entity(ies):

Second Wind Dreams

Results of the Project:

The project trained 63 nursing homes in the program, including 3,174 staff, 48 nursing homes eligible to receive additional training on the VDT Community Edition, 985 continuing education units were issued, and 48 counties were represented.

Project Title: Make "Diversicare" Great Again

Unique Identifier: MS-0919-DHS-412 / 2019-04-MS-0911

Project Duration: 1/6/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$140,436.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Diversicare Healthcare Services requested funding to implement It's Never Too Late (iN2L) technology in three facilities. Each center's Administrator will manage the project's implementation and evaluation individually and provide progress reports to the Senior Administrator for oversight and assistance as needed. The project aims to reduce antipsychotics, antidepressants, and antianxiety classes closer to the national average of 7.2 percent over three years.

Funded Entity(ies):

Diversicare Healthcare Services

Results of the Project:

Make "Diversicare" Great Again aims to reduce the use of antipsychotics, antidepressants, and antianxiety classes to align with the national average of 7.2 percent over three years. The facilities and their anxiolytic rates included in the project were Ripley at 28%, Batesville at 22%, and Tupelo at 18%. Interim results show Ripley decreased to 18.99 for Jan of 2021 but increased again to around 32%. After multiple attempts to request information, no data was provided for the Batesville and Tupelo facilities. The It's Never Too Late (iN2L) project was implemented year-round, and examples include in the spring, residents learning to shop online and located crafts and other activities. Residents enjoyed listening to music on the jukebox, karaoke,

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

and communicating with families through Zoom. In the summer, residents watched movies and a firework show. The mobile iN2L was also used in the courtyard for music and movies while the residents enjoyed popsicles and Coke floats. During the fall and winter seasons, iN2L kept residents upbeat and engaged. Examples include campfire scenes while making s'mores and reminiscing, movie night at the residents' request of their favorite movie, watching the live Macy's Thanksgiving Day parade, Bingo, listening to therapeutic music, and utilizing the mobile device in therapy sessions. Additionally, the mobile iN2L units were used in the rooms of Hospice patients to provide comfort through sounds and pictures.

Project Title: Reducing Falls with Artificial Intelligence (AI) Project

Unique Identifier: MS-0919-VST-426 / 2019-04-MS-0918

Project Duration: 12/31/2019 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$395,640.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$96,184.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Virtusense Technologies, partnered with ten skilled nursing facilities in Mississippi over three years to identify and reduce resident fall risk. The applicant will train each facility's staff on the use of VSTBalance. VSTBalance can assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes. Staff members can then use the results from these assessments to tailor a care plan to each resident's unique needs. The applicant's system will also flag residents with minimal progress and provide actionable data the nursing staff can use to alter the care plan.

Funded Entity(ies):

Virtusense Technologies

Results of the Project:

Reducing Falls with Artificial Intelligence (AI) Project aims to address and improve the current 3.1% fall injury rate in Mississippi long-term care (LTC) facilities. Project results showed Virtusense Technologies was utilized in eight out of ten facilities to identify and reduce resident fall risk. The project goal was to reduce falls and falls with injuries by 10%. In the third quarter of year three, results varied. Some facilities were on track to meet their goals for reducing falls with minor and major injury, and other locations had high fall quarters that have gotten them off track. For example, New Albany had over one hundred falls without injury. Landmark, Pontotoc, and Senatobia are on track to meet the 10% fall reduction goal for falls with no injury. Additionally, for falls with minor and major injury, currently, Pontotoc, Silver Cross, and Oxford are the only facilities on track to meet their goals.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

Project Title: Long-Term Care Resident Welfare (LTCRW), also known as It's Never Too Late (iN2L) Project

Unique Identifier: MS-0220-LTC-571 / 2020-04-MS-0219

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$378,366.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Long-Term Care Resident Welfare (LTCRW), also known as It's Never Too Late (iN2L)*, aims to implement the iN2L system for three years. The project provides nursing home residents in six Mississippi skilled nursing facilities (SNF) with access to person-centered recreation and leisure activities to improve the overall quality of life of nursing home residents. The participating nursing homes are Hattiesburg Health and Rehabilitation, Forest Hill Nursing Center, Glen Oaks Nursing Center, Tunica County Health and Rehabilitation, Union County Health and Rehabilitation, and Quitman County Health and Rehabilitation.

Funded Entity(ies):

Long-Term Care Management

Results of the Project:

Long-Term Care Resident Welfare's It's Never Too Late (iN2L) Project aims to improve residents' lives through technology to promote group activities and stimulate cognitive functions. Interim results show five out of six facilities increased iN2L group application usage compared to the previous quarter. The staff has encouraged residents to participate in groups instead of isolating themselves, and residents' moods have increased as they socialize and create relationships. For example, Union County Health and Rehabilitation increased from 2,842.74 total hours at the end of the second quarter to 3,629.61 total hours at the end of the third quarter, an increase of 28% across the quarter. Tunica County and Rehabilitation had a massive increase of 163% since the previous quarter. Glen Oaks Nursing Center increased 94% in total hours used since the second quarter, from 126.7 in the second quarter to 245.68 hours in the third quarter. Forest Hill Nursing Center increased usage from 32.22 total hours to 85.43 total hours, an increase of 165% since the second quarter. Quitman County Health and Rehabilitation increased from 420.34 total hours in the second quarter to 764.7 total in the third quarter, 82% across the quarter. Hattiesburg County Health and Rehabilitation remained consistent in its usage since the previous quarter.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

Project Title: Bingocize®: An Evidence-Based Health Promotion Program to Improve the Quality of Life of Mississippi Certified Nursing Facility Residents

Unique Identifier: MS-0320-MSU-579 / 2020-04-MS-0229

Project Duration: 10/1/2021 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: \$193,114.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$62,009.71

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The purpose of the *Bingocize*® program is to provide certified nursing facility (CNF) residents the opportunity to participate in an evidence-based program capable of improving their quality of life in several ways. First, the exercise portion of the program will positively impact functional performance leading to maintenance in activities of daily living (ADLs) and reducing fall risk. Second, because the *Bingocize*® program is a group activity, the residents can socially engage and communicate with other residents, staff, university faculty, and students. Finally, residents will enjoy playing *Bingocize*® and winning prizes.

Funded Entity(ies):

Mississippi State University

Results of the Project:

Bingocize's primary goal is to use the Western Kentucky University Center for Applied Science in Health Aging model to train 170 certified nursing facility (CNF) staff to implement the *Bingocize* program in 24 nursing facilities across Mississippi. Interim results show 47 CNF staff (27.64%) trained as of 1/27/2023. In addition, eleven facilities have completed letters of agreement. Two facilities have completed letters of agreement and certification. They are preparing to start the *Bingocize* program, four facilities have completed letters of agreement, and staff certification assistance is being provided. Three facilities have shown interest in *Bingocize*, and the agreement is in preparation. An orientation video was posted on the YouTube Channel, and the link was shared with the Department of Health and an estimated 30 nursing facilities to garner additional interest.

Project Title: SNFClinic

Unique Identifier: MS-0620-LTCC-625 / 2020-04-MS-0527

Project Duration: 9/14/2020 to 9/14/2023

Total Amount of CMP Funds Approved for this Project: \$738,750.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$259,350.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Over a three-year term, the *SNFClinic* aims to provide 25 Mississippi nursing homes with a one or two-star rating with educational training and checklists designed to improve nursing staff performance. The project intends to show improving the quality of care that residents receive will also lead to an improvement in residents' overall quality of life.

Funded Entity(ies):

Long Term Care Consultants

Results of the Project:

SNFClinic goals include an increase in resident satisfaction and person-centered care through staff training, a 20% reduction in survey deficiencies, a 20% improvement in scope and severity tags, including a 50% reduction in Level G and above deficiencies, and a 50% improvement in compliance of Plans of Corrections. *SNFClinic* interim results include enrolling 25 Mississippi-certified nursing homes in the *SNFClinic* project; however, only 23 (92%) facilities utilize the program. Long-Term Care Consultants, LLC (LTCC) plans to replace the two facilities that did not use the *SNFClinic* platform for the final 12 months of the grant period. As of the third quarter of 2022, 10 (40%) facilities did not fully utilize the training and tests assignment functions this quarter. Of the 13 Minimum Data Set (MDS) quality measures across all participating facilities, 48.63% have improved, indicating an increase in overall person-centered care. Only one of the participating facilities has updated survey data to report. One nursing home's deficiencies decreased from three to two, and the scope and severity stayed the same. The nursing home was compliant in completing timely corrections. Final project results are pending.

Project Title: Smile Proud: Improving Oral Health Among Mississippi Nursing Home Residents Project

Unique Identifier: MS-0820-TMF-659 / 2020-04-MS-0820

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$563,152.66

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$278,936.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Mississippi

MS CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MS CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MS Active CMP Funded Projects in CY 2022: 8

The two-year *Smile Proud Project* aims to implement a comprehensive oral care training program in 60 nursing homes throughout Mississippi, focusing on one-or two-star-rated nursing homes. The program includes on-site staff education in oral care for nursing home residents and the creation of an oral health promotion toolkit.

Funded Entity(ies):

TMF Health Quality Initiative

Results of the Project:

Smile Proud: Improving Oral Health Among Mississippi Nursing Home Residents Project's goals include forming a Mississippi-wide Oral Health Older Adult Workgroup (OHOAW), developing a comprehensive nursing home oral health promotion toolkit, and providing onsite education. Interim results include continued progress during quarter three and year two. The project has recruited 52 of 60 nursing homes for participation, with five new facilities recruited since June 2022. The nursing home oral health promotion toolkit was completed in August 2021. From September through November 2022, the team conducted 32 onsite training sessions. Additionally, six virtual training sessions were completed during this quarter.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Pride in Care NC: A LGBT Cultural Competency Training for Skilled Nursing Facilities for the North Carolina Culture Change Coalition Enhancement Grant

Unique Identifier: NC-0619-CCOG-317 / 2019-04-NC-0603

Project Duration: 11/1/2019 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: \$509,800.24

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$111,381.82

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to develop educational material specifically tailored to provide lesbian, gay, bisexual, and transgender (LGBT) cultural competency training for skilled nursing facility (SNF) staff and skilled nursing facility (SNF) resident advocates in North Carolina (NC) over three years.
- b) The program offers 16 in-person, three-hour Pride in Care training over the project term. 100% of all SNF staff member participants will score 70% or better on pre-tests and 80% or better on post-tests. The project aims to administer 8,400 online SAGE training vouchers over the entire period.
- c) Creating effective policies and procedures for a safe, respectful, and welcoming environment for LGBT SNF residents.
- d) Nursing home staff, caregivers, State Surveyors, and Long-Term Care Ombudsman The project was granted a six-month no-cost extension through 4/30/2023 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Centralina Council of Governments

Results of the Project:

The project is ongoing, and interim project results show the project has conducted 14 in-person, three-hour Pride in Care training. All skilled nursing staff participating in the training scored 70% or better on pretests and 80% or better on post-tests. The program has administered 7,200 online SAGE training vouchers and developed a train-the-trainer model of instruction for Pride in Care North Carolina (NC). Final project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: RL Flex and Focus for Change Project

Unique Identifier: NC-0819-RLSR-387 / 2019-04-NC-0806

Project Duration: 12/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$47,018.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will provide nursing home residents with ongoing life enrichment programming through non-pharmacological interventions and opportunities to engage in meaningful interactions with others by utilizing the adaptive It's Never Too Late (iN2L) computer technology.
- b) The program will increase resident involvement in group activities by 30% by the end of the three-year project. Increase resident participation in individual engagement during one-to-one programming by 30% by the end of the three-year project and improve overall program satisfaction.
- c) By widening the options available to residents through more individualized programs and opportunities to talk and interact with loved ones who may be unable to visit as often as they would like.
- d) N/A

Funded Entity(ies):

River Landing at Sandy Ridge

Results of the Project:

The project achieved all measures and goals. Since implementation, a 30% increase in overall resident engagement includes increased overall group attendance and participation, and a 30% increase in one-to-one programming was achieved. The data from the Life Enrichment surveys remain positive. Residents comment on their satisfaction with the variety of activities offered on the It's Never Too Late (iN2L) tablet and the larger system. Residents enjoy watching the webcams as they check on their favorite animals.

Project Title: Project Engage

Unique Identifier: NC-0819-ERR-397 / 2019-04-NC-0821

Project Duration: 1/1/2020 to 12/31/2022

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Total Amount of CMP Funds Approved for this Project: \$63,379.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$11,187.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will provide nursing home residents with ongoing life enrichment programming through non-pharmacological interventions and opportunities to engage in meaningful interactions with others by utilizing the adaptive It's Never Too Late (iN2L) computer technology.
- b) Improve resident attendance in group activities. Increase resident engagement in group activities by 10% each year of the three-year project. Increase positive emotion and overall satisfaction by 20% after 36 months.
- c) Create a more exciting, personalized experience, and create a culture of increased excitement surrounding activities.
- d) N/A

Funded Entity(ies):

Emerald Ridge Rehabilitation and Care Center

Results of the Project:

The project achieved all stated measures and goals. Utilizing the It's Never Too Late (iN2L) program allowed residents to stay engaged and connected through thousands of computer-based experiences and life-enrichment activities. The project provided increased ways for staff to individually engage with residents during group activities, as the iN2L content aided in leading the activity. Onsite training helped establish a "train the trainer" program, which recognized staff who led all iN2L Onsite training provided eligible staff with continuing education units (CEUs). Group activity size averaged a steady increase in the group. Engagement also increased by 13% after the iN2L implementation. Residents expressed a 39% increase in positive emotions after 36 months.

Project Title: CAN-NC Elder Arts Initiative

Unique Identifier: NC-0819-CAN-389 / 2019-04-NC-0802

Project Duration: 4/4/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$463,250.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$192,580.94

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Provide multidisciplinary arts programming to residents in nursing homes located across North Carolina.
- b) Introduce a participatory, multidisciplinary arts program to approximately 400 residents at 18 participating nursing homes across North Carolina over three years—a 45% increase in resident activity participation (group and individual) over the project period. Increase participant access to the arts by 65% over the project period.
- c) Create an environment conducive to personal self-expression, identity, and enhanced quality of life.
- d) N/A

Funded Entity(ies):

Center for Creative Aging North Carolina

Results of the Project:

The project was delayed due to the impacts of the COVID-19 pandemic. Interim project results show 300 residents at 18 participating nursing homes were introduced to the participatory, multidisciplinary arts program. The program achieved a 41% increase in resident activity participation (group and individual) and a 57% increase in participant access to the arts. Final project results are pending.

Project Title: Pennybyrn Art Project

Unique Identifier: NC-PB-0819-393 / 2019-04-NC-0815

Project Duration: 12/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$50,571.25

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$5,539.82

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to implement an art program that will allow the facility to enhance activity programming specifically for memory care residents.
- b) Increase activity percentage related to art engagement to 30%; increase the percentage of the project and overall facility satisfaction.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

c) Ability to express oneself nonverbally in a creative and safe platform.

d) Staff, family members, and volunteers

Funded Entity(ies):

Pennybyrn at Maryfield

Results of the Project:

The program positively impacted residents and helped to educate facility staff, volunteers, and families on the benefits of this form of expression. The art project was offered to residents with the assistance of the Creative Aging Network. Classes were held weekly, along with single workshops in various painting mediums. The goal of increasing overall activity attendance to 45% by providing more structured, engaging, and educational art programming was achieved. Resident satisfaction rates remained high at 90%.

Project Title: E3 (Engage, Enrich, and Enhance)

Unique Identifier: NC-0819-MHI-404 / 2019-04-NC-0829

Project Duration: 12/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$67,637.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$9,552.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *E3 (Engage, Enrich, and Enhance)* project utilized It's Never Too Late (iN2L) adaptive computer technology to engage residents in various activities, appealing to individual preferences.
- b) The program aimed to increase resident involvement in group and individual activities by 15% annually to improve residents' quality of life and communication.
- c) iN2L provided residents access to activities and communication applications that allowed them to connect with their families, friends, and the community.
- d) N/A

Funded Entity(ies):

Moravian Homes Inc. dba Salemtowne

Results of the Project:

The project achieved all stated measures and goals.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- It's Never Too Late (iN2L) provided interactive experiences and aided the activity programming.
- The applicant completed the Quality of Life (QOL) surveys to assess overall engagement. Survey participants averaged 21.11% of the licensed capacity for the facility.
- The *E3 Project* established an integrated and enriched activities program for 60 skilled nursing healthcare residents and 40 rehabilitation residents that resulted in a 20% increase in group one-on-one activity participation and a 15 - 20% increase in residents' involvement in group activities.
- The iN2L accessories were a huge hit at Salemtowne, especially during the initial implementation period. Team members and residents frequently used the flight simulator, bicycle riding, and vehicle driving.

Project Title: iN2L (It's Never Too Late) Mobility Project

Unique Identifier: NC-0919-NCDVA-406 / 2019-04-NC-0909

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$82,407.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$2,875.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *iN2L (It's Never Too Late) Mobility Project* provides personalized life-enriching, re-engaging, and redirecting activities to its residents, improving participants' overall quality of life.
- b) The program aims to increase resident individual and group activity participation by 10% each quarter and achieve a 70% overall resident group or individual participation by the end of the project term. Thirty resident My Story, My Page digital biographies will be developed. The project also aims to achieve an overall improvement in resident satisfaction of 90% by the end of the project. Eligible nursing home staff will receive continuing education units (CEUs) for all iN2L onsite training.
- c) The project benefits residents by widening the individualized programming options available.
- d) N/A

Funded Entity(ies):

North Carolina State Veterans Home - Black Mountain

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

The project is ongoing through 3/31/2023 and has shown the following interim results:

- The project has seen an increase of six percent in participation in group or individual activities each quarter.
- There was an 85% overall improvement in resident satisfaction.
- Thirty My Story, My Page digital biographies have been developed.
- Four eligible staff members were provided continuing education units (CEUs) for attending onsite It's Never Too Late (iN2L) training.

Project Title: Virtual Valley It's Never Too Late (iN2L) Project

Unique Identifier: NC-1119-VVC-466 / 2019-04-NC-1104

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$50,348.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$11,312.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Virtual Valley It's Never Too Late (iN2L) Project* aimed to improve residents' interactions with each other, with the outside world, with functional safety, cognition, and exercise.
- b) The program also proposed to increase participation of resident involvement in group activities by 30%-40% and increase participation of resident involvement in individualized activities by 30% to 40% over 36 months, as well as increase positive emotion and overall satisfaction after 36 months.
- c) The applicant also sought to help residents rebuild their social networks to stay in touch with current events and their loved ones outside the facility through applications associated with the iN2L system.
- d) N/A

Funded Entity(ies):

Valley View Care and Rehabilitation

Results of the Project:

The project achieved all stated measures and goals. The program achieved a 33% participation increase in resident involvement in group activities and a 38% participation in individualized activities over the 36-

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

month project term. There was also a 22% increase in positive emotion and overall satisfaction during the project.

Project Title: Disseminating Comfort Matters: A-Web-Based Training Toolkit

Unique Identifier: 2018-04-NC-0216

Project Duration: 1/1/2019 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$498,981.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$59,773.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Disseminating Comfort Matters: A-Web-Based Training Toolkit* project aims to develop a video and web-based version of the Comfort Matters toolkit, evaluate it in four nursing homes and disseminate it to all 425 North Carolina-certified nursing homes.
- b) The program will produce six video modules with content to help nursing home staff discern changes in knowledge and skills for person-centered care planning. After the project term, a website will be developed and completed for participant use. The project will also create a Comfort First implementation manual for nursing home staff to improve documentation of goals of care-related treatment approaches in care plans. The program will demonstrate the effectiveness of the training through post-test assessments.
- c) The project will benefit nursing home residents by staff members providing empathetic, sensitive treatment of dementia residents.
- d) Nursing home staff, caregivers, and volunteers.

The project was granted a no-cost extension from 6/30/2021 through 6/30/2022 due to the impact of the COVID-19 pandemic on project activities.

Funded Entity(ies):

University of North Carolina (UNC) Chapel Hill, Division of Geriatric Medicine

Results of the Project:

The project achieved all established measures and goals.

- The applicant completed the development of the video module content, consisting of six modules with associated evaluation questions to qualify participants for continuing education credits (CEUs).

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- The website has been completed.
- The program revised the implementation manual. It is now broken into seven steps, including a guide to training delivery and a suite of Comfort First practice tools for nursing home staff use. The project finalized the formatting of the Comfort First toolkit, which is accessible for website use and print material.
- Project training was provided to 117 participants.
- The six modules and evaluations have been posted to the North Carolina AHEC (Area Health Education Centers) website, and all three sessions provide continuing education credit.

Project Title: Java Project

Unique Identifier: NC-0720-OGHC-644 / 2020-04-NC-0724EE

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Over two years, the *Java Project* will implement three evidence-based peer support and mentoring programs (Java Music, Java Memory Care, and Java Mentorship) at Oak Grove Healthcare Center.
- b) The project will bring peer-centered mentoring and inclusiveness activities to the participating facility to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation while providing residents with a renewed purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Oak Grove Healthcare Center

Results of the Project:

The project achieved all established goals and objectives.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- The program implemented a structured approach to emotional and social support between residents through the Java Group music, memory, and mentorship programs. These programs reduced feelings of loneliness and isolation in the facility by engaging residents and providing emotional support for each other.
- The music program proved to be one of the most successful activities at Oak Grove. Residents reported they loved the music, the themes, and sharing of stories. They often offered support to one another and, at times, offered to pray for and with each other. This program allowed residents to express themselves and feel more comfortable attending other activities. It takes a few weeks for the "regulars" to get back into the swing of things due to the impacts of the COVID-19 pandemic; however, Java Music was always the first group to have a packed house of residents attending.
- Java Music Club averaged a 33% decrease in social isolation, a 43% decrease in feelings of loneliness, and a 25% increase in happiness.
- Java Memory Care averaged a 55% decrease in social isolation, a 40% decrease in feelings of loneliness, and a 15% increase in happiness.
- Java Mentorship averaged a 55% decrease in social isolation, a 50% decrease in feelings of loneliness, and a 45% increase in happiness.

Project Title: Java Project

Unique Identifier: NC-0720-CCCC-641 / 2020-04-NC-0724BB

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Over two years, the *Java Project* will implement three evidence-based peer support and mentoring programs (Java Music, Java Memory Care, and Java Mentorship) in Clay County Care Center.
- b) The project will bring peer-centered mentoring and inclusiveness activities to the participating facility to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation while providing residents with a renewed purpose and increased engagement.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Clay County Care Center

Results of the Project:

The project achieved all established goals and objectives.

- The programs reduced feelings of loneliness and isolation in the facility by engaging residents and providing emotional support for each other. Although some Clay County residents cannot recall recent events, most enjoy sharing memories of their younger days.
- Java Music Club averaged a 30% decrease in social isolation, a 50% decrease in feelings of loneliness, and a 30% increase in happiness.
- Java Memory Care averaged a 30% decrease in social isolation, a 15% decrease in feelings of loneliness, and a 15% increase in happiness.
- Java Mentorship averaged a 60% decrease in social isolation, a 30% decrease in feelings of loneliness, and a 60% increase in happiness.

Project Title: Java Project

Unique Identifier: NC-0720-CHRC-642 / 2020-04-NC-0724CC

Project Duration: 4/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Over two years, the *Java Project* will implement three evidence-based peer support and mentoring programs (Java Music, Java Memory Care, and Java Mentorship) at Cary Health and Rehabilitation Center.
- b) The project will bring peer-centered mentoring and inclusiveness activities to the participating facility to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation while providing residents with a renewed purpose and increased engagement.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Cary Health and Rehabilitation Center

Results of the Project:

The project is ongoing through 3/31/2023. The facility has implemented a structured approach to emotional and social support between residents through the Java Group music, memory, and mentorship programs. These programs are reducing feelings of loneliness and social isolation in the facility by 37% thus far.

Project Title: Java Project

Unique Identifier: NC-0720-ERRCC-643 / 2020-04-NC-0724DD

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Over two years, the *Java Project* will implement three evidence-based peer support and mentoring programs (Java Music, Java Memory Care, and Java Mentorship) in Emerald Ridge Rehabilitation and Care Center.
- b) The project will bring peer-centered mentoring and inclusiveness activities to the participating facility to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation while providing residents with a renewed purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Emerald Ridge Rehabilitation and Care Center

Results of the Project:

The project achieved all established goals and objectives.

- The programs reduced feelings of loneliness and isolation in the facility by engaging residents and providing emotional support for each other.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- Java Music Club averaged a 33% decrease in social isolation, a 30% decrease in feelings of loneliness, and a 37% increase in happiness.
- Java Memory Care averaged a 30% decrease in social isolation, a 30% decrease in feelings of loneliness, and a 37% increase in happiness.
- Java Mentorship averaged a 50% decrease in social isolation, a 50% decrease in feelings of loneliness, and a 50% increase in happiness.

Project Title: Java Project

Unique Identifier: NC-0720-HWNR-640 / 2020-04-NC-0724AA

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Over two years, the *Java Project* will implement three evidence-based peer support and mentoring programs (Java Music, Java Memory Care, and Java Mentorship) at Hunter Woods Nursing and Rehabilitation Center over two years.
- b) The project will bring peer-centered mentoring and inclusiveness activities to the participating facility to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation while providing residents with a renewed purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Hunter Woods Nursing and Rehabilitation Center

Results of the Project:

The project achieved all established goals and objectives.

- The program implemented a structured approach to emotional and social support between residents through the Java Group music, memory, and mentorship programs. These programs reduced feelings of loneliness and isolation in the facility by engaging residents and providing

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

emotional support for each other. The project allowed Hunter Woods the benefits of mentorship, allowing the residents to unite to make others feel welcome, even during the COVID-19 pandemic.

- Java Music Club averaged a 10% decrease in social isolation, a 20% decrease in feelings of loneliness, and a 20% increase in happiness.
- Java Memory Care averaged a 27% decrease in social isolation, a 30% decrease in feelings of loneliness, and a 37% increase in happiness.
- Java Mentorship averaged a 20% decrease in social isolation, a 20% decrease in feelings of loneliness, and a 10% increase in happiness.

Project Title: To Know Me - A Method to Enhance Person-Centered Care

Unique Identifier: NC-1219-2NOMI-492 / 2019-04-NC-1207

Project Duration: 5/1/2020 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,455,556.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$380,326.18

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The “*To Know Me*” project will provide residents and their families with a platform to create life storybooks. The storybooks will help staff better relate to and understand the residents, improving person-centered care techniques.
- b) The project aims to increase resident and family satisfaction by 30% over three years by providing 60 North Carolina certified nursing homes with life storybooks for 6,000 nursing home residents and their families. The project will also enhance staff competence in person-centered care practices by 30% by understanding the residents’ life stories.
- c) Life storybooks will help nursing homes develop comprehensive care plans and assessments based on a resident’s history and experiences.
- d) Nursing home staff and family members

Funded Entity(ies):

2Nomi

Results of the Project:

The project is ongoing through 4/30/2023; interim results reflect the following achievement:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- Sixty North Carolina certified nursing homes have been provided with life storybooks for 5,275 residents and their families.
- The project has shown a 30% increase in staff competence in person-centered care (PCC) practices.
- There has been a 22% increase reported in resident and family satisfaction.

Project Title: Technology for Smoky Project

Unique Identifier: NC-1119-SRHR-478 / 2019-04-NC-1115

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$69,064.65

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,088.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Technology for Smoky Project* proposes to create a person-centered environment by using the It's Never Too Late (iN2L) technology and creating a cybercafe.
- b) The project aims to achieve a 5% increase in resident activity participation per quarter for a 60% total increase over three years.
- c) Achieve a 5% increase in *Technology for Smoky Project* satisfaction per quarter for a 60% total increase over three years.
- d) Nursing home staff and family members of residents

Funded Entity(ies):

Smoky Ridge Health and Rehabilitation

Results of the Project:

The project is ongoing through 8/31/2023; interim results reflect a 41% increase in resident activity participation.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Improving Resident Care, Quality of Life, and Staff Retention Through the Implementation of Service: An Organization-Wide Culture Change Model Project

Unique Identifier: NC-0120-GG-520 / 2020-04-NC-0102

Project Duration: 5/1/2020 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$1,059,332.75

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$352,303.93

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The Gilster Group will implement the *Improving Resident Care, Quality of Life, and Staff Retention Through the Implementation of Service: An Organization-Wide Culture Change Model Project* in 15 nursing homes to create culture change focused on management programs, processes, and systems through the implementation of the SERVICE (service, education, respect, vision, inclusion, communication, and enrichment) model over three years.
- b) The project aims to increase residents' quality of care and life by achieving a 10% decrease in the citations of F-tags: F656, F675, F684, and F67918, increase resident and family quality of care and life satisfaction survey ratings by 20%, increase staff satisfaction by 20%, and a 20% decrease in staff turnover.
- c) The inclusion and participation of all residents, families, and staff promoted by this project will generate a sense of ownership and loyalty, enhancing organizational performance, success, and a better quality of life for those who live and work in long-term care. The resulting increase in stakeholder satisfaction and decreased staff turnover will allow better knowledge of resident needs, consistent person-centered resident care, and enhanced relationships among staff, residents, and families.
- d) Family members and nursing home staff.

Funded Entity(ies):

The Gilster Group

Results of the Project:

The project concluded on 2/28/2023, with final project results pending. Interim results reflect the following:

- A 10% increase in the residents' quality of care and life.
- A 17% increase in resident and family quality of care and life satisfaction survey ratings.
- A 10% increase in staff satisfaction.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- A 10% decrease in staff turnover.

Project Title: Simulation-Based Training for Skilled Nursing Facilities Project

Unique Identifier: NC-1219-CCHA-514 / 2019-04-NC-1220

Project Duration: 8/1/2020 to 9/14/2022

Total Amount of CMP Funds Approved for this Project: \$461,207.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$138,220.39

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project proposed to utilize high-fidelity simulators (manikins) to educate and train direct care staff in certified North Carolina nursing homes over three years.
- b) The program aims to train 8,640 staff members on the Mobile Sim program at 30 skilled nursing facilities.
- c) Simulation training helps improve healthcare providers' competencies and, in return, improves patient safety.
- d) Nursing home staff.

Funded Entity(ies):

Coastal Carolinas Health Alliance

Results of the Project:

The project did not achieve its established goals and objectives. The project was initially planned to be implemented over three years. However, the project terminated early due to the official announcement of the dissolution of the Coastal Carolinas Health Alliance (CCHA). The CCHA continued to support the project through 9/14/2022. Over the two-year project period, 1,983 skilled nursing facility (SNF) staff were trained, and 228 continuing education units (CEUs) were earned.

Project Title: Tsali Cares

Unique Identifier: NC-0321-CIHA-764 / 2021-04-NC-0331

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$71,035.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$13,847.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to combat the isolation of the Native American population served at Tsali Care Center through the It's Never Too Late (iN2L) computer technology system.
- b) The project will create My Page individual content pages for at least 50 residents. The program hopes to increase participation of residents' involvement in group activities by 50% from 15% over the project term, increase the participation of residents' involvement in individualized activities by eight percent for bedbound residents and 50% for mobile residents from 15% and 45%, respectively, over the entire project period. The applicant also aims to decrease negative feelings of isolation by 20% from an average baseline score of 3.3 and increase feelings of quality of life from an average baseline score of 2.9 over the project period.
- c) The project will increase residents' social networks by giving them access to companionship and enhancing their relationships with caregivers.
- d) Nursing home staff and family members

Funded Entity(ies):

Cherokee Indian Hospital Authority

Results of the Project:

The project is ongoing through 8/31/2024. Interim results reflect the following achievements:

- The program created 50 My Page individual content pages.
- A 33% increase in participation of residents' involvement in group activities.
- An eight percent (8%) increase in the participation of bedbound residents' involvement in individualized activities.
- A 13% mobile increase in residents' participation in individualized activities.
- A seven percent (7%) decrease in negative feelings of isolation.6. A 0.45% increase in feelings of quality of life.

Project Title: Live Music Virtually or In-person

Unique Identifier: NC-0321-TMCC-759 / 2021-04-NC-0312

Project Duration: 10/1/2021 to 9/30/2024

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Total Amount of CMP Funds Approved for this Project: \$440,080.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$74,139.70

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Live Music Virtually or In-person* project will provide therapeutic music services to residents in 12 skilled nursing facilities in Pender, Brunswick, and New Hanover, North Carolina, tri-counties.
- b) The program aims to reduce falls, medications, and behaviors and stabilize weight in at least half of the residents participating in the program over a three-year project period. At least 75% of the observations related to changes in condition to a resident's breathing rhythm, effort, and depth of respiration following the music session will demonstrate a shift by at least one lower number to a higher number over the entire project period. Decrease by at least one number in the six survey categories of reduction in anxiety, pain mood, breathing, loneliness, and sleep issues on at least 75% of the therapeutic session resident surveys over the three-year project period.
- c) Bedside live music can support a steady heart rhythm, distract the mind from anxious thoughts, counteract throbbing pain, promote deeper breathing, provide access to good thoughts associated with familiar songs, and support the dying process.
- d) N/A

Funded Entity(ies):

Therapeutic Musicians of Coastal Carolina

Results of the Project:

The project is ongoing through 9/30/2024. Interim results show:

- One-fourth of residents participating in the program has displayed a reduction in falls, medications, behaviors, and weight stabilization.
- Fifty-nine percent (59%) of the observations related to changes in condition to a resident's breathing rhythm, effort, and depth of respiration following the music session demonstrate a shift by at least one lower number to a higher number.
- Therapeutic session resident surveys show a 62% decrease by at least one number in each of the six survey categories of reduction in anxiety, pain, mood, breathing, loneliness, and sleep issues.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: Project Vision

Unique Identifier: NC-0221-BCNR-749 / 2021-04-NC-0212

Project Duration: 10/1/2021 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$2,160.70

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$2,161.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project proposed to enhance an existing outdoor activity space to encourage engaging interactions among residents, family members, and staff.
- b) The program aims to increase resident outdoor activity attendance by 75% over the one-year project term and increase resident and family satisfaction with using the newly created outdoor space by 60% over the one-year project period.
- c) Providing an inviting place for outdoor activities will create a more comfortable/less institutionalized environment that would encourage resident engagement.
- d) Nursing home staff and family members.

Funded Entity(ies):

Bermuda Commons Nursing and Rehabilitation Center

Results of the Project:

The project achieved all established goals and objectives. The Bermuda Commons Nursing and Rehabilitation Center provided an outdoor space for residents to improve outdoor activities and achieved a 93% resident outdoor activity participation rate. Resident and staff satisfaction scores at the end of the project term were 85%. Staff continues monthly training, and the resident council advises on any updates or changes to the existing project.

Project Title: Promoting Resident Well-being in North Carolina Nursing Home Resident Councils

Unique Identifier: NC-1220-NCSU-696 / 2020-04-NC-1201

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$350,432.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$105,188.83

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to develop, pilot, and evaluate a training curriculum that will be provided to over 400 North Carolina nursing home resident councils. The training comprises a series of video modules and associated print material.
- b) Over 36 months, the applicant will develop a collection of six video modules and supplementary documents.
- c) The project directly benefits nursing home residents by contributing to skill sets that increase their ability to take control over aspects of their lives. In supporting resident council functioning, the project contributes to improving residents' levels of interaction and activity.
- d) Resident councils and nursing home staff

Funded Entity(ies):

North Carolina State University

Results of the Project:

The project is ongoing through 4/30/2024. Thus far, the applicant has developed three of six video modules and supplementary documents.

Project Title: LifeBridge Behavioral Program

Unique Identifier: NC-1021-TBA-863 / 2021-04-NC-0309

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$396,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,450.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to develop and implement a facility-specific individualized resident program that will provide training and support for staff with a concentration on behavioral problem-solving, prevention, and response.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Over three years in approximately 36 North Carolina nursing homes, a five percent (5%) reduction in the aggregate score for minimum data set (MDS) item N0410A and a 20% reduction in the aggregate score for MDS E0200A, E0200B, and E0200C

The program hopes to increase resident safety by decreasing demonstrated challenging behaviors.

Nursing home staff

Funded Entity(ies):

Tobin and Associates, Inc

Results of the Project:

The project is ongoing through 2/28/2025. Thus far, interim results show a 1.83% reduction in the aggregate score for MDS item N0410A and an 11% reduction in the aggregate score for MDS E0200A, E0200B, and E0200C.

Project Title: Java Project

Unique Identifier: NC-0720-THSK-639 / 2020-04-NC-0724

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$9,800.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) Over two years, the *Java Project* will implement three evidence-based peer support and mentoring programs (Java Music, Java Memory Care, and Java Mentorship) in Transitional Health Services of Kannapolis.
- b) The project will bring peer-centered mentoring and inclusiveness activities to the participating facility to reduce social isolation and loneliness by 40% over the two-year project period.
- c) The peer support and mentoring model will help reduce loneliness and social isolation while providing residents with a renewed purpose and increased engagement.
- d) Recreation staff, volunteers, and family members.

Funded Entity(ies):

Transitional Health Services of Kannapolis

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Results of the Project:

- The program implemented a structured approach to emotional and social support between residents through the Java Group music, memory, and mentorship programs. These programs reduced feelings of loneliness and isolation in the facility by engaging residents and providing emotional support for each other. The project allowed Transitional Health Services of Kannapolis the benefits of mentorship, allowing the residents to unite to make others feel welcome, even during the COVID-19 pandemic.
- Java Music Club averaged a 20% decrease in social isolation and a 30% increase in happiness.
- Java Memory Care averaged a 10% decrease in social isolation, a 20% decrease in feelings of loneliness, and a 30% increase in happiness.
- Java Mentorship averaged a 20% decrease in social isolation, a 17% decrease in feelings of loneliness, and a 17% increase in happiness.

Project Title: Restore and Engage for an Active Life (R.E.A.L.)

Unique Identifier: NC-0620-PB-626 / 2020-04-NC-0615

Project Duration: 8/1/2021 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: \$134,957.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The applicant, Pennybyrn at Maryfield, will utilize It's Never Too Late (iN2L) technology for residents to connect physically, virtually, and socially.
- b) The project will create My Page individual content pages/buttons for at least one-third of residents identified to participate in the project over a three-year term. The project aims to achieve a 20% increase in resident overall satisfaction over 36 months.
- c) Nursing home residents will benefit from the project by enhancing resident-family interactions and supporting therapeutic sessions by encouraging movement and activity beyond traditional sessions.
- d) family members

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Pennybyrn at Maryfield

Results of the Project:

The project is ongoing through 7/31/2024. Interim results:

- The project created My Page individual content pages/buttons for 80% of residents identified to participate in the project.
- A 12% increase in resident overall satisfaction.

Project Title: Befriending Project

Unique Identifier: NC-1120-JSI-695 / 2020-04-NC-1130

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$332,923.02

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$91,666.70

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to develop, implement, and package a program for volunteers, "Befrienders," committed to regularly visiting nursing home residents.
- b) The program will make at least 30 suitable matches between Befriender volunteers and residents at each participating facility over the three-year project period. A 35% increase in resident group and individual activity participation from interaction with Befriender volunteers over the three-year project term is expected. Also anticipated is a 50 % increase in the resident psychological well-being from interaction with Befriender volunteers over a three-year project period.
- c) The nursing home resident will benefit from the project by reductions in loneliness and increasing meaningful social interaction among volunteers and nursing home residents.
- d) Nursing home staff, Befriender volunteers, and family members

Funded Entity(ies):

Joyful Seniors, Inc

Results of the Project:

The project is ongoing through 4/30/2024. Interim results:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- An average of 12 suitable matches between Befriender volunteers and residents at each participating facility.
- A 21% increase in resident group and individual activity participation from interaction with Befriender volunteers.
- A 29% increase in the psychological well-being of residents from interaction with Befriender volunteers.

Project Title: Improving the Quality of Care While Reducing the Spread of COVID-19 to Residents and Staff of Skilled Nursing Facilities Through the Effective Use of Telemedicine

Unique Identifier: NC-0720-TRECS-636 / 2020-04-NC-0716

Project Duration: 4/1/2021 to 8/1/2023

Total Amount of CMP Funds Approved for this Project: \$196,159.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$55,532.46

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The Trece Institute's project will provide a telemedicine cart in 10 skilled nursing facilities (SNFs) in North Carolina to provide physicians allow physicians to conduct a virtual bedside visit.
- b) The project aims to achieve a 60% increase in the quality of care for residents, decrease unnecessary hospital admissions of SNF residents by 40%, and show a 40% increased financial impact for the participating SNFs over the 27-month project term.
- c) The nursing home resident will benefit from the reduced number of residents requiring admission to the hospital.
- d) Nursing home staff

Funded Entity(ies):

The TRECS Institute

Results of the Project:

The project is ongoing through 8/1/2023. Interim results show a 52% increase in the quality of care for residents and a 31% decrease in unnecessary hospital admissions of skilled nursing facility (SNF) residents.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

Project Title: North Carolina Long-Term Care Emergency Preparedness Project

Unique Identifier: NC-0220-ULRF-547 / 2020-04-NC-0204

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$2,072,301.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$799,966.11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to develop and deliver a comprehensive catastrophic disaster planning and structural mitigation training program based on an array of hazards to approximately 1,800 direct care staff and managers in long-term care facilities across North Carolina.

Funded Entity(ies):

University of Louisville

Results of the Project:

The project is ongoing through 4/30/2024. Interim project results:

- The University of Louisville has developed a comprehensive catastrophic disaster planning and structural mitigation training program.
- The project has trained approximately 522 nursing home direct care staff and managers on various hazards.

Project Title: Caregivers NC

Unique Identifier: NC-1019-FCNC-453 / 2019-04-NC-1019

Project Duration: 3/1/2021 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$2,484,130.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$865,733.07

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Caregivers NC* project aims to implement a multipronged marketing effort to recruit prospective nurse aides to work in skilled nursing facilities. With the expected addition of 4,000 new nurse aides into the North Carolina (NC) long-term care workforce, the project will help remedy a state-wide staffing shortage

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

impacting skilled nursing facilities, directly improving the quality of care delivered to nursing home residents.

Funded Entity(ies):

FutureCare of North Carolina, Inc.

Results of the Project:

The project is ongoing through 3/31/2024. Interim project results show over 2,800 nurse aides have been recruited to work in North Carolina skilled nursing facilities.

Project Title: Cultural Change Transformation to Neighborhood and Household Model Project

Unique Identifier: NC-1119-GEHC-471 / 2019-04-NC-1108

Project Duration: 4/1/2022 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$122,138.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$26,784.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Cultural Change Transformation to Neighborhood and Household Model Project aims to:

- a) Implement the neighborhood and household models to improve residents' overall quality of care.
- b) Increase resident satisfaction by 70% over a two-year project period. Increase staff retention by 35% and reduce the use of antianxiety and antidepressant drugs by 30% over a two-year project period.
- c) Increase the normalcy of the home to improve privacy and strengthen relationships among fellow residents, caregivers, and the greater community.
- d) N/A

Funded Entity(ies):

Givens Health Center

Results of the Project:

The project is ongoing through 3/31/2024. Interim project results show:

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location

North Carolina

NC CMP Funds Expended for Administrative Uses in CY 2022: \$115,470.37

NC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NC Active CMP Funded Projects in CY 2022: 30

- A 23% increase in resident satisfaction.
- An eight percent (8%) increase in staff retention.
- A 19% reduction in the use of antianxiety and antidepressant drugs.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

Project Title: It's Never Too Late (iN2L)

Unique Identifier: SC-1218-LMCEC-200

Project Duration: 3/1/2019 to 3/1/2022

Total Amount of CMP Funds Approved for this Project: \$82,488.44

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to improve residents' well-being using the It's Never 2 Late (iN2L) system, offering thousands of activities and life-enrichment experiences.
- b) The project will procure six interactive and adaptive computer systems to provide person-centered experiences for 352 residents.
- c) The project will enhance their overall quality of life, mitigating the restrictions and isolation of chronic medical conditions, and improving their rehabilitation outcomes.

Funded Entity(ies):

Lexington Medical Center Extended Care

Results of the Project:

The program met established goals. The applicant reports they will continue to pay for the annual subscriptions to keep the six systems updated. The technology allowed residents to experience past activities and view their towns. Some residents learned to operate the devices on their own as well. For example, one resident asked her son to purchase a system. Sixty-six percent (66%) of the users played games, while 18% listened to the audio.

Project Title: A New Vision for Aged Eyes Project

Unique Identifier: SC-0120-BNRF-542 / 2020-04-SC-0121

Project Duration: 7/1/2020 to 7/1/2022

Total Amount of CMP Funds Approved for this Project: \$94,116.45

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$28,581.20

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

- a) The project will use It's Never Too Late (iN2L) technology to engage residents and introduce them to experiences that were once lost because of their physical and environmental changes. The person-centered technology will enable residents to choose based on individualized likes and dislikes, improving their well-being.
- b) The project will enhance their overall quality of life, mitigating the restrictions and isolation caused by chronic medical conditions, and improving their rehabilitation outcomes.
- c) The project went from residents rarely using computers to about 52 percent participation in the first quarter.

Funded Entity(ies):

Beaufort Nursing and Rehab d/b/a Bayview Manor

Results of the Project:

The goals were met for this program. Residents left rooms to listen to music, fly planes and visit virtual destinations using It's Never Too Late (iN2L) technology. Project participation increased significantly.

Project Title: The Resident Enlightenment Encounters Project

Unique Identifier: SC-0120-SAHC-543 / 2020-04-SC-0124

Project Duration: 6/1/2021 to 6/1/2023

Total Amount of CMP Funds Approved for this Project: \$946,779.95

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$346,297.40

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The applicant aims to provide 14 nursing facilities with It's Never Too Late (iN2L) systems and three-year subscriptions to the vendor's assortment of services designed to address resident engagement and continuous learning. In addition, a project manager will be hired to coordinate with the participating facilities and consolidate data collected from each facility.
- b) The project will enhance their overall quality of life, mitigating the restrictions and isolation of chronic medical conditions, and improving their rehabilitation outcomes.
- c) The project goals in the first quarter are to have the key nursing home leaders complete the virtual training and incorporate the iN2L technology into the facility's communication plan. The technology will also be incorporated into the activity calendar to ensure coordinated structure,

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

use, and benefit of the devices. In addition, the facilities will create a secured area for the monitored use of the iN2L technology.

Funded Entity(ies):

South Atlantic Health Care

Results of the Project:

All 14 facilities utilize the It's Never Too Late (iN2L) technology. Recreational use of the iN2L technology devices continues for each facility's activities department. Many residents use technology to stay engaged and connected. Therapy services have integrated the appropriate iN2L technology devices into individual treatment plans to create added value to treatment sessions. The project has experienced enhanced treatment plans, specifically with Speech Therapy, to benefit cognitive tasks, problem-solving, recall, sequencing, and memory. Occupational Therapy has utilized the driving simulator protocol for patients being discharged to home with the prior level of function of driving. Independent use of the iN2L technology by the overall resident population within the facilities is growing.

Project Title: South Carolina Long-Term Care Emergency Preparedness Educational Program

Unique Identifier: SC-1120-UGA-690 / 2020-04-SC-1020

Project Duration: 6/1/2021 to 6/1/2024

Total Amount of CMP Funds Approved for this Project: \$1,261,091.88

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$417,891.41

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide training to educate long-term care administrators and clinical and non-clinical staff with critical knowledge, skills, and abilities related to disaster and emergency management decision-making and planning. The project will also strengthen relationships between emergency management services, healthcare coalitions, and the long-term care community. The education program provides staff with the knowledge, tools, and resources to improve their facility's emergency preparedness program. Refining the emergency preparedness plans, policies and procedures, communication plans, and training and exercises are sustainable for real-world responses. Nursing home staff will benefit from the training.

Funded Entity(ies):

University of Georgia Research Foundation Inc.

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

Long-Term Care Emergency Plan (LTCEP) Advanced Course curriculum was completed. All eight courses were scheduled and confirmed. There has been positive feedback from the attendees; however, anticipation is lower than desired but is due to staffing shortages. Current marketing strategies include: calling each certified long-term care facility in the healthcare coalition region the upcoming course is being offered, confirming the administrator's contact information, then emailing the administrator an invitation to the course with a registration link. Course information is also shared with healthcare coalition leadership.

Project Title: Personalized Art4life

Unique Identifier: SC-0921-TTU-841 / 2021-04-SC-0902

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,011,262.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$413,161.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to enhance the quality of life for residents with cognitive, mental, or developmental challenges by reducing agitation, anxiety symptoms, depression, and isolation. The project also hopes to improve cognitive function, communication, autonomy, positive interactions, and well-being. As well as reduce the use of antipsychotic medications. Thereby reducing caregiver burden by enhancing relationships, facilitating care, and reducing stress. Increased staff and student appreciation of arts-based interventions while providing opportunities for uniquely rewarding life-affirming moments associated with arts-based interventions

Funded Entity(ies):

Tennessee Technological University

Results of the Project:

All nursing homes have been trained, but there does not seem to be much success, and there are issues with obtaining supplies. The State Agency will review this project and contact the provider for more information.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

Project Title: Bingocize® SC: An Evidence-Based Health Promotion Program to Improve the Quality of Life of South Carolina Certified Nursing Facility Residents

Unique Identifier: SC-0921-WTU-843 / 2021-04-SC-0901

Project Duration: 2/8/2022 to 2/8/2025

Total Amount of CMP Funds Approved for this Project: \$1,302,340.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$339,659.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Bingocize®* project aims to improve or maintain skilled nursing home residents' physical and mental abilities by implementing a Bingocize program within 60 South Carolina skilled nursing facilities. The project's goal is to improve the residents' quality of life, physically and mentally. In addition to the residents, both facility staff and participating students will benefit from the project.

Funded Entity(ies):

Winthrop University

Results of the Project:

Overall, the first two quarters have been a success. *Bingocize®* has been implemented at some level in 22 South Carolina skilled nursing facilities (SNF). The first two quarters were primarily spent recruiting nursing homes for project participation. Integrating students from Winthrop, Anderson, and Coastal Carolina Universities in six of the 22 homes translates into positive experiences for the residents, facility staff, and college students. Objective 1: Three hundred (300) certified nursing facility (CNF) staff will demonstrate skill and knowledge to lead *Bingocize®* with CNF residents over the 3-year grant period. Current status of Objective 1: as of the end of the reporting period (September 30, 2022), 24 CNF staff have uploaded a certificate of completion of the *Bingocize®* training. Objective 2: Ten (10) university faculty and 800 students from Winthrop University (WU), Anderson University (AU), and Coastal Carolina University (CCU) will demonstrate the skills and knowledge to lead *Bingocize®* and will partner with CNF staff to implement *Bingocize®* programs over the 3-year grant period. Status of Objective 2: 32 have completed certification. At the end of the reporting period (September 30, 2022), 32 university faculty and students uploaded a certificate of completion for the *Bingocize®* training. Objective 3: Three thousand (3,000) CNF residents from sixty (60) CNFs will participate in *Bingocize®*, and the number of falls, activities of daily living (ADLs), and social engagement will be evaluated over the three-year grant period. As of September 30, 2022, no CNFs have yet implemented *Bingocize®* for the residents. Higher participation numbers are expected in the next reporting period.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

South Carolina

SC CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SC CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SC Active CMP Funded Projects in CY 2022: 7

Project Title: It's Never Too Late (iN2L) South Carolina iNSIGHT

Unique Identifier: SC-0722-INL-997 / 2022-04-SC-0708

Project Duration: 11/1/2022 to 11/1/2025

Total Amount of CMP Funds Approved for this Project: \$1,332,403.81

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to improve the residents' quality of life and reduce social isolation.
- b) Participating facilities will complete a quarterly survey with 20% of their current census.
- c) The program hopes to decrease social isolation in the resident population using It's Never Too Late (iN2L) technology.

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

All participating communities have implemented the program. Additionally, all nursing home staff have been trained, and the technology has been installed. Next quarter, an It's Never Too Late (iN2L) technology usage update will be provided.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Training and Assistance to Individualize Pain Management and Opioid Safety in Nursing Homes

Unique Identifier: TN-0119-QS-206 / 2019-04-TN-0108

Project Duration: 4/1/2019 to 4/1/2022

Total Amount of CMP Funds Approved for this Project: \$752,520.74

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$95,841.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Qsource will implement the *Training and Assistance to Individualize Pain Management and Improve Opioid Safety in Nursing Homes* project in 60 skilled nursing facilities (SNFs) and provide individualized pain management based on residents' specific indications to improve their quality of life. The project aims to increase staff pain management knowledge by 25% by providing education on safer opioid use and non-opioid pain management. The project's desired outcome is to improve pain management safety and SNF residents' quality of life by tailoring pain treatment to their specific causes of pain and individual needs as well as increase SNFs' offerings of alternative options for pain treatment, including Comfort Menus implemented in 50% of participating nursing homes.

Funded Entity(ies):

Qsource

Results of the Project:

Qsource recruited 69 skilled nursing facilities (SNFs) to implement the *Training and Assistance to Individualize Pain Management and Improve Opioid Safety in Nursing Homes* project. Nursing Homes learned specific indications to help determine which therapies were most appropriate for individual residents, and the Comfort Menu option allowed nursing homes to offer multiple non-opioid treatments. The project outcomes show a 36% increase in staff knowledge, a 12% reduction in opioid prescribing rates, and 74% of SNFs used comfort menus.

Project Title: It's Never Too Late (iN2L) for Ave Maria Nursing Home Elders

Unique Identifier: TN-0918-AMH-150 / 2018-04-TN-0831

Project Duration: 4/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$60,356.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Ave Maria Home's *It's Never Too Late (iN2L) for Ave Maria Nursing Home Elders* project to enhance their activity and therapy programming and align with Ave Maria's mission of offering activities and programming that promote better health, provide a higher quality of life and resident satisfaction, and reduce feelings of isolation and depression. The project will use *It's Never 2 Late (iN2L)*, an integrative, person-centered digital technology system with activity and therapy programs designed to interest residents with a wide range of physical and cognitive abilities. Overall evaluation will include tracking resident usage of activities and rehabilitation and tracking individual and group activities.

Funded Entity(ies):

Ave Maria

Results of the Project:

Ave Maria Home implemented the *It's Never Too Late (iN2L)* project that offered a variety of apps providing enriching group and individual programs for residents. Project outcomes show that the year one monthly usage average was 124.52 hours, year two average monthly usage was 82.68 hours, and year three average monthly use was 72.9 hours. The rehabilitation staff has found that the project provided various engaging activities for residents and served as a catalyst for meaningful conversations about residents' personal lives and backgrounds.

Project Title: Infection Prevention, Antimicrobial Stewardship, and Rapid Response in Southern Middle Tennessee Skilled Nursing Facilities

Unique Identifier: TN-0918-MRMC-144 / 2018-04-TN-0903

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$928,878.07

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$52,717.48

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Maury Regional will implement the *Infection Prevention, Antimicrobial Stewardship, and Rapid Response in Southern Middle Tennessee Skilled Nursing Facilities (SNFs)* project. The project aims to reduce the incidence and burden of healthcare-associated infections through education, management of antibiotic stewardship, and deployment of a Virtual Rapid Response (VRR) team using telemedicine in 13 nursing homes. Project goals include reducing 30-day readmission rates from SNF by 10%, increasing the use of the Virtual Rapid Response Teleconsultation (VRRT) program by 50% year over year, and reducing SNF

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

readmissions with sepsis present on admission (POA). The project was granted a six-month extension due to the impacts of the COVID-19 pandemic on the project activities.

Funded Entity(ies):

Maury Regional Medical Center

Results of the Project:

Interim results: Maury Regional Medical Center recruited 11 skilled nursing facilities (SNFs), and 10 of the 11 (91%) have used the Virtual Rapid Response Teleconsultation (VRRT) program. There has been a 60% increase in the use of the program from CY2021 to CY2022. Seventy-nine percent of residents who have had a VRRT call did not require a transfer to the hospital for a higher level of care. The baseline SNF readmission rate was 15.08%. In CY 2022, the observed SNF readmission rate was 13.60%. Baseline data showed 29.52% of patients readmitted with sepsis had sepsis POA. In the calendar year 2022, this was reduced to 20.19%.

Project Title: Music and Memory Tennessee

Unique Identifier: TN-0918-TAC-145 / 2018-04-TN-0905

Project Duration: 2/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,000,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$187,292.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

By June 2023, Tennessee Arts Commission will implement its music and memory program, renamed the *Tennessee Person-Centered Music Program (TPCMP)*, in 147 nursing homes to improve the quality of life and care for residents, including those suffering from dementia or Alzheimer's. The project aims to reduce reliance on antipsychotic, anti-anxiety, and anti-depressive medications, increase access to activities that engage residents, and enhance person-centered care by staff. The project was granted a five-month extension due to the impacts of the COVID-19 pandemic on the project activities.

Funded Entity(ies):

Tennessee Arts Commission

Results of the Project:

Interim results: The project currently works with 99 nursing homes in 48 Tennessee (TN) counties to provide individualized music through digital devices to reduce medication usage and adverse behaviors

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

while improving quality of life and health outcomes. More than 540 residents have participated to date; outcome results for the cohort of residents with the longest participation show a 22.5% reduction in reliance on antipsychotic medications, a 12.2% reduction in reliance on anti-anxiety and sedative or hypnotic medications, 80.9% reduction in other adverse behavioral symptoms of participating residents; and 85.7% increase in resident's quality of life through administering individualized music to residents, increasing access to activities that engage residents and enhance person-centered care by staff.

Project Title: Vanderbilt Emergency Preparedness

Unique Identifier: TN-0319-TDH-264 / 2019-04-TN-0329

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$957,959.20

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$242,058.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project provides a comprehensive emergency preparedness training program designed to assist Tennessee skilled nursing facilities (SNFs) in meeting and exceeding CMS Emergency Preparedness requirements and further enhancing the preparedness level of all facilities. Training and technical assistance (TA) is offered to 300 plus Tennessee skilled nursing home facility staff and residents.

Funded Entity(ies):

Vanderbilt University Medical Center

Results of the Project:

Vanderbilt University Medical Center recruited 312 nursing homes for comprehensive emergency preparedness training. Throughout the program, 15,441 staff were trained. In addition, the project developed a Healthcare Resource Tracking System (HRTS) training course and an e-learning website with eLearning modules that enhanced learning availability for staff and residents without access to in-person training opportunities.

Project Title: Engage Our Daughter's and Son's Project

Unique Identifier: TN-0719-KDSH-351 / 2019-04-TN-0701

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$55,187.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,845.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

By September 2022, King's Daughters and Sons Home will implement the *Engage Our Daughters and Sons It's Never Too Late* (iN2L) project. The project aims to improve residents' activities of daily living, increase the number of residents in the restorative program and reduce their rehospitalization and antipsychotic rates. In addition, the program will be incorporated into their person-centered initiative program to increase opportunities for residents to participate safely in social activities in the facility, maintain communication with family members and friends outside the facility, and reduce social isolation.

Funded Entity(ies):

King's Daughters and Sons Home

Results of the Project:

The King's Daughters and Sons Home implemented the *Engage Our Daughters and Sons It's Never Too Late* (iN2L) project to improve the resident's activities of daily living, increase the number of residents in the restorative program and reduce the rehospitalization and antipsychotic rates. The project outcomes show that the total number of residents using the iN2L increased from 38 in Quarter four of 2019 to 55 in the Quarter three of 2022. While the rehospitalization rate did not decrease, the antipsychotic medication usage rate fell from 7.9% to 6.2 %.

Project Title: CARES Online Dementia Training

Unique Identifier: TN-0719-WSCC-356 / 2019-04-TN-0703

Project Duration: 10/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$350,254.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$14,614.05

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Walters State Community College (WSCC) will implement the *CARES Online Dementia Training* project to educate and empower nursing home staff with the techniques, tools, and resources they need to help those residents who live with Alzheimer's or other related dementia diagnoses. The project will provide workforce training opportunities for up to 350 certified nursing assistants (CNAs) in 10 rural counties. The project aims to decrease CNA turnover and absenteeism. The project was granted a six-month extension due to the impacts of the COVID-19 pandemic on the project activities.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Funded Entity(ies):

Walter's State Community College

Results of the Project:

Interim results: Over 70 students from four counties have been enrolled in the *CARES Online Dementia Care Training* project. The applicant aims to impact the families by beginning the Savvy Caregiver family training. The program will be promoted during nursing home family nights.

Project Title: Virtual Dementia Tour (VDT)

Unique Identifier: TN-0919-SWD-422 / 2019-04-TN-0628

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$2,229,488.96

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$218,840.61

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Second Wind Dreams, aims to implement the *Virtual Dementia Tour (VDT)* in 100 skilled nursing facilities throughout Tennessee. VDT is an evidence-based technology that simulates the effects of dementia on nursing staff. Through these simulations and training, the project seeks to improve the staff's understanding of the needs of dementia residents. The recruitment process is first-come, first serve, with each recruited facility receiving one day of specialized training for two staff members and one day of the facility's entire staff receiving VDT training. Trainers will return to each nursing facility nine months after the initial training to conduct a second training experience.

Funded Entity(ies):

Second Wind Dreams, Inc.

Results of the Project:

Interim progress: Second Wind Dreams has recruited 64 nursing homes in 45 counties to participate in the *Virtual Dementia Tour* project that builds sensitivity and awareness in individuals caring for those with Dementia through individualized, experiential learning. Out of the 64 nursing homes recruited, 11 have completed the online Facilitator modules, and three are on hold due to staffing shortages or impacts of the COVID-19 pandemic. Twenty-six nursing homes have completed the training.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Activities, Restorative, and Therapy in Sync (ARTS) Project

Unique Identifier: TN-0919-AHC-425 / 2019-04-TN-0919

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$457,839.26

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$74,240.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

By December 31, 2022, Tennessee Health Management will implement the *Activities, Restorative, and Therapy in Sync (ARTS) Project* in eight nursing homes to enhance the quality of life of residents by reducing or maintaining activities of daily living (ADL) decline by five percent (5%). The program aims to utilize person-based engagement technology that increases the number of residents in the restorative program by 5% and increases recreational and leisure activities by 20%.

Funded Entity(ies):

Tennessee Health Management, d.b.a. American Health Communities, Inc.

Results of the Project:

Tennessee Health Management recruited eight skilled nursing homes to engage in the *Activities, Restorative, and Therapy in Sync (ARTS) Project* to improve or maintain activities of daily living (ADL) function and enrich activities and social connections for approximately 390 residents within the eight skilled nursing facilities in middle Tennessee. The project outcomes show Tennessee Health Management was able to reduce or maintain the ADL decline for residents by 14%. Resident participation increased by 5% through activities, restorative, and therapy using the It's Never Too Late (iN2L) systems. iN2L activities increased by 20% from Dec. 2020 to Dec. 2022.

Project Title: Tennessee Department of Health Vaccine-Preventable Diseases and Immunization Project

Unique Identifier: TN-1219-TDHIP-512 / 2019-04-TN-1219

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$379,141.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Tennessee Department of Health (TDH) Vaccine-Preventable Diseases and Immunization Project* aims to implement the program in up to 20 Tennessee nursing homes. The project provides the participating nursing homes with flu immunization coverage Healthcare Effectiveness Data Information Set (HEDIS) rates falling below Healthy People 2020 (HP2020) goals to complete a needs assessment survey. Survey results will be used to provide individualized technical assistance to address barriers to the successful immunization of staff and residents. Nursing homes will also receive training in using the Tennessee Immunization Information System (TennIIS) to query the immunization status of residents and staff and report administered vaccines into the system. This project will directly benefit nursing home residents and staff who care for them and assist enrolled facilities in achieving HP2020 goals. The overall program objective is to increase facility 2020-2021 flu and pneumococcal Healthcare Effectiveness Data and Information Set (HEDIS) measures by 20 percent above 2018-2019 rates or above 2020 goals (whichever is greater) and to successfully enroll 50 percent of the partnering nursing homes as Tennessee Immunization Information System (TennIIS) users by September 30, 2021.

Funded Entity(ies):

Tennessee Department of Health (TDH), Vaccine Preventable Disease and Immunization Program

Results of the Project:

Tennessee Department of Health (TDH) recruited 25 nursing homes to participate in the *TDH Vaccine Preventable Disease and Immunization Program* to receive training in the use of the Tennessee Immunization Information System (TennIIS) and training on how to improve Healthcare Effectiveness Data Information Set (HEDIS) influenza and pneumococcal rates. Twenty nursing homes enrolled in TennIIS, and a third of those nursing homes reported administration of influenza and pneumococcal immunizations in TennIIS. In addition, a limited number of self-reported data and low rates of reporting target vaccinations to TennIIS limited the ability to determine if there was an increase in facility 2020-2021 flu and pneumococcal HEDIS measures.

Project Title: The ENHANCE Goals of Care discussions in Tennessee Long-Term Care Facilities Project: Empowering Nursing Homes to Accomplish Nuanced Communication Expertise and Goals of Care Discussions in Tennessee Long-Term Care Facilities

Unique Identifier: TN-1219-VUMC-510 / 2019-04-TN-1216

Project Duration: 7/1/2020 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$593,300.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$57,695.75

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Vanderbilt University Medical Center's *Empower Nursing Homes to Accomplish Nuanced Communication Expertise (ENHANCE) Goals of Care Discussions in Tennessee Long-Term Care Facilities* project aims to recruit 18 rural and distressed nursing homes and up to 360 facility staff over three years. Residents, family members, clinicians, and staff in each participating facility will learn effective communication skills and how to conduct conversations that will elicit each resident's individual preferences. Project outcomes include increasing the number of residents with goals of care (GOC) centered Plans of Care (POCs) and increasing the number of Advance Care Plans (ACP) and Physician Orders for Life-Sustaining Treatment (POLST) forms. The project will work with each nursing home leadership team to design a system to integrate the GOC process into the existing culture of the nursing home. The project was granted a six-month no-cost extension due to the impacts of the COVID-19 pandemic on the project activities.

Funded Entity(ies):

Vanderbilt University Medical Center

Results of the Project:

Interim progress: The *Empower Nursing Homes to Accomplish Nuanced Communication Expertise (ENHANCE) Goals of Care Discussions in Tennessee Long-Term Care Facilities* project has recruited 18 nursing homes, and targeted staff training began in 2023. The project has created a live website and over 15 video modules for the use of facility staff and family and caregivers.

Project Title: 24/7 Telemedicine

Unique Identifier: TN-0420-THMI-605 / 2020-04-TN-0429

Project Duration: 9/1/2020 to 8/31/2022

Total Amount of CMP Funds Approved for this Project: \$792,053.34

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$108,676.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Tennessee Health Management will implement the *24/7 Telemedicine* project in 28 nursing homes to improve the quality of life for residents by decreasing avoidable hospital admissions or readmissions by August 31, 2022. Through the implementation of the telemedicine system, residents, families, and the nursing staff will be able to interact with medical professionals "face to face" via video/audio conferencing,

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

allowing an assessment with real-time diagnostics resulting in a more accurate care plan, avoiding unnecessary hospitalizations.

Funded Entity(ies):

Tennessee Health Management, Inc.

Results of the Project:

Tennessee Health Management recruited 28 skilled nursing homes to engage in the *24/7 Telemedicine* project to decrease avoidable hospital admissions or readmissions. Project outcomes show a 26.5% decrease in resident hospital admissions, a 20.9% decrease in resident transfers to the emergency room, and a 6.6% decrease in resident emergency room visits.

Project Title: Best Practices Dissemination and Quality Improvement Support for Skilled Nursing Facilities via a Tennessee Culture of Safety Center (CSC) Project

Unique Identifier: TN-0520-QSOURCE-619 / 2020-04-TN-0504

Project Duration: 10/1/2020 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$2,570,400.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$747,714.77

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Best Practices Dissemination and Quality Improvement Support for Skilled Nursing Facilities (SNFs) via a Tennessee Culture of Safety Center (CSC) aims to help improve the quality of life for SNF residents by reducing the number of serious deficiencies. Throughout the three-year project, CSC will engage a minimum of 20 SNFs each year in intensive regional quality improvement collaboratives focused on the most identified improvement opportunities related to resident safety and quality of life. Coordinated activities will be evaluated to increase Quality Assurance and Performance Improvement (QAPI) knowledge, and implementation will be evaluated. Training will be provided to multidisciplinary teams on QAPI principles related to a performance improvement project (PIP).

Funded Entity(ies):

Qsource

Results of the Project:

Interim results: Qsource's Tennessee Culture of Safety Center project has recruited 105 nursing homes to engage in intensive regional quality improvement (QI) collaboratives focused on the most commonly

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

identified improvement opportunities related to resident safety and quality of life. In years one and two, 100% of participating facilities completed a performance improvement project (PIP) and improved outcome measures on their Quality Assurance and Performance Improvement (QAPI) topic. During the project's first year, participating skilled nursing facilities (SNFs) achieved an eight percent (8%) relative improvement in resident falls and an 18% relative improvement in staffing. In year two, facilities achieved a relative improvement of 49% in falls with major injury, eight percent (8%) in nursing staff turnover, and three percent (3%) in antipsychotic use. The staff trained in Year 1 achieved a 16% relative improvement rate in QAPI knowledge, while a 38% relative improvement was achieved in Year 2.

Project Title: ArtTherapy4Life Tennessee

Unique Identifier: TN-0420-AT-611 / 2020-04-TN-0430

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$665,086.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$267,292.82

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Over three years, Tennessee Technological University will implement the *ArtTherapy4Life Tennessee* project in 100 skilled nursing homes across Tennessee and enhance the quality of life and care of up to 2,000 residents with various diagnoses through person-centered care. *ArtTherapy4Life* is a fine arts program used for self-expression while stimulating brain activity. Through the use of clinical art therapy, the project aims to reduce antipsychotic drug use as well as improve cognitive function, communication, autonomy, and positive interactions in residents.

Funded Entity(ies):

Tennessee Technological University

Results of the Project:

Interim progress: 14.3% of residents showed an increase in expressing greater verbal or non-verbal communication and an increase of 37.5% in pride in expressing greater verbal or non-verbal communication. 14.8% showed an increase in pride in their artistic self-accomplishment. 21.4% showed an increased body movement to engage in art mediums when comparing baseline to three months. 18.8% of the residents showed a positive change from the three-month to the six months in initiating eye contact due to the implementation of art.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Title: Preventing Abuse, Neglect, and Exploitation (PANE) Project

Unique Identifier: TN-0520-KKCCAC-621 / 2020-04-TN-0428

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$284,396.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$54,515.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

By August 2023, the *Preventing Abuse, Neglect, and Exploitation (PANE) Project* will implement a comprehensive training program for staff within at least nine Knox County, Tennessee nursing homes. The *PANE Project's* target outcomes focus on increasing residents' rights by conducting training that will provide education covering elder abuse, neglect, and exploitation. The *PANE Project* aims to provide opportunities for nursing home staff to learn how to take steps to protect their residents before being cited, aligning with the Centers for Medicare and Medicaid (CMS) abuse alert icon initiative. Two hundred twenty-five (225) residents will be served, and 80% of staff will indicate knowledge was gained from training. The project aims to reduce abuse, neglect, and exploration incidents by 50% after implementing training.

Funded Entity(ies):

Knoxville-Knox County Community Action Committee

Results of the Project:

Interim results: The *Preventing Abuse, Neglect, and Exploitation (PANE) Project* has recruited three nursing homes to implement staff training focused on abuse prevention measures, reporting protocols, and crisis intervention. The *PANE Project* has trained 238 nursing home staff, and staff training outcomes have increased from 94% competency to 98% competency overall after receiving training through the *PANE Project*. *PANE* has provided education to 74 residents through six Resident Council meetings.

Project Title: Quality Improvement Collaborative for COVID-19 Prevention and Control in Middle Tennessee Nursing Homes

Unique Identifier: TN-0920-VUMC-669 / 2020-04-TN-0917

Project Duration: 5/1/2021 to 4/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,170,700.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$511,481.01

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

By April 2023, Vanderbilt University Medical Center will implement the *Quality Improvement Collaborative for COVID-19 Prevention* project in approximately 75 nursing homes across Middle Tennessee to implement COVID-19 prevention and control and decrease unintended consequences such as social isolation, weight loss, and pressure ulcers. The project will implement evidence-based COVID-19 prevention and control recommendations through quarterly facility assessments, tailored training, and a regional quality improvement (QI) collaborative. Resident safety and quality metrics (e.g., pressure ulcers, falls, weight loss) will be evaluated for participating nursing homes, and the project will compare rates to non-participating facilities in the region.

Funded Entity(ies):

Vanderbilt University Medical Center

Results of the Project:

Interim results: The *Quality Improvement Collaborative for COVID-19 Prevention and Control* project has carried out structured needs assessments with 62 greater Middle Tennessee (TN) area facilities, developed customized improvement plans with approximately 50 facilities, and completed 23 improvement projects. Preliminary outcome assessment, comparing participating to non-participating facilities in TN, shows a 20% lower rate of pressure ulcers, 20% lower rate of weight loss, and 16% lower rate of antianxiety or hypnotic medication use.

Project Title: Continuity of Care Project

Unique Identifier: TN-0121-MC-726 / 2021-04-TN-0113

Project Duration: 5/1/2021 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$376,500.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$104,138.28

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Magnet Culture, LLC will implement the *Continuity of Care Project* for 360 department heads and leaders in 30 Tennessee skilled nursing facilities (SNFs) to address the urgent quality of care challenge caused by massive turnover in long-term care facilities. The project aims to reduce the annual turnover percentage of direct care and other front-line staff per participating community by at least two percent (2%) by the completion of the program and to improve the 90-day retention rate of direct care and other front-line staff new hires under the participating managers by five percent (5%) of those hired during the final nine months

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

of the program. After the program, participants will have created a strategic retention action plan addressing their specific staffing problems to decrease the turnover rate of direct care staff and improve resident care.

Funded Entity(ies):

Magnet Culture, LLC

Results of the Project:

Interim results: The *Continuity of Care Project* recruited 226 supervisors from 76 skilled-nursing facilities (SNFs) across the state, impacting the care of approximately 5,672 residents. Project outcomes indicated that the *Continuity of Care Project* achieved a 42% retention rate for all staff hired during the program. In addition, 100% of surveyed respondents said they benefited from this training and would recommend this program.

Project Title: Accelerating Quality Improvement for Long Stay Residents in Tennessee Nursing Homes Using Culture Change During COVID-19

Unique Identifier: TN-0121-AI-728 / 2021-04-TN-0106

Project Duration: 9/1/2021 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$1,480,889.96

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$515,997.28

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Altarum Institute will implement the *Accelerating Quality Improvement for Long-Stay Residents in Tennessee (TN) Nursing Homes Using Culture Change During COVID-19* project to improve resident quality of life by training staff to engage in protocols that enhance their responsiveness to residents' needs and preferences. The project will implement targeted training for eight nursing homes over three years, using The Eden Alternative Path to Mastery™ guide services and protocol. The project aims to promote culture change by implementing a person-centered approach to providing care and prioritizing individual resident needs and preferences.

Funded Entity(ies):

Altarum Institute

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Atlanta Long-Term Care Location**

Tennessee

TN CMP Funds Expended for Administrative Uses in CY 2022: \$217,900.00

TN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TN Active CMP Funded Projects in CY 2022: 19

Interim results: Altarum Institute recruited six nursing homes to implement The Eden Alternative Path to Mastery™ protocol. A total of 62 participating staff have completed Certified Eden Associate Training. As of the fourth quarter of 2022, participating homes reported fully implementing 79% of the person-directed practices.

Project Title: Bingocize

Unique Identifier: 2019-04-TN-0705

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,007,817.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$259,080.34

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Western Kentucky University (WKU) Center for Applied Science in Health and Aging will implement the *Bingocize*® project in 100 nursing homes to improve 4,500 residents' quality of life. The project aims to improve resident life enrichment, and residents participating in *Bingocize*® will have the opportunity to engage socially and communicate with other residents. The program involves activities and exercise to improve functional performance leading to improvements in activities of daily living (ADLs) and reduced fall risk.

Funded Entity(ies):

Western Kentucky University

Results of the Project:

Interim results: Western Kentucky University (WKU) has recruited 77 Tennessee skilled nursing homes to train and implement the *Bingocize*® program to positively affect residents' quality of life. Four thousand-eleven residents are participating in the program. A total of 217 nursing home staff completed the training, which included information on communicating with residents with dementia and infection control. Resident falls, activities of daily living (ADLs), and social engagement will be evaluated during the last year of the grant. The project was granted a 12-month, no-cost extension through 9/30/2023 due to the impacts of the COVID-19 pandemic on the project activities.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location

Illinois

IL CMP Funds Expended for Administrative Uses in CY 2022: \$153,439.23

IL CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IL Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2022: \$43,338.00

IN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IN Active CMP Funded Projects in CY 2022: 3

Project Title: Indiana Healthcare Leadership Conference Project

Unique Identifier: IN-0319-ISDH-243

Project Duration: 10/1/2020 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$497,025.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$16,393.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will implement two healthcare conferences during the calendar years of 2021 and 2022, providing an opportunity for long-term care leaders to improve the care of their residents. The COVID-19 pandemic impacted the ability to host a large in-person conference.
- b) At each conference, healthcare leaders will receive current evidence-based practices on quality of life and care concerns. They will receive materials that can be used to educate staff, residents, and families.
- c) Participants will be able to implement best practices from conference information that will improve residents' quality of care and life. Conference materials will be provided that can easily be implemented timely.
- d) The target audience is all long-term healthcare workers.

Funded Entity(ies):

Travel Leader/ Brookshire Management

Results of the Project:

The 2021 Long-Term Care Healthcare Leadership Conference, *"Moving Forward and Recognizing Concerns,"* was held with 539 long-term care healthcare workers attending virtually and Indiana Department of Health (IDOH) survey staff attending in person. Topics covered were: Reflecting on the COVID-19 pandemic, Acute and Chronic Wounds, Wound Care Treatment Options, Wound Rounds and Infection Control, and Long-Term Care (LTC) Looking into the Future. The 2022 Healthcare Leadership Conference was titled "Mental Health Challenges in Long-term Care - Working Together for Solutions." There were 700 attendees split almost evenly between in-person and virtual attendees. A representative from SAMHSA (Substance Abuse and Mental Health Services Agency) spoke at this conference, which aligned with CMS' focus on mental health in long-term care and SAMHSA's involvement in that initiative. For both conferences, over 90% of responses to the evaluations indicated the presentations were valuable, the content was good, very good, or excellent, and the presenters' knowledge of the topic was good, very good, or excellent.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2022: \$43,338.00

IN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IN Active CMP Funded Projects in CY 2022: 3

Project Title: Accelerated Antimicrobial Stewardship for "At Risk" Skilled Nursing Facilities: Reducing the Impact of Multidrug-Resistant Organisms (MDROs) and C. difficile on Resident Quality of Life

Unique Identifier: IN-1219-ARS-497

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,062,432.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$117,545.04

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project's training will reduce the prevalence of Multi-Drug Resistant Organisms (MDRO) and Clostridium difficile (C-diff) colonization and infections in skilled nursing facilities through an effective Antimicrobial Stewardship Program (ASP).
- b) The ASP will be implemented in 10 "at risk" facilities yearly for three years. It will include educational webinars for prescribers, nursing, and pharmacy staff on optimal antimicrobial prescribing and treating specific infectious diseases, focusing on improving the resident's care and reducing complications. Regular one-on-one interactions between skilled nursing facility-appointed contacts include case reviews, therapy optimization, and follow-up referrals to physicians and specialists. Education related to ASP for residents and families will also be provided.
- c) The combination of a comprehensive ASP and a targeted focus on education incorporates facility-specific data that will enhance resident care and improve the quality of life by reducing inappropriate use of antimicrobials and infectious diseases diagnostic and monitoring tests in the specific facilities. The expected outcomes are to reduce the incidence of C. difficile colonization and infection by 15% across the enrolled facilities and to reduce the incidence of Multi-Drug Resistant Organism (MDRO) colonization and infection by 15% across the residents in the enrolled facilities.
- d) The target audience will include healthcare workers, residents, and families.

Funded Entity(ies):

Antimicrobial Resistance Solutions, Inc. (ARS)

Results of the Project:

Eight facilities were enrolled in the first year of the project. Recruitment challenges included limited or no response from the facilities, contracting delays with facilities, especially those with corporate affiliations, and data acquisition from multiple facilities' vendors delayed due to request process, timeline, an unusual

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Indiana

IN CMP Funds Expended for Administrative Uses in CY 2022: \$43,338.00

IN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

IN Active CMP Funded Projects in CY 2022: 3

request for information, and data mining. Ten facilities were enrolled in the second year of the project. Education, one-on-one interactions, case reviews, therapy optimization, and referrals to physicians and specialists were provided as planned. Data has not yet been provided on the expected outcomes to reduce the incidence of Clostridium difficile (C-diff) colonization and infection by 15% and reduce the incidence of Multi-Drug Resistant Organism (MDRO) colonization and infection by 15% across the residents in the enrolled facilities. Additional project results are pending.

Project Title: Indiana's Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: IN-1221-VWPM-885

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: \$198,216.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Indiana Wound Care Excellence Program for Skilled Nursing Facilities* was created to help increase the wound care knowledge for nurses working at certified facilities in Indiana.
- b) This program will provide wound care certification for 280 nurses.
- c) Having wound care-certified nursing in facilities will improve the quality of care of nursing home residents.
- d) One nurse from up to 280 nursing homes in Indiana is eligible for this training and certification.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC ("Vohra Wound Physicians")

Results of the Project:

The project began implementation in August 2022. Interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

Project Title: ACE/NICHE, also known as (Acute Care of the Elderly (ACE) / Nurses Improving Care for Healthsystem Elders (NICHE)

Unique Identifier: 2018-MI-053

Project Duration: 3/1/2017 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,867,700.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$47,143.27

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project utilized *Nurses Improving Care for Healthsystem Elders (NICHE)* assessment tools and Advancing Care Excellence (ACE) protocols to reduce hospital admissions and emergency room visits for nursing home residents and reduce medical costs.

Funded Entity(ies):

Trinity Health Care

Results of the Project:

Project participants registered and attended *Nurses Improving Care for Healthsystem Elders (NICHE)* training courses throughout 2019. The consultant held introductory meetings and site visit consultations at Glacier Hills, McAuley, and Park locations in March and April 2019. Care Revolution completed initial evaluation site visits in July 2019. As of the second quarter of 2020, all leadership and grant registered nurses (RNs) have completed *Nurses Improving Care for Healthsystem Elders (NICHE)* training. The process slowed since the COVID-19 pandemic outbreak that started in late February 2020 and March 2020; because the *NICHE* program is lengthy, it was challenging to get nurses to participate due to the length of each module training. Multiple changes in leadership and staff during COVID-19 made this extremely difficult to start or maintain. All project RNs and leaders completed the initial training modules. Care RN Specialists and mobility techs (restorative aids) have attended webinars offered through *NICHE*. The lack of staff availability was a factor due to the constraints of COVID-19. The project was granted a no-cost extension due to the impacts of the COVID-19 pandemic.

Project Title: SMARTS

Unique Identifier: 2018-MI-054

Project Duration: 3/1/2018 to 1/31/2022

Total Amount of CMP Funds Approved for this Project: \$597,240.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,345.73

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve the quality of life for nursing home residents in Shiawassee and Clinton Counties. The program proposed to provide participants with weekly, professionally conducted art activities and cultural programs. The project intends to create a sense of purpose and keep the mind busy by engaging in art projects that allow nursing home residents to be creative, express themselves, and increase socialization. Further benefits might include reducing isolation, alleviating boredom, and possibly helping with feelings of depression. The project was expected to help with eye-hand coordination, cognitive abilities, and concentration. The target audience is any resident in the two nursing facilities that would like to participate. The two facilities are Shiawassee County and Clinton County nursing homes. The applicant was granted a no-cost extension from 2/28/2021 through 9/30/2022 due to the impacts of the COVID-19 pandemic; however, the project terminated earlier than anticipated, on 1/31/2022.

Funded Entity(ies):

Shiawassee County Arts Council

Results of the Project:

The project's final results and outcomes demonstrated the following: 98% rate of resident participation in weekly activities, if capable; 95% rate of reaction of happiness or expressions of satisfaction; 89% rate of eagerness to learn something new; 90% rate in the application of learned skills that enhanced their artwork; and an 85% rate of Improvement or increase in creative output.

Project Title: Accelerating Quality Improvement for Long-Stay Residents in Michigan Nursing Homes Using Culture Change (AQIL)

Unique Identifier: 2018-MI-055 / MI-0718-AI-104

Project Duration: 10/1/2018 to 2/28/2022

Total Amount of CMP Funds Approved for this Project: \$1,114,650.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$79,578.73

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve the quality of care and life for long-stay nursing home residents in the six participating facilities. Quality of life was assessed through resident, family, and staff experience and recording changes in staffing. Project progress was measured through interviews with residents, family

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

visitors, and staff and through tracking changes in three clinical measures among long-stay residents: antipsychotic use in people with dementia, the impact on severe to moderate pain, and the impact on depression.

Funded Entity(ies):

Altarum Institute

Results of the Project:

The applicant was granted a no-cost extension from 2/28/2021 through 9/30/2022 due to the impacts of the COVID-19 pandemic; however, the project was terminated earlier than anticipated on 1/31/2022 due to all funds being expended. Final project results showed:

- A downward trend in the use of antipsychotic drugs was noted during the first two years of culture change work.
- The percentage of residents who need help with activities of daily living increased (Long Stay). The results were too small and insignificant to report.
- The reduction in the percentage of long-stay residents with depressive symptoms. The program used quality measures to establish that the culture change intervention would not negatively impact quality. Social isolation due to the ongoing COVID-19 pandemic was determined to be the root cause of the increase in depressive symptoms.
- Among residents, residents, the most common theme that emerged across all participating nursing homes were staffing issues. Both residents and staff described more positive energy and feelings of "togetherness."
- Areas needing improvement were residents' access to the outdoors, residents' ability to participate in meaningful aspects of daily living such as meal preparation, and staffing issues.

Project Title: LEAN Management Systems and Tiered Huddles

Unique Identifier: MI-0619-MCMCFC-349

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$307,329.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$31,175.93

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

The project aimed to utilize innovative approaches to improve resident quality of life, enhance resident safety and promote person-directed values through LEAN and Lean Management System (LMS) approaches and daily tiered huddles. Implementing LMS tools will focus on understanding and meeting resident needs exactly (no waste) through tiered communication huddles. The applicant aimed to recruit 25 Michigan County Medical Care Facilities (MCMCF) to participate in daily tiered huddles training, a structured data-driven approach. Huddles have proven to benefit residents through the ongoing pilot with four MCMCFs. The huddles align and focus the organization on achieving person-centered priorities by minimizing distractions. The project's final phase included a three-facility pilot to adapt and test other LMS tools for future projects.

Funded Entity(ies):

Michigan County Medical Care Facilities Council or MCMCFC.

Results of the Project:

The Michigan County Medical Care Facilities (MCMCF) implemented LEAN and Lean Management System (LMS) approaches and daily tiered huddles as an innovative approach to improve resident quality of life, enhance resident safety and promote person-directed values. MCMCF recruited nursing facilities to participate in daily tiered huddles training, a structured data-driven approach. The project outcomes show considerable movement in huddles and improvement projects during quarter four and minimal movement in the Lean Management System work. Because the demand for huddles and improvement projects was strong, funding and consultant time was shifted from lean management system work to support the increased demand for huddles and improvement projects. Facilities struggled to respond to the impact of COVID-19 on staffing. As a result, progress was delayed. All contract activities were not completed as of 9/30/2022. The State Agency did not grant the project a no-cost extension. Final project results are pending.

Interim project results:

- Six facilities were engaged in various stages of huddle implementation.
- One facility completed huddle implementation during quarter three and submitted data for quarter four.
- Two facilities paused huddle implementation due to nursing home staffing and leadership turnover.
- Two facilities continued their huddle implementation but have not yet completed it as of quarter four.
- One facility completed a huddle check-up in quarter four.
- One facility made progress in implementing the Lean Management System elements, but progress on the work was delayed as staffing issues and other priorities took precedence.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

- One facility halted the work on the lean management system due to staffing issues and other priorities taking precedence.
- The MCMCFC newsletter, The Compass, published three planned articles and videos.

Project Title: SAVVY Skilled Dementia Care or (SSDC)/Core Dementia Care Training Program

Unique Identifier: MI-0521-HCAM-794 / MI-0719-HCAM-361

Project Duration: 8/1/2021 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,105,505.71

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$579,007.72

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant applied for additional funding to continue the previously approved *Savvy Skilled Dementia Care (SSDC)* project, MI-0719-HCAM-361, for an additional 14 months through 9/30/2022. The project continued the implementation of the Savvy Skilled Dementia Care (SSDC) Quality Assurance Performance Improvement (QAPI) training model to improve individualized care and enhance person-centered dementia-capable culture in Michigan skilled nursing facilities (SNFs). Adapted from the evidence-based Savvy Caregiver Program, SSDC is founded on person-centered, empowerment-oriented education. The project will enable skilled nursing facility staff to effectively modify strategies to discover what contributes to the resident with dementia feeling content, engaged, and enriched in everyday life.

Funded Entity(ies):

Health Care Association of Michigan (HCAM)

Results of the Project:

Year 3 Project Summary:

OBJECTIVE 1: Coalition of experts will convene to guide the program's activities. The Coalition continued to meet as applicable to the project objectives. In addition, project management updates were regularly communicated to members via the collaborative digital tool. These updates shared the implementation status and requested coalition member feedback and direction.

OBJECTIVE 2: At least 10 Master Trainers (MT) will be trained. Due to the impact of COVID-19, the Master Trainer Program implementation schedule was adjusted to year two, and programming activities were realigned to unfold throughout years two and three. Thirteen candidates representing internal (organization-

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

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MI Active CMP Funded Projects in CY 2022: 11

based) and external Master Trainers completed the Executive Leadership Program to become Master Trainers and are competent to carry out future Leadership Programs and mentor facility-based facilitators. All 13 Master Trainers fulfilled all Fidelity requirements by September 14, 2022.

OBJECTIVE 3: Lessons learned and best practices of the program, including facility implementation and evaluation of participating facilities. Program materials were updated or removed if ineffective. Best Practice webinars addressed the facilitation of Best Practices for Core Dementia Care® Modules. All Leadership Program participants, who had completed the Train-the-Trainer program, attended one of the three offered webinars. Final editions of the facilitator guides were distributed to participants at Fidelity Training. Lessons learned and best practices were incorporated into digital tools and materials for both programs. The digital files were made available by download to all participants who completed Fidelity Training and achieved the Certified Facilitator for Core Dementia Care® (CDC) Program and Certified Lead Facilitators for the CDC Leadership Program.

OBJECTIVE 4: The CDC Trainer and Master Trainer (MT) Fidelity program will be implemented. A comprehensive fidelity assessment tool was developed. Participants were offered Fidelity Training sessions on September 7, 8, and 14, 2022. Participants completed Fidelity Training to carry the CDC Program forward during the coming year with additional facility training cohorts and new facility training initial cohorts.

OBJECTIVE 5: Up to 120 nursing facilities will have completed facility implementation by the end of the third quarter in year three. The project enrolled 107 facilities by the end of year three. Seventy-three (73) facilities completed facility implementation by quarter four of year three. Participating facilities initiated internal training cohorts, sustainability, and fidelity requirements. Some facilities chose to drop or pause participation through the project timeline due to staff leaving facility employment, impacts of the COVID-19 pandemic, and staffing issues.

OBJECTIVE 6: By the end of quarter four of year three, the grant process and outcome evaluation will be published for participating facilities. Process documentation was published and made available to project stakeholders by the end of quarter four of year three. Outcomes summary data was presented and distributed to participating facilities during the Fidelity Training sessions held on September 7, 8, and 14, 2022. Outcomes summary data was shared with stakeholders, and expected outcome measures were published and shared by September 30, 2022.

Project Title: NFEA-2021 SAGE or otherwise known as The Culturally Responsive Rainbow Care Project

Unique Identifier: MI-0120-GEMD-531

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$1,385,823.05

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$271,739.63

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project's purpose is engagement in culture change through in-person and online nursing home staff training and educational workshops for residents. The project will produce new consumer information about rights and best practices among residents and families and conduct outreach about crucial issues and best practices for lesbian, gay, bisexual, transgender, and queer (or questioning) (LGBTQ) residents in Michigan skilled nursing facilities. The project team will conduct staff continuing education and educational workshops with residents at 100 skilled nursing facilities and six advocacy organizations. The project will collaborate with 20-plus stakeholder partners, including residents and resident councils, through a Training Review Advisory Council and Educational Workshop Team to refine curricula and produce two informational briefs and one Residents' Rights Consumer Guide. SAGE (Services and Advocacy for GLBT Elders) Metro Detroit's extensive experience in training, consumer guides, and outreach regarding LGBTQ older adults makes it the ideal organization to lead this project. The training and materials will increase awareness of the rights and needs of LGBTQ residents and improve their overall care and quality of life. In addition to enhancing culture change for LGBTQ residents in nursing facilities throughout Michigan, the project aims to transform nursing facility services that provide core person-directed values and inclusive care for LGBTQ residents.

Funded Entity(ies):

Gay Elders of Metro Detroit dba SAGE Metro Detroit

Results of the Project:

The project is ongoing through 3/31/2023. No interim project results are available. The final project report is pending.

Project Title: Brain Injury Training

Unique Identifier: MI-0120-MPHI-535

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$543,282.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$76,284.75

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

The project aims to create a training program empowering nursing home staff to provide residents with brain injuries with individualized and evidence-based care they need to feel supported and experience the best possible health and quality of life outcomes. In collaboration with nursing home and clinical provider partners, the Michigan Public Health Institute (MPHI) will create a professional development program providing training and information for nursing home staff working with residents with a brain injury or at risk for brain injury. The program will also include education and training on the differences between brain injury and dementia. The design and implementation features will also be informed by lessons learned from the previous implementation of similar programs in nursing homes. The program will include self-study modules and in-person, on-site training. Notably, the training program will incorporate input from residents with brain injuries and their families. Residents will also enhance the program's content with brain injuries willing to tell their personal stories via short videos, along with their family members and care workers. In addition, the training and education program will include tools and strategies to incorporate Person-Centered Thinking (PCT) and practice into daily interaction with residents and the delivery of services. Creating person-centered plans will also be emphasized, including reviewing the unique perspective of people with TBI who want to engage in PCP and are interested in moving on after the injury. The program's long-term goal is to be widely used by nursing home staff across the state, and the goal is for the program to become the national standard for training nursing home staff working with residents with brain injury.

Funded Entity(ies):

Michigan Public Health Institute

Results of the Project:

The project is ongoing through 3/31/2023. No interim project results are available. The final project report is pending.

Project Title: United Methodist Retirement Community (UMRC) Life Enrichment Enhancement for Skilled Nursing Residents

Unique Identifier: MI-0120-UMRC-540

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$180,811.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$53,650.11

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve nursing facility residents' well-being and overall health by enhancing the *Life Enrichment* program based on the Six Dimensions of Health and Wellness: physical, emotional, spiritual,

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

intellectual, occupational, and social. United Methodist Retirement Community (UMRC) Life Enrichment teams across three skilled nursing centers (Chelsea Retirement Community's Kresge Health and Rehabilitation Center, Porter Hills Village's Health and Rehabilitation Center, and Porter Hills Village's Green House Homes) will address the Six Dimensions of Health and Wellness and recognizing the interconnected nature of holistic wellness. The proposed activities include expanded access to and offerings in technology, the arts, spiritual life, and aquatic exercise and fitness. In addition to improving the well-being and overall health of the residents, the project aims to enhance life enrichment activities and offerings based on the resident's wishes and interests, nurture every aspect of the resident and improve overall wellness and joy.

Funded Entity(ies):

United Methodist Retirement Community (UMRC) Foundation

Results of the Project:

The project is ongoing through 3/31/2023. No interim project results are available. The final project report is pending.

Project Title: Comprehensive Best Practices for Person and Relationship-Centered Dementia Care

Unique Identifier: MI-0722-MCM-1000

Project Duration: 10/1/2022 to 9/30/2025

Total Amount of CMP Funds Approved for this Project: \$746,570.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide a platform to help hardwire person and relationship-centered dementia care practices that will empower individuals living with dementia and those who support them. It will engage nursing home teams as active participants in self-directed, online learning focused on the fundamentals of person-centered/ person-directed dementia care. The education will be provided through eVOLVE Online Learning from The Eden Alternative, featuring a 6-course series, Living Well with Dementia with Artificial Intelligence (AI) Power. Access to the online courses will be limited to four nursing home employees on the organizational teams and participating surveyors and ombudsmen, totaling up to 58 people per year and 174 people over the three years. It will also engage nursing home teams in a participatory, online learning collaborative process that involves lecture, discussion, coaching, accountability, and participant application of best practices learned over nine months. The Blueprint Empowerment Circle will also engage nursing

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

home teams in participatory, virtual learning experiences on stress management, emotional intelligence, communication, and self-leadership to enhance the quality of care provided to dementia patients and increase staff retention and resilience. Finally, the project will collaborate with medical directors to improve communication between health professional team members focused on providing person-centered and relationship-driven dementia care.

Funded Entity(ies):

Michigan County Medical Care Facilities Council

Results of the Project:

The project began implementation in October 2022. Interim project results are pending.

Project Title: Spectrum Health Rehabilitation and Nursing Center Resident Life Enrichment with iN2L (It's Never Too Late)

Unique Identifier: MI-0822-SHH-1003

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$45,196.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement the It's Never Too Late (iN2L) program in four skilled nursing facilities in West Michigan to benefit over 300 long-term care residents. Spectrum Health Rehabilitation and Nursing Centers will train and educate employees on utilizing the iN2L technology to create individualized, custom content for residents based on their history and preferences. Implementing the iN2L activities focuses on increasing the overall quality of life for more than 300 residents at Spectrum facilities with enhanced resident-centered programming decreasing pharmacological interventions and social isolation. The expected outcomes at each participating facility include the following:

1. Residents' antipsychotic medication use will be below the state and national averages measured by the CASPER report (Certification and Survey Provider Enhanced Report).
2. Residents' participation in individual activities will increase by 20% from the baseline.
3. The resident's overall quality of life will increase by 20%, as evidenced by the Quality of Life Survey measuring tool.
4. The resident's behaviors will decrease by 20%, as evidenced by the behavior tracking logs.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

5. Create My Page individual content pages/buttons for at least 30% of residents.
6. Create digital biographies for at least 305 of the residents.
7. Increase opportunities to learn new skills and awaken old interests, which is expected to promote better cognitive function and improve residents' well-being. (measure-baseline current activity offerings compared to what it would be with iN2L).
8. Enhance connections with the community via the Internet, which is expected to reduce institutional isolation.
9. Have increased enrichment options available if placed in a medical situation where isolation is necessary (example-COVID-19); by implementing the iN2L program at Spectrum's facilities, the staff will be able to increase engagement with measurable outcomes focusing on their physical, emotional, and spiritual, social, and cognitive health.

Funded Entity(ies):

Spectrum Health Hospitals

Results of the Project:

The project began implementation in October 2022. Interim project results are pending.

Project Title: GLEE: Greenville Life Enrichment Endeavor

Unique Identifier: MI-0822-MPG-1004

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$29,698.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The purpose of the project is to install three It's Never Too Late (iN2L) resident engagement systems for the residents of Mission Point Greenville as an innovative means of life enrichment. Mission Point of Greenville will train staff on the iN2L system for implementation into life enrichment programming and to observe a five percent (5%) reduction in psychotropic medication use and falls. In addition to implementing the iN2L mobile computer system in life enrichment programming, the project aims to improve resident engagement, reduce isolation, improve restorative care, and address the psychological and behavioral symptoms of dementia in a non-pharmacological manner.

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Michigan

MI CMP Funds Expended for Administrative Uses in CY 2022: \$232,832.00

MI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MI Active CMP Funded Projects in CY 2022: 11

Mission Point of Greenville

Results of the Project:

The project began implementation in October 2022. Interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: Sexual Abuse in Nursing Homes

Unique Identifier: 2018-MN-058

Project Duration: 10/4/2018 to 7/1/2022

Total Amount of CMP Funds Approved for this Project: \$385,500.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$33,976.27

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to help provide nursing facility residents with a safer environment in which to live. A no-cost project extension was granted from 1/1/2022 through 7/1/2022 due to the impacts of the COVID-19 pandemic.

- a) The Minnesota Office of Ombudsman for Long-Term Care will enlist a project manager to coordinate the development of a training video and curriculum on sexual abuse in nursing homes.
- b) The tools and training developed through this project will educate individuals on how to prevent, identify, and respond to the sexual abuse of residents in nursing homes, including the provision of follow-up care.
- c) Facility residents, family, staff, leadership, resident and family councils statewide; law enforcement and community organizations; resident advocacy organizations.

Funded Entity(ies):

Minnesota Department of Human Services and Office of Ombudsman for Long-Term Care

Results of the Project:

The project developed the following materials:

- A set of professionally filmed training videos using subject matter experts.
- A comprehensive set of guidelines on how to look for signs of abuse, what to do if a suspected crime has been committed, and what to do (and not do) at a crime scene. The training also details the roles and responsibilities of professionals.
- Comprehensive training curricula, including; staff participant guides, quiz and answer keys, and resident and family council discussion guides. All materials are posted on the Minnesota Department of Human Services website and available for use.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: Dementia Live: Person-Centered Care Practices That Transforms How Care Partners Think, Feel, and Act Toward a Person Living With Dementia

Unique Identifier: MN-1018-ATI-161

Project Duration: 8/26/2019 to 9/1/2022

Total Amount of CMP Funds Approved for this Project: \$250,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project will provide *Dementia Live* training, an interactive live experiential simulation program promoting a unique “inside-out” cognitive and sensory impairment perspective. The training will allow two distinct participation levels that facilities can select from the basic and advanced levels.
- b) Training participants will gain a heightened understanding of the dementia experience.
- c) The training will aid facility staff in the care of residents by fostering empathy and providing practical tools to improve the quality of care for older adults with dementia.
- d) residents and their facility caregivers

Funded Entity(ies):

AGE-u-cate Training Institute

Results of the Project:

1. All facilities received their *Dementia Live* gear pack and training materials.
2. A total of six facilities participated in and received *Dementia Live* training at the basic level, with 158 staff receiving training. Of the staff trained, the average score on their competency exam was 99%.
3. Sixteen facilities participated in and received *Dementia Live* training at the Advanced level, with 325 staff receiving training. Of the staff trained, the average score on their competency exam was 98%. From the facilities receiving advanced Level training, 36 staff received Dementia Live Coach training.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: Cycling Without Age (CWA)

Unique Identifier: MN-0219-CWA-219

Project Duration: 12/7/2019 to 1/1/2023

Total Amount of CMP Funds Approved for this Project: \$184,980.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project enables up to 30 Minnesota nursing facilities to establish *Cycling Without Age (CWA)* bicycle trishaw ride programs.
- b) Provides equipment and training to establish and sustain local (CWA) chapters, train ride captains, and facility staff on issues related to resident rides and how to support and maintain ride programs, as well as the use and care of equipment.
- c) CWA offers a unique bicycling ride program that "connects" residents through interaction with volunteer pilots and other ride participants, offers residents a unique form of outdoor recreation, and helps reconnect residents with the community outside the nursing facility.
- d) participating nursing homes and community residents

Funded Entity(ies):

Cycling Without Age (CWA)

Results of the Project:

Final results are pending. Interim results are not available.

Project Title: Bingocize: A Health Promotion Program to Improve Quality of Life

Unique Identifier: MN-0820-NSE-661

Project Duration: 1/4/2021 to 1/31/2024

Total Amount of CMP Funds Approved for this Project: \$50,513.50

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

- a) The project will implement the Bingocize program for residents in up to 30 nursing homes in Minnesota.
- b) Nursing home staff will receive on-demand online training and on-site training. During the training, staff will learn basic exercise information, including recruitment or motivational strategies, safety and training principles, fall prevention information, dementia characteristics that may affect exercise or movement techniques, techniques to communicate with residents with dementia, and the specific objectives of the Bingocize program itself. These will be used to implement a Bingocize program in their respective facility.
- c) Implementing the Bingocize program will allow residents to participate in a fun and engaging activity while improving their overall health through movement.
- d) Nursing home residents

Funded Entity(ies):

Monarch Health Care-North Shore Estates

Results of the Project:

Results are pending. The project began implementation on 01/04/2021. Interim results are unavailable.

Project Title: Cycling Without Age (CWA) Project

Unique Identifier: MN-0920-CWA-666

Project Duration: 7/26/2021 to 7/26/2023

Total Amount of CMP Funds Approved for this Project: \$155,010.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,200.40

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) This project provides up to 25 Minnesota nursing facilities with the ability to establish *Cycling Without Age (CWA)* bicycle trishaw ride programs.
- b) The project provides trishaw cycling equipment and training to establish and sustain local *Cycling Without Age (CWA)* chapters. The project will train ride captains and facility staff on issues related to resident rides, how to support and maintain ride programs, and equipment use and care.
- c) CWA offers a unique bicycling ride program that "connects" residents through interaction with volunteer pilots and other ride participants. The project offers residents a unique form of outdoor recreation and helps reconnect residents with the community outside the nursing facility.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

- d) Participating nursing homes and community residents

Funded Entity(ies):

Cycling Without Age (CWA)

Results of the Project:

Results are pending. The project began implementation on 07/26/2021. Interim results are unavailable.

Project Title: Improving Dementia Care Capability and Resident Outcomes Utilizing CARES® Online Staff Training

Unique Identifier: MN-1220-HCI-703

Project Duration: 11/29/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$196,289.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$124,317.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) This project enables up to 30 Minnesota nursing facilities to participate in HealthCare Interactive (HCI)-CARES Online Dementia Care training.
- b) Online training will be provided to approximately 20% of participating facility direct care staff on the CARES System for Dementia care and CARES Dementia Specialist certification to up to five staff from each participating facility.
- c) HCI-CARES will provide facility staff with training that emphasizes person-centered values and practices for residents with dementia, thereby providing improved quality of care/life for residents.
- d) Participating nursing homes and their residents.

Funded Entity(ies):

HealthCare Interactive (HCI)

Results of the Project:

Results are pending. The project began implementation on 11/29/2021. Interim results are unavailable.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Project Title: The Java Project: Addressing Social Isolation and Loneliness COVID-19 and Beyond

Unique Identifier: MN-0121-PH-716 / MN-0821-PH-821

Project Duration: 1/12/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$149,400.00

Total Amount of CMP Funds Expended During CY 2022 for this Project:

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project seeks to reduce social isolation and loneliness in nursing facility residents.
- b) The project will enable 12 nursing facilities to participate in the Java music, memory, and mentoring programs; by training staff, residents, and other participants and holding peer groups.
- c) The project uses Java Music, Memory, and Mentoring programs to utilize peer groups and peer interactions to reduce resident social isolation and loneliness and increase resident engagement.
- d) Resident councils, family and community volunteers

Funded Entity(ies):

Presbyterian Homes and Services

Results of the Project:

Results are pending. The project began implementation on 01/12/2022. Interim results are unavailable.

Project Title: The Java Project: Addressing Social Isolation and Loneliness COVID-19 and Beyond

Unique Identifier: MN-0821-CAS-824

Project Duration: 2/7/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$117,600.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$117,600.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project seeks to reduce social isolation and loneliness in nursing facility residents.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

- b) The project will enable 12 nursing facilities to participate in the Java music, memory, and mentoring programs; by training staff, residents, and other participants and holding peer groups.
- c) The project uses Java Music, Memory, and Mentoring programs to utilize peer groups and peer interactions to reduce resident social isolation and loneliness and increase resident engagement.
- d) Resident councils, family and community volunteers

Funded Entity(ies):

Cassia Life

Results of the Project:

Results are pending. The project began implementation on 02/07/2022. Interim results are unavailable.

Project Title: Care Providers of Minnesota for Align Employee Engagement Project

Unique Identifier: MN-0121-CPM-730

Project Duration: 12/1/2021 to 12/1/2024

Total Amount of CMP Funds Approved for this Project: \$446,616.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$87,008.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project seeks to improve employee engagement on multiple levels.
- b) The project will implement the Align Employee Engagement Program in up to 150 skilled nursing facilities. Facilities will receive training and implement the Align employee engagement platform (including a portal, targeted employee communications, employee surveys, reminders, data, and reporting functions) and support from the vendor (Align) as well as consultation and support through their respective provider advocacy organizations (Care Providers and LeadingAge).
- c) Implementing an employee engagement program will help stabilize the workforce and reduce staff turnover, directly correlating with a higher quality of resident care.
- d) Nursing home direct care staff

Funded Entity(ies):

Care Providers of Minnesota

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Results are pending. The project began implementation on 12/1/2021. Interim results are unavailable.

Project Title: Virtual Infection Preventionist Basic Bootcamp for Long-Term Care Facilities

Unique Identifier: MN-0221-CVC-743

Project Duration: 10/25/2021 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$46,823.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$7,701.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project enables up to 15 Minnesota nursing facilities to participate in a Virtual Infection Preventionist "Bootcamp" training program.
- b) The project seeks to expand the number of facility nursing staff with knowledge of infection prevention basics by training up to 152 nursing staff in up to 15 facilities over a three-year project term.
- c) Care Ventures will provide facility nursing staff with infection preventionist training and best practice information that will enable staff to enhance their focus on infection prevention and provide a better quality of care for their residents.
- d) Participating nursing home staff and the residents they serve.

Funded Entity(ies):

Care Ventures Cooperative

Results of the Project:

Results are pending. The project began implementation on 10/25/2021. Interim results are unavailable.

Project Title: ResoLute-Supporting the Work of Aging Program

Unique Identifier: MN-0221-EMP-748

Project Duration: 1/10/2022 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$128,630.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Minnesota

MN CMP Funds Expended for Administrative Uses in CY 2022: \$121,992.44

MN CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MN Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$2,572.60

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) To reduce the fear and stigma residents experience surrounding the discussion of aging topics, specifically end-of-life decisions.
- b) Provide up to 50 nursing facilities the opportunity to participate in the Resolute program; by training facility staff, residents, and families in the Resolute Program and holding Resolute peer groups.
- c) Improve the resident's quality of life by providing opportunities to participate in peer groups that support residents in exploring end-of-life decisions and values.
- d) Families will also be involved in this project.

Funded Entity(ies):

Empira

Results of the Project:

Results are pending. The project began implementation on 01/10/2022. Interim results are unavailable.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

Project Title: Compassionate Touch

Unique Identifier: OH-1118-ATI-182

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$687,904.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$149,294.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project provides a non-pharmacological solution, *Compassionate Touch® (CT)*, to help reduce the unnecessary use of antipsychotic medication in dementia care while actively engaging nursing home residents, staff members, and family-care partners. The applicant aimed to recruit 140 nursing homes across geographically diverse areas in Ohio. Activities include facility recruitment, project promotion, on-site staff training, CT Coach (train-the-trainer e-learning workshop), in-house training, and project support through data analysis and reporting. In addition, the project aims to reduce physical, verbal, and other behavioral symptoms, decrease rejection of care and decrease the use of antipsychotic medications by residents. The project also aims to achieve a 95% staff competency score using Dementia Live competency tools and a 95% completion rate for in-house training for staff and family caregivers. The project was granted a no-cost extension from 3/31/2022 to 3/31/2023 due to the COVID-19 pandemic's impact on project activities.

Funded Entity(ies):

AGE-u-cate Training Institute (ATI)

Results of the Project:

The project concluded on 3/31/2023. Interim project results show fifteen facilities participated in the AGE-u-cate® program, and 162 coaches were trained in the past year. The number of residents represented in the project thus far is 1,125. The project achieved training 162 individuals in Ohio (OH) communities through the online *Compassionate Touch®* Coach training with an average competency score of 92.5%. Four of the 22 participating facilities reported that coaches trained families. A 16% reduction in observed physical behaviors was achieved according to the 183 reports submitted. A 28% reduction in observed verbal behaviors was achieved according to the 315 reports submitted. The project achieved a 24% reduction in signs of ill-being (other behavioral symptoms), according to 278 reports submitted. According to 406 reports submitted, the project achieved a 36% increase in well-being (cooperation with care). Final project results are pending. Final project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

Project Title: Dementia Live

Unique Identifier: OH-0219-ATI-224

Project Duration: 4/1/2019 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$760,189.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$163,344.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Dementia Live*® project aims to improve the quality of care and life of long-stay nursing home residents in Ohio with dementia or dementia-related conditions. *Dementia Live*® is an experiential learning program simulating cognitive and sensory impairments, giving participants real-life experience of living with dementia. Through the *Dementia Live*® program, participants are empowered with new tools for improved communication skills and care practices that can be implemented as they work in the nursing home. These improved communication skills and care practices will ultimately help decrease resident behavioral symptoms that arise from dementia and dementia-related conditions and will help increase resident well-being. This project's specific goals and objectives are to reduce physical, verbal, and behavioral symptoms and decrease rejection of care among participating residents. Goals also include a 95% staff competency score using *Dementia Live*® competency tools and a 95% completion rate for in-house training for staff and family caregivers. Due to the impact of the COVID-19 pandemic, the project was granted a no-cost extension from 3/31/2022 to 3/31/2023.

Funded Entity(ies):

AGE-u-cate Training Institute (ATI)

Results of the Project:

The project concluded on 3/31/2023, and interim project results show that as many as 121 nursing homes (NH) participated in the thirty-minute *Dementia Live*® Experience (DL) Caregiver Training. The total number of *Dementia Live*® coaches in Ohio is now 139. Seventy-one (71) facility follow-up reports were received. The resident report sample size was 921. There was a 17% reduction in physical behaviors, according to the 164 reports submitted. The 149 reports submitted indicated a 16% reduction in observed behaviors. According to 123 reports submitted, there was a 13% decrease in signs of ill-being, including generalized negative behaviors not directed toward others. A 20% increase in signs of well-being, including increased cooperation with care, was noted in 189 reports submitted. The average score for all 1,914 participants in the competency tools is 97%. The percentage of care partners who feel more effective in dealing with resident behaviors and care needs is 82%. 82% of care partners feel their relationship with the residents has improved. 86% of care partners feel more equipped to respond to behavioral expression in people with dementia. 82% of care partners believe the behavioral expression in people they care for has

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

decreased because they have learned new skills to prevent behaviors. 28% of Dementia Live® Coaches have conducted in-house training for staff and family caregivers. Final project results are pending.

Project Title: Opening Minds Through Art, Phase II

Unique Identifier: OH-0519-SGC-315

Project Duration: 10/1/2019 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$872,907.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$240,208.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Opening Minds Through Art (OMA) is an intergenerational art-making program for residents with dementia. It is designed to provide creative self-expression and social engagement opportunities for residents with Alzheimer's and other neurocognitive disorders. The program also allows students to develop positive attitudes and practical communication skills when interacting with older adults with dementia. In addition, the project aims to assess the *OMA* facilitator training and program implementation to improve training techniques and ensure program fidelity. The applicant plans to provide *OMA* to 40 Ohio nursing homes paired with 40 University of Ohio students preparing to become physicians, nurses, occupational therapists, and speech therapists. The project is a three-year extension to the previous three-year *OMA* project. The project was granted a no-cost extension from 10/1/2022 through 9/30/2023 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Miami University and the Scripps Gerontology Center

Results of the Project:

The project is ongoing through 9/30/2023. Interim project results show: Seven nursing homes (NHs) have fully implemented *Opening Minds Through Art (OMA)* with allied health and medical students as volunteers. Six NHs completed all three parts of the training but have not implemented *OMA*. Seven NHs have been recruited to participate in *OMA*. Three nursing homes withdrew from the project. Fifty NH staff members or volunteers have completed the *OMA* facilitator training evaluation. The number of staff or volunteers who completed pre-tests related to attitudes toward working with people living with dementia (PLWD) was 248. The number of people who completed post-tests about attitudes toward working with people living with dementia (PLWD): 71 Pre- and post-testing indicate positive changes in students' attitudes toward PLWD after participating in the *OMA* program. Although their attitudes toward pursuing a career working with

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

PLWD did not change, they felt that the OMA experience better prepared them to work with PLWD. The average course evaluation rating was 4.7 out of a possible 5.0. Final project results are pending.

Project Title: Increasing the Preference-Based Care of People in Ohio's Nursing Homes with a Special Focus on People Living with Dementia

Unique Identifier: OH-0719-MUSGC-362

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,355,308.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$120,270.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Increasing the Preference-Based Care of People in Ohio's Nursing Homes with a Special Focus on People Living with Dementia project builds on previous funding from the National Institutes of Health, Alzheimer's Association, the Donaghue Foundation, and the Ohio Department of Medicaid (ODM) to translate the Preferences for Everyday Living Inventory (PELI) data into daily care practices. The project aims to accomplish new goals within ODM's quality strategy. First, the program will build upon prior quality assurance deliverables. It will add an audit trail for providers to track their PELI assessment process, integrate preferences into care plans, and develop quality improvement projects (QIPs) approved through the Ohio Department of Aging (ODA). The QIPs will focus on assessing preferences for people with moderate to severe dementia and communicating those preferences across different care team members and shifts. Second, the applicant will align with the ODM quality strategy of "promoting value over volume" through educational outreach and creating tools and resources to address barriers articulated by providers. The applicant will develop materials from an evidence-based program for easy-to-use interventions that direct care staff can implement in their work with people living with dementia. To address the barriers to communication that individuals living with dementia may experience in the nursing home, the applicant will augment the PELI with visual cues tested with individuals with mild dementia.

Funded Entity(ies):

Miami University and the Scripps Gerontology Center

Results of the Project:

The project concluded on 9/30/2022. Final project results show that eleven nursing homes (NH) participated, and 166 residents completed a Preferences for Activity and Leisure (PAL) card. Eight-five percent (85%) of staff reported awareness of the PAL cards. Additionally, eighty-nine percent (89%) of staff reported noticing the PAL cards. Also, seventy-seven percent (77%) of staff reported using the information

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

to help start a conversation with a resident; fifty-eight percent (58%) reported using it to help provide care to a resident. Fifty-six (56) providers and 15 consultants expressed that the Individualized Positive Psychosocial Intervention (IPPI) project focuses on increasing positive and reducing negative affect and behavior among nursing home residents with dementia. Thirty-one providers completed the one-hour orientation, 23 started implementation, and 15 completed the project, engaging 71 residents for 647 IPPIs. Residents with dementia rated their mood before and after the IPPI; 46% expressed a positive change in mood, and 0.3% expressed an adverse change in mood. Fifty-four percent (54%) expressed no mood change. Seventy-three percent (73%) of residents started and stayed positive. Seventeen percent (17%) started and remained negative. Ten percent (10%) were neutral. Ninety-nine percent (99%) of residents would like to do the IPPI again. Ninety-five (95%) of staff felt the IPPI was a meaningful use of their time. The State Tested Nursing Assistants (STNA) Leadership Communication Training (LCT) program assists STNAs in recognizing emotions in people living with dementia, leading to the ability to prevent the communication of distress or behavioral and psychological symptoms of dementia (BPSD), such as persistent vocalizations, agitation, or refusing care. Two hundred seventy-nine participants completed the program's pre-and post-test assessments. Participants reported that the course significantly increased their knowledge and confidence in implementing emotion-focused communication strategies. 61% of participants were satisfied or very satisfied. Thirty-six monthly newsletters were sent to all Ohio nursing homes with content focused on providing preference-based person-centered care to residents with dementia. Thirty-three virtual or in-person presentations focused on providing preference-based person-centered care to residents with dementia. The project created two IPPI videos and a four-part QAPI series that used the PAL card. The ComPASS-16 (Care Preference Assessment of Satisfaction) was available to providers, family members, or close friends of residents with dementia. Sixty-five providers have established ComPASS-16 accounts. Information on 340 residents has been entered. Ninety-six assessments were completed, and 44 assessments were started. Ninety-nine PAL cards have been completed. Via email, family and friends can receive a profile of their loved one's essential preferences to help with care planning. ComPASS-16 2.0 has been released with a new dashboard design and functionality and an improved user experience.

Project Title: Rhythm of the Day

Unique Identifier: OH-TOB-0819-395

Project Duration: 11/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$835,050.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$212,716.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

The project proposes to offer selected Ohio nursing facilities a comprehensive, holistic memory care program with center-focused interventions hereafter known as *Rhythm of the Day*® (known nationally as *Memory in Rhythm*®). The project will focus on the development of a person-centered, 24-hours-a-day, seven-days-a-week dementia and Alzheimer's care program directed to decrease behaviors and increase the resident quality of life. The project provides training and support for nursing facility personnel in communicating and dealing with residents with dementia, focused on "attaining or maintaining the highest practicable physical, mental and psychosocial well-being of each resident" and providing educational and emotional support to families of residents in the program. Specific goals of the project include a reduction in the use of antipsychotic medications, a reduction in the number of urinary tract infections and falls, a reduction in physical, verbal, and other behavioral symptoms, and a decrease in memory care staff turnover. The project was granted a no-cost extension from 11/01/2022 through 6/30/23 due to the impact of the COVID-19 pandemic.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

The project is ongoing through 6/30/2023. Project interim results show a 13% reduction in the use of antipsychotic medication. A reduction in urinary tract infections by 33%. A reduction in falls since admission or readmission by 41%. A reduction in falls of 22%. A reduction in physical behaviors with others by 47%. A reduction in verbal behaviors with others by 45%. The project also achieved a 43% reduction in other behaviors not directed at others. Final project results are pending.

Project Title: Reducing Falls with Artificial Intelligence (AI); Proactive Approach to Mobility Improvement and Fall Prevention

Unique Identifier: OH-0919-VST-405

Project Duration: 12/1/2019 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: \$395,640.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$50,094.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, VirtuSense Technologies, will partner with ten nursing facilities in Ohio over three years to identify and reduce resident fall risk. The applicant will train each facility's staff on using VSTBalance. VSTBalance can objectively assess and identify a resident's musculoskeletal and sensory deficiencies within three minutes. Staff members can then use those results to improve and tailor their care for

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

residents. This project aims to improve residents' gait speed and balance, thereby reducing the number of falls, hip fractures, and other injuries and increasing residents' quality of life. The project was granted a no-cost extension from 11/30/2022 through 5/31/23 due to the impact of the COVID-19 pandemic.

Funded Entity(ies):

VirtuSense Technologies

Results of the Project:

The project is ongoing and is scheduled to end on 5/31/2023. Ten facilities participated in the project. Project interim results show eight sites saw an improvement in the Sit-to-Stand Assessment. Two sites showed more minor improvements in the Sit-to-Stand Assessment. Three sites have reached their annual goal of a 15% improvement for Balance Assessments. Five sites have shown some improvement. The low progress across the sites seems attributed chiefly to three sites. The project achieved an average of 44% improvement in gait assessment among six facilities. One facility saw an increase of 181% improvement in gait assessment. However, the remaining four participating facilities saw a decline in the gait assessment with an average of 23%. Final project results are pending.

Project Title: Nursing Facility Competency Certification

Unique Identifier: OH-0919-PMR-416

Project Duration: 12/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$268,071.95

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$8,708.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Proactive Medical Review, aims to provide up to 80 nursing facilities with competency-based training designed to improve staff competency and compliance with current requirements. The applicant will develop and implement a train-the-trainer certification series for nursing facility leadership, which will assist participants in implementing competency-based training in their facilities. The initial two-day training is followed by a 90-day practice implementation period during which the participants will implement at least one competency program area for their staff. During the 90 days, participants must complete at least three of the 12 on-demand training webinars, each covering a different competency topic area. At the end of the training, participants will receive certifications and are expected to continue to develop their competency-based training program within their facilities. Due to the impact of the COVID-19 pandemic, the project was granted a no-cost extension from 6/30/22 through 6/30/2023.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

Funded Entity(ies):

Proactive Medical Review

Results of the Project:

The project is ongoing through 6/30/2023. Interim project results show no participating facilities received F726 citations in fiscal years 2020-2023. The baseline of F726 citations for participating facilities before the program start date was zero. The number of F726 citations for facilities completing the program remained zero during this project. 100% of program participants completed a performance self-assessment and identified at least one situation to overcome any identified barrier to competency program success. Seventeen participants rated their satisfaction with workshops as good or excellent. Thirty-five participants completed 100% of all required items to complete the certification. Forty-nine participants have completed at least three online competency webinar modules to date. Final project results are pending.

Project Title: SNFClinic

Unique Identifier: OH-0919-SNF-418

Project Duration: 11/1/2019 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$746,400.23

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$169,768.93

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement an electronic learning management system (eLMS) across 15 nursing facilities. Through developed in-service training and videos, the applicant seeks to provide nursing staff instructions on performing basic to advanced nursing skills. The applicant will also provide the participating nursing facilities with checklists and premade operating procedures to help nursing staff better adhere to changing regulations. The applicant will track results from the training, procedure implementations, and ongoing communication for the project duration. This project aims to reduce survey deficiencies, improve the scope and severity of survey tags, and improve overall survey compliance, thereby increasing resident satisfaction and person-centered care. The project was granted a no-cost extension from 10/31/2022 through 6/30/23 due to the impact of the COVID-19 pandemic.

Funded Entity(ies):

Long Term Care Consultants, LLC

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Ohio

OH CMP Funds Expended for Administrative Uses in CY 2022: \$126,005.00

OH CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OH Active CMP Funded Projects in CY 2022: 9

Results of the Project:

Fourteen nursing homes were recruited to participate in the project. To date, interim project results show 92 Minimum Data Set (MDS) data points have improved. Forty-eight MDS data points have not improved. Overall, 65.71% of data points have improved. Final project results are pending.

Project Title: Ohio's Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: OH-0722-VWPF-987 / OH-0622-VWPF-975

Project Duration: 10/1/2022 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: \$155,049.30

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Ohio Wound Care Excellence Program* is designed to provide preventive pressure ulcers and acute and chronic wound education to close the knowledge gap in wound care by awarding scholarships to 200 eligible nurses in up to 200 nursing facilities across Ohio. The project provides a self-paced wound care continuing education program. The course content follows the evidence-based Vohra Wound Physicians wound care model. An eligible applicant must meet the following criteria: have an active license (registered nurse or licensed practical nurse) and work in a certified nursing home in Ohio. Participants either provide wound care to patients as the designated wound care nurse or assist the designated wound care nurse.

Funded Entity(ies):

Vohra Wound Physicians of FL, LLC

Results of the Project:

The project began implementation in October 2022 and is ongoing; interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Project Title: Expanded Technical Assistance to Cycling Without Age

Unique Identifier: WI-0821-BFW-825

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$151,696.69

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$60,004.84

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Cycling Without Age (CWA) provides opportunities in 54 skilled nursing facilities for nursing home residents, including those with differing abilities, to safely experience the joy of cycling along trails, greenways, and city bike routes. Many nursing home residents enjoy safe opportunities to be outdoors and experience nature. The project aims to train 50 trishaw pilots and 20 train-the-trainer pilots. The trishaw pilots take residents for rides around the nursing home grounds and nearby area trails.

Funded Entity(ies):

Bicycle Federation of Wisconsin Educational Foundation

Results of the Project:

The project began implementation in January 2022 and is ongoing through 12/31/2024, with project results pending.

Project Title: Wind to Freedom

Unique Identifier: WI-0821-CCC-826

Project Duration: 11/1/2021 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$10,900.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The applicant, Crossroads Care Center of Mayville, used Civil Money Penalty (CMP) funds to purchase a Nihola Flex Wheelchair Trike. The purpose of the project is to bring the outdoors to their residents.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

- b) Bringing the residents a new, old sense of living by enjoying the outdoors and not watching life through a window.
- c) The project will benefit the physical aspect of going outside, feeling the wind, touching the greenery, and having that sense of freedom as the emotional and mental aspects. Especially living or staying indoors being confined will facilitate a new sensation of life outside the building.
- d) Reenergize the community and their families to "take this ride with us." The facility will measure outcomes by logging the length of time being outside, who went out on a ride, and working with Physical Therapy, Occupational Therapy, nursing, and activities department to monitor the behaviors of residents' physical outlook on life after engaging "Wind to Freedom."

Funded Entity(ies):

Crossroads Care Center of Mayville

Results of the Project:

The project is underway and runs through 04/30/23. Crossroads Care Center of Mayville ordered the bike from Copenhagen Cycles on March 3, 2023. Due to the COVID-19 pandemic's impact, the facility experienced delays in implementing the program; however, the facility plans to begin offering rides to residents as soon as the bike is assembled and the staff is trained.

Project Title: Project UNSILO: University Students to Address Social Isolation and Loneliness in Older Adults

Unique Identifier: WI-0821-UWW-827

Project Duration: 11/1/2021 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: \$80,041.92

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Project UNSILO (University Students to Address Social Isolation and Loneliness in Older Adults)* is a two-year intergenerational volunteer training program. The project aims to enhance social connectedness to improve the quality of life for Fairhaven Skilled Nursing Facility (SNF) residents. Students as volunteers are a valuable approach to supporting older adults in long-term care environments. Almost half of Fairhaven's Leisure Services staff are comprised of the University of Wisconsin-Whitewater (UW-W) student volunteers. These students allow Fairhaven to program various leisure services to its SNF residents. Absent from Fairhaven during COVID-19 are student volunteers, whom the residents report they

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

miss resulting in the need for social connectedness and reduced isolation. The proposed project uniquely improves the quality of life for skilled nursing residents in two ways. First, it addresses the issue of social isolation by building on a university-community partnership. Second, it will utilize technology to deliver *TimeSlips* during the COVID-19 pandemic and high-influenza season to enhance social connectedness among SNF residents and reduce their potential for social isolation. A unique feature of this project is the potential to encourage and foster intergenerational relations that would not otherwise be available during COVID-19 and the high-influenza season. By engaging students with older adults, there is a potential to promote student interest in aging and grow a much-needed long-term care workforce in Wisconsin. Project *UNSILO* recruited and trained 29 University of Wisconsin-Whitewater students to serve as volunteers to skilled nursing residents at Fairhaven Senior Services (Fairhaven). Twenty-nine students were trained on *TimeSlips* and used to engage Fairhaven skilled nursing residents, which is 97% of the goal. A total of 18 Fairhaven skilled nursing residents were engaged by UW-W students using *TimeSlips*. Service to these 18 residents reflects approximately 90% of Fairhaven's skilled nursing census over the project period. The project outcomes show a 16% increase in residents' level of social engagement, a 10% reduction in feelings of loneliness, a 6% increase in self-perceived health, and a 7% increase in a general sense of well-being.

Funded Entity(ies):

The University of Wisconsin-Whitewater

Results of the Project:

The project is currently underway and runs through 10/31/23. Project outcomes indicate skilled nursing residents improved in all the desired outcomes. Staff observations support the findings, with Fairhaven staff consistently sharing that skilled nursing residents look forward to meeting with student volunteers and creating stories. Cumulatively, the 29 student volunteers have provided 345 hours of social engagement to Fairhaven skilled nursing residents. Five of the 29 students who participated in this project through the community-based learning class continued as volunteers at Fairhaven upon the conclusion of the class. These five ongoing volunteers have provided Fairhaven residents, which includes skilled nursing residents, an additional 150 hours of engagement time. Two of the five ongoing volunteers were hired for staff positions at Fairhaven and currently work there. The opportunity for students to engage with Fairhaven skilled nursing residents has helped students develop knowledge about aging and experience the value of intergenerational relationships.

Further, this project has prompted many students to pursue educational courses or careers in aging. Finally, this project provides a model for replication. The project model can be used to train students to support the socioemotional needs of skilled nursing residents in other long-term care communities.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Project Title: Alzheimer's Poetry Project

Unique Identifier: WI-0921-CCS-840

Project Duration: 3/1/2022 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$99,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$64,200.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Alzheimer's Poetry Project (APP)* uses a telepresence robot to deliver; training, observational study, and programming. (No Civil Money Penalty (CMP) funds are used for the telepresence robot.) The project features programming by guest teaching artists entitled the "Prime Speakers Series." *APP* methods and techniques are integrated into a wide range of activities led by nursing home staff. Nursing home staff will receive daily texts entitled "Poetry Prompts." Nursing home staff will be trained to use Dementia Arts Mapping. The program uses the power of the spoken word and builds on the long tradition of poetry as an oral art form. The project will allow nursing home residents to express themselves creatively. The goals and objectives of the *APP* program are to use the performance and creation of poems to improve the quality of life of residents with dementia and other psychosocial needs.

Funded Entity(ies):

Center for Community Stewardship

Results of the Project:

The project has been underway since March 2022 and runs through 02/28/23. Project results are pending.

Project Title: Back to the Basics: Pressure Injuries and Diabetic Neuropathic Foot Ulcers

Unique Identifier: WI-1221-WHCA-894

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$269,612.38

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$12,619.09

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

The project aims to prevent an increase in the number of avoidable pressure injuries and diabetic foot ulcers from occurring. The program will provide ready-to-use evidence-based training and competency evaluation for licensed staff and certified nursing assistants (CNAs), eliminating the need for nursing homes to create training and competency materials. Especially important are staffing challenges and high turnover rates in this healthcare sector. The COVID-19 pandemic exacerbated these issues resulting in further staffing challenges, including higher turnover rates and staff burnout. The program is a way for nursing homes to use wound care mannequins without purchasing expensive training mannequins, reducing the burden on the nursing homes. The project will:

- Support the reduction of avoidable pressure injuries in residents by emphasizing prevention as a critical strategy.
- Support the improved identification of neuropathic foot ulcers allowing for more effective treatment and improved resident outcomes.
- Recognize CNAs as integral to pressure injury prevention practices.
- Enhance minimum regulatory requirements and compliance by addressing competency training for clinical staff.

Funded Entity(ies):

Wisconsin Health Care Association and Wisconsin Center for Assisted Living

Results of the Project:

The project began implementation in September 2022 and runs through 08/31/2024. Project results are pending.

Project Title: Maryhill Manor: Building Competent and Empathetic Care Partners for Persons Living with Dementia

Unique Identifier: WI-0722-MHM-988

Project Duration: 11/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$6,970.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve the quality of care for long-term residents at Maryhill Manor with dementia. *Dementia Live®* provides an experiential learning program that simulates cognitive and sensory

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

impairments, giving participants a real-life experience of living with dementia. *Dementia Live®* develops competent and empathetic care partners to improve their actions of care.

Funded Entity(ies):

Maryhill Manor, Inc.

Results of the Project:

The project began implementation in November 2022 and runs through 09/30/2023. Project results are pending.

Project Title: Cycling Without Age- MMC-BD Hillside Manor

Unique Identifier: WI-0722-HSM-989

Project Duration: 12/1/2022 to 4/30/2024

Total Amount of CMP Funds Approved for this Project: \$16,540.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Hillside Manor, will implement the *Cycling Without Age (CWA)* program in their facility over 18 months. The program will purchase two trishaw bicycles to provide rides for residents. CWA aims to increase residents' social connectedness and build and increase meaningful relationships between staff, volunteers, nursing home residents, and community members. The CWA program will utilize the Loneliness Scale to measure the benefit to nursing home residents. *Cycling Without Age (CWA)* will bring a much-needed opportunity for connection to physical and social places in their home and the community. CWA will complement existing services and activities offered to Hillside Manor residents. The project's goal is to increase the social connectedness of residents by adding at least two volunteers to the *Cycling Without Age* program.

Funded Entity(ies):

Hillside Manor

Results of the Project:

The project began implementation in December 2022 and runs through 04/30/2024. Project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Project Title: Live Therapeutic Music, Ainsworth Hall, Wisconsin Veterans Home, King WI

Unique Identifier: WI-0722-THF-990

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$3,960.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$220.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The live therapeutic music from therapeutic harp and flute will focus on ten to twelve nursing home residents with late-stage dementia. Residents with dementia have limited psycho-social interaction, and live therapeutic music can be a valuable and unique intervention. Generally, resident health care can be improved and strengthened by providing individualized therapeutic acoustic music tailored to the resident's immediate need. Music is an art based on the science of sound. A therapeutic musician uses the inherent healing elements of live music to enhance the environment for the residents in the nursing home setting, making it more conducive to the healing process. The music affects the whole person because the effects are four-fold, physical, emotional, mental, and spiritual.

Funded Entity(ies):

Therapeutic Harp and Flute

Results of the Project:

The project began implementation in October 2022 and runs through 09/30/2023. Project results are pending.

Project Title: Training the Next Generation of Wisconsin Nursing Home Infection Control Preventionists

Unique Identifier: 2018-WI-179

Project Duration: 10/1/2018 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$610,928.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$155,391.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Training the Next Generation of Wisconsin Nursing Home Infection Preventionists was developed by the University of Wisconsin-Madison to design and implement a statewide training program to provide infection control training. The program includes modifications to the urinary tract infection (UTI) toolkit that will also be part of the statewide infection preventionists training. The project has three aims: (1) Develop a novice infection prevention and control certificate training program for nursing home infection preventionists. Approximately 250 individuals will receive a certificate of completion of novice infection control and prevention (ICP) training. (2) Deliver novice infection control and prevention training to staff in Wisconsin nursing homes. Training will be made available to all Wisconsin nursing home staff, both in-person and online. (3) Develop after-project plans to sustain the basic training program and create additional nursing home-specific infection control and prevention resources and training. An online resource with descriptions and links to ICP Officer tools and resources will be developed. Residents will benefit by receiving care from staff who use effective infection control prevention techniques.

Funded Entity(ies):

The Board of Regents of the University of Wisconsin System

Results of the Project:

The COVID-19 pandemic impacted the strategies to meet the project's aims and shaped the created deliverables. Aim one, 14 online courses were developed with input from nursing home stakeholders and infection control content experts, reviewed by content experts and adult learning specialists, populated into an online learning management system, and beta tested before being launched. These courses are accredited by the University of Wisconsin-Madison Interprofessional Continuing Education Partnership (ICEP) through 2025. Aim two, news of the availability of the free "Training the Next Generation of Wisconsin Nursing Home Infection Preventionists" continuing education courses was distributed via email to more than 14,000 recipients in January 2023. To date, enrollment of individual learners in January was 116, and as of February 2023, it was 134. Based on an analysis of the email addresses obtained from the learning management system, the learners hail from 81 identifiable, different nursing home organizations, with another 18 who used personal email addresses. Of the 81 identifiable organizations, 56 learners represent the solo registered person from their organization. There are 18 organizations with multiple registered learners and enrollments ranging from two to six individuals per organization. Approximately 90% of the learners identify as nurses with specialty practices spanning long-term care, geriatrics and gerontology, infectious disease, and infection prevention and control. Aim three; the applicant took advantage of the opportunity to use the existing Wisconsin Department of Health Services (DHS) Healthcare-Associated (HAI) Long-term Care Education Series with a session on the Wisconsin Urinary Tract Infection Toolkit. Several meetings were conducted with the Wisconsin DHS regional infection prevention groups to help them develop capacity for supporting the infection preventionists in Wisconsin nursing homes around the content developed for this project.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Chicago Long-Term Care Location**

Wisconsin

WI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WI Active CMP Funded Projects in CY 2022: 10

Project Title: WisCaregiver Careers

Unique Identifier: WI-1020-WHCALA-675

Project Duration: 6/1/2021 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$77,099.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$51,136.87

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

WisCaregiver Careers is a workforce development program that seeks to improve nursing home residents' quality of life by addressing the most determinative factor in a nursing home resident's day-to-day life, certified nursing assistant (CNA) care. *WisCaregiver Careers* brings more qualified CNAs into the workplace. The program addresses three pressing problems: 1) the COVID-19 response, 2) the CNA workforce crisis in nursing homes, and 3) chronic unemployment.

Funded Entity(ies):

Wisconsin Health Care Association and LeadingAge Wisconsin

Results of the Project:

The project aims to create a collection of videos and informational brochures for *WisCaregiver Careers*. All project goals were achieved. The videos and brochures were produced and distributed to the program partners and participating employers as recruitment materials. These materials contributed to the success of the program's 2020-22 funding round, which set out to provide nurse aide training to 500 people and resulted in a total of 547 total people trained.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AR Active CMP Funded Projects in CY 2022: 2

Project Title: Implementation of Palliative Care Principles in Skilled Nursing Homes and Long-Term Care Facilities

Unique Identifier: AR-0919-MAC-439

Project Duration: 2/21/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$961,177.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$319,865.29

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Meaningful Approach Consulting, LLC, will provide palliative care training and resources to 72 skilled nursing facilities (SNF) and long-term care (LTC) facilities across Arkansas. Providing facility staff with appropriate training on end-of-life care will likely improve the residents' quality of life and care. Palliative care is essential for ensuring individual residents receive the best and most appropriate level of care.

Funded Entity(ies):

Meaningful Approach Consulting, LLC

Results of the Project:

Over 300 skilled nursing facility (SNF) staff members participated in foundational palliative care training developed specifically for the unique needs of long-term care (LTC). Pre- and post-training surveys showed that only 37% of staff members felt knowledgeable about providing palliative care in the facility before training; 92% reported feeling confident providing palliative care in their facility after training. Monthly live educational webinars were available to staff members in 72 facilities. The learning library resources and tools with unlimited availability were developed for staff members. Ninety-six providers have participated in ongoing monthly education about the provider's role and responsibility in implementing palliative care principles in the LTC setting. Before training, only 42% of providers felt confident implementing the principles of palliative care into their practice; 88% reported feeling "very confident" in implementing the principles of palliative care into their practice after participating in the educational sessions. Monthly live educational webinars are available to facility providers and a learning library that houses all webinars and additional educational recordings. Over 200 calls were received monthly from long-term care staff members and providers on implementing palliative care into resident care. Chart reviews were performed on each case to audit for advance directives, living wills, and goals of care.

A resident and family survey was conducted throughout the project of those who received advanced care planning sessions versus those that did not. Sixty-one percent (61%) were satisfied with having their individual goals, values, wishes, and treatment choices/preferences met and honored after having advance care planning (ACP) sessions, compared with 48% of those who had not participated in a session. Fifty-

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AR Active CMP Funded Projects in CY 2022: 2

seven percent (57%) were completely satisfied with managing their physical symptoms after ACP sessions, compared to 52% of those who had not participated. Seventy percent (70%) were completely satisfied with managing their spiritual symptoms after ACP sessions, compared to 52% of those who had not attended. Fifty-five percent (55%) were completely satisfied with managing their emotional symptoms after ACP sessions, compared to 37% of those who had not participated. 59% were completely satisfied with the knowledge and competency of staff and providers on treating their symptoms after having ACP sessions versus 41% of those who had not participated in a session. Fifty percent (50%) were completely satisfied with the staff and provider communication after having ACP sessions vs. Thirty-three percent (33%) of those who had not participated in a session. Between 1/1/2019 and 12/31/2019, medical providers at the participating facilities conducted 1,141 advance care plan meetings with residents and families. Since the implementation of this project, 9,634 advance care plan meetings have been conducted by providers. An average of 3,211 visits per year have been completed since the program's implementation. The project has a relative rate of improvement of 64% regarding advance care planning visits for residents in the SNF setting. The lack of POLST (Physician's Orders for Life-Sustaining Treatment) education regarding its purpose and use is a factor in avoidable hospitalizations. From April 2020 to April 2021, 28% of residents transferred with a POLST were hospitalized, and 12% had an Emergency Department (ED) visit that did not result in hospitalization. With implemented ongoing education for providers and LTC staff and validation of processes, this has improved to 12% hospitalizations in those LTC residents with a POLST and 7% ED visits that did not result in hospitalization from April 2022 to the present in the same population. The project showed a relative improvement rate (RIR) of 57% for hospitalizations and 42% for ED visits that did not result in hospitalization.

Project Title: The Well-Being Model for Behavioral Health

Unique Identifier: AR-1120-MAC-688

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$678,364.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$292,489.88

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to expand the Well-Being Model for Dementia Care in the long-term care setting to meet the behavioral and mental health needs of all long-term care residents in light of the recent changes to the nursing home structure brought on by the COVID-19 pandemic. This new program will focus on an interdisciplinary approach that involves active collaboration between psychiatry, primary care clinicians, direct care staff, residents, and families.

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Arkansas

AR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AR Active CMP Funded Projects in CY 2022: 2

Meaningful Approach Consulting, Inc.

Results of the Project:

The project applied the tenants of the Well-being Model for Dementia Care (WBM). The training curriculum was developed for direct care staff (DCS) members working in the 75 facilities, and a curriculum was designed specifically for the 60 medical providers serving as the primary care providers (PCPs) in these facilities. Monthly live webinars and recordings were provided on mental health conditions specifically brought on by the COVID-19 pandemic and conditions present in facilities for years, such as depression, anxiety, bipolar, schizophrenia, Huntington's Chorea, Tourette's, sleep disorders, Post-Traumatic Stress Disorder (PTSD), and delirium. The current project has also continued the focus on improving the lives of those living with dementia through the implementation of the Well-Being Model (WBM) for Dementia Care. The WBM provides a framework for delivering a proactive, person-centered approach where residents' needs are assessed and addressed individually. The current project has been very successful. Each monthly webinar has approximately 200 registrants; pre- and post-educational surveys showed that webinar participants felt they had gained knowledge on the topic and were more confident in providing care to residents in their homes following each webinar. Survey feedback was also used to guide the development of future educational sessions. Approximately 415 DCS members and 60 medical providers were provided with scope-appropriate online learning libraries with enduring materials updated monthly for on-demand educational sessions and resource review. Throughout the current project, the average inappropriate antipsychotic use has remained stable and well below the national and state average because of the implementation of the Well-Being Model for Behavioral Health (WBMBH). Sixty-four percent of the facilities with trained staff have maintained inappropriately prescribed antipsychotic rates below eight percent. Ninety-six percent (96%) of facilities have inappropriately prescribed antipsychotic rate is below the national average of 14.5%; 93% have inappropriately prescribed antipsychotic rate is below the Arkansas State average of 12.6%.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Project Title: Reducing the Incidence of Facility-Acquired Pressure Ulcers in Long-Term Care

Unique Identifier: LA-1219-LSU-486

Project Duration: 3/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,110,529.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$569,662.63

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

- a) Provide on-site education on pressure ulcer reduction.
- b) Provide on-site training for up to 131 nursing homes.
- c) Reduce the incidence of facility-acquired pressure ulcers.

Funded Entity(ies):

Louisiana State University School of Allied Health

Results of the Project:

Final results are pending. As of 12/31/2022, 3,276 staff in 105 nursing homes were provided training. The national ranking of the CMS quality measure for facility-acquired pressure ulcers improved from a pre-project rank of 50th to 41st.

Project Title: Nursing Home Resource Materials

Unique Identifier: LA-0320-ASCA-582

Project Duration: 11/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$84,498.89

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$12,311.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project will: Improve staff understanding of dementia and provide resources for engaging residents in activities that reduce boredom and provide cognitive stimulation, provide on-site training using the

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Montessori method and materials/ resources specifically designed for addressing the needs of residents living with dementia, and improve care for individuals living with dementia.

Funded Entity(ies):

Alzheimer's Services of the Capital Area

Results of the Project:

The COVID-19 pandemic impeded the project. The project provided five hours of training to 74 nursing home staff members from seven nursing homes. Pre- and post-test scores averaged 15%.

Project Title: Improving Oral Health Care Among Louisiana Nursing Home Residents

Unique Identifier: LA-0320-TMF-580

Project Duration: 2/1/2021 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$801,714.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$217,429.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

- a) Improve oral health for nursing home residents.
- b) Provide oral care training and resources for nursing facility staff in providing oral health care.
- c) Improve daily resident oral hygiene and reduce facility-acquired infection risk.
- d) Nursing facility staff.

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

The project has provided oral health training to 76 nursing facilities (NFs), impacting 301 residents. Resident oral health improved in the following areas: recognition of food debris, halitosis, gum inflammation, suspicious lesions, and early detection of early care needs. Pre- and post-training scores ranged from 67% to 95% across the four training modules.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Project Title: Cathy's Healing Harp

Unique Identifier: LA-0121-CHH-725

Project Duration: 4/1/2021 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$68,423.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$15,476.79

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

- a) Improve residents' well-being through therapeutic music.
- b) Provide one-on-one sessions to residents using a harp.
- c) The project goals are to decrease anxiety symptoms, improve mood, and help to alleviate pain among the participating residents.

Funded Entity(ies):

Catherine R. Anderson, Certified Therapeutic Music Practitioner

Results of the Project:

The project has delivered 1,262 individual harp music therapy sessions. Ninety-one percent of the 160 residents who responded reported that music therapy improved their quality of life.

Project Title: Reducing Falls in Long-Term Care Facilities

Unique Identifier: LA-0221-LSUHSC-754

Project Duration: 7/1/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$1,382,110.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$720,207.25

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide on-site fall prevention education to 100 skilled nursing facility staff to reduce the incidence of resident falls.

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Louisiana State University Health Sciences Center

Results of the Project:

As of 12/31/2022, training has been provided in 95 nursing facilities (NFs) for 3,380 staff. A fall reduction rate of 2.35% has been observed, equating to 197 falls in trained NFs. National rank on the CMS quality measure for falls with major injury (QM 410) improved from a pre-project rank of 31 to 21. Final project results are pending.

Project Title: Prevent, Act, Report: The Nursing Home Abuse and Neglect Training Program

Unique Identifier: LA-0321-EQHA-761

Project Duration: 3/1/2021 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$601,881.85

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$288,461.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a two-year continuation project of LA-1219-EQH-493. This training program seeks to reduce abuse and neglect in nursing homes by training healthcare workers using PAR (Prevent, Act, Report) educational modules. Caretakers will learn the signs and symptoms of abuse, what steps to take to rectify harmful situations, and timely reporting of incidents to supervisors. Supervisors will also learn timely reporting to appropriate agencies.

Funded Entity(ies):

eQHealth AdviseWell, Inc.

Results of the Project:

As of 12/31/2022, 4,492 nursing home staff have completed at least one of two courses, and 2,424 have completed the second course. Participant evaluation has been 95% or greater for training expectations met and e-platform conducive to learning. Final project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: LA-1221-PHC-892

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$417,461.49

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$84,303.51

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Paramount Healthcare Consultants, aims to implement the *Eldergrow GARDEN* project in nine of their organization's nursing home locations. The interactive resident program brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and extracurricular activity recommendations provided to facility staff for additional engagement opportunities. This project will:

- Reduce the boredom and isolation often experienced by nursing home residents.
- Provide an interactive experience with indoor sensory gardens and trainers to teach therapeutic horticulture classes.
- Reduce depression and increase attention capacity.

Funded Entity(ies):

Paramount Healthcare Consultants (Eldergrow)

Results of the Project:

Project equipment has been delivered to nine nursing facilities (NFs), and classes are underway. 92.7% of the 433 residents that attended class either remained positive or improved in their emotional state throughout the class. Further project results are pending.

Project Title: It's Never Too Late (iN2L) Louisiana iNSIGHT Project

Unique Identifier: LA-1221-INL-893

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$758,918.09

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$417,341.06

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will:

- a) Improve nursing facility (NF) residents' quality of life and address social isolation.
- b) Enable NFs to provide personalized life-enriching, re-engaging, and redirecting activities to residents.
- c) Offer improved connection to family and friends and improved participation in activities.

Funded Entity(ies):

iN2L (It's Never Too Late)

Results of the Project:

Project equipment has been delivered to 15 nursing facilities (NFs). An average of 93 hours of system usage has been recorded across the first two quarters. There was an increase of 40% in the use of the system from Quarter One to Quarter Two. Project results are pending.

Project Title: SNFClinic

Unique Identifier: LA-0222-LTCC-915

Project Duration: 10/1/2022 to 9/30/2025

Total Amount of CMP Funds Approved for this Project: \$738,750.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$22,450.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an extension of OH-0909-SNF-14, *SNFClinic* Project, to an additional 25 nursing homes in Louisiana to provide comprehensive training for nursing facility staff through a centralized technology-based system. The program targets facilities with high staff turnover rates and provides a centralized system for training, staff management, and resident care resources. The program aims to achieve a reduction in high-risk long-stay residents with pressure ulcers and an increase in short-stay residents who made improvements in function, resulting in a decrease in survey deficiencies, compliance improvement, and an increase in overall quality of care. This project is an extension of application OH-0919-SNF-418, and the applicant has provided sufficient materials to confirm the success of the program and the applicant's ability to meet goals and objectives.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Louisiana

LA CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

LA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

LA Active CMP Funded Projects in CY 2022: 10

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

As of 12/31/2022, accounts have been created and customized for six (6) participating nursing homes. Outcome data is not yet available. Results are pending.

Project Title: Cathy's Healing Harp

Unique Identifier: LA-0322-CHH-921

Project Duration: 4/1/2022 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$136,864.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$43,713.36

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a 24-month continuation of the previously approved project, LA-0121-CHH-725, Cathy's Healing Harp. This project will:

- a) Improve residents' well-being through therapeutic music.
- b) Provide one-on-one sessions to residents using a harp.
- c) The project aims to decrease anxiety symptoms, improve mood, and help alleviate pain.

Funded Entity(ies):

Catherine R. Anderson

Results of the Project:

To date, 1,113 sessions have been provided. 148 (93%) of the residents who responded to the survey indicated that music therapy improved the quality of their life.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

Project Title: TWEETS (Therapy, Wellness, and Engagement which Empowers the Use of Technology for Seniors)

Unique Identifier: NM-1018-AH-174

Project Duration: 1/15/2019 to 3/1/2022

Total Amount of CMP Funds Approved for this Project: \$54,246.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

TWEETS (Therapy, Wellness, and Engagement which Empowers the use of Technology for Seniors) will utilize the It's Never Too Late (iN2L) computers to implement technology activities for residents. iN2L provides thousands of activities and communication applications, enhancing residents' quality of life, cognitive stimulation, physical stimulation, and socialization for senior living residents. Training will allow the staff to gain new skills that enhance resident/caregiver interactions. The iN2L program allows for person-centered interventions and creative means for achieving treatment goals by improving the residents' quality of life (QOL) through activities that address the needs and strengths of the individual. The objectives of the project are to: 1) improve the quality of life (QOL) of the residents by providing activities that address the needs and strengths of the individual and 2) enrich the residents' social connections by providing communication opportunities to stay connected to their families, friends, and the community at large. The *TWEETS* project will establish an integrated and enriched activities program for the residents that will result in 1) a 10% percent increase in group or one-on-one activity participation; 2) 40 personal "pages" and digital biographies reflecting the residents' preferences and interests; and 3) 10-20 staff facilitated Skype interactions with family and friends per month.

Funded Entity(ies):

Albuquerque Heights

Results of the Project:

Albuquerque Heights kicked off its iN2L "TWEETS" program on January 15, 2019. Staff was trained in the programs installed in the iN2L computer; the staff utilized the iN2L computers to effectively engage residents in meaningful programming to meet the project goals of improving the residents' quality of life (QOL) of the residents by providing activities that address the resident's interest and needs. The activities strengthened the residents by enhancing cognitive stimulation, physical stimulation, and socialization among other residents. The residents participating in the iN2L program could stay connected with their families, friends, and the community by providing communication opportunities through Skype and video conferences, and residents could stay informed about the community by visiting news media websites. Residents use the iN2L computers for person-centered recreational and leisure activities by playing video

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

games and watching videos and music via YouTube and other applications. Twenty-five (25) residents participated in daily activity; however, during the novel COVID-19 virus, iN2L hours significantly decreased as residents were encouraged to stay in their rooms and participate in individual activities. The therapy department utilized 0.5 hours of individual games and puzzles to enhance problem-solving, cognitive processing, and hand/eye coordination. There was a significant decrease in the use of the iN2L computer due to connectivity issues with the internet in the therapy department. The recreation department utilized the iN2L system for a total of 12.65 hours daily for each resident that participated.

Activities were individualized for many residents, and they used the system to watch YouTube videos and play individual games. The residents utilized the Skype feature to keep residents in touch with their families. The therapy and recreation department used iN2L computers in various areas, from enhanced problem-solving, cognitive processing, and hand-eye coordination to watching YouTube videos and playing games. The Enhanced Memory Support Unit utilized the iN2L programming to play music and individual games. The iN2L system was used a total of 411.59 hours for each quarter in this unit. The iN2L computers were used for an average of 424.74 hours in each quarter of the project. Albuquerque Heights had more participation in the recreation program, and residents enjoyed the diverse activities allotted by the iN2L systems.

Project Title: Improving the Quality of Life of Our Residents through New Technologies

Unique Identifier: NM-0219-SHRC-225

Project Duration: 5/2/2019 to 5/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,973.85

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide a one-time funding allocation to acquire six (6) complete utensil sets of Liftware steady products. The set will include six of the following: charging stations, soup spoons, everyday spoons, forks, and sporks. Skies Healthcare has identified six individuals who experience hand tremors while eating and would benefit from the Liftware product line. The project aims to improve the independence and confidence of residents who experience hand tremors.

Funded Entity(ies):

Skies Healthcare and Rehabilitation Center

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

The *Improving the Quality of Life of Our Residents through the New Technologies* project purchased six (6) utensil sets of Liftware Steady products, including an electronic stabilizing handle and a selection of attachments that include a soup spoon, everyday spoon, fork, and spork in June 2019. Liftware Steady is designed to help people with hand tremors eat more easily. Six residents were identified to benefit from utilizing the Liftware Steady product. Unfortunately, there have been numerous changes in administration from May 2020 through October 2021. The administration was unaware of the project and tried to locate the six Liftware Steady products and the six residents identified to utilize the Liftware Steady product. The project did not meet its project outcome since the facility failed to track and monitor the CMP Project. The State Agency has requested the expended CMP funds be returned to the State since the project has passed the project end date.

Project Title: Employee Retention and Quality Improvement

Unique Identifier: NM-0719-PIVC-365

Project Duration: 3/22/2019 to 2/28/2022

Total Amount of CMP Funds Approved for this Project: \$37,222.98

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Employee Retention and Quality Improvement* program will support Santa Fe Care Center and Casa Rael by providing targeted and comprehensive support to assist the facility in meeting the needs of all resident and stakeholder groups in the service of exceptional care. The program will focus on administrators, the management team, and direct caregiving and nursing staff in methods and procedures designed to achieve the intended outcomes related to resident life and well-being. The results of this program will be staff retention, employee job satisfaction, improved quality of care provided by these nursing home employees, improved quality of life for all residents of Santa Fe Care Center and Casa Rael, as well as increased stakeholder (community resources, resident family, administrator, management company) involvement. The program will focus on administrators, the management team, and direct caregiving and nursing staff in methods and procedures to improve employee relations and communication skills so that staff can collaborate. The program will assist the administrator and management team in developing and rolling out the facility QAPI (Quality Assurance Performance Improvement) plan and work with the governing body to ensure this plan includes retaining and training quality caregiving staff in ways that improve the quality of care they deliver.

Funded Entity(ies):

Pivotal Consulting

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

Results of the Project:

Ben Thomson of Pivotal Consulting was approved for the *Employee Retention and Quality Improvement* project for the Santa Fe Care facility; however, due to the COVID-19 pandemic and a change in the administrator at Santa Fe Care, the program was not implemented timely. The project was transferred from Santa Fe Care to Casa Real. The *Employee Retention and Quality Improvement* program did execute the program over the two sites under one (same) administrator and ten months worked with the leadership team at Casa Real to retain and train quality caregiving staff in ways that improved the quality of care the staff delivers to residents, improved employee' relations and communication skills so that all staff can collaborate in providing quality of life experiences to residents and quality of life perceived by resident's families. The *Employee Retention and Quality Improvement* project assisted the Administrator and director of nursing (DON) in recruiting new staff members and training staff to be the best and most suited to caregiving. One-on-one sessions, learning circles, and team-building exercises were conducted to determine staff needs to develop skills to become the residents' best and most suited caregivers for the residents. The project focused on using modules from "Five (5) Behaviors of a Great Team" and "The Genius Zone." The team used activities to include building trust, engaging in healthy conflict, remaining committed to a share a common goal or outcome, being held, and holding others accountable. Staff demonstrated a passion for caring, a commitment to residents and their families, and a willingness to learn the skills necessary to provide the best care. The "Five (5) Attributes of Great Teams" module was used with the leadership team (manager) to gain perspectives on what needs to be a great leadership team. The project created an environment of effectiveness, trust, and team collaboration, allowing for staff retention and job satisfaction and improving the quality of care the nursing home employees provide. The State Agency has requested the applicant to provide the project's final results.

Project Title: Engaging Quality of Life (EQOL)

Unique Identifier: NM-1118-SJC-187

Project Duration: 3/28/2019 to 3/30/2022

Total Amount of CMP Funds Approved for this Project: \$46,000.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Engaging Quality of Life (EQOL) project aims to improve residents' quality of life of the residents by engaging them with the interactive technology provided by the It's Never Too Late (iN2L) system. Engaging with the iN2L system will allow the residents to enrich their lives. The goals of the project are to: 1) improve the quality of life (QOL) of residents by providing activities that address the needs and strengths of the individual and 2) enrich residents' social connections by providing communication opportunities to stay

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

connected to their families, friends and the community. Goals will be achieved by identifying the needs and preferences of each resident and implementing engagement technology, which delivers person-centered recreational and leisure activities, by providing person-centered opportunities for fun interactions by creating "My Page" individual content pages/buttons for ten (10) residents. The project will increase the participation of residents in group activities by 20% and increase the involvement of residents in individualized activities by 20%.

Funded Entity(ies):

The San Juan Center

Results of the Project:

The Engaging Quality of Life (EQOL) project positively influenced the lives of the residents and staff. The EQOL program was essential in assisting the facility in providing the residents with a sense of meaning and belonging. The three goals of the program are as follows:

1. Create a "My Page" for ten residents. This goal was met and continues building on the number of "MyPages." There are now 39 active residents with a "My Page." An attempt will be made to increase the use of the "MyPage" Application during 1:1 visits over the next quarter.
2. Continue to increase the participation of the residents' involvement in Unit Based Activities by 20% each month. Unfortunately, the facility experienced more COVID-19 outbreaks in the last quarter, which did limit the use of the EQOL screen sometimes. Residents enjoyed what group activities were allowed and especially liked to watch videos and movies. The iN2L program is incompatible with the movie channels residents want to use, so Google Chrome was used to sign into Netflix or any other movie channel. Residents also enjoy using the EQOL screen for bingo, arts and crafts, music, exercise and spiritual-led activities, trivia, memory games, watching videos, Saltbox TV, and armchair travel shows. Residents often watch two to three movies weekly, and some log into YouTube from Google Chrome to watch music videos. (The staff and residents have been trained to use YouTube while in the iN2L program, but it is easier for some of them to use google chrome.) It was not possible to track every minute the screen was being used; it is being used more than what is shown in the usage reports. Overall, there was an increase in the EQOL screens and iN2L program.
3. Continue to increase the participation of the resident's involvement in individualized Activities by 20% each month. Individual activities with the EQOL program have decreased because the system has been used more heavily for unit-based activities since the COVID-19 pandemic. During an outbreak, residents must stay in their rooms and cannot come out to use the large screen. The smaller one is not taken into the resident's room or to do individual visits room to room, unless necessary, to decrease the chance of spreading the virus. iPads were used more frequently than the EQOL system because they are easier to clean and have less surface area for germs to live on. The Therapy Department did increase their usage of the TSI device, which is the smaller unit

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

that was taken into residents' rooms or used in the Therapy room. The increase is shown on the spreadsheet. The Restorative Nursing program continues to use the EQOL program "Health and Wellness" and "Exercise" applications in conjunction with group exercise.

Project Title: Helping Families and Residents during the End-of-Life Phase Project

Unique Identifier: NM-1019-SHRC-450

Project Duration: 10/31/2019 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$1,335.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Skies Healthcare and Rehabilitation Center requested 200 copies of a four-book series (100 in English and 100 in Spanish) to inform its residents and their families about the end-of-life phase. These booklets are designed to guide the reader through the end-of-life phase and assist in changing the resident's care plan.

Funded Entity(ies):

Skies Healthcare and Rehabilitation Center

Results of the Project:

Helping Families and Residents during the End-of-Life Phase Project purchased 200 copies of a four-book series (100 in English and 100 in Spanish) to provide residents and their families with information on the end-of-life phase. Unfortunately, there have been numerous changes in the facility's administration from May 2020 through October 2021, and the administration was not aware of the CMP project and failed to monitor and track the CMP project outcome and goals. The State Agency (SA) has requested the expended funds to be returned to SA since the project has passed the project end date.

Therefore, no project results are available. The facility failed to meet the project goals in the following areas:

- Reducing residents' and their families' stresses
- Providing a greater understanding and increased comfort during the transition from life to death
- The ability to measure the resident's and family's expression of emotional comfort obtained by the book series
- Educating the resident and families about the transitions of death
- Assisting with the Five Stages of Grief

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

Project Title: Bladder Scanner and Urinary Tract Infection (UTI) Reduction

Unique Identifier: NM-0420-NMHCA-601

Project Duration: 12/3/2020 to 12/31/2021

Total Amount of CMP Funds Approved for this Project: \$483,807.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The New Mexico Health Care Association (NMHCA) seeks to provide portable bladder scanners to 50 nursing homes to reduce urinary tract infections (UTIs).

Funded Entity(ies):

New Mexico Health Care Association

Results of the Project:

NMHCA/NMCAL (New Mexico Center for Assisted Living) purchased and distributed 50 bladder scanners to facilities across New Mexico in November 2020. Three participating facilities provide short-term rehabilitation services, and 47 participating facilities provide long-term care. Two facilities closed, one moved to an unlicensed status and now operates as an assisted living facility, leaving 47 facilities that reported data throughout the project. Hospitalization data was not captured. The bulk of this project was conducted during the pandemic, and hospitalization data is skewed due to policies and processes during this time.

The proposal objectives were:

1. 38% reduction in urinary tract infections (UTIs).
2. 15% reduction in re-hospitalization rates.

The data on catheterization and incontinence were also analyzed:

- 34% or 16 of the facilities exceeded the 38% reduction target, and 15 of those obtained a 100% drop in their UTI rates.
- 28% or 13 of the facilities began with zero UTIs and maintained that throughout the project.
- 28% or 13 of the facilities saw increased UTI rates.
- 11% or 5 of the facilities saw slight increases in some reporting, but after contact with the facilities and reminders about the scanners, they finished the project with zero UTIs.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

- Data on catheterization in facilities shows that 18 facilities improved their rate, 12 saw catheterization increase, and 16 facilities' rates stayed the same.
- Facility Incontinence data shows that 21 facilities improved their rate, 10 saw incontinence increase, and 16 facilities' rates stayed the same.

Project Title: COVID-19 Rapid Response Review of Infection Control in Long-Term Care

Unique Identifier: NM-1120-ICCNM-697

Project Duration: 3/21/2021 to 3/30/2022

Total Amount of CMP Funds Approved for this Project: \$766,436.66

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide immediate intervention in long-term care facilities where COVID-19 is suspected or confirmed to be present through participation in the New Mexico Rapid Response Team to quickly evaluate each situation, focusing on crucial infection control (IC) domains and strategies. In addition to assessments, responses include providing expertise to facility staff to enhance infection control and prevention, surveillance, and reporting competency. This support will increase patient safety, reduce performance deficiencies, and increase compliance with the Centers for Medicare and Medicaid (CMS) regulations (42 CFR §483.80).

Funded Entity(ies):

Infection Control Consultants of New Mexico, LLC

Results of the Project:

The goal of the project is to assist facilities in strengthening their response to the continuing presence of the SARs-COV-2 pandemic and provide infection control program support to facilities and those responsible for managing the infection control program. For many in the IP role, the ability to have a facility-specific assessment and the opportunity to perform environmental surveillance was valuable, with many of the recommendations implemented. Successes within the project included the opportunity for infection prevention and facility leadership to clarify questions about implementing state and federal guidelines. Notable areas for clarification included testing frequency and contradictions between corporate and state guidelines. Facility leaders and IPs also took advantage of the opportunity to ask questions specific to the unique characteristics of their population and facility and to solicit feedback on their quarantine and isolation plans.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

In many cases, validating their practices and highlighting best practices provided much-needed support and encouragement. Fewer Level IV deficiencies were reported throughout the project in 2021 compared with 2020. A review of Hospital Compare (CMS.gov, 2022) data found six Level IV deficiencies under infection control, all of which were F-880. In 2021, one Level IV deficiency was reported, also for F-880. Of note, this citation was issued in March 2021, before the commencement of this project.

Project Title: Project be Screened

Unique Identifier: NM-0221-BM-742

Project Duration: 4/15/2021 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$9,499.80

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is to reimburse funds associated with purchasing the Accushield Kiosk with integrated thermometers, name badge printer, external QR code scanner for mobile app, and monthly subscription fees for 12 months for COVID-19 screening of staff and facility visitors.

Funded Entity(ies):

Belen Meadows (Genesis)

Results of the Project:

The project aimed to simplify the screening process for COVID-19, Screen everyone entering the facility, screen record keeping, and ultimately improve infection control and prevent COVID-19 spread in the facility. Since using Accushield Kiosk, the facility has seen a significant increase in the completion of screenings. With the Accushield Kiosk system's ability to message the administrator of any red flags, the facility can be more proactive in COVID-19 prevention rather than reactive to cases. There has been a noticeable reduction in COVID-19 spread within the facility. An electronic log has made it easier for audits to ensure all employees, families, and other visitors are screened daily. Overall, this project has made the daily screening process an easier part of daily living and has kept residents and staff safe.

Project Title: HealthCare Interactives, Inc.'s CARES Online Dementia Training

Unique Identifier: NM-0321-LCHS-757

Project Duration: 6/15/2021 to 6/30/2024

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

Total Amount of CMP Funds Approved for this Project: \$5,999.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

HealthCare Interactives, Inc.'s CARES Online Dementia Training is a training for nurse's aides and other staff. The training has evidence-based strategies from the Alzheimer's Association and six area modules in Dementia Basics, Dementia Advanced Care, Dementia Related-Behavior, Activities of Daily Living, End of Life Dementia Care, and Dementia Care for Families. The training is approximately 33 hours. The project will benefit nursing home residents by giving all staff greater skills and knowledge about dementia and providing understanding about dementia. The training will enable the staff to provide more person-centered care to the residents, enhancing the resident's quality of life. Hopefully, this will lead to a decrease in the use of off-label antipsychotic medication and an increase in resident and family satisfaction. The project aims to increase staff satisfaction and retention by improving their understanding of dementia.

Funded Entity(ies):

Northgate Unit of Lakeview Christian Home of the Southwest, Inc

Results of the Project:

CARES Online Dementia Training to date:

- 80% of staff completed training

Antipsychotic reduction goal over three years of 10%. Baseline percentile of 21.7%:

- Antipsychotic Long Stay quality measures (QMs) for 2021Q2: 19.0% (2.7% decrease from baseline of 21.7%)
- Antipsychotic Long Stay QMs for 2021Q3: 23.3% (1.6% increase from baseline of 21.7%)
- Current Long Stay Antipsychotic Facility Observed Percentile (3/1/2022-8/31/2022): 5.8%, reduction of 15.9% from baseline

Barriers: Identified barriers to completing the *CARES* modules and reducing antipsychotic drug usage in long-stay quality measures include:

- The pandemic impacted the facility's quality assurance and performance improvement (QAPI) process regarding collaboration with registered pharmacist consultants and interdisciplinary teams.
- Staff turnover and hiring new employees: The facility has identified the need for continued staff education on completing the *CARES* class and ongoing education for the appropriate use of antipsychotic drugs. New employees are strongly encouraged to complete these courses, specially

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

those who have never worked in long-term care. A better understanding of how to care for dementia-related “behaviors” will reduce antipsychotic drug use.

- Administrative turnover: The facility administrator who implemented this project is no longer employed at the facility.

Project Title: Interactive Support for Dementia and Other Cognitive Challenges in the Long-Term Care Setting

Unique Identifier: NM-0321-SRV-758

Project Duration: 1/30/2022 to 1/30/2023

Total Amount of CMP Funds Approved for this Project: \$76,013.10

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Suites Rio Vista (Suites) is a 136-bed facility with about 59% of the community members diagnosed with dementia or other cognitive impairments. The project will concentrate on the recreational engagement of dementia and other cognitively impaired residents through interactive technology; application of the technology, measurement of effectiveness, and sustainability post-implementation will be the project development and evaluation. The facility will have two tables in various locations to allow multiple groups or individuals to use the programming simultaneously without disturbing other residents wanting to participate in a different activity. The tables can be equipped with headphones for use during quiet times. The facility will continue to be able to add programming at will post-installation.

Funded Entity(ies):

The Suites Rio Vista

Results of the Project:

The project was designed to improve the quality of life of dementia diagnosed and other cognitively impaired residents. Improve in the quality of life will be improved through residents' use of interactive tables with technology; and application of the technology; there was a delay due to the COVID-19 outbreak in receiving the interactive table. The tables were received in the facility in August 2022; the tables can meet individual resident or group recreational needs, including music, games, reminiscing, travel, and current events. The evaluation for improving dementia residents' quality of life has delayed determining the levels of resident participation and staff trained in utilizing and assisting technology appropriately with residents. Further results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

Project Title: New Mexico's Wound Care Excellence Program for Skilled Nursing Facilities

Unique Identifier: NM-0421-VWPM-765

Project Duration: 9/1/2021 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: \$39,978.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$9,569.62

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

New Mexico Wound Care Excellence Program for Skilled Nursing Facilities is designed specifically for nurses in skilled nursing facilities to improve the care they deliver, raise their level of education and close the knowledge gap in wound care provided across the State of New Mexico. The New Mexico Wound Care Excellence Program will address the high prevalence and expense of chronic wounds in skilled nursing facilities and close the knowledge gap relating to the care for the wounds. The program consists of an online educational program comprised of 11 courses that are discussed in detail in this application, downloadable study guides, course quizzes, and a final exam, which must be passed to earn the certificate. The program aims to train and certify 37 nurses within the project timeline in the critical areas of wound care. Patients, families, nursing facilities, and payers will benefit immediately, as comprehensive education should improve the quality of care. The program's success is measured by the number of certified nurses who complete the course and prove their competency by passing the final exam.

Funded Entity(ies):

Vohra Wound Physicians Management, LLC

Results of the Project:

New Mexico Wound Care Excellence Program for Skilled Nursing Facilities is designed specifically for nurses in skilled nursing facilities to improve the care they deliver, raise their level of education and close the knowledge gap in the wound care provided across the State of New Mexico. The New Mexico Wound Care Excellence Program will address the high prevalence and expense of chronic wounds in skilled nursing facilities and close the knowledge gap relating to the care for the wounds. The program consists of an online educational program comprised of 11 courses that are discussed in detail in this application, downloadable study guides, course quizzes, and a final exam, which must be passed to earn the certificate. This program aims to train and certify 37 nurses within the project timeline in the critical areas of wound care. Patients, families, nursing facilities, and payers will benefit immediately, as comprehensive education should improve the quality of care. The program's success is measured by the number of certified nurses completing the course and proving their competence by passing the final exam. The project was granted a no-cost extension through 11/30/2023 since the original grant was approved for 37 scholarships for nurses

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location

New Mexico

NM CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NM CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NM Active CMP Funded Projects in CY 2022: 11

of skilled nursing facilities. To date, only seven nurses have completed the course. The grant has 33 scholarship seats available, and the applicant would still like to offer those to NM nurses.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2022: \$55,362.93

OK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OK Active CMP Funded Projects in CY 2022: 3

Project Title: Long-Term Care Leadership Academy in the Framework of the 4Ms (LTCLA-4)

Unique Identifier: OK-1019-UOHSC-455

Project Duration: 3/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$912,514.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$196,063.64

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will conduct ten *Long-Term Care Leadership Academy in the Framework of the 4Ms (LTCLA-4)* training for nursing home staff over three years. The training will facilitate facility-wide adoption of the 4Ms Framework. This model places the resident at the center of care decisions and redirects staff actions on key risk factors for poor resident outcomes. In addition, the training provides an environment to develop leadership skills through education and mentoring of three levels of co-workers, to reduce turnover and implement a quality improvement project within the 4Ms Framework.

Funded Entity(ies):

Board of Regents of the University of Oklahoma Health Sciences Center

Results of the Project:

Project Final Results:

The *Long-Term Care Leadership Academy, in the Framework of the 4Ms (LTCLA-4)* objectives, includes the following:

- The LTCLA-4 project will offer four academies with at least six nursing homes (NHs) by December 31, 2022. Goal met: Seven (7) academies were provided by December 31, 2022. Thirty (30) facilities were recruited. Ten (10) facilities attended part of LTCLA-4M training. Eight (8) facilities completed the Long-Term Care Leadership Academy (LTCLA-4) project.
- Each long-term care (LTC) facility completing the LTCLA-4 will have three (3) face-to-face visits from a project staff member to facilitate carrying out their 4M's Culture Change Projects by December 31, 2022. Goal partially met: Seven (7) facilities completed three face-to-face follow-up visits with LTCLA-4 project staff. One (1) facility completed two follow-up visits, and the LTCLA-4 team followed up with numerous attempted contacts by email and phone to finish the third visit. The attempts were met with no replies, and the third face-to-face was not completed. One (1) facility completed one follow-up visit, followed by the loss of the Administrator and the Director of

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2022: \$55,362.93

OK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OK Active CMP Funded Projects in CY 2022: 3

Nursing, and the facility declined to continue. One (1) additional facility did not complete the face-to-face follow-up visits.

- All material will have an approved Oklahoma State Health Department (OSDH) logo included by January 1, 2022. Goal met: All materials used the official OSDH logo; All forms and PowerPoints will be attached to the final report.
- The LTCLA-4 program leaders will participate in eight Civil Money Penalty (CMP) webinars by December 31, 2022. Goal met: LTCLA-4 leaders attended eight CMP OSDH Webinars and one national webinar by 12/31/2022.
- The project met the goal of providing OSDH with training dates, face-to-face visits, and monthly Zoom meetings with LTC facilities by December 31, 2022. Schedules of training dates, face-to-face visits, and monthly Zoom meetings were submitted monthly during CMP OSDH webinars. This past year the LTCLA faced several challenges, including clinical and administrative staff turnover in several Oklahoma Long Term Care facilities. Additional barriers to the LTCLA training included staff training cancelations due to facility-wide COVID-19 outbreaks, state survey team onsite visits during scheduled training, staff illness due to COVID-19, flu, or a combination thereof in the rate increases in the facility. Staff training was also canceled due to staff overtime charges associated with participating staff in the LTC facility.

Project Title: Provider Training Project

Unique Identifier: OK-1219-OSDH-488

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$153,158.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide long-term care facilities with up-to-date information regarding state regulatory requirements and improve the residents' quality of care and life. The overarching objective is to deliver a consistent message of current practices and initiatives to as many providers and surveyors as possible each year. The hope is that by providing this forum, providers and surveyors may continue to build the relationship with the shared knowledge. As a result, the training will directly improve nursing home resident's quality of care and life.

Funded Entity(ies):

Oklahoma State Department of Health (OSDH) - Long-Term Care Department

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2022: \$55,362.93

OK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OK Active CMP Funded Projects in CY 2022: 3

Results of the Project:

Due to COVID-19, the in-person training was replaced by a reoccurring monthly long-term care provider call, and funding was not required as the phone calls are conducted through a virtual platform.

Project Title: Oklahoma (OK) Senior Smiles Project

Unique Identifier: OK-1219-OSDH-489

Project Duration: 2/1/2020 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$1,035,141.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$263,053.76

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The program seeks to provide nursing home staff with the knowledge and tools to improve resident oral health and overall health and quality of life. Program objectives include:

- a) Educate the nursing home (NH) staff and residents about the linkage between overall health and oral health to improve oral care.
- b) Development of an oral health toolkit, providing two oral health training to NH staff, conducting ten in-mouth basic screening surveys on ten participating facility residents, and disseminating oral health materials to the public.
- c) Improve oral health, reduce pain, improve depressive symptoms, minimize weight loss, and encourage residents to aid with their oral health.
- d) The targeted audience beyond nursing home residents are families, caregivers, certified nursing assistants, and the public.

Funded Entity(ies):

Oklahoma State Department of Health (OSDH) - Dental Department

Results of the Project:

The calendar year (CY) 2022 interim results of *Oklahoma (OK) Senior Smiles (OKSS) Project* included reaching twenty-one (21) new Oklahoma long-term care (LTC) facilities. Three hundred ninety-nine (399) nursing staff were trained in dental education in OKSS session one training, and 340 staff were trained in OKSS session two this year. OKSS program efforts showed an increase in staff knowledge of oral health education. The pre and post-tests showed that 91% of homes had increased knowledge after training one, and 95% had increased knowledge after training two. Approximately 207 residents were trained in proper

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location

Oklahoma

OK CMP Funds Expended for Administrative Uses in CY 2022: \$55,362.93

OK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OK Active CMP Funded Projects in CY 2022: 3

oral healthcare practices and techniques. Two hundred thirty-three (233) residents in twenty-three (23) LTC facilities received basic dental screenings. The LTC facility administration satisfaction surveys collected for CY 2022 indicated a satisfaction rate of 3.5 on a 4-point scale; a four (4) rating is considered excellent. The OK Senior Smiles Advisory Group (OKSSAG) met quarterly in CY 2022. The advisory group discussed strengths, weaknesses, opportunities, and threats to the project at each quarterly meeting. In addition, some outcomes included forging a partnership with Variety Care mobile dental clinic, which provides statewide dental care needs such as tooth extractions, cleanings, and x-rays in the future.

Additionally, the *OK Senior Smiles (OKSS)* grant project partnered with D-Dent to provide resources for long-term care residents to get free or reduced costs dentures. Most barriers faced by the *OKSS Project* in 2022 included COVID-19 restrictions, rescheduling dental training and screenings, and high percentages of administrative turnover in nursing homes. Despite these barriers, the *OKSS Project* reached 21 out of the 25 targeted new LTC facilities in Oklahoma in CY 2022.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Project Title: Craft DUO-Leather Crafting with Friends

Unique Identifier: TX-1218-CDUO-198

Project Duration: 4/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$155,614.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Craft DUO is a nonprofit organization established to educate communities on the social and mental benefits of the project. Craft DUO teaches leather craft workshops and strives to enhance the quality of life for all participants.

Funded Entity(ies):

Craft DUO

Results of the Project:

The project had 2,365 total participants in the group workshops. There were lots of repeat crafters. At least 503 residents engaged, not including independent crafters and workshops led by the homes' activity director. A lesson learned was the need to be vocal and get more involved with other activities to engage more residents. Residents are capable of doing much more than they are given credit for.

Project Title: Resident Engagement and Calming Technology - REACT Program

Unique Identifier: TX-1218-MRCC-199

Project Duration: 3/1/2019 to 2/28/2022

Total Amount of CMP Funds Approved for this Project: \$51,367.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,612.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Cornerstone Retirement Community in Texarkana, Texas, seeks to implement the *Resident Engagement and Calming Technology (REACT) Program*. This program will provide person-centered experiences leading to enhanced residents' quality of life, increased engagement, and reduced use of antipsychotic medications through specifically designed one-on-one and group recreational and leisure activities.

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

MRC Cornerstone

Results of the Project:

The project's average census for the final quarter (to date) has been 28.9 out of 40 total beds, with an average short-term rehab census of 7.6. Using projected numbers for February, all It's Never Too Late (iN2L) devices will have been used an average of 258 hours per month in this final quarter. The 60" wall-mount unit will have been used an average of 107 hours each month, while the 23" flex unit was used an average of 150 hours each month; the FOCUS tablets have not been used. The final Quality of Life surveys showed an average score of 3.7, with a starting benchmark from initial surveys of 3.8, a relatively flat finding.

Key data for the final quarter:

- Antipsychotic medication use in long-term residents is 6.7% compared with the original benchmark of 7.1% and the state average of 11.8%.
- Depressive symptoms in long-term residents are 0.0% compared with the original benchmark of 10.0% and the state average of 4.7%.
- Improvement in function in short-term residents is 50.0% compared with the original benchmark of 80.0% and the state average of 66.4%.

Project Title: Resident Engagement Program

Unique Identifier: TX-1218-MRCC-203

Project Duration: 3/15/2019 to 3/14/2022

Total Amount of CMP Funds Approved for this Project: \$40,358.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Resident Engagement Program* aims to provide skilled nursing communities the opportunity to integrate fun and sustainable programming that is innovative, rewarding and enriches the lives of all their residents through the It's Never Too Late (iN2L) technology.

Funded Entity(ies):

MRC Towncreek dba MRC Creekside

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

1. The facility surveyed 13 residents to determine their quality of life due to using the technology. Overall, there were no significant improvements, and most of the responses remained the same or, in some cases, declined; this could be due to the COVID-19 pandemic.
2. It's Never Too Late (iN2L) Monthly Usage Reports showed usage decreased by 10% throughout the project. The number of hours utilized in year one was 199.10; by year three, the average hours used was 178.21. This was attributed to the COVID-19 pandemic.
3. Per diem (as needed) Antipsychotic Usage Report showed a reduction in the use of antipsychotic medication for long-stay residents, the average number of residents was 4.2, and by the end of the project, the average number of residents was 1.6; this represents a 61% reduction.
4. The Incidents and Reduction of Falls Report showed the average number of falls was reduced by 20% throughout the project. The project started slow; however, the usage began to increase going into year two, but the overall use seemed to decline significantly. The program benefitted residents during the pandemic and allowed them to engage with their families and connect with the outside world, improving their quality of life. The iN2L programming has directly benefitted MRC Towncreek's residents by providing an additional way to connect with the outside world, their families, and each other. MRC Towncreek encountered challenges being in senior living during the pandemic.

Project Title: West Janisch C.A.R.E.S. (Computers to Attain Residents Engagement and Support)

Unique Identifier: TX-0219-WJHC-218

Project Duration: 4/1/2019 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$81,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The purpose of bringing the It's Never Too Late (iN2L) engagement technology program to West Janisch Community is to allow the residents to engage or re-engage with their loved ones. The easy-to-use computer applications provide residents with a higher quality of life by allowing them to use the technology easily and with minimum frustration, regardless of their experience or physical or intellectual abilities.

Funded Entity(ies):

West Janisch Healthcare Center

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Results of the Project:

In addressing the goals throughout this project, the applicant found the following:

1. Initiative to use non-pharmacological measures to address quality of life needs. *West Janisch C.A.R.E.S.* project was vital to this initiative because staff had an alternative other than medication to address quality of life needs. The staff learned to identify the need rather than to medicate a behavior that led to a higher quality of life for the residents.
2. Decrease isolation. The project was given a unique opportunity with the timing of the project due to the COVID-19 pandemic that impacted the world and drastically impacted long-term care facilities. Isolation in rooms was mandated for a time, and had it not been for the project, the residents would have experienced extreme isolation. Instead, they could continue to visit with family through the media device, participate in "hallway games" sitting in their doorways, and stay engaged with their peers and loved ones. If someone had to be in strict isolation in their room, the ability to roll the equipment into the room and allow them to engage was beneficial and something other than what the facilities were previously able to do. The residents and families were grateful for the ability to stay connected regardless of the implications of the virus.
3. Decrease in psychotropic medication use. This was monitored through CASPER (Certification and Survey Provider Enhanced Report) reporting. The goal was to decrease to 6.8%. The facility was unable to do that consistently. However, they reduced psychotropic medication use in the memory care unit to where most residents are no longer receiving psychotropic medications for most behaviors. This was an unexpected result, and the facility did not have a measurable behavior increase. The therapy department has utilized the system when working with residents. The activities have helped make a mundane exercise more entertaining, which has helped the resident stay engaged and progress more in therapy. Falls have continued to decrease monthly, and the average number of falls throughout the facility has reduced to six per month, generally with no injury. Utilizing the technology has worked best on the secure unit in group activity settings, and residents have been able to engage in the many activities provided. For the rest of the facility, the pharmacist has worked to reduce psychotropic medications while utilizing the program as one alternative. The collaboration's goal of providing a higher quality of life without unnecessary medicines for the residents has also helped the facility achieve a CMS 4-star rating status due to higher resident and staff satisfaction, less staff turnover, and more focus on resident care.

Project Title: Memories Light the Pathway Home

Unique Identifier: TX-0219-RHI-227

Project Duration: 6/1/2019 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$33,778.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement Memory Shadow boxes for all 75 long-term care residents' rooms to address falls, agitation, negative behaviors, way-finding deficits, and the time staff spend redirecting residents. Items proposed for the memory box include things important to the resident that represent older memories. A Speech-Language Pathologist will evaluate residents to determine their Allen Cognitive Level and assign a color to place in their Memory Box to describe the associated cognitive level. In addition, a training program will be formulated to inform staff of the Allen Cognitive Levels, what each group represents, and the stories behind each resident's shadow box to provide accurate cueing and re-direction and to engage in meaningful interactions.

Funded Entity(ies):

Riverwalk Healthcare, Inc. dba Legend Oaks Nursing and Rehabilitation - New Braunsfels

Results of the Project:

Occupational and Speech-Language Pathologists have developed individualized plans for each resident and utilized the Pool Activity Level (PAL) and Adult Sensory Profile as needed for guidance with each project. The Dementia Behavior Scale is used before the multi-sensory room and post-discharge to determine long-term effectiveness. A scale is used to determine the frequency and type of sundowning behaviors before sensory room utilization and immediately following sensory room to determine the short-term efficacy of the room. Data is still being collected, but preliminary data reflects an average 50% decrease in negative behaviors following multi-sensory room utilization.

Project Title: Direct Patient Care and Facility Education in Nursing Homes

Unique Identifier: TX-0219-UTHSA-234

Project Duration: 8/1/2019 to 7/31/2022

Total Amount of CMP Funds Approved for this Project: \$5,719,442.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$858,065.68

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The School of Dentistry at the University of Texas (UT) Health San Antonio project is a direct patient care and facility education dental care project in local nursing homes in 2019-2022. The project will involve care and education by students, dental residents, staff, and faculty from UT. The project includes purchasing two

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

mobile dental units with required transportation and portable dental equipment capable of being moved and set up quickly at nursing homes in multiple care sites in Central and South Texas. Nursing homes will enroll in the program with all necessary agreements and approvals for care delivery as required by the State of Texas. The School of Dentistry will also ensure good relations with existing oral health providers at local nursing homes to avoid displacing or unfairly competing with them.

Funded Entity(ies):

The University of Texas Health San Antonio

Results of the Project:

Project progress was delayed due to the COVID-19 pandemic, and a balance of \$1,559,409 remained. An application for a project extension has been submitted, requesting to expend the remaining balance.

Project Title: It's Time for Change: It's Never Too Late Implementation

Unique Identifier: TX-0419-KH-268

Project Duration: 7/1/2019 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$701,830.41

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant seeks to create individualized activity programming for residents of ten participating facilities by implementing the It's Never Too Late (iN2L) technology. By providing meaningful activities and access to new experiences, residents will likely experience an improvement in their overall quality of life. At the same time, caregivers will have additional opportunities to strengthen communication with peers and residents. The applicant anticipates that this change in programming will directly impact 1,013 residents between the ten participating facilities.

Funded Entity(ies):

Keystone Care, LLC dba Keystone Healthcare

Results of the Project:

- The project was implemented in 10 communities.
- Short-Stay Use of Antipsychotic Drugs: five (5) of 10 saw a decrease in use, four (4) of 10 saw no change, and one (1) of 10 saw an increase.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

- Long-Stay Use of Antipsychotic Drugs: five (5) of 10 saw a decrease in use, and one (1) of 10 saw an increase.
- One hundred ninety-one (191) staff members were trained on using It's Never Too Late (iN2L). Eight (8) of 10 facilities saw a decrease in staff turnover.

Project Title: Care My Way

Unique Identifier: TX-0419-SBH-285

Project Duration: 9/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$88,356.19

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$88,303.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Care My Way* project aims to help residents suffering from dementia to connect to themselves and their surroundings and add to the fun and engagement within the community by providing the It's Never Too Late (iN2L) systems. The iN2L program's diversity of available applications and regular content updates will allow residents to explore areas they are passionate about and are interested in. The iN2L program is designed to create engaging opportunities for residents and staff, resulting in more meaningful experiences.

Funded Entity(ies):

SB Lockney Healthcare Management dba SkyBlue Healthcare

Results of the Project:

The project was implemented in four certified nursing facilities. Overall usage in the facilities increased throughout the project. Project goals and outcomes outlined in the application are listed below, and how each item was met.

1. Create 60 personal page buttons to reflect the resident interests and hobbies.
 - The pages were personalized and geared to the resident's needs, likes, and hobbies. During COVID-19, the system was a wonderful tool to allow the family to reach their loved ones.
2. Create digital biographies for 60 residents.
 - The digital biography's goal was not met.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

3. Increase participation of residents by 20% in small group activities and 15% in one-on-one activities. Usage increased throughout the project.
 - The goal was exceeded in individual and group settings and ranged from 25-50% participation rates.
4. Schedule and facilitate two Skype family and friend interactions per week with residents whose families or friends use Skype.
 - The program was utilized for the residents to interact with family members. Utilization decreased boredom and isolation for residents unable to participate in regular activities. Staff and resident interactions increased, allowing staff to give residents more individualized attention.

Project Title: Reducing Readmissions Interactive Technology Improvement Project (RRIT)

Unique Identifier: TX-0519-EMH-309

Project Duration: 10/1/2019 to 5/31/2021

Total Amount of CMP Funds Approved for this Project: \$413,844.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project consists of three main objectives: (1) collaboration as part of an existing relationship of hospital-owned, skilled nursing facilities (SNF) to provide oversight of telehealth project with consultation; (2) training and certification of "Interact Champions" for each of the SNFs; and (3) implementation and integration into electronic health record of diagnostic technologies for onsite physician and physician extender engagement, assessment, and treatment. The applicant plans to address the lack of education surrounding basic principles of avoiding readmissions as identified in the Interact 4.0 toolkit developed by Dr. Joseph Outlander.

Funded Entity(ies):

Eastland Memorial Hospital

Results of the Project:

The pandemic was able to highlight the need for telehealth services. The project witnessed the added benefits of having specialists, mental health counselors, and primary care physicians have visual access to

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

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TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

their patients. The program would like to extend the study or have a study in the future to include a contrast between a rural and urban facility, given the statistics that rural residents encounter. Skilled nursing facilities historically have experienced high staffing turnover and high nurse-to-patient ratios.

Project Title: Craft DUO for Crafting with Friends 2.0 – Leather Craft Workshops

Unique Identifier: TX-0919-CDUO-438

Project Duration: 4/1/2020 to 11/30/2021

Total Amount of CMP Funds Approved for this Project: \$236,194.58

Total Amount of CMP Funds Expended During CY 2022 for this Project:

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant requests a two-year extension to expand their leather craft workshops from eight facilities to nine facilities, reaching roughly 135 residents each month. The project will hold workshops twice a month, and family members will be encouraged to attend. The program expects to complete over 3,000 projects with approximately 900 different residents by the end of the funding period. Participating facilities will keep the tools and supplies purchased for the project.

Funded Entity(ies):

Craft DUO

Results of the Project:

The project was implemented in nine certified nursing facilities. The program aimed to hold two workshops per week; however, due to the COVID-19 pandemic was only able to have one to four workshops per month. Residents completed over 2,114 projects; however, the goal of completing 3,000 projects still needed to be met. Participants experienced firsthand the mental and physical benefits of crafting.

Project Title: Life Works Wellness Project

Unique Identifier: TX-1119-LW-468

Project Duration: 3/1/2020 to 2/28/2023

Total Amount of CMP Funds Approved for this Project: \$229,402.87

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,188.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant seeks to implement the *Life Works Wellness Project* in 50 nursing facilities. The program is a monthly-based subscription service that provides nursing facilities with materials and guides.

Funded Entity(ies):

Lifetime Wellness, LTD

Results of the Project:

The project's final report shows five out of the six goals identified were obtained. Overall, the applicant was very pleased with the outcomes. The ability to license the *Life Works Wellness Project* with monthly resources and support/training will:

- Enhance activity and life enrichment offerings by taking a whole-person wellness approach through the *Life Works* program.
- Decrease the amount of planning time activity professionals are spending and enable them to redirect more time with the residents for person-centered care offerings; 90% stated the tools assisted them in planning activities.
- Assist in meeting the requirements of F744 'Treatment or Service for Dementia,' F675 'Quality of Life' and F679 'Activities,' 76% of the respondents indicated they did not receive a tag on F744, 86% did not receive a tag in F675, and 90% did not receive a tag in F679.
- Resident participation in activity programs will increase; 62% of the respondents noted increased resident participation.
- Provide ongoing training and support for activity and identified facility staff.

Project Title: Rhythmic Abilities –Making Music with the Dementia Population Project

Unique Identifier: TX-0220-DMD-554

Project Duration: 3/15/2020 to 3/14/2022

Total Amount of CMP Funds Approved for this Project: \$10,253.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

The project will purchase 134 musical instruments for resident use as a part of the *"Rhythmic Abilities"* program. Interactive musical interventions can improve the quality of life and interpersonal relationship of all residents.

Funded Entity(ies):

Dewitt Medical District dba Sonterra Health Center

Results of the Project:

The project's goal was to hold at least two monthly sessions; the project had weekly 45-minute sessions. The average number of participants was 24.25; the goal was 40% of the residents, depending on the number of occupied beds. Overall there was an increase in verbal communication in previously nonverbal residents and a decrease in behavior issues.

Project Title: SNFClinic Project

Unique Identifier: TX-0220-LTC-577

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$738,750.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$237,500.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project would implement *SNFClinic*, an electronic learning management system (eLMS), in 25 skilled nursing facilities over three years.

Funded Entity(ies):

Long Term Care Consultants, LLC

Results of the Project:

MDS (Minimum Data Set) quality measures across all participating facilities have improved by 54.86%. This represents a decrease of 5.14% over the last quarter (60%). Long Term Care Consultants will further assess the data on their monthly calls with the participating facilities.

Project Title: Discharge Rights Flyer Project

Unique Identifier: TX-0420-OSLTCO-592

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Project Duration: 9/1/2020 to 8/31/2021

Total Amount of CMP Funds Approved for this Project: \$12,158.71

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to inform residents about their discharge rights and how to contact their local State Ombudsman's office for assistance in asserting these rights.

Funded Entity(ies):

Office of the State Long-Term Care Ombudsman

Results of the Project:

Last year, discharge was the most frequent complaint received and investigated by a long-term care ombudsman. Ombudsmen report the discharge flyer is helpful to their work advocating for the discharge rights of residents and is an efficient way to educate residents and their representatives about a resident's rights related to discharge. The project will continue monitoring the number of discharge complaints received by the Office of the State Long-Term Care Ombudsmen and using the flyer to educate residents and their representatives. The project has also inspired the Office of the State Long-Term Care Ombudsman to create additional residents' rights documents using a similar template. It is anticipated to publish a more comprehensive residents' rights booklet for nursing facility residents, including the information from this discharge flyer.

Project Title: Next Steps in Dementia Care

Unique Identifier: TX-0420-TMF-595

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$904,046.35

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$289,943.04

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will improve the ability of nursing home staff to recognize and manage expressions of distress that manifest as behaviors in residents living with dementia, resulting in an improved quality of life for residents.

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

TMF Health Quality Institute

Results of the Project:

The following quality measures indicate the percentage of change for the five long-stay quality measures that are associated with the *Next Steps in Dementia Care (NSDC)* training from baseline to the current data is as follows:

- Percentage of long-stay residents who lose too much weight: Cohort 1 declined by 30.94%, and Cohort 2 declined by 48.47% for a total average of 39.70%.
- Percentage of long-stay residents with depressive symptoms: Cohort 1 declined by 1.61%, and Cohort 2 declined by 30.69% for a total average of 16.15%.
- Percentage of long-stay residents experiencing one or more falls with a major injury: Cohort 1 declined by 8.21%, and Cohort 2 declined by 21.76% for a total average of 14.98%.
- Percentage of long-stay residents who received an antipsychotic medication: Cohort 1 declined by 21.66%, and Cohort 2 declined by 9.55% for a total average of 15.60%.
- Percentage of long-stay residents who received an anti-anxiety or hypnotic medication: Cohort 1 improved by 5.59%, and Cohort 2 declined by 2.37% for a total average improvement of 1.61%.

There is no definitive data on why the residents experienced a decline in most measures; however, the assumption is that the COVID-19 virus and the challenges the nursing homes (NHs) faced led to the decline. The virus itself is known to cause diarrhea, nausea, vomiting, and loss of taste and smell, which may lead to weight loss. In addition, the need to be socially distant, the lack of family visits, and the use of personal protection equipment (PPE) by caregivers can also lead to an increase in depressive symptoms and behaviors which may have led to an increase in the use of antipsychotic medication. TMF is encouraged because, at the end of the project, more participating NHs were engaged and aware that the project materials would remain on the website for their use. As previously mentioned, it is believed that the COVID-19 pandemic negatively impacted the facilities' ability to engage fully in *NSDC* and to experience improvement. The facilities that did experience improvement in the "percentage of long-stay residents who lose too much weight" demonstrated an average change of 62.97%. Those that experienced an improvement in the "percentage of long-stay residents who have depressive symptoms" showed a 71.6% change; likewise, those that experienced an improvement in the "percentage of long-stay residents experiencing one or more falls with major injury" demonstrated a 40.94% change. Those facilities that showed improvement in the "percentage of long-stay residents who received an antipsychotic medication" demonstrated a 59.57% change. Lastly, for those that showed improvement in the "percentage of long-stay residents who received an anti-anxiety or hypnotic medication," there was a 22.85% change.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Project Title: Rekovo for Improved Balance Function Project

Unique Identifier: TX-0420-REK-597

Project Duration: 9/15/2020 to 9/14/2023

Total Amount of CMP Funds Approved for this Project: \$132,152.70

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$28,387.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement the Rekovo rehabilitation system in five facilities and train nursing home staff on its use and tracking. The Rekovo system is a combination sensor, screen, and HIPPA (Health Insurance Portability and Accountability Act) compliant software program that allows residents to engage in care.

Funded Entity(ies):

Rekovo LLC

Results of the Project:

The project has been implemented in five facilities. Overall, falls were reduced by 4%; rehospitalizations increased by 3.7%; however, there is no way to determine if rehospitalizations were due to falls. Final project results are pending.

Project Title: Creative Solutions in Healthcare/SNFClinic

Unique Identifier: TX-0420-CSH-599

Project Duration: 11/1/2020 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$706,700.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$140,600.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant requests funding to provide 37 of its nursing facilities access to *SNFClinic*: an online electronic learning management training system and communication resource.

Funded Entity(ies):

Creative Solutions in Healthcare, Inc

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Results of the Project:

In summation, 68.9% of the participating facilities with baseline and subsequent nonemergency surveys improved in either scope or severity of survey tags; all but one facility outperformed the state or federal averages in many categories.

- Thirty-seven (37) nursing homes have participated in the *Creative Solutions in Healthcare/SNFClinic* project.
- One hundred ninety-six thousand three hundred twenty-seven (196,327) training modules were sent to nursing home staff, with a 68.9% completion rate.
- Ten of the 29 participating facilities (34.5%) with both baseline and subsequent nonemergency surveys improved the scope and severity of survey tags.
- Six of these facilities (20.7%) improved in either scope or severity while remaining neutral (i.e., no change) in the other. So, over half of the participating facilities (55.2%) improved their overall survey outcomes during the Project period.

For the remaining facilities:

- Four of the 29 facilities (13.8%) improved in either scope or severity while not improving in the other.
- Five of the 29 facilities (17.2%) remained neutral in either scope or severity while not improving in the other.
- Only four of the 29 facilities (13.8%) failed to improve scope and severity.

Project Title: Improving Resident-Focused Assessment and Monitoring in Texas

Unique Identifier: TX-0420-TMF-600

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$1,177,355.94

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$364,432.48

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project seeks to enhance the education and skillsets of Licensed Vocational Nurses caring for residents in nursing homes through physio-pathological training using Roy's Adaptation Model (RAM) program.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

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TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Funded Entity(ies):

TMF Health Quality Institute

Results of the Project:

The expected program results were lower than anticipated. The anonymous nursing home (NH) staff questionnaire revealed positive feedback on Roy's Adaptation Model (RAM) program. A positive 89% of the nurses who responded to the questionnaire strongly agreed or agreed that their critical thinking skills had improved, they were more confident communicating with members of the care team, and their knowledge of the resident's medical needs improved post-RAM training. Notably, 67% of respondents strongly agreed. TMF made numerous attempts to glean the number of Licensed Vocational Nurses (LVNs) trained on the Body Systems and Medical Conditions curriculum; even though the facilities agreed to provide the data, very few responded. Of the participating nursing homes that responded to the multiple requests, TMF confirmed 156 LVNs were trained. In addition, TMF provided training to 143 Training Champions. There was a notable increase in LVN knowledge by 18% from the pre-and post-knowledge assessments collected.

Project Title: Senior Connect

Unique Identifier: TX-0420-MM-607

Project Duration: 10/15/2020 to 10/14/2023

Total Amount of CMP Funds Approved for this Project: \$84,186.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$13,688.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Morningside Ministries seeks funding to provide It's Never Too Late (iN2L) programming in two facilities. With the implementation of the iN2L program, the two Morningside facilities will be able to provide personalized life-enriching, re-engaging, and redirecting activities.

Funded Entity(ies):

Morningside Ministries

Results of the Project:

Residents began receiving project services in month three of the contract period. All staff has received training annually on effectively using the It's Never Too Late (iN2L) system. An outcomes survey is conducted every three months to measure project progress. Project outcomes for this quarter are as follows:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

1. Increase resident participation in group activities.
 - Goal – 20%
 - Actual – 30%
2. Increase resident participation in independent activities.
 - Goal – 20%
 - Actual – 20%
3. Create digital biographies for residents.
 - Goal – 20%
 - Actual – 40%
4. Improve the emotional status of residents.
 - Goal – 20%
 - Actual – 35%

Project Title: Honoring the Past Initiative Project

Unique Identifier: TX-0420-SOC-608

Project Duration: 11/1/2020 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: \$59,137.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant seeks to provide its residents with the It's Never Too Late (iN2L) technology. iN2L offers residents a variety of activities that are designed to improve resident engagement.

Funded Entity(ies):

Shinnery Oaks Community

Results of the Project:

The project began implementation on 11/1/2020; however, interim project results are not yet available. The project's final results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Project Title: A Sense of Renewal

Unique Identifier: TX-0420-PRH-609

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$19,633.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will create a multi-sensory room for residents with dementia exhibiting sundowning behaviors to provide innovative solutions that promote positive outcomes for residents.

Funded Entity(ies):

Pomerado Ranch Healthcare, Inc. dba Golden Acres Living and Rehabilitation Center

Results of the Project:

The nursing home began receiving project services in month three of the program. All staff have received training annually on the effective use of the iN2L system. An outcomes survey is conducted every three months to measure project progress. Project outcomes for this quarter are as follows:

1. Increase resident participation in group activities.
 - Goal – 20%
 - Actual – 30%
2. Increase resident participation in independent activities.
 - Goal – 20%
 - Actual – 20%
3. Create digital biographies for residents.
 - Goal – 20%
 - Actual – 40%
4. Improve the emotional status of residents.
 - Goal – 20%
 - Actual – 35%

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Project Title: A Sense of Peace

Unique Identifier: TX-0420-FLH-610

Project Duration: 11/1/2020 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$14,033.77

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$12,814.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant requests funding to create a multisensory room for residents living with dementia. The proposed room will include various items for stimulation, such as a projector with calming images.

Funded Entity(ies):

Forney Lake Healthcare, Inc. dba Rowlett Health and Rehabilitation Center

Results of the Project:

The project allowed the facility to set up a dedicated room in the therapy department, outfitted with specialized equipment and materials for tactile, visual, auditory, and olfactory stimulation. Some equipment is portable so that treatment can be done in patient rooms. Sensory integration treatments were initiated and continue to be provided as part of Occupational Therapy services, particularly to address behavior management for our residents who have dementia with behaviors and whose behaviors negatively impact their social interaction, independence, and provision of care by our staff. Data is continuously being collected but solidly indicates that at least three to five residents use the sensory room and its components with a frequency of one to three times per week. The selected residents typically struggle with various diagnoses such as Cognitive Mental Deficit, Alzheimer's, Mood Disorder, Unspecified Psychosis, Generalized Anxiety Disorder, Hypertension, and many others. In addition, therapists have noticed a measurable decrease in behavioral outbursts of three residents who have routinely utilized the sensory room. In addition, the applicant hopes to evaluate and assess more residents to use the space to gain benefits.

Project Title: Austin Memory Care at Retirement and Nursing Center

Unique Identifier: TX-0520-RNC-612

Project Duration: 11/1/2020 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: \$67,572.31

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Retirement and Nursing Center requests funding to train and certify two contracted staff as Certified Alzheimer's Disease and Dementia Care Trainers (CADDCT) for the new memory care wing.

Funded Entity(ies):

Retirement and Nursing Center Austin

Results of the Project:

The project began implementation on 11/1/2020; however, interim results are unavailable and final results are pending.

Project Title: Implementation of Its Never Too Late: iN2L Project

Unique Identifier: TX-0520-WPL-616

Project Duration: 11/1/2020 to 10/31/2023

Total Amount of CMP Funds Approved for this Project: \$84,107.11

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The nursing facility seeks to provide its residents with an It's Never Too Late (iN2L) system. iN2L provides residents with various applications for recreation, social engagement, and memory care activities. The applicant expects to improve residents' quality of life.

Funded Entity(ies):

Wisteria Place Living

Results of the Project:

The project began implementation on 11/1/2020; however, interim results are unavailable. Final results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Project Title: Enrichment for All Project

Unique Identifier: TX-0520-CHE-617

Project Duration: 10/15/2020 to 10/14/2023

Total Amount of CMP Funds Approved for this Project: \$126,602.94

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to purchase and install an It's Never Too Late (iN2L) system within two of its facilities. iN2L provides residents with various applications for recreation, social engagement, and memory care activities.

Funded Entity(ies):

Capstone Healthcare Estates at Veterans Memorial (Formerly Grace VM Holdings Group LP dba Grace Care Center at Veterans Memorial)

Results of the Project:

The project's final results are pending. Interim results are as follows:

- The number of residents participating was 33; the goal was 15 residents
- The number of staff trained in tools and activities was zero. A training announcement was sent to all facility staff.

ADL Score tracking:

- The percentage of long-stay residents needing help with daily activities has increased. Capstones are above the national average.
- The percentage of long-stay residents whose ability to move independently worsened. Capstones are above the national average.
- Percent of short-stay residents who made improvements in function. Capstones are above the national average.

Project Title: Resident Engagement and Calming Technology – REACT Project

Unique Identifier: TX-1021-MRC-865

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Project Duration: 2/1/2022 to 2/14/2023

Total Amount of CMP Funds Approved for this Project: \$45,202.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$32,762.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to ensure residents enjoy a comfortable setting rich with activities and sensory stimulation. This program will further enhance the environment for Mirador residents through technology offered by It's Never Too Late (iN2L).

Funded Entity(ies):

MRC Senior Living Corpus Christi dba MRC Mirador

Results of the Project:

Outcome #1: To improve the quality of life and satisfaction.

1. Indicators include 12-month averages on the metrics from WeCare Connect Resident Satisfaction Surveys.
2. Overall Resident Satisfaction = 91 with a peer benchmark of 80 (pre-project value 89)
 - a. Satisfaction with Life Enrichment Services = 100 with a peer benchmark of 92 (pre-project value 100)

Outcome #2: To support resident improvements during rehab therapy and restorative programs.

1. It was measured using information from the Quality Measures on CMS Nursing Home Compare.
 - a. The percentage of long-stay residents needing increased activities of daily living (ADL) Help = 21.3%, and the state average is 17.0% (pre-project value 24.2% - lower is better).
 - b. The Improvement in Mobility for short-stay residents = 72.8%, and the state average is 66.9% (pre-project value 81.4% - higher is better)

Project Title: Chair Tai Chi for Skilled Nursing Residents

Unique Identifier: TX-1121-MRC-868

Project Duration: 1/1/2022 to 12/31/2022

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Total Amount of CMP Funds Approved for this Project: \$23,400.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,800.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Chair Tai Chi for Skilled Nursing Residents* project will provide an in-person, resident-centered class structure and more classes to additional residents while helping promote each resident's independence. The program will also help with flexibility, relaxation, concentration, muscle pain, and strength. The classes are instructed by a certified Chair Tai Chi instructor and held daily, Monday through Friday.

Funded Entity(ies):

MRC Towncreek dba MRC Creekside

Results of the Project:

Chair Tai Chi classes were held daily Monday through Friday at 9:30 am on the second floor and at 10:15 am on the third floor for skilled nursing residents. There was a reduction in falls in the residents who participated. Family members also observed a better quality of life with their loved ones. Four residents on one floor participated, three had no falls, and one had two falls recorded (the fall resulted in no injury). Additionally, another floor had seven residents participate, with no falls reported for the seven participating residents.

Project Title: Culture Transformation through The Eden Alternative Training

Unique Identifier: TX-1121-MRC-869

Project Duration: 1/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$61,755.64

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$29,767.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The keystone of the proposed project is a comprehensive educational experience developed by The Eden Alternative® entitled Certified Eden Associate Training. The 3-day training provides practical tools, resources, and inspiration that empower nursing home employees to initiate an effective and sustainable culture change journey based on person-directed practices in their communities.

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Methodist Retirement Communities

Results of the Project:

- A third Certified Eden Associate Training (CEAT) training was conducted August 29-31, with 23 participants attending. Overall, the average participant demonstrated an 11.5% positive shift toward person-directed perceptions of care from pre- to post-test with a goal of 5%.
- A fourth CEAT training is planned for Quarter 4 of 2022.
- A second Path to Mastery Guide visit was planned for Quarter 4 of 2022.

Project Title: iN2L (It's Never Too Late)

Unique Identifier: TX-1121-SLP-872

Project Duration: 2/15/2022 to 2/14/2025

Total Amount of CMP Funds Approved for this Project: \$1,361,398.18

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$915,513.55

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The goal of the project is to improve care and quality of life for all residents through engagement in physical and cognitive exercise using the *It's Never Too Late (iN2L)* programs to improve declines in activities of daily living (ADLs) and decrease the prevalence of depression and psychotropic medication use.

Funded Entity(ies):

SLP Operations LLC

Results of the Project:

Final project results are pending.

Project Title: Snoezelen Room

Unique Identifier: TX-1121-NXH-880

Project Duration: 2/1/2022 to 1/31/2023

Total Amount of CMP Funds Approved for this Project: \$70,756.74

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$70,756.74

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Snoezelen Room* project will improve the quality of life for residents. It is the goal of the *Snoezelen Room* to reduce the use of antipsychotic medications, reduce anxiety and reduce behavior issues. In addition, it will provide a quiet, serene, and stimulating environment for the dementia population and increase their quality of life.

Funded Entity(ies):

Nexion Health

Results of the Project:

- All initial residents have been successful in improvement with their metrics.
- Feedback from residents, staff, and visitors has been overwhelmingly positive.
- Five successful gradual dose reductions were completed in tandem with the *Snoezelen Room* for behavioral interventions.
- Three residents in the expanded sample size have seen a reduction in falls at 56% compared to the baseline three months prior.

Project Title: Improving Culture and Quality of Care Through Virtual Intelligence

Unique Identifier: TX-1221-LMG-889

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$45,716.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$94,428.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

It's Never Too Late (iN2L) applications and games will increase residents' opportunities for education and life-long learning, increase intergenerational and cultural gaps, and strengthen resident and community connections. The therapeutic aspects of iN2L will facilitate longer, more thorough, and interesting treatment sessions for all therapy disciplines. The iN2L's Resident Profile Pages will provide personalized portals, including preferred activity content and a library of photos and text messages from family and friends.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Personalized activity programming through iN2L will empower residents to take ownership of their social interests and remain better connected to the community.

Funded Entity(ies):

Legacy Management Group (Bryan OpCo and Cameron OpCo) d.b.a Legacy Nursing and Rehabilitation

Results of the Project:

Activity Directors and interested staff will continue to attend online group engagement system training and webinars. Therapy staff and Restorative Aides use the iN2L systems for bicycling and other exercises. Certified nursing assistants (CNAs) and nurses are becoming more comfortable using the systems on weekends for music, reminiscing, laughter, etcetera. In addition, the Activities staff utilize the systems for memory care purposes and learning opportunities, including cooking and craft ideas.

Project Title: 2021 Clinical Excellence Scholarship

Unique Identifier: TX-1221-LAT-890

Project Duration: 2/15/2022 to 2/14/2023

Total Amount of CMP Funds Approved for this Project: \$48,570.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$22,008.45

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The scholarships enabled the 21 participating recipients to attend, free of charge, the LeadingAge Texas Annual Conference featuring sessions addressing the trending health care needs of high-acuity patients and maintaining high-quality care in Texas' nursing facilities.

Funded Entity(ies):

LeadingAge Texas

Results of the Project:

The two clear, quantifiable target goals or objectives to measure the project against were met.

1. Goal: 80% of project participants will report the training provided them with increased knowledge in the training subject matter and best practices.
 - 12 of 12 respondents answered "Yes" | 100%
2. 80% of project participants will report they are satisfied or very satisfied.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

- Five of 12 respondents answered "Very Satisfied" | 41.67%
- Six of 12 respondents answered "Satisfied" | 50.00%
- Totaling just over 91%

Project Title: Enrichment for All - Magnolia Place

Unique Identifier: TX-1221-MPWR-896

Project Duration: 6/1/2022 to 8/4/2022

Total Amount of CMP Funds Approved for this Project: \$60,918.89

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$42,584.73

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Using the It's Never 2 Late (IN2L) person-based technology, Magnolia Place will offer ongoing activity and rehabilitation enrichment that results in goal achievement of an improved sense of well-being, increased resident engagement, and improve activities of daily living scores.

Funded Entity(ies):

Fannin County Hospital Authority dba Magnolia Place Wellness and Rehabilitation

Results of the Project:

Twenty percent (20%) of residents surveyed.

1. Activities of daily living (ADL) functional decline score for the period of May-July 2022 for Magnolia Place is:
 - a. May- Magnolia Place: 9.3%; National Average: 14.8%
 - b. June- Magnolia Place: 9.8%; National Average: 14.8%
 - c. July- Magnolia Place: 21.4%; National Average: 14.6% (rise in activities of daily living scores in July were associated with an outbreak of COVID-19)

Project Title: Bingocize: Social and Physical Engagement to Enhance Quality of Life

Unique Identifier: TX-1221-TAM-897

Project Duration: 4/1/2022 to 3/31/2025

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Total Amount of CMP Funds Approved for this Project: \$374,501.02

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$36,320.14

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Bingocize* project seeks to enhance the quality of life for certified nursing facility (CNF) residents in San Antonio and surrounding areas. As CNF residents belong to the fastest growing age group in the area (i.e., 65 years and older), the project team is excited to partner with the State of Texas Department of Health and Human Services to serve the community partners by implementing this evidence-based intervention for CNF residents in 24 CNFs across the 3-year funding period.

Funded Entity(ies):

Texas A&M University-San Antonio

Results of the Project:

Once certified nursing facility (CNF) staff complete the online training, students will utilize materials developed by the applicant (e.g., operation manual, newsletters) to coordinate patient recruitment and encourage participation. In addition, attendance tracking will allow the program evaluator to coordinate and manage CNF resident data with the State Agency. Results are pending.

Project Title: Restorative Program Initiative – iN2L (It's Never Too Late)

Unique Identifier: TX-1221-SRFH-901

Project Duration: 2/15/2022 to 2/14/2025

Total Amount of CMP Funds Approved for this Project: \$47,753.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$35,313.33

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The iN2L (It's Never Too Late) program will enable Sarah Roberts French Home to provide personalized, life-enriching, engaging, and redirecting activities to residents resulting in an increased quality of life for all participants.

Funded Entity(ies):

The Sarah Roberts French Home

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Results of the Project:

The survey had eight residents who were cognitively able to answer and had 15 questions on a scale of one to five, with one being never and five being all the time. Questions evaluate resident energy level, engagement, happiness, and concentration. Sarah Roberts residents as a whole scored well. The program hopes to increase happiness and engagement and decrease depression by the first quarterly report. This may not be the case, as there was a delay in receiving the equipment, and the first quarterly report is not a full three months of use. All answers would have an ideal score of five for best results except question nine, which would have an ideal perfect answer of zero.

Project Title: Courtyard Grant

Unique Identifier: TX-0422-LONR-942

Project Duration: 6/4/2022 to 6/23/2023

Total Amount of CMP Funds Approved for this Project: \$2,697.76

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,984.21

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project focuses on improving the quality of life and reducing residents' risk for depression through dementia-friendly outdoor activities in the facility's courtyard.

Funded Entity(ies):

Legend Oaks Nursing and Rehabilitation – New Braunfels

Results of the Project:

The project assessed 96 residents this quarter with the Patient Health Questionnaire-9 (PHQ-9), added all the scores together, and obtained an average score of 6.822 per resident, indicating a mild risk of depression. The increased score from the previous 30-day update could be due to the previous social worker administering the PHQ-9 incorrectly; or an increase in symptoms around the holiday season.

Project Title: Drumming Around with Rehab

Unique Identifier: TX-0422-SPM-949

Project Duration: 10/18/2022 to 10/17/2024

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Dallas Long-Term Care Location**

Texas

TX CMP Funds Expended for Administrative Uses in CY 2022: \$53,058.67

TX CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

TX Active CMP Funded Projects in CY 2022: 37

Total Amount of CMP Funds Approved for this Project: \$11,603.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$9,624.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to improve the quality of life, reduce behavioral and psychological symptoms, reduce stress, inspire movement, increase social interaction, improve interpersonal relationships, and improve interactions between residents and others; San Pedro Manor intends to use an already established drumming protocol for the residents.

Funded Entity(ies):

West Ashby Healthcare, Inc. DBA San Pedro Manor

Results of the Project:

Speech-Language Pathology (SLP) evaluations and one-to-one treatment were initiated with 56 residents. Each resident was staged using the Allen Cognitive Assessment; 26 were at level five, 16 were at level four, 12 were at level three, and two were at level one. Individualized communication needs were identified, and goals were implemented to address the resident's needs during treatment and daily activities.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Iowa

IA CMP Funds Expended for Administrative Uses in CY 2022: \$115,608.70

IA CMP Funds Expended for Emergency Uses in CY 2022: \$250,463.94

IA Active CMP Funded Projects in CY 2022: 1

Project Title: Enhancing Mental Health Support in the Wake of the COVID-19 Pandemic

Unique Identifier: IA-1221-LAI-888

Project Duration: 6/1/2022 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: \$269,150.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to provide the training to help de-stigmatize mental health issues, increase early detection, and improve the quality of response and support to mental health and substance abuse issues in Long Term Care. The *Enhancing Mental Health Support in the Wake of the COVID-19 Pandemic* project will train nursing home staff in Mental Health First Aid and offer the option to continue their training to become certified Adult Mental Health First Aid Instructors. This approach extends the impact of the grant by increasing the number of Adult Mental Health First Aid Instructors who can continue to train additional staff on Mental Health First Aid.

Funded Entity(ies):

LeadingAge Iowa

Results of the Project:

The project training has yet to start. During the initial six months of the contract (6/1/2022-12/31/2022), preparatory work was completed, including logistical planning such as setting program dates, securing training locations, and finalizing the pre-test and post-test.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Kansas

KS CMP Funds Expended for Administrative Uses in CY 2022: \$19,444.46

KS CMP Funds Expended for Emergency Uses in CY 2022: \$400,000.00

KS Active CMP Funded Projects in CY 2022: 1

Project Title: MoodSpark Digital Companion

Unique Identifier: KS-0522-DGL-971

Project Duration: 10/1/2022 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$159,720.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Delmar Gardens of Lenexa aims to implement the *MoodSpark Digital Companion* project. The program will provide an adjunctive tool that assists and supports nursing home (NH) resident behavior management to improve resident quality and consistency of care. The project aims to achieve a twenty percent reduction in acute agitation and anxiety episodes as measured by the Neuropsychiatric Inventory-Nursing Home Version (NPI-NH), a 25% increase in resident family involvement in quality of care as measured by observational surveys, and a 25% reduction in caregiver burden as measured by the Caregiver Burden Inventory (CBI). The project provides residents with the program on-demand from the comfort of their room to support the resident's sense of confidence, achievement, respect from others, self-esteem, and purpose.

Funded Entity(ies):

Delmar Gardens of Lenexa

Results of the Project:

The project began implementation in October 2022. Interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

Project Title: Quality Improvement Project of Missouri (QIPMO)

Unique Identifier: MO-0422-QIPMO-946

Project Duration: 7/26/2022 to 7/25/2023

Total Amount of CMP Funds Approved for this Project: \$1,134,923.55

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Quality Improvement Project of Missouri (QIPMO)* provides quality improvement-related consultation to long-term care nursing facility staff and hospital-based skilled nursing unit staff by contacting all long-term care nursing facilities and hospital-based skilled nursing units in the state to offer quality improvement-related consultation. *QIPMO* offers technical assistance and clinical support to long-term care nursing facility staff and hospital-based skilled nursing unit staff in their adoption of evidence-based clinical care and their advancement of excellence in long-term care facilities and hospital-based skilled nursing units, focusing on quality indicators (QIs), quality measures (QMs), and clinical best practices accepted in the industry, including key QIs and QMs identified by the Centers for Medicare and Medicaid Services (CMS). *The QIPMO* program is unique and different each year as the focus is on other areas of concern as identified by deficiencies cited by the Department of Health and Senior Services (DHSS), national and state trends of concern, as well as concerns identified by individual facilities through their QM or QI monitoring and their quality assurance (QA) and quality improvement (QI) processes.
- b) It is the goal of the *QIPMO* program that at least 50% of participating providers will improve resident outcomes in at least one of the following clinical areas as measured by quality measure (QM) performance for this application period (July 1, 2022-June 30, 2023):
 - Reduction in the prevalence of long-stay residents whose need for help with late-loss activities of daily living (ADLs) has increased when compared to the prior assessment. A reduction in score on the QM Percentage of Long-Stay Residents Whose Need for Help with Daily Activities has Increased CMS ID N028.02 will be measured.
 - Reduction in the prevalence of long-stay residents who experience a decline in locomotion independence during the target period. The QM Percentage of Long-Stay Residents Whose Ability to Move Independently Worsened CMS ID N035.03 will be measured.
 - Reduction in the prevalence of high-risk residents with Stage II-IV or unstageable pressure ulcers. A reduced score on the QM Percentage of long-stay high-risk residents with pressure ulcers CMS ID N015.03 will measure this.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

- Reduction in the prevalence of long-stay residents who have a urinary tract infection. A reduced score on the QM Percentage of long-stay residents with a urinary tract infection CMS ID N024.02 will measure this.
- Reduction in the prevalence of long-stay residents receiving antipsychotic drugs in the target period. This will be measured by a reduced score on the QM percentage of long-stay residents who got an antipsychotic medication CMS ID N031.03. *QIPMO* Leadership Coaches will develop a "Special Focus Facility Toolkit" to provide resources and evidence-based best practices to institute systematic improvements that will increase the likelihood that participating facilities will correct the systemic problems in homes with an inconsistent survey history. The toolkit will include resources and education in the following areas: Navigating the participation requirements, Nursing Home Compare, staff stability, tools, resources, and best practices based on the Federal Regulatory Groups for Long-Term Care. The toolkit will be made available to all providers via the *QIPMO* website. The completion date for the toolkit is targeted to be January 31, 2023. Missouri providers appearing on the Special Focus Facility Program List (SFF) as of the June 29, 2022 update will be contacted directly and provided information on the availability of the resource. The toolkit will be provided to 100% of SFF in Missouri (including those on the candidate list) via email or direct mailing no later than April 30, 2023. *QIPMO* team members will also host regional in-person or virtual education, a.k.a. "SFF Support Groups," for providers introducing the toolkit between May 1, 2023, and June 30, 2023. With a collaborative learning design, the goal is to achieve at least 50% participation in the education by providers listed on the June 2022 SFF List (including candidates) by June 30, 2023. The SFF List will be monitored between July 1, 2022, and May 31, 2023, by team members to ensure all providers who appear on the list throughout this application period have the opportunity to benefit from the resource.
- Long-term care facilities that participate in *QIPMO* encourage staff to develop quality improvement programs and to identify "best practices" for the care of residents in areas such as late-loss ADLs, independence of locomotion, pressure ulcer prevention, and urinary tract infections, and antipsychotic drug use, which can improve the quality of care and outcomes of their residents. The leadership coaching services expect to result in the following improvements: prevention of nursing home closure and resident relocations, reduced administrator turnover, reduced staff turnover, reduced citations, improved business "bottom lines," and improved job satisfaction.

Funded Entity(ies):

Curators of the University of Missouri

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

The interim report for the *Quality Improvement Program for Missouri (QIPMO)* for MODHSS (Missouri Department of Health and Senior Services) was used to validate the outcomes and success of the program. An analysis of the key quality measures (QMs) for the homes in Missouri that used the *QIPMO* services over the past several quarters was completed for a longitudinal view of program effectiveness. The analysis was designed to provide a comprehensive evaluation of *QIPMO* using the six key quality measures (QMs): ADL (Activities of Daily Living), catheter, UTI (urinary tract infection) antipsychotics, locomotion, and at high-risk for pressure ulcer). These are the key QMs (quality measures) of interest to MODHSS and the nursing homes. A quality measure was constructed to view the progress of each of the four quartiles of nursing homes that were categorized by the intensity of *QIPMO* expertise used. Data on nursing homes from Q2 2020 to Q3 2022 was gathered from the Centers for Medicare and Medicaid Services (CMS) publicly available website. The project then identified the 510 facilities that underwent study interventions (contacts) and merged them with the intervention data file that included the type and frequency of intervention. All QMs of interest and the QM Composite for the facilities receiving services of *QIPMO* were analyzed. Three QMs had small but statistically significant changes: UTI, antipsychotics, and locomotion. Group one, the lowest resource intensity use, started with the best composite QM score (lower scores are “good”) but improved their QM score using *QIPMO* services. Group two, moderate resource intensity use, started with the “worse” overall QM score but improved to the level of the best-performing group by the end of the measurement period. It may be interpreted as they were “ready to improve,” jumped into implementing the changes suggested and guided by *QIPMO*, and subsequently improved the most. Group three, more resource intensity use, started with the second worse composite QM score, then improved. However, the improvement required more resources from *QIPMO* site visits and other contacts to help them improve. Group four, most resource intensity use, had the least improvement compared to the other groups but required the highest intensity of services of *QIPMO*.

QIPMO Coaching Summary: The *QIPMO* Administrator Coaches conducted 261 on-site consultations, with 151 being to distinct facilities (facilities with one or more visits). A total of 870 contacts (site visits, emails, phone calls, texts, etcetera.) were made. Evaluation surveys are provided to facility participants following a site visit and are completed voluntarily. Three questions were asked on each survey. Eighteen evaluation surveys were returned. All 18 surveys yield responses of Very much or Definitely responses for all three questions. 1) During this visit, was the information received helpful in improving management skills? 2) Was the information from today’s visit with the coach helpful? 3) Would you recommend this assistance to other facilities?

Project Title: Quality Improvement Project of Missouri (QIPMO)

Unique Identifier: MO-1020-QIPMO-682

Project Duration: 1/1/2022 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$337,500.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$412,876.66

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The *Quality Improvement Project of Missouri (QIPMO)* program aims to provide free technical assistance, clinical support, and quality improvement-related consultation to long-term care nursing facility staff and hospital-based skilled nursing unit staff of certified facilities. The task is accomplished through onsite visits and via phone and email. Facilities invited to participate in the project are identified as at risk for substandard care delivery and would benefit from additional technical assistance and consultation. The project will conduct free Minimum Data Set (MDS) support group meetings for MDS Coordinators and other facility staff. Collaborative workshops and training will be provided for facility staff, State Agency staff, and Nursing Home Administrators (NHA) through site visits, group meetings, and webinars to deal effectively with the complex management issues they encounter each day in their business and personnel operations including operational improvement, corporate compliance, budget analysis, regulations, process improvement leadership skills, staff retention, contract review, survey readiness, staff training, quality of life, and culture change.
- b) Project results will be measured by improvements in statewide quality measure (QM) and quality indicator (QI) scores for key indicators in areas such as falls, pain, pressure ulcers, urinary tract infections, incontinence, urinary catheter use, restraints, activities of daily living, weight loss, antipsychotic use, and depressive symptoms; evaluation forms following workshops and training to determine whether the workshop/training meets the needs and expectations of the participants; case studies prepared each quarter by each member of the *QIPMO* team highlighting accomplishments; and evaluation forms submitted by the facility receiving a Leadership Coach visit.
- c) Long-term care facilities that participate in *QIPMO* encourage staff to develop quality improvement programs and to identify “best practices” for the care of residents in areas such as fall prevention programs, continence restoration, pressure ulcer prevention, mobility improvement, care planning, managing behavioral symptoms, nutritional improvement, and pain management, which can improve the quality of care and outcomes of their residents. The leadership coaching services expect to result in the following improvements: prevention of nursing home closure and resident relocations, reduced administrator turnover, reduced staff turnover, reduced citations, improved business “bottom lines,” and improved job satisfaction. Ultimately, with these improvements, there are better working conditions for staff, which sets the stage for improved care delivery to nursing home residents. The continued benefit to nursing home residents after training and technical assistance, whether through onsite visits, webinars, face-to-face training, group visits, or support group meetings, is accomplished by providing resources, manuals, archiving webinars, and providing a comprehensive website for facilities to continue to benefit from *QIPMO* services. The

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

QIPMO program maintains a website that allows all facilities to benefit from educational resources, including past, present, and future webinars.

Funded Entity(ies):

Curators of the University of Missouri

Results of the Project:

During this contract period, the teams were back in facilities regularly. On-site visits were occurring regularly. The team continued to field requests for Resident Assessment Instrument (RAI) process technical assistance as well other areas of focus such as infection control, quality assurance performance improvement (QAPI), processes of care audits, policy consultation, and creation. Top visit content for this reporting period includes providing best practice information related to COVID-19, Minimum Data Set (MDS) 3.0, and staff education and in-services on various topics. A total of 4,071 contacts were made for this period. Webinar topics included trauma-informed care, planning now for Medicare, Occupational Health and Safety Administration (OSHA) Compliance in Long-Term Care (LTC), MDS Basics, and What You Do Matters: Staffing Stability. Case studies prepared by each member of the *QIPMO* team focused on clinical emergencies in LTC, the discharge process, wound prevention education, and improving the understanding of the RAI process. Evaluation forms were used following site visits, workshops, and training to determine whether the instruction, workshop, and training met the needs and expectations of the participants. Program participants are asked to voluntarily submit an evaluation form with questions once a visit or support group is complete. It is up to the participant(s) to complete an evaluation of the visit. The evaluations are reviewed quarterly to ensure the visits meet the program participants' expectations. For the site visits and virtual evaluations, 98% felt the information was helpful and would improve management skills and quality of care for residents, with two respondents stating it was somewhat beneficial.

Project Title: Enhanced Leadership Development Academy (ELDA)

Unique Identifier: MO-1020-ELDA-679

Project Duration: 11/1/2021 to 10/31/2022

Total Amount of CMP Funds Approved for this Project: \$127,934.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$114,706.03

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide the *Enhanced Leadership Development Academy for Long-Term Care (ELDA)* to licensed administrators and registered nurse leaders (RNs) in long-term care (LTC) who can create and sustain improvement in their work settings by emphasizing staff involvement, facilitating communication

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Missouri

MO CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

MO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MO Active CMP Funded Projects in CY 2022: 3

and teamwork, setting clear expectations, and ensuring high standards of care. The ELDA staff will provide mentoring and consultation services to course attendees during the program as well as after graduation. The project transitioned to an online format and utilized the expertise and leaders in long-term care and faculty staff of the University of Missouri-Columbia to mentor participants throughout the online course.

Funded Entity(ies):

Curators of the University of Missouri

Results of the Project:

A total of 42 participants enrolled in this year's *Enhanced Leadership Development Academy for Long-Term Care (ELDA)*; 28 modules were completed for 127 hours of continuing education (CE) credit. Three individuals completed all 11 modules and graduated from the ELDA program. The total number of homes reached by the ELDA increased to 413. Assessment: At the end of each module, the participant completes an evaluation (short quiz of five to seven questions) to document learning outcomes and evaluate the module itself. The assessment questions differ for each module, depending on the specific content covered in that module. Virtually all participants do extremely well, with only an occasional participant who misses an occasional question the first time taken. Suggesting participants meet the expected learning outcomes as they progress through each module. The course is intentionally designed where each module builds on the preceding content; thus, they must complete the modules in order without skipping ahead.

Evaluation: Quantitative Results: Unlike the assessment questions, each module's evaluation questions are the same. Once participants work through an individual module and complete the assessment and evaluation, they may print out a continuing education (CE) certificate for that module instead of waiting to receive their credit at the end of all 12 modules. The attempts to keep the learners more engaged and encouraged to persist through all modules. The scores ranged from 1.0 – 3.0 for each item using a 4-point scale with 1= highest. The average for all items was 1.2. Suggesting a high level of satisfaction and perceived value with the *ELDA* regarding overall score, level of detail, organization, a better understanding of content, relevance, ease of navigation, and plans to incorporate learning into the practice setting.

Qualitative Results: In addition to the eight quantitative questions on the module evaluations, there also are two qualitative questions. Participants shared specific ways they intended to translate the content to their work environment: Building skills through developing their leadership style, understanding practical applications of how a licensed practical nurse (LPN) versus a registered nurse (RN) will see situations, having a better interview process, preparing for the interview process, discovering the needs before interviewing, understanding the importance of a thorough orientation, rounding and identifying positive things during those rounds, more effective with coaching employees, become more effective at organizing needed change, improve on conversations with employees and seeking their input, a better understanding of each of the types of generations in the workplace, staff to collaborate to increase the quality of care.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Nebraska

NE CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NE CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NE Active CMP Funded Projects in CY 2022: 1

Project Title: Creating a Culture of Person-Directed Dementia Care

Unique Identifier: NE-0521-NCCC-800

Project Duration: 8/9/2021 to 8/8/2022

Total Amount of CMP Funds Approved for this Project: \$23,148.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$19,471.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The project aims to provide training in person-directed care utilizing a curriculum developed by Eden Alternative. The focus will be to reframe perceptions of and approaches to dementia care.
- b) The Nebraska Culture Change Coalition (NCCC) will measure the engagement of the participants regarding the training; show improvement in resident, family, and staff surveys; show an improvement in addressing behaviors; and utilize Quality Assurance Performance Improvement (QAPI) storyboards to share how the training is being implemented in the facilities.
- c) When the strategies are implemented, residents and families will benefit through improved quality of care and life by empowering residents and staff to focus on unmet needs. The residents will drive the plan of care through their preferences and choices.
- d) Three nursing facilities will benefit from the training. In addition, each participating home will receive lifetime access to all online courses through the Eden Alternative Evolve Online Learning platform allowing staff to return for refresher courses and new courses to strengthen and maintain the culture change.

Funded Entity(ies):

Nebraska Culture Change Coalition (NCCC)

Results of the Project:

In the final project report, Nebraska Culture Change Coalition (NCCC) noted the COVID-19 pandemic significantly impacted their ability to gather sufficient data to show statistical significance in all areas of the satisfaction survey. However, all three teams improved how staff interact and work with individuals with dementia. The project evaluated four expected outcomes.

- 1. The first goal of at least 80% of participants will respond positively when asked if the training was a valuable experience was met, with 100% of participants answering "Strongly Agree" or "Agree."
- 2. The second outcome was to show improvement in resident, family, and employee satisfaction surveys from the pre-survey to the post-survey. Resident, family, and employee survey responses

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Kansas City Long-Term Care Location**

Nebraska

NE CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NE CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NE Active CMP Funded Projects in CY 2022: 1

were too low in the pre-survey to substantiate this outcome. However, there were enough employee responses to combine all employee pre- and post-survey responses to establish a significant change in one item on the survey. This item was "For people with dementia; they respond more to emotions than the words spoken." All other changes to survey items were not statistically significant.

3. The third goal was to significantly improve behaviors or incidents for the focus group of residents. While this was met for all three homes through observation and reporting by the homes on their storyboards, there needed to be more statistical data to substantiate significant improvement. Three homes reported improved resident engagement. Two homes reported a decrease in behaviors. Additional outcomes were reported in one or more homes for increased use of individualized, non-pharmacological interventions; advanced knowledge of resident preferences; increased percentage of meals eaten; decreased rate of reported weight loss, and better sleep patterns with increased engagement.
4. The goal for 100% of teams sharing what they learned and how they are implementing through a QAPI (Quality Assurance and Performance Improvement) storyboard was met. All three teams reported better outcomes for residents with dementia and reported improvements in understanding residents and improved resident engagement.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: Specialized Infection Prevention Training in Nursing Homes

Unique Identifier: CO-0219-CHCA-236

Project Duration: 10/1/2019 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$72,100.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$4,050.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to support infection control certification training for 150 nurses in Colorado nursing homes. The University of Nebraska's College of Nursing partnered with the American Health Care Association (AHCA) to offer an infection control program with 23 contact hours through the American Nurses Credentialing Center's Commission on Accreditation (ANCC) and a certificate upon completion. The program addresses clinical and organizational systems, processes, and cultural aspects of infection prevention and control, which are fundamental to effectively leading and administering a center's Infection Prevention and Control Program (IPCP). Furthermore, it utilizes an adult learning approach based on the latest strategies for meaningful learning. It increases the likelihood of successful knowledge transfer, practical application transfer, practical application, and adoption of standards, providing a sustained benefit for residents.

Funded Entity(ies):

Colorado Health Care Association

Results of the Project:

The Colorado Health Care Association (CHCA) provided Infection Prevention Control Officer (IPCO) certification to Colorado (CO) nursing home nurses to help providers meet new federal Medicare and Medicaid requirements of participation by training nurses on best practices in infection control and prevention. Twenty-eight (28) individuals from 22 skilled nursing facilities (SNF) throughout the state completed the program. Basic comparisons show that the IPCO program improved infection control outcomes, increased employee retention, and satisfied participants' expectations. During the two-year reporting period, the cohort received less than 50% of the citations than other CO skilled nursing facilities. Survey findings found that fourteen (14) of the participating homes improved their infection control outcomes; six (6) stayed the same from year to year; they were unable to compare two (2) infection control measures because of insufficient data. Of the twenty-eight (28) employees that completed the certification, 78.5% are still employed at the facility where they completed their coursework. 99% of participants indicated that they would recommend the program to others. The COVID-19 pandemic significantly impacted the ability of skilled nursing facilities to complete the project.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: Certified Eden Associate Training

Unique Identifier: CO-0219-SG-238

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$44,635.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,825.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to empower frontline nursing home staff to take the resident-centered care approach to the next level in their facility via *Certified Eden Alternative Associate Training*. The project was granted a 12-month no-cost extension from 12/31/2021 through 12/31/2022 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Someren Glen

Results of the Project:

The project has concluded. Four Someren Glen staff completed the Certified Eden Educator training, two completed the Eden Associate training, and eight nursing home staff members from other nursing facilities and the community completed the Eden Associate training.

Project Title: Reading2Connect Program

Unique Identifier: CO-0719-VSL-369

Project Duration: 1/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$29,670.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement the *Reading2Connect Program*, which provides highly-readable books for older adults. The books are designed to compensate for older adults' vision, attention, and memory difficulties while reflecting seniors' interests, strengths, and life experiences and retaining the integrity of adult literature. Understanding that reading is an automatic skill preserved in procedural memory, *Reading2Connect* brings independent reading back into the lives of seniors living with dementia. The

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

project was granted a 12-month no-cost extension from 12/31/2021 through 6/30/2022 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Vivage Senior Living

Results of the Project:

The project concluded on 6/30/2022. Six (6) communities received *Reading2Connect (R2C)* materials and completed the training in 2021 through 2022. Resident and staff surveys were used to assess the impact of the *R2C* program on the emotional-social well-being of residents. Resident surveys indicate residents enjoy the topics and format of the *R2C* books, look forward to engaging in reading groups, and show reduced social isolation. Staff survey results showed that the *R2C* books stimulate resident-to-resident interaction, elicit positive emotions from the residents, and help redirect residents experiencing negative emotions. The program is a resident-driven activity, and staff noted that residents' need for staff assistance with the *Reading2Connect* books has decreased over time.

Project Title: It's Never Too Late (iN2L)

Unique Identifier: CO-0719-MVB-371

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$52,937.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$37,039.65

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement *It's Never Too Late (iN2L)*, an interactive technology that provides hundreds of recreation, social connection, and memory care management applications to nursing home residents. These programs will enhance the lives of residents through adaptive applications involving music, social networking, communication, current events, learning, entertainment, memory recall, and exploration. Each resident can build their page of favorites and individualize their iN2L profile through a large print single-touch interface that residents of all intellectual and sensory abilities can use.

Funded Entity(ies):

Mesa Vista of Boulder

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

The COVID-19 pandemic kept residents mostly in their rooms early in the project's implementation, and groups could not meet in person. The devices were primarily used for music during this time. September 2022's usage report shows that usage has increased, and the systems are now used in various areas. The *It's Never Too Late (iN2L)* technology has become integral to daily engagement now that groups can meet. The community has over 100 hours of systems use, and the programs utilized are diverse. The applicant has received positive feedback from residents and employees. Ten (10) residents completed the questionnaire and provided positive feedback regarding adding *iN2L* to the community's daily activities. Patient Health Questionnaire (PHQ9) and Brief Interview for Mental Status (BIM) scores did not change, and there were slight variances in the PHQ9 scores in decreasing depressive mood states. Resident engagement in activities increased during the project term.

Project Title: Validation® Training in Four Colorado Nursing Homes and Beyond

Unique Identifier: CO-1019-EDUC-462

Project Duration: 11/1/2020 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: \$53,730.48

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$9,900.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Edu-Catering, aims to implement the *Validation® Training in Four Colorado Nursing Homes and Beyond* project to provide roughly 500 employees within four nursing homes training on validation techniques. The validation training will create prevention-focused environments designed to improve the treatment of residents living with dementia. The applicant also aims to produce four training videos that capture vital training components for broader distribution. The project was granted a no-cost extension from 10/31/2023 through 11/30/2023 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Edu-Catering

Results of the Project:

The project is in progress. Ten long-term care communities have completed the training. The final project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: Crisis Prevention Institute's Colorado Skilled Nursing Facility Initiative

Unique Identifier: CO-0220-CPI-550

Project Duration: 7/1/2021 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$352,550.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$67,906.80

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a) The applicant plans to provide up to 3,080 nursing home direct care staff from 55 Colorado skilled nursing facilities with training on crisis prevention. Fifty-five of the training participants will receive an in-person certification course.
- b) After becoming certified Crisis Prevention Institute (CPI) instructors, the instructors will be qualified to train staff at their facility in nonviolent crisis intervention.
- c) The training provides skills for safe, respectful, noninvasive methods of managing challenging resident behaviors to reduce resident-to-resident and resident-to-employee abuse incidents.
- d) Nursing home staff

Funded Entity(ies):

Crisis Prevention Institute

Results of the Project:

The project has completed sixty-five (65) instructor certifications. The final project results are pending.

Project Title: Volunteers of America (VOA) Nursing Homes Virtual Reality Initiative

Unique Identifier: CO-1219-VOANS-507

Project Duration: 11/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$28,500.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$28,500.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

- a) The *Volunteers of America (VOA) Nursing Homes Virtual Reality Initiative* project will provide eight virtual reality goggles, two facilitator tablets, two 3D cameras for families to record experiences, and two years of subscription content from a virtual reality company.
- b) Virtual reality will provide opportunities to explore, socialize, interact, and engage in activities regardless of physical, social, or geographical limitations.
- c) As a result, the project will alleviate loneliness, increase social interaction and encourage physical activity.
- d) Nursing home staff

Funded Entity(ies):

Volunteers of America

Results of the Project:

The *Volunteers of America (VOA) Nursing Homes Virtual Reality Initiative* included two skilled nursing facilities in Western Colorado. The VOA chose an end-to-end virtual reality (VR) platform to reduce social isolation in senior living communities. The platform included networking technology that allows exploration to be a social experience so that multiple residents can share the experiences in real-time. Each community received four VR headsets, a storage case for all headsets, one tablet to control the experience, and two years of unlimited access to the VR platform that included technical and operational support. The facilities conducted two to three sessions per week with one-on-one visits mixed throughout. Combined, the two facilities had 3,834 experiences spread over 426 sessions. Residents that regularly utilize the VR system demonstrated a decrease of one to two points in their Patient Health Questionnaire (PHQ9) mood severity score. Because of supply chain issues and the increased cost of the 3D cameras, they could not purchase the two 3D cameras with the funds allocated.

Project Title: Dementia Capable Care Training

Unique Identifier: CO-0921-SPV-850

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$12,494.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$5,998.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, Spanish Peaks Veterans Community Living Center, aims to implement a memory care training program. The program will certify two *Dementia Capable Care* trainers at the skilled nursing facility.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

The trainers will be responsible for training the rest of the staff to improve memory care practices in the facility. The training focuses on reducing psychotropic medicine use, improving overall resident relationships, engaging residents in meaningful activities, increasing safety, increasing the quality of life, increasing daily function, reducing hospitalizations, and building staff skills and confidence in care for residents.

Funded Entity(ies):

Spanish Peaks Veterans Community Living Center

Results of the Project:

The project began implementation in July 2022. Two staff members have completed the *Dementia Capable Care Training* certification training. Further project results are pending.

Project Title: RememberStuff Colorado CMP Grant

Unique Identifier: CO-0921-EPE-856

Project Duration: 2/7/2022 to 2/7/2023

Total Amount of CMP Funds Approved for this Project: \$26,434.20

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$26,203.56

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to implement the *RememberStuff Colorado CMP Grant* project in three Colorado nursing homes. The applicant will implement an activities lab program to provide residents with *RememberStuff* technology. The *RememberStuff* desktop units are a closed system that provides participating residents access to various subject matter content, including activities and programming for cognitively impaired residents and others to stimulate cognitive activity and increase resident engagement. Programming includes events calendar, videos, quizzes, games, art studio, radio shows, photos, and more.

Funded Entity(ies):

Eperture LLC

Results of the Project:

The project began implementation in February 2022, with the *RememberStuff* units installed in three (3) nursing homes. Interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: SPARKing Conversation, Connection, and Fun! During COVID-19 and Beyond

Unique Identifier: CO-0921-SCA-857

Project Duration: 3/15/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$50,289.85

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$45,575.98

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

SilverKite Community Arts aim to provide skilled nursing facility (SNF) residents in 18 Colorado communities with SPARK Arts Activity Boxes and community-wide access to SilverKite's online art programs 20 times (approximately once a week) during the program time frame. SilverKite previously completed a six-month partnership with LeadingAge Washington in January 2021. The program is dedicated to strengthening communities by creating, facilitating, and supporting arts programs for nursing home residents.

Funded Entity(ies):

SilverKite Community Arts, LLC

Results of the Project:

The project began implementation in March 2022, with 1,269 SPARK boxes shipped to 18 skilled nursing communities across Colorado. Twenty workshops have been completed. Interim project results are pending.

Project Title: SNFClinic

Unique Identifier: CO-1121-LTCC-881

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: \$715,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$23,400.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

SNFClinic is designed to address the issue of training current and new hires in an environment of high turnover rates. *SNFClinic* strives to provide centralized technology-based systems for training, staff

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

management, and resident care resources. The project will provide 25 skilled nursing facilities with *SNFClinic* technology.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

The *SNFClinic* project began implementation in August 2022. The installation and system usage training has been completed in 23 skilled nursing facilities. Interim project results are pending.

Project Title: Reading2Connect®: A One-of-a-Kind Program to Enhance the Social-Emotional Wellbeing of Long-Stay Residents Through the Power of Age/Dementia-Friendly Books

Unique Identifier: CO-1121-AGE-882

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$299,286.22

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$16,833.85

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, AGE-u-cate®, aims to implement the *Reading2Connect®* program in Colorado. The project focuses on staff training to improve the quality of care for patients with dementia. The program involves an online course, a hands-on practicum, and a device-friendly training course. AGE-u-cate provides nursing facilities with materials and training to facilitate independent, resident-directed reading through specialized age, dementia-friendly books.

Funded Entity(ies):

AGE-u-cate Training Institute®

Results of the Project:

The project began implementation in September 2022, and the *Reading2Connect®* program began in four facilities. Interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: Miles of Smiles Colorado

Unique Identifier: CO-1221-MSC-899

Project Duration: 4/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$47,937.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$24,282.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Volunteers and trained trishaw cyclists will provide the scheduled trishaw rides. The trishaw bikes will allow residents of the four participating nursing homes to ride outside and experience a sense of freedom, thus, improving the mental health of the residents.

Funded Entity(ies):

Miles of Smiles Colorado, Inc.

Results of the Project:

The project began implementation in September 2022, with two nursing homes recruited and receiving the trishaws. Interim project results are pending.

Project Title: Colorow Partners with The Dream Catcher Center

Unique Identifier: CO-0222-CCC-916 / CO-1019-CCC-459

Project Duration: 7/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$13,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$7,800.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Interaction with animals has been shown to positively impact agitation, depression, quality of life, and balance for residents of skilled nursing homes. Animal interaction is also known to counteract tendencies of isolation, which is often associated with depression. Given the unique environmental and social dynamics of skilled nursing facilities, depression, agitation, isolation, and the quality of life have proven to be ongoing challenges. A regular and consistent partnership with the Dream Catcher Therapy Center aims to reduce the above challenges. Residents will experience interactions to combat depression, agitation, and social isolation but will also be motivated to reduce physical isolation at Colorow as a continued benefit.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Funded Entity(ies):

Colorow Health Care LLC

Results of the Project:

The project began implementation in July 2022, with 15 sessions being completed with 38 resident participants. Interim project results are pending.

Project Title: Daffodils for Dementia

Unique Identifier: CO-0422-HHNH-938 / CO-1019-HHNH-464

Project Duration: 8/1/2022 to 7/31/2024

Total Amount of CMP Funds Approved for this Project: \$32,680.51

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$26,900.15

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant intends to partner with the Positive Approach to Care (PAC) program for enhanced dementia training to help develop *Daffodils for Dementia* concepts into realistic and achievable outcomes using the skills learned in the PAC training. The project's objective is to provide additional knowledge and understanding of dementia, create a supportive and engaged environment and develop interactive skills to enhance overall individual care for all residents in meeting the goals of maintaining lower-than-average antipsychotic medication for residents with behaviors affecting others.

Funded Entity(ies):

Holly Heights Nursing Home

Results of the Project:

The project began implementation in August 2022, and the Positive Approach to Care training has started. Interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

Project Title: The Culture Change Revolution-Equipping The Western Slope

Unique Identifier: CO-1219-CCC-505

Project Duration: 4/1/2022 to 11/30/2024

Total Amount of CMP Funds Approved for this Project: \$84,406.97

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$5,400.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will send three individuals for Eden Alternative trainer certification. After the trainers are certified, they will conduct three Certified Eden Associate Trainings annually, with 20 attendees at each training. Creating culture change and person-direct care, as a result of the Eden Alternative Training, will increase well-being, not only for nursing home residents, families, staff, and all care partners.

Funded Entity(ies):

Colorow Health Care LLC

Results of the Project:

The project began implementation in April 2022, and three staff have received Certified Eden Educator certification. Certified Eden Associate training has been completed for ten (10) staff. Interim project results are pending.

Project Title: The Live Oak Project

Unique Identifier: CO-1219-FC-506

Project Duration: 8/4/2022 to 8/3/2024

Total Amount of CMP Funds Approved for this Project: \$218,992.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$44,647.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project brings the living culture of the Live Oak Regenerative Community to at least ten long-term care communities in Colorado over two years. Each day learning, empowerment, and growth for each person and the community is stimulated through a daily Live Oak Community meeting which routinely addresses the quality of life needs for physical, emotional, intellectual, spiritual/social growth and connection. The meetings allow residents to routinely engage staff members and managers, allowing residents to be known

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Colorado

CO CMP Funds Expended for Administrative Uses in CY 2022: \$64,133.35

CO CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CO Active CMP Funded Projects in CY 2022: 17

as whole persons, have their voices heard, and learn how the home functions to meet their needs. Through training, demonstration, and peer support for community developers and managers, the project will support each home in establishing daily community meetings and guide them through growing and sustaining the Live Oak Regenerative Community culture. The project was granted a no-cost extension through 8/3/2024 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Focus Consultation, LLC

Results of the Project:

The project began implementation in August 2022 due to delays related to the COVID-19 pandemic. The initial evaluation, training manual, and staff training have been completed. Interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

Project Title: In Someone Else's Shoes - A Geriatric Empathy Project

Unique Identifier: MT-0619-BH-320

Project Duration: 9/1/2019 to 8/31/2022

Total Amount of CMP Funds Approved for this Project: \$40,796.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$4,300.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to improve resident care by educating their nursing staff on residents' physical limitations. This includes helping staff to understand how the surrounding environment is seen, felt, and interpreted due to age-related changes in sensory input, especially sight, hearing, touch, and movement. Initially, the training was to be implemented over two years. The project was granted a no-cost extension from 8/31/2021 through 8/31/2022 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

Benefis Hospitals, Inc.

Results of the Project:

Sixteen empathy training were completed over eight months. Forty-two staff participated in the training. The empathy training was limited due to the pandemic and staffing shortages. However, 100% of training attendees indicated a high level of satisfaction with the training and are more aware of the struggles of aging, and are more empathetic to the residents. Staff are now more able to improve patient care due to empathy training.

Project Title: Reverie Harps to Promote Healing and Relaxation for Nursing Home Residents

Unique Identifier: MT-1219-BH-501

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$6,384.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$4,483.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

The project will provide easy-to-use harps in three nursing homes for resident use. Reverie harps are easy to use and provide soothing, therapeutic music for residents. The project will ensure staff is trained on the harp program's benefits and use of the harp.

Funded Entity(ies):

Benefis Hospitals, Inc.

Results of the Project:

The harps were purchased for each of the four nursing home facilities, and currently, a "lunch and learn" is in progress at each of the four locations to ensure staff is aware of the program, benefits of the program, and intended use, as well as learning to use the harps. Twenty staff members have been chosen to learn the harps program and protocols. One more training is scheduled for February; currently, sixteen of the twenty staff are trained. So far, 100% of the attendees indicated satisfaction with the training and said they have become more aware of the struggles of aging and more empathetic to its impact on residents.

Project Title: Brain Injury Training for Nursing Home Support Staff and Health Professionals

Unique Identifier: MT-1219-BIA-503

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$150,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$49,983.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide training for nursing facility staff based on a specialty care curriculum on brain injury awareness, support, and prevention. The curriculum will include an introduction to traumatic brain injury (TBI), communication, promoting skills for independence, understanding and managing cognitive and behavior changes, and working with families after a TBI. The training will include quarterly in-person classes and bi-monthly online courses for at least ten sessions annually. The training will improve residents' quality of care and provide staff knowledge to reduce stress, frustrations, and turnover.

Funded Entity(ies):

Brain Injury Alliance

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

As of January 31, 2023, Brain Injury Alliance (BIA) has had 289 students complete the program and receive a training certificate. Another 121 students are currently enrolled and starting training. These students reside throughout various areas of the state, including urban and rural areas, as well as on several Montana Indian Reservations. All attendees were provided with four different surveys on goal training knowledge evaluation, goal training post-training knowledge evaluation, goal training sample goals, and goal training evaluation and feedback to measure the results of the training impact within Montana Nursing Homes and the improved quality of care with their residents. Based on the success of the program and the positive feedback on the surveys, BIA is confident that the training has improved Montana long-term care (LTC) residents' quality of life. The training has also provided staff knowledge that will continue to help them in their positions.

Project Title: Dementia Care Practice Recommendations: Organization-Wide Coaching and Implementation in Montana

Unique Identifier: MT-0820-AA-654

Project Duration: 5/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$380,689.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$218,765.98

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide person-centered dementia care practices that effectively decrease behavioral symptoms and psychotropic medication use in residents with dementia in long-term care. Person-centered care practices also positively affect residents about the quality of life, reduced agitation, improved sleep patterns, and maintenance of self-esteem. Additionally, staff-related benefits of person-centered care models include reduced stress, burnout, and job dissatisfaction, which may also lead to reduced staff turnover, a significant challenge within long-term care. These results also found that person-centered practices and culture change principles were related to a better quality of life for residents with dementia and better working conditions for staff. Nursing homes will be able to focus on areas that are most important to them through collaboration with the coach; they will be able to set priorities based on their specific needs.

Funded Entity(ies):

Alzheimer's Association

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Montana

MT CMP Funds Expended for Administrative Uses in CY 2022: \$6,911.21

MT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

MT Active CMP Funded Projects in CY 2022: 5

The third quarter of 2022 saw advanced training for the two Care Community Coaches in the Dementia Care Practice Recommendations, coaching models, and engagement. These coaches also continued recruitment and are increasing their recruitment efforts as relationships develop with organizations across Montana. Seventy facilities have been approached, two verbally accepted, and five signed the agreement to participate.

Project Title: Outdoor Playground Fun and Technology Expansion Project

Unique Identifier: MT-0820-WCNH-658

Project Duration: 5/1/2021 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$10,155.62

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project is intended to promote independence and reduce unwanted behaviors, expand the use of Music and Memory equipment, and implement fun outdoor activities for the residents.

Funded Entity(ies):

Wibaux County Nursing Home

Results of the Project:

The program was requested for only one year. The first year was the purchase of equipment and learning; the project was complete as of April 30, 2022, in which a final report was sent. Results were that the playground equipment improved mood and enriched residents' lives, but did not see a change to the residents' quality of measure of signs and symptoms of depression. However, residents continue to use the games and activities with families and enjoy the time spent.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

North Dakota

ND CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

ND CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ND Active CMP Funded Projects in CY 2022: 1

Project Title: North Dakota Music and Memory Initiative Project

Unique Identifier: ND-0720-QHAND-647

Project Duration: 1/1/2020 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$150,821.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$69,442.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In 2018, the applicant established a *Music and Memory* program within the state, providing training and certifying thirty-one nursing facilities by the project's end. The applicant seeks to expand *Music and Memory* into twenty additional nursing facilities. The project was granted a one-year no-cost extension from 12/31/2021 through 12/31/2022 due to the impact of the COVID-19 pandemic and delays in project implementation during 2021.

Funded Entity(ies):

Quality Health Associates of North Dakota

Results of the Project:

The non-pharmacological intervention was implemented in fifty-one North Dakota skilled nursing home facilities throughout the program. While there was insufficient resident-level data to statistically prove the impact of this intervention on the reduction of antipsychotic medication use in long-stay residents, anecdotal data indicates it is an effective intervention for behavioral symptoms, reduction of falls, anxiety, and quality of life. North Dakota's rate of antipsychotic medication use in long-stay residents continues to be above the national average. Supporting and promoting non-pharmacological interventions is essential to improving the quality of life for residents.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SD Active CMP Funded Projects in CY 2022: 3

Project Title: Medical Care for South Dakota Music and Memory® Initiative - Phase 2

Unique Identifier: SD-0120-SDFMC-538

Project Duration: 6/1/2020 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$410,936.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$88,882.09

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project expands the *Music and Memory* certification program implemented in 2018 into 41 additional nursing facilities in the state. Certification support would include onboarding, technical assistance, startup, and equipment costs. This personalized music program improves the quality of life. In addition, it serves as a non-pharmacological intervention that complements the Centers for Medicare and Medicaid Services (CMS) National Partnership to Improve Dementia Care efforts to reduce unnecessary antipsychotics for residents diagnosed with dementia and related disorders.

Funded Entity(ies):

South Dakota Foundation for Medical Care

Results of the Project:

The *South Dakota Music and Memory Initiative* positively impacted the lives of over 500 residents in 83 long-term care facilities. The program was available within the long-term care setting from March 2018 through August 2022. The project aims to provide an opportunity for long-term care facilities to begin a program to decrease the use of antipsychotic medications. As a result of the *Music and Memory* program, South Dakota long-term care residents have had numerous positive outcomes that have affected their activities of daily living, changed ways of communicating, and provided a sense of calm and relief. Music has offered long-term care residents in South Dakota an avenue to unlock the past and open areas of functioning within the brain that has been lost with time. The effects and changes for these residents correlate to the program's success through many positive life outcomes. Fifty-five facilities participated in phase one of the *South Dakota Music and Memory* program, and 28 participated in phase two. The COVID-19 pandemic severely impacted the ability of facilities to join during phase two. Facilities were challenging to reach and were experiencing elevated stress levels and uncertainty due to the ongoing COVID-19 pandemic. Facility requirements, staff turnover, and revolving changes in the setting of long-term care directly impacted the program outcomes. By comparing Minimum Data Set (MDS) quality measure data, antipsychotic medication use decreased from phase one to phase two. Although there is a slight decrease, the impact of COVID-19 did not allow for the full potential of the program to be fully implemented or utilized within facilities. Available data was not focused on residents in the *Music and Memory* program taking antipsychotic medications versus those taking medications but not in the program. In the entirety of phase

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SD Active CMP Funded Projects in CY 2022: 3

two reporting, there are notable highlights. Early in phase two, the program continued to see an increase in antipsychotic use rates; however, it was the smallest increase recorded compared to the previous quarters. Phase two brought the quarter with the highest decrease in antipsychotic drug use at a 0.59% decrease which also resulted in the most significant reduction in use over the prior quarters, an average of 1.53%.

Project Title: South Dakota Positive Approach® to Care

Unique Identifier: SD-0821-LTCOP-823

Project Duration: 12/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$201,184.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$41,080.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is designed to provide dementia culture change in South Dakota's 96 long-term care facilities caring for residents with dementia through Teepa Snow's *Positive Approach® to Care*. The project will provide resources and training within four primary components: skill-building course series to become a Dementia Care Change Champion; consultant certification for professionals who offer advice to families and clinicians working through dementia-related challenges; providing resources and materials to Dementia Care Change Champions; and state-led trainer certifications to promote person-centered dementia care within the participating nursing homes. The project is anticipated to decrease the use of antipsychotic medications and decrease complaints regarding resident care, autonomy, and discharge. Additionally, the project aims to enhance facility staff knowledge of dementia, reduce acute care visits, increase nursing home employee retention, decrease discharges based on behaviors, increase competence in hands-on techniques and practical strategies, improve resident and family satisfaction, and offer staff additional skills to address and manage challenging situations and behaviors.

Funded Entity(ies):

South Dakota Long-Term Care Ombudsman Program

Results of the Project:

Since January 2022, 67 nursing facilities participated in the South Dakota Health Care Association (SDHCA) sessions. Thirty-eight facilities of the 52 who participated in the Champion Course also attended "Using a Positive Approach to Dementia Care" provided by Positive Approach to Care. Fifteen nursing facilities that attended the "Using a Positive Approach to Dementia" training did not participate in the Champion courses during the conference. Eighteen (18) individuals attended "Increase Retention with Positive Approach to Care Methods" at the South Dakota Long Term Care Ombudsman (SDAHO)

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SD Active CMP Funded Projects in CY 2022: 3

conference. Survey responses indicated that the presentation was “Excellent” at 57.14% and “Very Good” at 28.57%. 40% of individuals who attended all four champion courses reported being more likely to remain in their position after learning the skills, and 80% indicated learning new ideas and approaches regarding person-centered care. Eight facilities have enrolled one to four staff members in the Virtual Champion Skills course. There have been some challenges getting individuals to take the courses due to staffing challenges. The applicant does not yet have extensive reportable and measurable outcomes, as implementing the project took longer than anticipated. The following is a quote from a nursing home staff member who attended the Champion courses at the SDHCA conference, "A couple of weeks after taking Champion courses one and two at the SDHCA conference, a nurse asked for help with a resident that was agitated and frustrated after supper. A staff member stated, "I went to talk to the resident and used an approach taught by Positive Approach to Care. I was able to figure out what the resident wanted and was able to get her to settle down for the night. The resident rested comfortably, and the nurse was impressed by my approach."

Project Title: Crisis and Disaster Management – CMS Emergency Preparedness

Unique Identifier: SD-0821-SDHA-828

Project Duration: 9/1/2021 to 5/31/2022

Total Amount of CMP Funds Approved for this Project: \$24,914.95

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$24,087.81

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement in-person *Emergency Preparedness Crisis and Disaster Management* training for participating skilled nursing facilities. The training is divided into two parts. Part one is titled *Preparation, Mitigation, Response, and Recovery*. Part two is titled *Communication and Resource Management*. The project will provide all skilled nursing facilities across the state with emergency preparedness education and emergency management resources. Attendees will understand the Centers for Medicare and Medicaid Services (CMS) Survey and Certification Emergency Preparedness Initiative through:

- a) review of nursing home disaster management essential elements;
- b) review of environmental risk management and risk reduction strategies;
- c) receipt of fundamental instruction of a Hazard Vulnerability Analysis (HVA);
- d) education to the basics of emergency response coordination; and
- e) the review of the fundamentals of nursing home incident command.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

South Dakota

SD CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

SD CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

SD Active CMP Funded Projects in CY 2022: 3

Funded Entity(ies):

South Dakota Health Care Association (SDHCA)

Results of the Project:

The presentations were conducted by a consultant at the South Dakota Health Care Association (SDHCA) annual convention. The consultant presented at two sessions on CMS emergency preparedness requirements. The attendees completed surveys at the end of the sessions to receive participant feedback on the materials presented during the sessions. A combined total of 80 individuals attended the two sessions, a continuation of building on each session. The information provided a knowledge base for the long-term care teams to return to their facilities and assess their facility approach for emergency preparedness for long-term residents to provide a safe interaction/environment for residents and staff in the event of an unforeseen emergency requiring preparation, mitigation, response, and recovery. Approximately 90% of attendees felt the presentation met their needs in preparing for crises in the long-term care setting, and 10% somewhat agreed. About 90% of facilities felt the overall presentation would assist them in emergency preparedness for caring for their residents, and 10% somewhat agreed.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Utah

UT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

UT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

UT Active CMP Funded Projects in CY 2022: 2

Project Title: Understanding Federal Transfer-Discharge Requirements

Unique Identifier: UT-0719-CV-373

Project Duration: 10/15/2019 to 12/27/2022

Total Amount of CMP Funds Approved for this Project: \$102,850.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide resource guidance to navigate the regulatory requirements surrounding facility-initiated discharges.

Funded Entity(ies):

National Consumer Voice for Quality Long-Term Care

Results of the Project:

Consumer Voice developed a comprehensive manual as a resource for long-term care providers, ombudsmen, residents, and other stakeholders; *Facility-Initiated Transfers and Discharges in Utah: A Resource Manual*. In addition, Consumer Voice developed a companion booklet for consumers; *My nursing home says, "I have to leave . . . Now what?"* These resource manuals provide an overview of federal law, regulations, and guidance. It also covers requirements for a fair hearing process as required by federal and state law; probes/procedures for surveyors according to the State Operations Manual and Guidance to Surveyors; and other pertinent information for reviewing or addressing incidents of transfer or discharge, such as notice to the long-term care ombudsman program, bed-hold policies, concerns about nonpayment and financial exploitation, etcetera. These manuals explain consumer and resident rights and responsibilities during transfer through discharge, including the right to appeal and where to get assistance. Consumer Voice held a webinar for the Utah Aging Network that provided an overview of the transfer-discharge requirements and the newly developed resources. The discharge manual and consumer brochure are available in hard copy and electronically through the Utah State Ombudsman Program and the Consumer Voice. The webinar was recorded for future reference and posted to the Utah State Ombudsman Program websites and the Consumer Voice. Though the project was proposed to be completed on 03/31/2021, progress was hampered by interruptions and challenges caused by the COVID-19 pandemic. The project was completed on 12/27/2022 at no additional cost.

Project Title: Utah Medicaid ePOLST Registry and Interoperability Exchange

Unique Identifier: UT-0718-UDOH-098

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Utah

UT CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

UT CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

UT Active CMP Funded Projects in CY 2022: 2

Project Duration: 1/1/2019 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$66,010.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will capture, document, and share end-of-life (EOL) care patient preferences through the electronic Provider Order for Life-Sustaining Treatment (ePOLST) statewide registry and information system. The project is also supported by Medicaid funding "Implementation Advanced Planning Document" (IAPD) application. The initiative combines both provider and patient education with outreach training. The project will include a Health Information Technology (HIT) infrastructure, which will allow EOL care wishes to be known at the point of care (Emergency Medical Services (EMS), Emergency Departments (ED), and hospitalizations). The IAPD request for funding will be used to design, develop and implement the HIT infrastructure critical to this initiative.

Funded Entity(ies):

Utah Department of Health - Center for Health Data Informatics

Results of the Project:

The Utah Commission on Aging (UCOA) partnered with Comagine Health to develop and produce Advanced Care Planning training modules. Advance Care Planning (ACP) is a process that enables individuals to make plans for their future health care. Advanced care plans direct healthcare professionals when someone cannot make and communicate their healthcare choices. The training modules include resources, research and educational, and policy information, including ACP care planning document templates and guidance, tools for professionals to conduct important end-of-life conversations, local and national resources, and guides for ACP. Utah approved specific documents for Advance Directives and POLST (Provider Order of Life-Sustaining Treatment) agreements. In addition, each of the 98 Medicare, and Medicaid-certified nursing homes in the state are member of the Utah Health Care Association (UHCA). As a partner, UHCA sponsored at least two events for member facilities to participate in online ACP and POLST training modules developed and produced by UCOA and Comagine Health.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Wyoming

WY CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WY Active CMP Funded Projects in CY 2022: 2

Project Title: iN2L (It's Never Too Late)

Unique Identifier: WY-0619-MSCC-324

Project Duration: 10/17/2019 to 8/31/2022

Total Amount of CMP Funds Approved for this Project: \$44,785.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement *It's Never Too Late (iN2L)* technology to enhance the lives of residents who are living with dementia, as well as hard-of-hearing residents. The technology allows individualized person-centered engagement and allows the residents to connect and communicate with their family, friends, and the care community. The project's goals are to reduce the use of antipsychotic medications, reduce the incidence of elder altercations, enhance communication between elders, staff, and families, and enhance the personal connection with residents of Native American heritage.

Funded Entity(ies):

Morning Star Care Center

Results of the Project:

The project's goal was to reduce the use of antipsychotic medications, reduce the incidence of resident-to-resident altercations, enhance communication between nursing home residents, staff, and families, and enhance the personal connection with the residents' Native American heritage. During the time the test group was able to participate, a review of the gradual dose reductions assigned by their primary care providers indicated reducing their as-needed (PRN) or scheduled antipsychotic medication was not clinically indicated; however, the usage facility-wide yielded pertinent data for overall reduction. In reducing the incidence of resident-to-resident altercations, the data showed the facility met or exceeded the three (3) year goals. The *It's Never Too Late (iN2L)* programming supported non-pharmacologic interventions to alleviate boredom during a pandemic that rendered the residents isolated during that time.

Project Title: Implementing Culture Change throughout Wyoming: Affecting Resident-Directed Living and Team Member Retention

Unique Identifier: WY-0719-EDUC-360

Project Duration: 4/9/2021 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$130,000.00

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Denver Long-Term Care Location**

Wyoming

WY CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

WY CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WY Active CMP Funded Projects in CY 2022: 2

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$47,490.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Edu-Catering will support the start-up of the Wyoming Culture Change Coalition. The Culture Change Coalition will bring knowledge about culture change to the State of Wyoming via monthly webinars and a Culture Change conference. The coalition will work with a subset of Wyoming skilled nursing homes each year to teach and implement culture change practices to increase nursing home team member retention.

Funded Entity(ies):

Edu-Catering

Results of the Project:

Review of the year one project data showed positive results for three of the five nursing homes showing decreased staff turnover and increased culture change practices. One home experienced a reduction in resident satisfaction but shared that it resulted from quarantine during COVID-19, and many residents were generally angry.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AZ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AZ Active CMP Funded Projects in CY 2022: 2

Project Title: Meaningful Roles and Activities for Individuals with Dementia

Unique Identifier: AZ-0921-TPA-847

Project Duration: 2/11/2021 to 2/11/2023

Total Amount of CMP Funds Approved for this Project: \$7,060.34

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,710.50

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a. The project aims to implement a Montessori-based program to create a person-centered approach to managing residents with dementia.
- b. The *Meaningful Roles and Activities for Individuals with Dementia* project will train all staff in one nursing facility, Tempe-Post Acute. Staff members will complete the 12-hour self-paced online Montessori program training and the three-hour Reading2Connect coach training. In addition, the project will purchase dementia-specific books, materials, and wheelchair-accessible pedestal tables. Additionally, it will establish an "engagement room" at the facility where the Montessori materials are freely available to all residents to use at any time.
- c. The project aims to increase resident participation and have at least 70% of the residents actively participate in the program regularly. Further, this project aims to track functional gains in orientation, social interaction, cognition, and motor skills. These measurement areas will be utilized in the scores in the questionnaire specifically for the project. Residents with dementia will benefit from this project by having increased independence, reduction of repetitive questioning, anxiety reduction, decrease in boredom, increased socialization and interaction experiences, improving areas of concentration and focus, and preservation of fine motor, language, and learning skills. The program will assist in creativity and imagination, sensory stimulation, and improved quality of life.

Funded Entity(ies):

Tempe Post-Acute

Results of the Project:

The project achieved its goal of at least a 70% program participation rate. However, the program encountered barriers to meeting goals: The quantifiable tracking of functional gains was impacted by residents moving to higher-need memory care units, secured units, a change in medical condition, or passing away. The impact of the "engagement" room access was also limited due to the COVID-19 pandemic. Goals with a focus on orientation and social interaction were achieved. Most of the program implementation picked back up during 2022. During this past year, the facility identified areas of meaningful engagement plans and identified roles and activities residents with dementia could successfully participate.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AZ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AZ Active CMP Funded Projects in CY 2022: 2

The impact of role spectrums identified in this population ranged from highly independent functions (residents leading a group activity) to simpler roles (attending to the garden). Residents expressed satisfaction with exploring the engagement room, looking for materials and tasks that created a sense of happiness and engagement. For example, more than half of the residents enjoyed the big-print dementia-friendly books, which were easy to read. The goal to engage the staff in providing patient-centered care approaches geared towards residents with dementia created increased awareness, providing a variety of approaches staff can utilize. The program proved so successful that the facility was featured at the Arizona Speech and Hearing Convention in March 2023.

Project Title: Compassionate Touch®: A Clinical Practice to Improve Resident Wellbeing

Unique Identifier: AZ-1221-AGE-886

Project Duration: 10/1/2021 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$139,600.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$650.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

- a. The *Compassionate Touch* project aims to improve the clinical practice in long-term care facilities to improve overall resident well-being by creating an environment to promote comfort, attachment, inclusion, and love.
- b. The *Compassionate Touch* program works directly with long-term care facilities in a two-part comprehensive education. The first part is a web-based educational program taken by administrative and nursing leaders in each facility. The model is close to that of a train-the-trainer. AGE-u-cate administers the academic training, and the second phase involves onsite training at each participating facility. This part is where the education is implemented by creating procedures and culture at the skilled nursing facility for leaders to train the staff in this concept. AGE-u-cate provides guidance and support on an as-needed basis to each facility for an additional year after completing the onsite phase of the program. The overall outcome for the facility is that all staff and employees will receive training on integrating touch techniques that will calm, soothe and connect with residents in the provision of daily care for all residents. After the designated staff (administrators, directors, training leaders, managers, and marketing liaisons) have completed the training, they are considered a coach who can teach the *Compassionate Touch* program to all staff and family members. Additionally, coaches can also become involved in community outreach endeavors.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

Arizona

AZ CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AZ CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AZ Active CMP Funded Projects in CY 2022: 2

- c. Residents benefit from a positive living environment with a holistic approach to person-centered care. This personalized approach combines focused, skilled touch with a compassionate presence allowing care partners to connect with the person rather than the disease or condition. The program aims to ease the physical and emotional distress residents experience while building strong relationships with caregivers.
- d. The project aims to engage with 20 skilled nursing facilities in Arizona over two years.

Funded Entity(ies):

AGE-u-cate Training Institute®

Results of the Project:

Initially, six facilities committed to the project (Mountain View Manor, Winslow, Campus of Care, Beatitudes Campus, Desert Highlands, Haven Healthcare, and Allegiant Healthcare). After several attempts to connect with all interested facilities, only two of these facilities initiated the implementation of the project: Beatitudes (72 beds) and Mountain View Manor (116 beds). The two facilities have completed the first part of the training, and the pending onsite part two portion of the training will occur in March 2023. There were significant challenges to coordinating with facilities during the COVID-19 pandemic, and the project has only recently started to gain momentum in training these two facilities. Additionally, Mountain View Manor received supplies for training materials that AGE-u-cate fulfilled on 6/14/2022 and Beatitudes on 5/12/22. The funds will be released to AGE-u-cate only for the participating facilities; at this point, the project has been advised to submit a new application with letters of support from participating facilities. No funds have been used for any activities or expenses related to recruiting additional nursing homes for participation in the project. Therefore, only funds awarded were in consideration of facilities that participated in the program.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Project Title: A Person-Centered Approach to Reducing Transfer, Discharge, and Eviction

Unique Identifier: CA-0219-NCVQLTC-242

Project Duration: 4/1/2020 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$784,630.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$36,581.35

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to reduce discharge and eviction complaints by developing and delivering training focused on a person-centered approach. Education will focus on best practices for engaging residents and families in collaborative strategies. Training will also address other common topics of complaints, including refusal to allow a resident who has been hospitalized to return to a facility and complying with notice requirements. The training will target skilled nursing facility staff, surveyors, legal services, and Long-Term Care Ombudsmen. The project will be evaluated by pre-and post-training surveys for participants' ability to meet the following objectives: understand state and federal regulations for appropriate transfer and discharge and know the six legal reasons for discharge and transfer and discharge notices, recognize how the appropriate implementation of these regulations can improve the quality of the nursing home experience for residents and their families, recognize how the appropriate implementation of regulations can improve the quality of the workplace and job satisfaction for facility management and staff, describe how to improve communication and working relationships between residents and staff through the use of person-centered strategies and identify strategies to advocate for residents and families facing transfer or discharge. Further evaluation includes a pre- and post-training review of Long-Term Care Ombudsman complaint data on evictions and a review of the number of discharge appeals to the Department of Health Care Services.

Funded Entity(ies):

The National Consumer Voice for Quality Long-Term Care

Results of the Project:

Project results will be assessed by the number of facilities with at least one manager receiving training, the number of attendees, and pre-and post-test questionnaires. The *Person-Centered Approach to Reducing Transfer, Discharge, and Eviction* project aims to address the inappropriate involuntary transfer and discharge of nursing home residents through a series of eight in-person training and a companion video. The COVID-19 pandemic significantly impacted the project. The contract to begin work on this project became active on April 01, 2020, during the initial response to COVID-19 and major facility and workplace lockdowns. One of the project's most significant hurdles was translating the developed curriculum from a live training to an engaging online platform. The structure of this project also required the program to create

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

the training materials from scratch, in addition to pivoting training delivery methods. The project ended on March 31, 2022, and The National Consumer Voice for Quality Long-Term Care could not complete the virtual training development. In April 2022, Consumer Voice failed to provide a final report as requested by the State and instead asked for more time to complete the project. The request for more time was denied, and metrics were unavailable because the planned training did not occur.

Project Title: Nurse Leadership Project Proposal

Unique Identifier: CA-1018-CCC-162

Project Duration: 10/1/2019 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$1,737,237.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$330,631.46

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will offer leadership training for registered nurses (RNs) in leadership positions within California long-term care (LTC) skilled nursing facilities and conduct follow-up with personal mentoring for successful graduates. The project will concentrate on the development of nurse leaders and focus on leadership abilities that affect engagement and retention of direct care staff, such as effective communication, managing expectations, accountability, delegation, and mentorship, to decrease the turnover rate of direct care staff, which in turn will improve resident care, and lead to improved resident satisfaction. By training 72 nurse leaders in 72 nursing facilities across Southern California, this project proposes to:

- 1) Decrease each participating facility's nursing direct care staff turnover rate by 3% for calendar year (CY) 2019, with an additional 2% decrease in CY 2020 and CY 2021, measured using facilities' human resource records and documentation;
- 2) Improve direct staff satisfaction by 3% for CY 2019, with an additional 2% in CY 2020 and CY 2021, measured by pre-and post-training employee satisfaction surveys.

Funded Entity(ies):

Clinical Compliance Concepts, Inc.

Results of the Project:

The *Nurse Leadership Project* met its goals long before the end date, September 30, 2022. By April 2022, the project had exceeded its objectives to decrease each participating facility's nursing direct care staff turnover rate by 7% and improve direct care staff satisfaction by 7%. Staff turnover decreased by an average of 64%, and staff satisfaction improved by an average of 9% across participating facilities.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Project Title: Integrate Fun, Sustainable, Programing That is Innovative, Rewarding, and Enriches (iNSPIRE) Project

Unique Identifier: CA-0719-LCF-358

Project Duration: 4/1/2020 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$2,671,487.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$271,115.52

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant aims to implement the It's Never Too Late (iN2L) program in 60 skilled nursing communities throughout California, targeting up to 1,800 residents with cognitive decline (dementia), social isolation, and depression to 1) help address the overuse of antipsychotic medications among dementia patients in nursing homes and 2) improve quality of life by reducing isolation and increasing social engagement through interactive technology that engages patients with friends, family and stimulates cognitive function through activities. The participating communities will engage all their residents through technology-delivered activities. With the implementation of the iN2L program, participating facilities can provide personalized life-enriching and redirecting activities to residents, resulting in an increased quality of life for all participating residents. The *iNSPIRE Project* will establish an integrated and enriched activities program for the residents in all the participating communities and will improve quality of care (QOC) and quality of life (QOL) via clear and measurable objectives: 1) the reduction of antipsychotics—20 percent (20%) fewer residents will require antipsychotics, and there will be a 20 percent (20%) reduction in the use of these drugs; and 2) a 20 percent (20%) participation increase in person-centered activities.

Funded Entity(ies):

LeadingAge California

Results of the Project:

LeadingAge continues onsite multidisciplinary competency-building sessions, though this has been challenging due to COVID-19 outbreaks or staffing-related issues in many participating skilled nursing facilities (SNFs). Antipsychotic medication usage and quality of life data collected reflect a 0.4% increase in average antipsychotic medication usage (9.71% vs. 9.31% at baseline), 1.2% decrease in average activity participation survey response (3.06 vs. 3.10 out of 5 points at baseline); and 4.3% increase in the average quality of life (QOL) survey response (3.61 vs. 3.46 out of five points at baseline).

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Project Title: University of California Irvine's Infection Prevention for Quality of Life Education Program

Unique Identifier: CA-0819-UCIH-402

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$97,359.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The University of California Irvine Medical Center requests funding to provide six nursing homes with more than 72 on-site training centered on infection control. Through this hour-long training, 18 trainers will each cover a different aspect of infection control. Education will focus on preventing deadly healthcare-associated infections (HAIs) due to multidrug-resistant organisms (MDROs), central line-associated bloodstream infections (CLABSIs), managing patients with behavioral health conditions, managing PTSD patients, and more. The project leader will coordinate with each nursing home in between training to help them adopt evidence-based guidelines on infection control, which are proven to improve residents' overall quality of life, improve resident care, and avoid readmissions when successfully implemented. Results measurement includes the number of monthly training administered to nursing home employees, the number of training provided based on quality indicators or requests from resident council meetings, the number of monthly site visits for support and assessment, quality indicator scores, staff satisfaction surveys conducted post-training, percent of residents impacted by training (feedback from resident council meetings), infection reduction rates.

Funded Entity(ies):

University of California Irvine Medical Center, Orange California

Results of the Project:

Facilities within the University of California Irvine (UCI) Health Preferred Provider Network (PPN) focused on preventing and spreading infection, wound care, and the prevention of skin breakdown. Each of the six facilities was allowed to participate in educational sessions and was asked to submit information regarding improving the health of their populations, and patient experience, minimizing the risk of infection, and reducing the risk of obtaining and transmitting infection between residents or healthcare workers. However, communication and data sharing between UCI Health and the skilled nursing facilities (SNFs) proved challenging due to staffing shortages, turnover, and the priority to prevent COVID-19 and keep residents safe. Data were received from only one of the six facilities, contributing to the decision to end the project as compliance and data collection have been challenging. In August 2022, UCI requested early termination of the contract, effective September 28, 2022, due to COVID-19 constraints. While specific data was not

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

available for the final report due to the unresponsiveness of facilities, UCI did report that each participating facility has a designated wound care nurse, biweekly wound care rounds, a physician that participates in skin care rounds, and continued staff education aimed at maintaining wound integrity for the residents. Interim reports indicate sites were seeing improvement in infection rates before the termination of the project. UCI intends to continue educating SNFs to minimize respiratory infections, teach infection prevention protocols such as hand hygiene and proper personal protection equipment (PPE) usage, strategies to prevent COVID-19 and influenza outbreaks, wound care management and prevention of infections, and management of tube feeding sites and prevention of infection.

Project Title: SNFClinic

Unique Identifier: CA-0220-LTCC-568

Project Duration: 10/1/2020 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$738,750.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$285,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Long-Term Care Consultants, LLC proposes to provide *SNFClinic*, an electronic learning management system, to 10 participating skilled nursing facilities. *SNFClinic* will provide comprehensive, accurate, and cost-effective tools to ensure facilities provide high-quality care to their residents. The project aims to achieve increasing the quality of resident care by providing staff with the necessary tools in the following areas: Basic, Intermediate, and Advanced Nursing Skills, In-Service Training, Training Progress Reports, Policies and Procedures, Assessments Database, Survey Training and Tools, Centers for Medicare and Medicaid Services (CMS) 2567 Plan of Correction Database, Compliance Tracking, and PointClickCare. *SNFClinic* will assist the facility in developing systems to demonstrate better pathways contributing to better resident satisfaction and outcomes, benefitting both residents and the facility through evidence-based educational training to enhance care delivery for the resident. Nursing home staff and residents will both benefit from this project. Results will be measured via survey, training records and test scores, and tracking of Minimum Data Set (MDS)-based person-centered care indicators, as applicable. Objectives are as follows:

- a) Increase overall resident satisfaction, obtain a compliance rate of 100% of facility staff completing assigned training, and increase the overall quality of person-centered care at participating facilities.
- b) A 10% reduction in survey deficiencies reported on the Department of Health and Human Services Centers for Medicare and Medicaid Services Form OMB NO. 0938-0391 (Form CMS 2567).

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

- c) A 20% improvement in the scope and severity of the deficiencies cited for participating nursing facilities, including a reduction of 50% in assigned Level G and above deficiencies.
- d) A 50% improvement in the compliance aspects of the provider's development of Plans of Corrections that meet the requirements of the Department of Health and the survey team.

Funded Entity(ies):

Long-Term Care Consultants, LLC

Results of the Project:

During the fourth quarter of 2022, participating facilities did not meet the targeted 100% compliance rate and instead averaged a 34.1% completion rate of tests and a 29.8% completion rate of assigned training. Due to the high staff turnover, cumulative data would not accurately reflect project results. MDS (Minimum Data Set) quality measures across all participating facilities increased to 53.41% of data points improved since baseline. No participating facilities were subject to annual surveys during the reporting period, so no data was available to measure the reduction in survey deficiencies.

Project Title: Improving Patient-Centered Care Through Engagement, Reminiscence Therapy, and Life Stories Project

Unique Identifier: CA-0720-LB-628

Project Duration: 5/1/2021 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$174,850.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$48,651.93

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LifeBio's project will involve interviewing nursing home residents to gather details about their individual lives, likes, dislikes, memories, et cetera. LifeBio will then organize each resident's details into Life Story Books, Snapshots, and Action Plans for each community to use with each resident. The project will introduce nursing homes to person-centered care values to build stronger personal connections between residents and direct care staff to improve communications and "humanize" each person more. The project will benefit nursing home residents by increasing the quality of care through person-centered care values and quality of life by reducing resident loneliness and depression. The target audience includes nursing home staff, who will receive training in person-centered care and are expected to increase the quality of care through resident Life Snapshots and Action Plans. Desired outcomes: LifeBio will create and distribute personalized Life Story Books, Snapshots, and Action Plans to each community to use with each participant (resident); provide three web-based or in-person LifeBio Getting Started training sessions to

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

groups of communities; provide up to three web-based LifeBio Connect training sessions to help volunteers, family members, or staff learn interviewing techniques to talk with residents; and provide up to three web-based LifeBio Dementia Engagement training sessions for staff to increase education and awareness of how to use the story with people living with dementia. Results will be measured via Minimum Data Set (MDS) quality measures such as activities of daily living (ADL) decline, depressive symptoms, antipsychotic medications, antianxiety or hypnotic medication; and specific F-Tag citations such as 550 Resident Rights, 675 Quality of Life, 584 Homelike Environment, 656 Comprehensive Care Plans, 600 Free from Abuse and Neglect, and 553 Right to Participate in Planning Care. 80% or more of participating residents who agree to complete a voluntary resident survey will report that they enjoy participating in the LifeBio project and see benefits. 80% or more of staff trained during LifeBio Getting Started training will agree that knowing a resident's life story is essential to providing quality care. Nursing homes will increase volunteers (youth and adult) and intergenerational engagement to assist with the LifeBio project with a goal of up to three local volunteers in each location (they may be visiting via phone or web if unable to enter the building).

Funded Entity(ies):

LifeBio

Results of the Project:

This project aimed to increase SNF (skilled nursing facility) resident quality of care by educating staff on dementia and person-centered care and providing residents with reminiscence therapy through biographical stories and projects. LifeBio successfully provided SNF facility staff with tools and resources to increase the quality of care by getting to know the residents on a deeper level. Facility staff attitudes toward connecting the knowledge of a resident and the quality of care changed significantly during the project. By the project's end, the percentage of surveyed staff who agree that knowing a person's life story is essential to providing quality care increased from 65% to 85%, exceeding the target rate of 80%. LifeBio also met its goal to decrease the number of surveyed staff to zero, who initially strongly disagreed that the person-centered care materials would help them calm or redirect dementia care patients (baseline was 69%). Facility residents had a positive experience with the program as 94.59% of surveyed residents enjoyed telling their life story, 79.73% want to share their story with staff, and 86.49% of residents interviewed would recommend LifeBio to other residents, indicating LifeBio met their goal that 80% or more of participating residents who agree to answer questions in the voluntary resident survey report that they enjoy participating in the LifeBio Project and see benefits. LifeBio experienced challenges during the COVID-19 pandemic, requiring the project to adapt to conduct resident interviews in new ways (via phone interviews, mobile applications, etc.). The pandemic challenges impacted LifeBio's ability to use and promote volunteers for interviews. This ultimately impacted the number of residents LifeBio was able to interview and prevented them from meeting their goal of assigning up to three volunteers to each location. Despite

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

challenges, LifeBio created 157 biographies and action plans for resident care over one year of funding and among 18 facilities.

LifeBio's project monitored five F-Tag categories (550, 558, 584, 600, 656) and found a reduction in citations for participating facilities in two categories (558, 656), with one category unchanging. The F-Tags with the positive changes included reasonable accommodations of needs or preferences and developing and implementing a comprehensive care plan. LifeBio's project also monitored five Minimum Data Set (MDS) quality measures: Activities of Daily Living (ADL) Decline (long-stay), Depressive Symptoms (long-stay), Antipsychotic Medications (long-stay), Mobility Decline (long-stay), and Antianxiety or Hypnotic Medication (long-stay). On average, four out of five tracked MDS quality measures showed improvement for the participating facilities. Only antianxiety or hypnotic medications did not significantly improve.

Overall, LifeBio significantly impacted the staff's understanding of the importance of knowing a person's life story in the resident's care. The project improved residents' general health and well-being through life story work and reminiscence therapy.

Project Title: Tobin LifeBridge

Unique Identifier: CA-0421-TOBN-773

Project Duration: 11/1/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$33,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$6,390.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Tobin and Associate's project, *Tobin LifeBridge*, is an interdisciplinary program utilizing concepts of person-centered care based on individualized care. The *LifeBridge* program is a mix of training and consultations for nursing homes to introduce person-centered care into each facility and centers around coping mechanisms to better approach residents with behavioral outbursts and other challenging behaviors. The project aims to achieve an aggregate five percent reduction of antipsychotic medication use in participating residents and an aggregate 20% reduction of participating residents engaging in challenging behaviors: physical and verbal behavioral symptoms from the residents directed toward others and other behavioral symptoms not directed toward others. Tobin and Associates will use MDS (Minimum Data Set) E0200A/MDS E0200B/MDS 0200C to evaluate residents' behavior improvement. The project benefits nursing home residents by improving interactions for residents through a non-pharmacological strategy who exhibit non-conforming behaviors. The target audience includes facility staff and resident families who will be trained on person-centered care and approaches to communicating with residents.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Funded Entity(ies):

Tobin and Associates

Results of the Project:

The *Tobin LifeBridge* project's purpose was to train nursing home facility staff on person-centered care principles, including strategies to reduce challenging behaviors exhibited by nursing home residents. The project's goals included reducing pharmacological methods for residents and improving resident and staff interactions through reducing non-conforming verbal, physical, and other behavioral symptoms. The LifeBridge project included three facilities and was initially planned for six months but received an extension for two additional months due to COVID-19 pandemic obstacles. The LifeBridge project's goals were to see an aggregate five percent reduction in antipsychotic medication use and an aggregate 20% reduction of the following behaviors: physical behaviors directed towards others (Minimum Data Set (MDS) E0200A), verbal, behavioral symptoms directed toward others (MDS E0200B), and other behavioral symptoms not directed towards others (MDS E200D). By the end of the project, Tobin and Associates had exceeded their project goals. Resident data outcomes indicated a 15% reduction in antipsychotic medication use and an aggregate 32% reduction of participating residents of the following behaviors: Physical behaviors directed towards others (MDS E0200A, 44% reduction), verbal behavioral symptoms directed toward others (MDS E0200B, 29% reduction), other behavioral symptoms not directed towards others (MDS E200D, 22% reduction). Facilities noticed an increase in positive interactions between staff and residents; a generally calmer atmosphere within the facility, particularly in shared spaces; effective use of shared redirection and de-escalation techniques by staff; proactive staff involvement in preventing negative behaviors; increase in positive resident engagement with staff and other residents; and decrease in resident resistance to care.

Project Title: Make It Home Project

Unique Identifier: CA-1119-PPIC-485

Project Duration: 1/1/2021 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$67,200.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Make It Home Project* aims to create an environment for residents to be in charge of their own lives by training facility staff in developing and implementing a person-centered care model. The project will train nursing home staff, implement consistent staffing to allow caretakers to build relationships with residents, and promote quality end-of-life care. The project will benefit nursing home residents by improving the quality of care, reducing staff turnover to improve resident and staff relationships, improving Minimum Data

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Set (MDS) reporting values, and improving residents' family satisfaction. The target audience also includes nursing home staff, as the project aims to empower staff in their decision-making, improve staff satisfaction, and reduce staff turnover. Program goals are to (1) Accomplish organizational benchmarks to structure sustainable culture change; (2) Administrative Initiatives - Improve the quality of resident care by enhancing front-line staff's capacity to be responsive in new ways; (3) Nursing Initiatives - Return the locus of control to residents through a well-trained empowered and satisfied workforce. Initiatives vary by neighborhood and may include increased resident satisfaction, improvements in quality measures, increased resident social engagement, reduced resident falls, reduced behavioral issues, reduction of incontinence pads, improved skin condition, improved resident quality of care, improved staff morale, and improved quality end-of-life for residents. Results will be measured by (1) Qualitative assessment of organizational benchmarks (develop partnerships, evaluate training, revise job descriptions and evaluation standards, initiate new patterns of communication and interaction, compile and report project records, network); (2) MDS quality measures (reduced staff turnover, reduced call-ins and no-shows, reduced use of registry hires, improved staff satisfaction, improved quality of care, improved quality measures in specific areas, improved resident satisfaction, improved family satisfaction); and (3) recordkeeping of discussions and initiatives that were taken and their subsequent evaluations.

Funded Entity(ies):

Pilgrim Place in Claremont

Results of the Project:

The *Make It Home Project* aimed to instill a culture of person-centered care within the facility via staff training, empowering care staff, building consistency with care, and promoting self-care and quality end-of-life care. The project was developed pre-COVID-19 and was significantly impacted by the pandemic. The *Make It Home Project* contract was executed on January 1, 2021, during impactful pandemic surges and clinician workforce shortages. Due to pandemic-related obstacles, the facility chose to end the project early on February 7, 2022. The facility faced high staff turnover, suspended resident admissions, and restrictions to volunteers and in-person visitation. During the time the project was active, the facility received initial person-centered care training covering elements such as creating a climate for change, redesigning resident dining, understanding traditional care and moving towards person-centered care, and introduction to leadership and how all staff can lead. The grantee hired a chaplain volunteer coordinator to increase the engagement of spiritual care volunteers and promote quality end-of-life care. Near the end of the shortened project, Pilgrim Place modified its hiring and retention practices to introduce and implement person-centered care activities from the start of a new staff hire. Ultimately, the project ended early on January 27, 2022, at the grantee's request; the objectives were incomplete, with no metrics to indicate outcomes.

Project Title: Memory Book Project

Unique Identifier: CA-1021-HSSC-862

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Project Duration: 7/1/2022 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$54,920.08

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$18,610.03

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Memory Book Project* aims to improve the quality of life for the residents of Height Street Skilled Care by implementing a reminiscence therapy program utilizing scrapbooking memory books. Project funds will be used towards a single Project Coordinator, who will be made available to interested residents who are interested in creating a memory book. Funds will also be used towards crafting supplies for the memory books. The program is expected to impact outcomes on overall resident depression and cognition rates. Height Street Skilled Care has established a baseline and aims for a 30% increased mood and cognition in participants by the end of the project. This will be monitored through medical chart reviews and personal interviews with residents to assess psychotropic, anti-anxiety, and anti-depressant use; PRN (unscheduled medication) use; hospitalizations; and overall health status.

Funded Entity(ies):

Height Street Skilled Care

Results of the Project:

The *Memory Book Project* began in July 2022 and has become a digital rather than physical book production project to allow more personal time with residents rather than time focused on gathering and assembling book materials. A graphic designer has engaged 15 residents to compile photos, share memories, and create personalized memory books. Two of the books have been completed, and the designer works with as many residents as possible while giving personalized attention to each and working with family members to collect materials for the books. Notably, the hospitalization rate is 33% for residents participating in the project and 100% for non-participant residents. Due to the small sample size, metrics are not yet available, but Height Street Skilled Care will review resident charts for mood and behavior patterns. It will share ongoing outcomes following the next reporting period.

Project Title: Dementia Care Project

Unique Identifier: CA-1021-CPRH-861

Project Duration: 7/1/2022 to 6/30/2024

Total Amount of CMP Funds Approved for this Project: \$77,614.40

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$21,759.50

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

California Park Rehabilitation Hospital's *Dementia Care Project* will improve care for residents with sensory disorders such as dementia. The project includes developing a comprehensive education and training program for staff. It will furnish a designated area for a Snoezelen Multisensory Unit that will provide a calm and soothing space for over-stimulated residents and an exciting, stimulating space for under-stimulated residents. Project goals are for direct care staff to exceed four hours of annual mandatory dementia care training; to furnish a Snoezelen Multisensory Unit; to create a self-sustaining dementia care training program; and to increase the quality of performance in four areas associated with negative outcomes in residents with dementia and memory care deficits (falls, resident to resident abuse incidents, use of anti-anxiety or hypnotics, and behavioral symptoms affecting others). Measurable goals are to see a 10% reduction upon each 90-day evaluation of (1) Falls in the Dementia Care Unit (DCU); (2) Resident to resident abuse notification incidents in the DCU; (3) Anti-anxiety or hypnotic utilization for long-term residents; and (4) Behaviors or Symptoms Affecting Others.

Funded Entity(ies):

California Park Rehabilitation Hospital

Results of the Project:

All eleven directors completed Montessori training, four completed the train the trainer program (14 hours of orientation and training), and 23 of 30 staff have received Montessori training certifications. Baseline dementia testing is in progress (73 of 120 active staff completed testing). Supplies have been purchased for the multi-sensory unit. Baseline metrics have been established to monitor project progress: resident-to-resident events (1.7%), falls (19.0%), use of antianxiety/hypnotics treatment (28.3%), and behaviors affecting others (24.1). While COVID-19, influenza, and RSV outbreaks have presented challenges, by the end of Calendar Year 2022, falls had decreased to 13.0%, and resident-to-resident abuse incidents had decreased to 1.0%, exceeding project goals to reduce these occurrences each by 10% upon 90-day evaluation. The goal to decrease the use of antianxiety or hypnotics use and behaviors affecting others by 10% has not been met and instead has increased in frequency to 37.8% and 33.3%, respectively.

Project Title: The Java Project: Addressing Social Isolation and Loneliness COVID-19 and Beyond

Unique Identifier: CA-0821-LAC-835

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: \$1,815,703.22

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$490,143.20

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Java Project* will bring peer-centric mentoring and inclusiveness activities to the facilities. Residents will benefit from giving and receiving mentoring activities in the three programs to be implemented in the facilities: Java Music Club creates a safe group where residents can share emotionally about the issues and trauma they have been experiencing; Java Memory Care is a structured emotional support program designed for residents living with more advanced dementia; and Java Mentorship provides team training and support for residents to reach out and engage with at-risk residents who do not usually participate. The programs will address resident isolation and give residents a sense of purpose. Objectives: (i) to implement a structured approach to emotional and social support between residents through the Java Group Programs; and (ii) to assess program participation from the perspective of the resident, volunteer, and staff participants. Measures: Residents will be assessed using the Java Scale before and directly after participation once for each of the three programs. The intended outcomes are an observed reduction in indicators of loneliness and social isolation and improvements in happiness for most participants.

Funded Entity(ies):

LeadingAge California Foundation

Results of the Project:

LeadingAge designed a website, distributed literature, held informational webinars, and created an online application for skilled nursing facilities (SNFs) to apply to participate in the *Java Project*. A stakeholder group convenes monthly and has assisted recruitment efforts, and the goal to reach 100 applicants was met. Java Music training webinars were held, and Java Music Club boxes were distributed to participants. As of January 2023, 73 of the 100 SNFs completed Java Scale evaluation surveys, and the remaining 27 had not yet participated in Java Music Club due to COVID-19 or staffing issues. Surveys of residents in the 73 facilities indicate the project is achieving its goal of reduction in indicators of loneliness and social isolation and improvements in happiness as shown via average amounts of change in participation (1.3% increase), emotional connection (1.4% increase), and happiness (1.6% increase).

The two LeadingAge Java projects were combined into one. The State Agency and the applicant track and report CA-0821-LAC-835 and CA-1020-LAC-680 together as one project.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

California

CA CMP Funds Expended for Administrative Uses in CY 2022: \$185,236.00

CA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

CA Active CMP Funded Projects in CY 2022: 12

Project Title: The Java Project: Addressing Social Isolation and Loneliness COVID-19 and Beyond

Unique Identifier: CA-1020-LAC-680

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: \$128,373.18

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Evidence-based psychosocial intervention tools such as Java Group Programs are urgently needed which will continue to support older adults in a post-COVID-19 reality; a reality that will witness additional pandemics and influenza outbreaks. The emotional and social support structure will reduce loneliness and depression and increase resident engagement and is of benefit to nursing home residents.

Funded Entity(ies):

LeadingAge California Foundation

Results of the Project:

LeadingAge designed a website, distributed literature, held informational webinars, and created an online application for SNFs to apply to participate in the Java Project. A stakeholder group convenes monthly and has assisted recruitment efforts, and the 100 applicant goal was met. Java Music training webinars were held, and Java Music Club boxes were distributed to participants.

The two LeadingAge Java projects were combined into one. Vendor and State track and report CA-0821-LAC-835 and CA-1020-LAC-680 together as one project.

State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location

Hawaii

HI CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

HI CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

HI Active CMP Funded Projects in CY 2022: 0

The state reported no CMP-funded projects in the calendar year 2022.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
San Francisco Long-Term Care Location**

Nevada

NV CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

NV CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

NV Active CMP Funded Projects in CY 2022: 1

Project Title: Reducing Falls with Artificial Intelligence (AI): Proactive Approach to Mobility Improvement and Fall Prevention

Unique Identifier: NV-0819-VST-386

Project Duration: 5/12/2020 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$640,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$212,054.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant, VirtuSense Technologies, proposed a two-year initiative to reduce fall rates within 16 high-risk skilled nursing facilities. The facilities staff will receive training on the use of VSTBalance. VSTBalance aims to assess and identify musculoskeletal and sensory deficiencies of a resident within three minutes. Staff members can utilize the provided assessments to improve and tailor care for each resident.

Funded Entity(ies):

VirtuSense Technologies

Results of the Project:

The Reducing Falls with AI: Proactive Approach to Mobility Improvement and Fall Prevention project was completed on 11/30/2022. It aimed to reduce hip fractures by 10%. Based on the data provided by the applicant, it is unclear whether this goal was achieved. The last quarterly report noted fewer hip fractures than the previous quarter, as most participating facilities had either no hip fractures or only one. This starkly contrasts with the first two quarters, where some sites reported hip fractures in the double digits. The project also aimed to reduce falls and falls with injuries by 10%. Based on the data provided, it is unclear whether this outcome was also met. The last quarterly report noted mixed results regarding increases and decreases in falls. It was also unclear if the project goals of achieving a 15% improvement in resident function scores, a 20% improvement in resident gait speed, or at least 75% resident satisfaction were met. Multiple issues impacted the project's results, including low system usage, nursing home staff turnover, staff shortages, and difficulties gathering data.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Alaska

AK CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AK Active CMP Funded Projects in CY 2022: 1

Project Title: Alaska Physician Orders for Life-Sustaining Treatment (POLST)

Unique Identifier: AK-0721-PMGA-819

Project Duration: 10/1/2021 to 9/30/2022

Total Amount of CMP Funds Approved for this Project: \$37,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$30,790.20

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Providence Health and Services Washington d.b.a. Providence Medical Group Alaska Palliative Care (PMGA) will be using grant funds to support the implementation of the new *Alaska Physician Orders for Life Sustaining Treatment (AK POLST)* program for statewide skilled nursing facility (SNF) residents through the development of a web-based information and education program that will be shared with all stakeholders involved in the care of SNF residents: patients, families, health care professionals, facilities. Dr. Ursula McVeigh will lead the project collaboratively with the Alaska State Hospital and Nursing Home Association (ASHNHA). Dr. McVeigh will lead the Alaska Department of Health and Human Services AK POLST Education Workgroup and oversee the development of the educational products. ASHNHA will oversee the dissemination of project materials to stakeholders involved in SNF resident care planning. This project seeks to promote an SNF resident's quality of life by ensuring when a resident is seriously ill or dying, they are cared for in the setting and the manner most consistent with their values, goals, and preferences while in compliance with federal and state laws.

Funded Entity(ies):

Providence Medical Group Alaska Palliative Care

Results of the Project:

A new website was developed and launched on Dec. 28, 2021. The website akpolst.org was designed to meet the educational needs of patients, families, and providers. AKPOLST website analytics: 12/28/21-1/28/22 - 2,519 unique visitors, 3,719 site sessions, and 249 signed up for the mailing list. The project sponsored five live webinar training to help providers and skilled nursing facility (SNF) staff understand the POLST paradigm. Links to the presentations and recordings of the educational events are also available on the website for those unable to attend. Two-hundred forty-eight (248) people participated in the webinars, and 435 people watched the recordings. The Alaska Hospital and Healthcare Association (AHHA) provided printed educational materials to 20 Alaska facilities. These included packets to be distributed to patients, including a brochure, POLST form, and pink envelope to store the signed form for easy access. Two thousand five hundred (2,500) copies of the materials were printed and distributed across Alaska. In addition, all materials are available on the website for downloading. The project does not have information on SNF compliance with advance directive requirements. The project has provided education and

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Alaska

AK CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

AK CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

AK Active CMP Funded Projects in CY 2022: 1

resources through various methods on a new complex topic. Additional and ongoing education will be needed on POLST to support Alaskans with end-of-life care decisions. New regulations are expected in 2023, which will make some changes in the POLST process, and at this time, additional education will be needed for skilled nursing clinicians across Alaska.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

ID CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ID Active CMP Funded Projects in CY 2022: 2

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental

Unique Identifier: ID-0222-IHCA-906

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: \$1,659,432.41

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$231,777.01

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Eldergrow horticulture is a non-pharmacological approach to wellness for residents living in a skilled nursing facility to help residents benefit from interaction with nature and gardens. Eldergrow's indoor therapeutic sensory garden, coupled with the hands-on work of its educators in partnership with facility staff, will help alleviate behavioral issues and psychological symptoms of dementia and improve the quality of life for residents, staff, and families. Eldergrow gardens will be placed in 43 Idaho skilled nursing facilities (SNFs). Eldergrow will strive to reach an 80% resident attainment rate of the following goals:

- 1) Increase the quality of life by improving the residents' emotional states.
- 2) Improve the quality of care by focusing on the six therapeutic horticulture wellness goals, Sensory Stimulation, Motor Skills, Cognitive Stimulation, Spatial Awareness, Creative Expression, and Socialization, set forth by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Idaho Health Care Association (IHCA)

Results of the Project:

During the first eight months of this project, 44 gardens were installed in 29 Skilled Nursing Facilities. At this early stage in the program, facilities are seeing a 13% improvement in the emotional state of the participating residents and a 7% increase in other outcomes consisting of cognitive stimulation, sensory stimulation, motor skills, socialization, creative expression, and spatial awareness. Challenges for the project have been COVID-19 closures in some of the facilities housing the gardens and difficulty finding educators to teach the Eldergrow Garden classes in rural areas. Online classes have been provided when on-site educators are absent due to either of these challenges.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Idaho

ID CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

ID CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

ID Active CMP Funded Projects in CY 2022: 2

Project Title: Engage Project

Unique Identifier: ID-1022-VVCC-1024

Project Duration: 12/1/2022 to 11/30/2025

Total Amount of CMP Funds Approved for this Project: \$195,386.03

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

Engage Project activities will use It's Never Too Late (iN2L) equipment and subscriptions to assist nursing home residents with behavioral challenges to reduce negative behaviors and increase positive social interactions. In addition, Project Engage will also facilitate positive interactions between residents and staff in the facilities. Valley Vista Care Corporation operates two skilled nursing facilities in Idaho. The project's primary goals are to increase activity engagement and improve the quality of life. The iN2L tool allows the facility to address each individual based on their needs and tailor the program to each person. Some added benefits are:

- a) Witnessing other residents in activity, joy, engagement, connection, and concentration.
- b) Peer connections-bringing those with similar and different interests together. Connects residents who may not have interacted outside of the facility.
- c) Connecting family and friends through reminiscing and relationship building.
- d) Physical and cognitive wellness through therapeutic programming.

Community Building:

- a) Unify residents and staff by building a connection through the sharing of activities.
- b) The greater St. Maries and Sandpoint communities will discover the powerful outcomes of using this platform and hopeful nursing home perception changes.

Staff engagement leads to resident benefits:

- a) Enhance holistic person-centered care concepts.

Funded Entity(ies):

Valley Vista Care Corporation

Results of the Project:

The project began implementation in December 2022. Interim project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

OR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OR Active CMP Funded Projects in CY 2022: 2

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: OR-0921-LAO-845

Project Duration: 7/1/2022 to 7/30/2025

Total Amount of CMP Funds Approved for this Project: \$310,115.07

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$150,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge Oregon aims to improve the lives of residents living in Oregon's skilled nursing facilities (SNFs) through the *Eldergrow GARDEN* project in partnership with Eldergrow's therapeutic horticulture program through more meaningful group and one-on-one interactions. The *GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)* is an interactive and purposeful resident activity program that combines nature indoors with mobile, indoor therapeutic sensory gardens and a team of Eldergrow educators who teach bimonthly therapeutic horticulture classes. The program will provide 12 indoor mobile gardens for nine participating skilled nursing facilities and two monthly educational interactions to guide residents and their guests or invite family members to engage in gardening activities and sensory experiences and provide therapeutic horticulture classes for the residents. Therapeutic horticulture has been proven to deliver tangible wellness benefits, including improved self-esteem, improved memory, reduced depression, improved motor skills, and increased socialization. Eldergrow educators will teach hands-on, therapeutic gardening classes that engage the residents' five senses. Throughout the classes, educators focus on six therapeutic wellness goals set forth by the American Horticultural Therapy Association: socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. These therapeutic objectives are evaluated for all participating residents after each class by the Eldergrow educator. Program success measures will be reflected in the number of ongoing participants, project feedback, and the overall number of residents who remain engaged throughout the project. The *GARDEN Project* aims to achieve an 80% resident attainment rate of the following goals and objectives:

- 1) Increase the quality of life by improving the residents' emotional states.
- 2) Improve the quality of care offered by focusing on the six therapeutic horticulture wellness goals the American Horticultural Therapy Society set forth.

Funded Entity(ies):

LeadingAge Oregon

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

OR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OR Active CMP Funded Projects in CY 2022: 2

The *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs) Project's* goals and objectives are reported quarterly. During the first quarter of the project, six *GARDEN* carts were successfully installed within ten participating nursing facility communities. During the second quarter, the *GARDEN Project* installed and launched three final gardens within two communities. Staff training was completed at each of these communities. During each garden kick-off, the Eldergrow team worked with residents and staff to plant the therapeutic horticulture gardens provided by Eldergrow. The training was delivered via webinar with each community before garden installations. The training educated staff with traditional and modified program offerings, garden safety, and care instructions. The training also included information on resident engagement and an introduction to all the resources available to communities within the newly launched customer portal. In addition, 25 class reviews from 185 class participants overwhelmingly indicate a positive impact in all communities. Feedback from participating facilities indicates more livelihood and energy surrounding the *GARDEN* carts as residents provide care and nurturing to the non-toxic plants growing in their respective carts.

Project Title: Nursing Facility Behavioral Health and Pandemic Impact Project (NFBHPI)

Unique Identifier: OR-0921-OEN-842

Project Duration: 3/1/2022 to 12/31/2025

Total Amount of CMP Funds Approved for this Project: \$508,983.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$258,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Oregon ECHO (Extension for Community Healthcare Outcomes) Network implemented a post-COVID-19 series of the virtual program titled *Nursing Facility Behavioral Health and Pandemic Impact ECHO Program*. The project will create a post-pandemic COVID-19 cohort of the Nursing Facility Behavioral Health ECHO (NFBH) program. ECHO is a 24-session group telementoring format that builds the capacity of participants to manage common conditions that are typically referred to a specialist outside of their setting. The project aims to develop more knowledgeable and skilled nursing facility(SNF) staff better equipped to deliver person-centered care to address their residents' mental health concerns and behavioral issues in the post-COVID era. The program will be targeting fifteen skilled nursing facilities in the state of Oregon. This project will provide remote access to training and geriatric mental health expertise and share information and connections to available community resources without staff needing to leave their facility. The program aims to develop more knowledgeable, skilled, and confident nursing facility staff better equipped to deliver person-centered care to address their residents' mental health concerns and behavioral issues. Project goals: Recruit, engage, and retain 12 to 15 nursing facilities to participate; develop and

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Oregon

OR CMP Funds Expended for Administrative Uses in CY 2022: \$0.00

OR CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

OR Active CMP Funded Projects in CY 2022: 2

deliver a series of three 12-session events; provide a forum for peer-to-peer contact and didactic review of deidentified cases with experts for advice in providing care to challenging residents. Each session lasts about 60 minutes and includes a 20-minute practical, process-oriented expert presentation by a specialist and a discussion of one case with specialists and caregiver participants. Project format: The project consists of three 12-session ECHO virtual programs that meet bi-weekly and will launch a new series annually through 2025.

Funded Entity(ies):

Oregon ECHO Network, Oregon Rural Practice-based Research Network

Results of the Project:

Forty-seven unique individuals registered for the *Nursing Facility Behavioral Health and Pandemic Impact ECHO*. Eight non-nursing home registrants were declined. Cohort one met bi-weekly from September 2022 to March 2023. Participants included nursing facility directors of nursing, staff nurses, administrators, social workers, care managers, and regional leaders. Most declined registrants were from a residential care or foster care community. Of the participants accepted into the program, 40 indicated this was their first ECHO series; Individuals represented 30 nursing facilities. Participants were from 14 Oregon counties (Clackamas, Coos, Jackson, Klamath, Lane, Linn, Marion, Multnomah, Tillamook, Umatilla, Union, Wasco, Washington, and Yamhill). After each session, all registered participants were sent a post-session evaluation to assess quality. Starting in April 2023, a monthly Community of Practice will begin. A full report of Cohort one per session and retrospective pre and post-program surveys will be included in the following July 31, 2023 report. A status update meeting will also be held in July 2023.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Nurses Improving Care for Healthsystem Elders - Long-Term Care (NICHE-LTC).

Unique Identifier: WA-0919-NICHE-417

Project Duration: 1/1/2020 to 11/5/2022

Total Amount of CMP Funds Approved for this Project: \$644,234.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$75,874.71

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to provide nurses and certified nursing assistants (CNAs) in 30 skilled nursing facilities (SNFs) across Washington with specialized education and clinical leadership development training to implement evidence-based clinical practices to improve the care of older adults. The project focused on the following quality measures (QMs) as the primary quality improvement measurement: percentage of short-stay residents who report moderate to severe pain (14.1% in Washington versus 12.0% nationally) and percentage of long-stay residents who report moderate to severe pain. (9.1% in Washington versus 6.6% nationally). *Nurses Improving Care for Healthsystem Elders - Long Term Care (NICHE-LTC)* believed these quality measures directly relate to measures for antipsychotic medication use, mobility and function, depression, emergency department visits, and acute care admissions. *NICHE* partner, Comagine Health, monitored performance on the quality measures at the cohort level. The project goal was a 15% annual reduction in the cohort-level pain QMs for long- and short-stay residents.

Funded Entity(ies):

New York University Rory Meyers College of Nursing

Results of the Project:

Because of the ongoing COVID-19 pandemic-related activity and staffing challenges, *Nurses Improving Care for Healthsystem Elders (NICHE)* received an 18-month no-cost extension and paused recruiting new sites until 2022. *NICHE* designed and deployed a multi-pronged awareness-raising campaign targeting the 200 nursing homes in Washington State. After these exhaustive efforts and due to continued low participation rates among nursing homes, the State of Washington decided to end the project early as of November 5, 2022. Fifteen nursing homes were actively enrolled at varying levels in the project. Two of the 15 nursing homes completed Leadership Training satisfactorily, and one successfully implemented the *NICHE* model and a clinical practice improvement project. The team worked on a clinical improvement project focusing on fall reduction, urinary tract infection antibiotic stewardship, depression management, and staff engagement. The preliminary results showed some encouraging trends among the participants in using anti-psychotics and short-stay emergency department visits. The project was initially scheduled to end on December 31, 2022. *NICHE* requested to extend the project at no cost until June 30, 2024,

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

anticipating that by giving the nursing homes additional time, more would be able to participate. This did not occur, and the State Agency did not want to continue spending funds on a project lacking nursing home participation.

Project Title: iNSPIRE Project Extension

Unique Identifier: WA-1119-LAW-469

Project Duration: 12/1/2019 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$96,103.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge Washington will extend the *iNSPIRE (It's Never Too Late - iN2L)* Project to three additional homes for nine months. Previously, (WA-1018-LAW-168) the organization implemented the program in 21 nursing homes across Washington with positive results. The three new homes are committed to the program. With the implementation of the iN2L program, the facilities will be able to provide personalized life-enriching, re-engaging, and redirecting activities to residents resulting in increased quality of life for all participants. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) improve the quality of life (QOL) of their residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

All three participating communities successfully utilized their equipment to create meaningful engagement for their residents and reached their goals of increasing the quality of life and reducing antipsychotic medication use. Two communities tracked over 200 hours, and the third tracked over 100 hours of iN2L equipment use. Throughout the project, the communities completed quality-of-life surveys with the residents and tracked the usage of antipsychotic medication. Based on the data presented each quarter, these communities successfully exceeded the goals. Overall, antipsychotic medicines decreased by 2.7%, and residents reported feeling happier and more energetic, increased desire to socialize, and improved sleep quality.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Moments of Truth to Engage, Nurture, Stimulate, Inspire, Grow, and Network with iN2L (It's Never Too Late)

Unique Identifier: WA-0220-PHW-548

Project Duration: 7/1/2020 to 6/30/2023

Total Amount of CMP Funds Approved for this Project: \$638,065.91

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$147,717.12

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will implement the It's Never Too Late (iN2L) engagement technology in nine participating skilled nursing facilities (SNFs). The iN2L engagement technology will allow residents, families, and staff to Engage, Nurture, Stimulate, Inspire, Grow, and Network (ENSIGN). iN2L technology will also provide a greater opportunity to implement innovative tools to reduce falls and opioid and antipsychotic medication usage. This project proposes to 1) Increase positive emotions experienced by residents by 25% facility-wide. It will be measured using the iN2L Quality of Life survey, which will be given to residents at the beginning of the project period, and at the following intervals: a. 12 months after the initial survey, b. 24 months after the initial survey, c. 36 months after initial survey; 2) Create at least four to 25 digital life stories in each facility with help from family members. The biographies will become part of the facility's new hire orientation and training protocol. The iN2L monthly usage reports will verify the creation of these biographies. 3) Create at least four to thirty personalized resident "pages" in each facility that reflects residents' interests and preferences.

Funded Entity(ies):

Pennant Healthcare, Washinton

Results of the Project:

The nine participating communities have utilized the It's Never Too Late (iN2L) technology to create meaningful engagement for their residents. They have made progress towards increasing the quality of life and reducing antipsychotic medication use. Most participating communities track an average of over 200 hours a month for their grant-funded equipment. The usage is based on the last quarter (October-December 2022); however, the communities have consistently used over 200 hours a month over the previous year. As of December 2022, 185 resident profiles have been created in the nine participating communities. All but two communities have integrated resident profiles allowing more person-centered engagement and connection with their loved ones. Throughout the project, residents have been completing Quality of Life surveys. The project shows positive results compared to the initial and current baseline. Overall, residents reported feeling fuller of pep, more rested, and increased interest in participation. Additional project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)

Unique Identifier: WA-0220-LAW-559

Project Duration: 7/15/2020 to 7/14/2022

Total Amount of CMP Funds Approved for this Project: \$133,765.88

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$58,361.57

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the extension project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in five additional LeadingAge Washington skilled nursing facilities. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are 1) to Increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

During the extension project, Eldergrow provided 104 therapeutic horticulture sessions to residents through December 2022, touching the lives of 666 residents. Six hundred thirty-five residents met or partially met goals, and 588 remained positive or showed an improved emotional state.

Project Title: Dementia Care Practice Recommendations: Organization-Wide Coaching and Implementation

Unique Identifier: WA-0220-AA-576

Project Duration: 7/1/2020 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$370,240.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$156,676.24

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Alzheimer's Association aims to provide coaching to 25 skilled nursing homes throughout the state to promote person-centered care practices based on the Alzheimer's Association Dementia Care Practice Recommendations (DCPR). Nursing homes will enter the program on a rolling basis; each home will work with a coach for six months to implement the best practices. Residents will benefit from increased quality of person-centered care. The consultative coaching sessions for system-wide change will start with a readiness-to-change survey administered before the first meeting to explore the correlation between change and organizational readiness. A job satisfaction tool will be distributed to participating care team members before and after the six-month coaching cycle. Components of the job satisfaction tool include overall job satisfaction, team building and communication, scheduling and staffing, training and management, and leadership. The project aims to achieve a 15% improvement overall, depending on where the staff was at baseline. In addition, a reassessment will occur at the close of the six-month coaching and review of accomplishments based on the DCPR action plan. Based on pilot data, the program expects an average of 80% accomplishment of actions identified as both needing improvement and recognized as a priority. Lastly, the program hoped to gain qualitative insight into culture change and perceived resident outcomes through focus group discussions.

Funded Entity(ies):

Alzheimer's Association

Results of the Project:

The project was completed in July 2022. Twenty-five communities were recruited (100% of the goal) to participate. Due to barriers related to the COVID-19 pandemic, 14 completed at least some of the one-on-one coaching model. Another 15 communities and 61 individuals also participated in the group coaching model for 29 unduplicated engaged communities (116% goal).

Project Title: iNSPIRE (Integrate Fun, Sustainable, Programming that is Innovative and Enriches) iN2L

Unique Identifier: WA-0520-LAW-613

Project Duration: 8/1/2020 to 7/31/2022

Total Amount of CMP Funds Approved for this Project: \$233,567.13

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

The project is an extension to five additional nursing homes. With the implementation of the iN2L program, the additional facilities will be able to provide personalized life-enriching, re-engaging, and redirecting activities to residents resulting in increased quality of life for all participants. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) improve the quality of life (QOL) of their residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

All four participating communities have utilized the It's Never Too Late (iN2L) equipment to create meaningful engagement for their residents. The project has made progress toward increasing the quality of life and reducing antipsychotic medication use. Two communities are tracking over 200 hours based on the last year's usage. As of December 2022, 141 resident profiles have been created in the four participating communities. Throughout the project, residents have been completing quality-of-life surveys. The program shows positive results when comparing the initial baseline to the current. Overall, residents reported feeling more joyful, energetic and rested. Additional project results are pending.

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)

Unique Identifier: WA-0520-PH-618

Project Duration: 8/1/2020 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$419,450.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$113,535.26

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The *Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)* project is an interactive and purposeful resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens. A team of Eldergrow educators provides therapeutic horticulture classes in nine facilities. Educators teach hands-on, therapeutic gardening classes that engage the residents' five senses. Throughout the classes, educators focus on six therapeutic wellness goals set forth by the American Horticultural Therapy Association (AHTA): socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. Eldergrow strives to reach an 80% resident attainment rate on both project goals:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

- 1) Increase the quality of life by improving the residents' emotional states.
- 2) Improve the quality of care by focusing on the six therapeutic horticulture wellness goals.

Funded Entity(ies):

Pennant Healthcare, WA

Results of the Project:

During 2022, Eldergrow provided 519 therapeutic horticulture sessions to the nine nursing home communities. The program touched the lives of 1817 residents; 1748 (96.2%) of the residents met or partially met the activity goals, and 1772 (97.5%) remained positive or showed an improved emotional state. Additional project results are pending.

Project Title: Enriching Our Seniors Lives with It's Never Too Late (iN2L)

Unique Identifier: WA-0620-FHHR-623

Project Duration: 9/1/2020 to 8/31/2023

Total Amount of CMP Funds Approved for this Project: \$25,712.14

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$4,818.52

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The applicant will purchase and install the It's Never Too Late (iN2L) technology system for its residents. The iN2L system will provide personalized life-enriching, re-engaging, and redirecting activities to residents, resulting in an increased quality of life for all participants. Project goals are to improve residents' quality of life by providing social, cognitive, and continuous learning opportunities and advancing the facility teams' ability to provide the highest quality of care.

Funded Entity(ies):

Franklin Hills Health Spokane

Results of the Project:

The applicant, Franklin Hills, has been gradually increasing their use of It's Never Too Late (iN2L) technology over time to meet identified goals: 1) improve the quality of life of residents by providing a more person-centered, accessible option which, 2) will address their life enrichment needs including social, cognitive, and continuous learning and by advancing the ability of facility teams to provide the highest quality of care. Despite COVID-19 outbreaks and staffing shortages, Franklin Hills uses its systems daily. As of December 2022, they were tracking over 178 hours of usage for the month. Additionally, they have

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

continued incorporating resident profiles to promote a person-centered accessible experience. To date, 17 resident profiles have been created, accounting for roughly 34% of their population based on their most recently submitted census of 50 skilled nursing residents. The project has utilized 255 unique content items, including active and engaging programming, such as the radio garden, trivia games, travel videos meant to spark memories/exploration, and music used as more than background noise. The most common type of music accessed includes playlists from many resident generations (Best of the '20s, 40's, 50's, and 60's). Additional project results are pending.

Project Title: Cycling Without Age During the COVID-19 Pandemic

Unique Identifier: WA-0720-CHCC-645

Project Duration: 9/1/2020 to 8/31/2022

Total Amount of CMP Funds Approved for this Project: \$23,633.21

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will purchase two trishaw bicycles for resident rides to be driven by a pilot. Access to trishaws will allow residents to experience the outdoors, socialize with others, and engage in the familiar and beloved activity of biking despite limited mobility. The project goal is to improve the quality of life of residents. 65% of residents who participate in the program will see a decrease in their Personal Health Questionnaire-9 (PHQ-9) Depression Scale scores during the months that the program runs (approximately May - September). Sixty-five percent (65%) of residents participating in the program will report an increase in positive emotion as measured by a brief questionnaire before and after each ride. The pilots will record positive comments or indicators of enjoyment, such as smiles and laughter for each resident ride, to include those who cannot participate verbally in the questionnaire.

Funded Entity(ies):

Christian Health Care Center (CHCC)

Results of the Project:

A local bike shop serviced the trishaws before the project ended. The equipment continues to be maintained by staff who operate the equipment as needed. The staff continues to conduct pre-and post-ride inspections before operating trishaws. The Therapeutic Recreation Department currently has five pilots to operate the trishaws. The facility is gaining more volunteers and is hopeful to begin to welcome them into the *Cycling Without Age (CWA)* program. The program continues to receive outstanding feedback from the residents who have participated. The data collected reflects decreased PHQ-9 (Patient Health

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Questionnaire-9) depression scores of residents who participated in at least two bike rides throughout the past two years. Eighty-eight percent (88%) of participants who enjoyed at least two bike rides saw a decrease in their PHQ-9 scores. Staff members heard comments such as "Who says I'm too old to do anything - just look at me go!"

Project Title: Use of Virtual Reality (VR) Technology for Improved Social and Behavioral Support

Unique Identifier: WA-0920-SHR-665

Project Duration: 12/1/2020 to 11/30/2023

Total Amount of CMP Funds Approved for this Project: \$63,687.53

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$17,820.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will utilize Virtual Reality (VR) technology to improve the quality of life and care for residents that are experiencing increased depression, anxiety, failure to thrive, and loneliness as a result of the COVID-19 pandemic. Residents will experience an improved quality of life when the VR technology stimulates cognition, reduces anxiety and depression, and boosts morale to reverse some of the emotional and physical impacts caused by the social isolation residents have experienced during the public health emergency. The performance is measured using existing resources and the addition of specific tools used to measure changes in depression, anxiety, and behavior. Residents will use the VR visor or the Wii console. Various measures will be used for residents participating in the program using either the VR or Wii console, including:

- Changes in physical conditions (blood pressure, heart rate, weight changes, pain scale) 10% change over baseline clinical measures during the first year;
- Changes in symptoms that are indicative of the failure to thrive. A 10% change over baseline clinical measures during the first year;
- Activities participation lev. The review of Minimum Data Set (MDS) data as well as clinical records for activities participation. The project will be looking for a 10% change over baseline measures.
- A decrease in the number of unwanted behavioral manifestations. The program's effectiveness is measured through caregiver interviews. The target is a 10% reduction in the number of negative behaviors exhibited by the residents.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

- Decreased use of behavior or mood-altering prescription medications. GDR (gradual dose reduction) meetings to assess decreased medication needs and reduced use of these medications. The goal is a 10% reduction in usage during the first year.
- Scaled questions of behaviors using the GAD-7 (General Anxiety Disorder), PHQ-9 (Personal Health Questionnaire), and Quality of Life Measure for the Elderly will show a 10% change during the first year.

Funded Entity(ies):

Sunshine Health and Rehabilitation

Results of the Project:

The residents continue to use the technology. Over the past four or more months, the facility experienced COVID-19 outbreaks which restricted the use of the equipment at various times. The residents are offered the technology as often as possible and continue to enjoy the stimulating technology. The biggest challenge is resident participation, as the current population consists of most short-term residents. The current resident population is focused on rehabilitation and getting back home or to a lesser care setting. The Trauma-Informed team (TIC) remains heavily involved in implementing and monitoring the project. Following the update, the TIC team continues to search for new residents to introduce to the program. New residents can monitor active users and determine if they want to continue with the Oculus equipment. To date, there have been no adverse effects on residents. Additional project results are pending.

Project Title: Best Practices for Serving Vulnerable Populations in Washington State Long-Term Care Communities Project

Unique Identifier: WA-0920-UWHGC-667

Project Duration: 2/1/2021 to 1/31/2024

Total Amount of CMP Funds Approved for this Project: \$580,421.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$155,291.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The Safe Home training program will address vulnerable older adults' unique barriers to accessing the care they need in up to 36 nursing homes. This program is the first evidence-based training program to address the distinct and intersecting needs of the LGBTQ (lesbian, gay, bisexual, transgender, and queer or questioning) and racial and ethnic minorities in long-term care communities in the State of Washington. The training will be skill-based, ensuring that direct care staff develops specific and transferable skills resulting in more inclusive care for health-disparate, underserved populations.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Funded Entity(ies):

University of Washington's Healthy Generations Center

Results of the Project:

Recruitment activities continued in 2022. A bulk mailing was sent to all Washington State skilled nursing facilities (SNFs). Many organizations and agencies have established positive relationships, and grantees continue responding to training requests through their website and Safe Home training link. They host monthly virtual office hours for interested facilities to drop in, learn more about the training program, and ask any questions to the Training Coordinator. The grantee is developing a network of Safe Home-trained facilities to meet, collaborate, and problem-solve together during quarterly meetings. Ninety-eight (98) direct care staff across nine skilled nursing facilities were trained to date. The finalized materials are distributed to facilities that complete the Safe Home training. This collateral indicates a welcoming and inclusive atmosphere for residents and staff alike. During December 2022, three training sessions and one booster training were scheduled for the first quarter of 2023. Because of the complications and staff shortages caused by the COVID-19 pandemic, scheduling training time with SNF staff has proven difficult. The funded entity continues recruiting nursing homes and has applied for the curriculum approved for continuing education credits (CEs). They are confident they will reach the goal of 36 nursing homes participating. Additional project results are pending.

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-1020-CHS-681

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$245,068.64

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$47,051.06

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in five Cornerstone Healthcare Services nursing homes. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are 1) to Increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Funded Entity(ies):

Cornerstone Healthcare Services, LLC.

Results of the Project:

During 2022, Eldergrow provided 118 sessions to the participating communities touching the lives of 601 residents, 582 of the residents met or partially met the activity goals, and 573 remained positive or showed an improved emotional state. "Kalli was awesome, as usual! She involved all residents of different skill levels and was very friendly. Some residents ask when they get to see her next! Thanks, Eldergrow," said the Activities Staff at Bremerton. Additional project results are pending.

Project Title: Creating a Culture of Person-Directed Dementia Care

Unique Identifier: WA-1120-EDEN-684

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$521,606.89

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$145,568.56

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will train nursing home staff in person-directed dementia care to combat loneliness, helplessness, and boredom for nursing home residents. This project will support up to 30 nursing homes and combines in-depth training with personalized coaching and consulting. Residents in these nursing homes will benefit from the project through person-directed care strategies that will improve their quality of life and help reduce the use of antipsychotics for nursing home residents. The project was granted a no-cost extension through 12/31/2023 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

The Eden Alternative, Inc.

Results of the Project:

Twenty-three nursing home communities have participated, with eight nursing homes currently participating in the project, with four to 11 participants from each. In 2022, the Skill Building Summit was held in May, and consultants began the project's next phase with ten communities participating. Three communities have dropped out of the current stage, and one more has joined. The Eden Alternative continues to recruit communities into the project. The COVID-19 pandemic and staffing have significantly impacted this project in the communities. Additional project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Increasing resident engagement and interaction with Eversound - COVID and Beyond

Unique Identifier: WA-1120-NGH-687

Project Duration: 1/1/2021 to 12/31/2023

Total Amount of CMP Funds Approved for this Project: \$231,242.91

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$43,805.10

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eversound, the project will be implemented in seven skilled nursing facilities (SNFs). Hearing loss and impaired sensory processing are challenges faced by nursing home residents, and these are linked to psychosocial distress, decreased well-being, and quality of life. This project will equip the nursing homes with Eversound technology and provide the training necessary for the staff to use it with residents to engage fully regardless of their level of hearing loss. Eversound is an "engagement amplifier" designed to help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

Facilities are using the equipment on average one to two times per week. Staffing shortages and COVID-19 outbreaks have been challenging and still preventing group activities. One nursing home participant was suspended for the year as its facility is undergoing repair from fire and water damage. Most facilities report increased participation in one-to-one interactions and group activities with moderate success. Additional project results are pending.

Project Title: Garden Access Responds to Environmental Needs (Garden) Project

Unique Identifier: WA-1220-NGHC-715

Project Duration: 4/1/2021 to 3/31/2024

Total Amount of CMP Funds Approved for this Project: \$359,620.92

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$51,016.61

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the project will implement the *GARDEN (Garden Access Responds to Environmental Needs)* program in five to seven facilities. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are 1) to increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

During 2022, Eldergrow provided 117 sessions to the participating communities. The program touched the lives of 775 residents, 738 of the residents met or partially met the activity goals, and 724 remained positive or showed an improved emotional state. "These residents are going to have lots of great gardens anywhere they go with these lessons teaching things you usually don't know," said the Activities Staff from Orchard Park. Additional project results are pending.

Project Title: Friend to Friend Virtual Connection Program During COVID-19 Pandemic and Beyond

Unique Identifier: WA-0121-FFA-719

Project Duration: 5/1/2021 to 4/30/2022

Total Amount of CMP Funds Approved for this Project: \$113,863.60

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$48,230.66

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will focus on creating a safe, efficient, and effective virtual connections environment to allow residents in three nursing homes to participate in video calls with their loved ones. The is to reduce feelings of isolation, depression, and loneliness among the nursing home residents. The project's Virtual Connections Manager will work with nursing home staff to identify residents, schedule calls with family members, and facilitate video calls between residents and their loved ones.

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Friend to Friend America

Results of the Project:

The project met its goals and objectives, and both nursing home staff and residents and their families at the three participating nursing homes provided positive and outstanding feedback. One goal was to decrease social isolation for at least 75% of the residents at each of the three participating nursing homes by providing regularly scheduled opportunities for them to connect with their loved ones virtually. Two of three facilities reported that 100% of the residents surveyed reported decreased feelings of isolation after a virtual connection. One facility reported that 98% of residents surveyed reported decreased feelings of isolation after a virtual connection. The second goal was to provide at least 600 hours of successful video call time for residents or 36,000 minutes of social interaction through the video calls. There were 580 virtual connections made during the project period. At least 1,000 hours of training residents and staff to use video call platforms and other technology to facilitate virtual calls on days the Virtual Connections Manager (VCM) was not in the community was completed, resulting in more than 36,000 direct contact minutes.

Project Title: SPARKing Conversation, Connection, and Fun! During COVID-19 and Beyond

Unique Identifier: WA-0121-WHCA-720

Project Duration: 4/1/2021 to 3/31/2022

Total Amount of CMP Funds Approved for this Project: \$161,434.33

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$20,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In collaboration with SilverKite Community Arts, the Washington Health Care Association will provide individual art engagement kits to all 70 skilled nursing facility residents. The art activities aim to reduce stress, strengthen communication skills and boost self-esteem, directly improving the residents' quality of life. SPARK Boxes contain high-quality art supplies, instructions, and ideas to SPARK conversation, connection, and fun!

Funded Entity(ies):

Washington Health Care Association

Results of the Project:

The project was completed, and the final results indicate that it exceeded its quantitative goals. Participating community survey respondents indicated the SPARK Boxes were easy to use (98.2%), box

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

engagement benefitted resident mood and energy levels (96%), and 94.3% of the residents who received boxes actively engaged with them independently or with a staff member. The “live” online workshops were attended by 44% of the participating communities, with other communities engaging in the workshops by downloading and viewing recordings of the workshops. The participating community survey respondents have indicated that, on average, residents were engaged in online workshops 80.3% of the time.

Project Title: PARO Robotic Seal Initiative

Unique Identifier: WA-0321-LAW-755

Project Duration: 6/1/2021 to 5/31/2023

Total Amount of CMP Funds Approved for this Project: \$44,668.02

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$1,500.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

PARO, the Robotic Therapy Seal, will provide nursing home staff with the tools to provide more person-centered care. Interaction with *PARO* potentially satisfies five needs essential in person-centered care: comfort, identity, attachment, occupation, and inclusion. This project will provide three nursing homes with *PARO* and address isolation, depression, socialization, pacing behavior, and anxiety. It may also potentially reduce the use of antipsychotic medication.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The PARO Therapeutic Seal has been a very successful program for the residents, either in a group session of five to seven or an individual session with a resident. Staff reported that the residents that engaged with PARO had a 95% score of one on a scale of one to five, with one being the best. Five percent of residents scored on a two to five scale, looking at anxiousness, upset, confusion, or dislike. For example, PARO was used as a sleep aid when a resident is anxious or sad when going to bed or awake in the middle of the night and when needing medical treatment. On average, they are brought out on a weekly or bi-weekly basis. The results reflect increased socialization, willingness to share, increased stimulation, increased positive experience, and definite positive changes in mood when emotions were not shown in the past. PARO serves as a tool for staff and has exceeded goals and expectations as they faced the challenges of COVID-19 over the past year. Additional project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Person-Centered Dementia Care: A Multi-Component Approach for Systems Change

Unique Identifier: WA-0421-AZS-768

Project Duration: 8/1/2021 to 7/31/2022

Total Amount of CMP Funds Approved for this Project: \$63,556.09

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$51,077.95

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project provides training and support to implement the online *Person-Centered Dementia Care* program in four skilled nursing communities in the State of Washington over a 12-month project period. The training program is offered in conjunction with the *essentiALZ®* exam. *EssentiALZ®* demonstrates knowledge of quality care dementia practices and empowers staff to handle the complex challenges dementia can bring. Project ECHO® (Extension for Community Healthcare Outcomes), an evidence-based distance-learning model, will bring together members of the long-term care communities and multidisciplinary experts for a six-session collaborative learning series. Lastly, education programs will be available for communities to share with their families to extend this learning community-wide.

Funded Entity(ies):

Alzheimer's Association

Results of the Project:

The project was completed in July 2022. The program engaged with 45 professionals from 11 nursing homes in Washington (275% of the goal). Project ECHO (Extension for Community Healthcare Outcomes) results show that 100% of participants agreed or strongly agreed that they were satisfied with the Project ECHO program, and 100% of participants agreed or strongly agreed that they have improved the quality of care provided to residents with dementia. *EssentiALZ* training and certification show 80% of participants agree or strongly agree to "This activity met my expectations based on the stated goals and objectives." Eighty percent (80%) agree or strongly agree to "I intend to apply the knowledge and skills I have acquired from this activity to my practice team.", and 78% indicated they agree or strongly agree to "As a result of this activity, I am better able to fulfill my responsibilities on the care team."

Project Title: Improving Person-Centered Care through Engagement, Reminiscence Therapy, and Life Stories

Unique Identifier: WA-0421-LBI-769

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Duration: 7/1/2021 to 6/30/2022

Total Amount of CMP Funds Approved for this Project: \$134,111.63

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$74,637.39

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will record an individual biography for residents and deliver a bound LifeBio "Storybook" to ensure staff, family, and communities are familiar with each resident's life history. The goal is to help residents be known as individuals to bring increased meaning to their lives. The project will be implemented in 12 skilled nursing homes and aims to create 30 stories per nursing home.

Funded Entity(ies):

LifeBio Inc.

Results of the Project:

The project was completed in June 2022 and recorded individual biographies for residents and delivered a bound LifeBio "Storybook" to ensure staff, family, and communities were familiar with each resident's life history. The goal was to help residents be known as individuals to bring increased meaning to their lives. The project was implemented in 12 nursing homes over the one-year project period. The project created 125 stories in total.

Project Title: Pennant Healthcare - Eversound Resident Engagement Project - COVID and Beyond

Unique Identifier: WA-0421-PHW-770

Project Duration: 10/1/2021 to 9/30/2024

Total Amount of CMP Funds Approved for this Project: \$318,821.03

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$72,265.01

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eversound, the project will be implemented in seven skilled nursing facilities. Hearing loss and impaired sensory processing are challenges faced by nursing home residents, and these are linked to psychosocial distress, decreased well-being, and quality of life. This project will equip the nursing homes with Eversound technology and provide the training necessary for the staff to use it with residents to engage fully regardless of their level of hearing loss. Eversound is an "engagement amplifier" designed to

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia.

Funded Entity(ies):

Pennant Healthcare

Results of the Project:

All participating skilled nursing communities use Eversound at least one to three times a week. Results from surveyed residents (target of 10% of community census) indicate 87.3% of surveyed residents use the Eversound equipment at least one to three times a week in 1:1 interactions, group activities, friends and family visits, individual activities, and care planning sessions. 12.7% are not hitting the weekly minimum usage target at this point. Of the 135 residents surveyed in the last quarter, 71% indicated that Eversound improved their ability to engage at least sometimes. Resident survey completion rate by the thirteen participating facilities averaged 83.5% (average of 10 residents surveyed), with most reporting a significant improvement in resident behavior, comprehension, and overall well-being. Additional project results are pending.

Project Title: LeadingAge Washington's PARO Robotic Therapy Seal Initiative

Unique Identifier: WA-0621-LAW-805

Project Duration: 8/1/2021 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$344,520.48

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$3,000.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

PARO, the Robotic Therapy Seal, will provide nursing home staff with the tools to provide more person-centered care. Interaction with PARO potentially satisfies five needs essential in person-centered care: comfort, identity, attachment, occupation, and inclusion. This project will provide three nursing homes with PARO and address isolation, depression, socialization, pacing behavior, and anxiety. It may also potentially reduce the use of antipsychotic medication.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

The program has reached the specific residents in need despite the challenges of the COVID-19 pandemic. On average, 55 % of nursing home communities participate in group sessions of five to seven or an individual one-on-one, weekly, and as needed; 45% meet bi-weekly and or as needed. Staff reported that the residents that engaged with PARO had a 95% score of one on a scale of one to five, with one being the best. Five percent (5%) of residents scored on a two to five scale. An example of the effectiveness of PARO as a sleep aid is when a resident is anxious or sad when going to bed or awake in the middle of the night or helps to create calm for medical treatment. The results reflected increased socialization, willingness to share, increased stimulation, positive experience, and definite positive changes in mood when emotions were not shown in the past. PARO serves as a fantastic tool for staff and has exceeded goals and expectations as the facilities faced the challenges of COVID-19 over the past year.

Project Title: GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0621-LAW-807

Project Duration: 8/1/2021 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$142,382.57

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$66,833.37

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens, and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and extracurricular activity recommendations provided to facility staff for additional engagement opportunities. Data will be collected, compiled, and evaluated monthly by a program administrator who will manage the project. The project goals are 1) to increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

With this extension project, Eldergrow provided 116 therapeutic horticulture sessions to residents through December 2022, touching the lives of 494 residents. Four hundred eighty-two (482) residents met or

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

partially met goals, remained positive, or showed an improved emotional state. Additional project results are pending.

**Project Title: Garden Access Responds to Diagnosis and Environmental Needs
(Garden)**

Unique Identifier: WA-0721-LAW-818

Project Duration: 10/1/2021 to 9/30/2023

Total Amount of CMP Funds Approved for this Project: \$157,403.24

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$103,069.78

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens, and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and extracurricular activity recommendations provided to facility staff for additional engagement opportunities. Data will be collected, compiled, and evaluated monthly by a program administrator who will manage the project. The project goals are 1) to Increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals set forth by the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Eldergrow provided 149 therapeutic horticulture sessions through December 2022, touching the lives of 812 residents. Seven hundred ninety-four (794) of those residents met or partially met goals, and 764 remained positive or showed an improved emotional state. The activities staff at one nursing home commented, "Strong bonds forming with residents. Noticing resident engagement with improvement with specific residents with advanced dementia." Additional project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Cycling Without Age "Let's Go For a Ride"

Unique Identifier: WA-0721-LAW-820

Project Duration: 10/1/2021 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$397,011.19

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$42,961.33

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will be implemented in eight LeadingAge Washington member nursing homes. The project will directly benefit nursing home residents by providing the trishaws and trikes and allowing them to experience the outdoors. Residents can socialize with others and engage in the familiar and beloved biking activity despite limited mobility. Residents will be able to experience “the wind in their hair” and enjoy a ride around the surrounding area to get fresh air, a change of scenery, and gain a sense of freedom. For many residents who have experienced a decrease in function as they have aged, a “bike ride” will allow for reminiscing, sensory stimulation, and enjoyment, all of which will contribute to feelings of well-being and improved quality of life. The project aims to achieve a 65% decrease in Patient Health Questionnaire-9 (PHQ-9) Depression Scale scores. The pilots will record positive comments or indicators of enjoyment, such as smiles and laughter for each resident ride, to include those who cannot participate verbally in the questionnaire. The project was granted a no-cost extension through 3/31/2023 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project exceeded expectations in the value to residents and the emotions residents express. The project got off to a slow start due to the delayed arrival of the equipment due to COVID-19 and recruiting of volunteers to pilot the trishaws. Due to the staffing challenges facing many nursing homes, LeadingAge Washington (LAW) determined that taking residents out for rides could not fall on the staff, especially when staffing is an issue. Hence, nursing homes reached out to family members. The project implemented a marketing plan that brought in over 200 program volunteers. *Cycling Without Age (CWA)* created an online scheduling system to assist staff and volunteers with scheduling trishaw rides with the residents. Residents could experience “the wind in their hair” and enjoy a ride around their community, fresh air, a change of scenery, and a sense of freedom. For residents with a decreased function, a “bike ride” – as expected, has allowed for reminiscing, sensory stimulation, and enjoyment, all of which have contributed to feelings of well-being and improved quality of life. An average of 70% of the communities are scheduling rides weekly, serving six to eight residents each time (weather permitting), and 30% are scheduling monthly or bi-weekly,

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

serving a range of eight to ten residents each time. Post-ride log sheets reflect no emotion, surprise, or happiness upon returning from the rides. Results show that 100% of the residents enjoyed the trishaws and encouraged others to participate. Data regarding a decrease in depression scores is positive; further results are pending.

Project Title: LifeBridge© Behavioral Program

Unique Identifier: WA-0821-TBA-838

Project Duration: 12/1/2021 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$132,000.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$75,660.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project aims to implement the *LifeBridge© Behavioral Program* in 12 nursing homes in Washington State. The program will deliver interdisciplinary concepts of person-centered care based on individualized care. *LifeBridge©* provides specialized facility training (virtually) to understand the basis and origins of behaviors and the paths of effective interventions for prevention and management. In addition, the program provides a structured day for residents through meaningful interactions which utilize a non-pharmacological strategy by using their mental and physical energies to decrease agitation, isolation, and outbursts. In addition, the program improves the quality of life for residents who struggle with non-conforming behaviors. All residents will benefit as it increases safety by decreasing demonstrated challenging behaviors.

Funded Entity(ies):

Tobin and Associates, Inc.

Results of the Project:

The project faced many challenges in the nursing homes the trainers worked with had significant numbers of open, unfilled positions. As a result of turnover rates (at all position levels) and staffing challenges, the trainers could not ensure the principles and concepts were consistently implemented. The project results are MDS (Minimum Data Set) N0410A - Antipsychotic drug reduction 12%, MDS E0200A - Physical behavior (towards others) reduction 35%, MDS E0200B - Verbal behavior (towards others) reduction 50%, MDS E0200C - Other (physical self, pacing, verbal disruptions, etcetera) behavior reduction 55%, resulting in an aggregate decrease in behaviors 47%. The performance reported by facilities has exceeded the goals, resulting in an aggregate reduction in behaviors of 20%. It has underperformed by the goal's one percent (1%) gradient measure.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0821-CHS-839

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$266,685.79

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$105,611.62

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an interactive resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens, and a team of trainers to teach therapeutic horticulture classes. The project includes an indoor therapeutic sensory garden, a garden design launch, facility staff training, bi-monthly horticultural classes led by professional trainers, and extracurricular activity recommendations provided to facility staff for additional engagement opportunities. Data will be collected, compiled, and evaluated monthly by a program administrator who will manage the project. The project goals are 1) to increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals from the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Cornerstone Healthcare Services, LLC.

Results of the Project:

During the calendar year 2022, Eldergrow provided 122 sessions to the participating communities and touched the lives of 653 residents, 639 of the residents met or partially met the activity goals, and 619 remained positive or showed an improved emotional state. Further results are pending.

Project Title: The GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-1121-LAW-870 / WA-0619-LAW-341

Project Duration: 1/1/2022 to 12/31/2022

Total Amount of CMP Funds Approved for this Project: \$165,354.78

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$151,286.37

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is an extension of WA-0619-LAW-341, *The GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)*. The applicant was granted a four-month no-cost extension from 8/22/2022 through 12/31/2022 due to the impacts of the COVID-19 pandemic.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

During 2022, Eldergrow provided 694 therapeutic horticulture sessions to the participating communities, which touched the lives of 4,081 residents; 3,970 of the residents met or partially met the activity goals, and 3,828 of the residents remained positive or showed an improved emotional state. Residents looked forward to the sessions with the educators and tending to the gardens. The applicant, LeadingAge Washington, achieved all established project goals and objectives.

Project Title: SilverKite MOREArts ArtKits

Unique Identifier: WA-1121-LAW-874

Project Duration: 3/1/2022 to 2/28/2025

Total Amount of CMP Funds Approved for this Project: \$306,168.97

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$75,911.28

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with SilverKite Community Arts, LeadingAge Washington will implement the project in 11 member skilled nursing homes (SNFs). The program will provide the nursing home staff with the tools, skills, and experience to create and facilitate high-quality, fun, engaging, and inspiring arts engagement programming for residents. Each quarter, SilverKite will design and create classroom-sized ArtKits filled with carefully curated art supplies and arts activity instruction cards for staff members to use in group settings. The project's goals are 1) art kit usage: 85% of communities use the tools in the kits (at least twice per month) in arts programming and activities. In addition, 100% of communities find the kits easy to use. 2) Engagement goals: 75% of communities have an average of seven residents engaging with the materials during each art activity program offered using the ArtKits. 90% rate of engagement (active participation) during the programs and 3) Effect of engagement goals: 90% of the residents attending each art workshop enjoyed the experience, and 75% indicated a change in their mood or energy level due to their participation.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Interim project results show the project is exceeding goals. Surveys and interviews indicate that 100% of the project's participating communities use the ArtKits at least twice a month, with an average of 10 residents engaging in each ArtKit activity facilitated in their communities. In addition, 100% of participating community survey respondents reported that participating in the ArtKit activities improved resident mood and energy levels. These same respondents shared that 90% of the residents enjoyed the activities provided by the ArtKits. Further results are pending.

Project Title: SPARKing Conversation, Connection, and Fun! During COVID-19 and Beyond

Unique Identifier: WA-0222-WHCA-908

Project Duration: 4/1/2022 to 3/31/2023

Total Amount of CMP Funds Approved for this Project: \$57,504.07

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$46,941.69

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with SilverKite Community Arts, this extension project will provide individual arts engagement toolkits and online art programming to residents in an additional 17 Washington Health Care Association member nursing facilities. The project aims to reduce resident stress, strengthen communication skills and boost self-esteem, directly improving the residents' quality of life. The SPARK Boxes contain high-quality art supplies, instructions, and ideas to SPARK conversation, connection, and fun!

Funded Entity(ies):

Washington Health Care Association

Results of the Project:

The goals are to achieve a 30% participation rate with the expectation that it will grow with the support of the online tools; 100% of recipients will report that the boxes are easy to use; 90% of residents engaging with the boxes will note a benefit to mood or energy level. A 60 - 75% online workshop attendance rate. The project aims to have 90% of the participating residents report a positive impact of participation in the workshops on their moods or energy levels and an average of 75 - 100% of resident engagement during the workshops.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: iNSPIRE Project Extension

Unique Identifier: WA-0222-LAW-909

Project Duration: 3/1/2022 to 11/30/2022

Total Amount of CMP Funds Approved for this Project: \$12,360.00

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$2,996.54

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a nine-month extension of WA-1119-LAW-469, iNSPIRE Project Extension. LeadingAge Washington will expand the iNSPIRE (iN2L-It's Never Too Late) project to three additional skilled nursing homes. Previously, (WA-1018-LAW-168) the organization implemented the program in 21 nursing homes across Washington with positive results. The three new homes are committed to the program. With the implementation of the iN2L technology, the facilities will be able to provide personalized life-enriching, re-engaging, and redirecting activities to residents resulting in increased quality of life for all participants. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) improve the quality of life (QOL) of their residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project was a nine-month extension of project WA-1119-LAW-469. All three participating communities successfully utilized the It's Never Too Late (iN2L) equipment to create meaningful engagement for their residents. They reached their identified goals of increasing the quality of life and reducing antipsychotic medication use. Two of the communities tracked over 200 hours, and the third tracked over 100 hours of use of the technology. Throughout the program, the communities completed quality-of-life surveys with the residents and tracked the usage of antipsychotic medication. Based on the data presented each quarter, these communities successfully exceeded the project's goals and objectives. Overall, antipsychotic medication use decreased by 2.7%, and residents reported feeling happier and more energetic, increased desire to socialize, and improved sleep quality.

Project Title: Increasing Resident Engagement and Interaction with iN2L (It's Never Too Late)

Unique Identifier: WA-0222-NGH-910

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Duration: 5/1/2022 to 4/30/2025

Total Amount of CMP Funds Approved for this Project: \$387,766.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$191,439.05

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide the It's Never Too Late (iN2L) engagement technology to seven nursing homes. iN2L is a multi-dimensional approach to engaging residents in life-enriching activities and rehabilitation interventions. iN2L offers thousands of computer-based experiences through technology with continuous training and support of staff to ensure program consistency and sustainability. The *Increasing Resident Engagement and Interaction with iN2L* goals are to 1) reduce social isolation by addressing the life enrichment needs and individual interests of the residents of the participating communities, as well as 2) increase their activity engagement. To achieve these goals, 1) Create My Page unique content pages/buttons for 30% of residents. 2) Increase the participation of residents' involvement in group activities by 15%, and 3) Increase the participation of residents' involvement in individualized activities by 15%. The Validated Activity Engagement Survey, which measures the individual's positive and negative emotional status over the previous two-week period, will be used and can be completed manually or online. Residents will be offered assistance by staff and volunteers with the survey and assured complete anonymity and confidentiality. The program will transfer the survey responses to the online version, and iN2L will provide the resulting reports. Program data reporting is delivered quarterly. The iN2L system also tabulates the number of system usage hours.

Funded Entity(ies):

NewGen Healthcare

Results of the Project:

All six participating communities have utilized the It's Never Too Late (iN2L) equipment to create meaningful engagement for their residents. They have made progress towards the identified goals of increasing the quality of life. One skilled nursing facility is not currently participating in this project due to the occurrence of a natural disaster. The project is working to relocate the equipment to other communities participating in the program. Two facilities are tracking over 400 hours of usage based on December 2022 reporting. NewGen Healthcare has created 365 resident profiles in the six participating communities. Additionally, three of the six communities report using iN2L in over 40% of their scheduled group activities. Further results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: “Moments of Truth” to Engage, Nurture, Stimulate, Inspire, Grow, and Network (ENSIGN) – Extension Project

Unique Identifier: WA-0322-PHW-937

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$304,665.57

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$146,294.09

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This extension project will provide the It's Never Too Late (iN2L) engagement technology in four additional Pennant Healthcare, Inc. nursing homes. The iN2L engagement technology will allow residents, families, and staff to *Engage, Nurture, Stimulate, Inspire, Grow, and Network (ENSIGN)*. iN2L technology will also provide a greater opportunity to implement innovative tools to reduce falls and opioid and antipsychotic medication usage. This project proposes to 1) Increase positive emotions (happy/joyful/peaceful) experienced by residents by 25% facility-wide. Project progress will be measured using the iN2L Quality of Life survey, which will be administered to residents at the beginning of the project period, and at the following intervals: a. 12 months after the initial survey, b. 24 months after the initial survey, c. 36 months after initial survey; 2) Create at least four to 25 digital life stories in each facility with help from family members. The biographies will become part of the facility's new hire orientation and training protocol. The iN2L monthly usage reports will verify the bios. 3) Create at least four to 30 personalized resident "pages" in each facility that reflects residents' interests and preferences.

Funded Entity(ies):

Pennant Healthcare, Washington

Results of the Project:

All four communities have been gradually increasing the use of It's Never Too Late (iN2L) to improve residents' quality of life by engaging in life enrichment activities, redirection, and rehab interventions. The initial project rollout for the Pennant Extension was slow due to supply and demand challenges and communities dealing with COVID-19 outbreaks and staffing shortages. Since that time, iN2L technology has been implemented in the communities. As of December 2022, two communities tracked over 300 hours of usage for the month. Additionally, they have begun incorporating resident profiles to promote a person-centered experience. The project has created 54 resident profiles. Since the beginning of the grant, these communities have utilized 1,901 unique content items, including group engagement activities, a flight simulator, various trivia games, and a driving simulator. Further results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: Eversound Resident Engagement and Interaction Project

Unique Identifier: WA-0422-LAW-940

Project Duration: 8/1/2022 to 7/31/2025

Total Amount of CMP Funds Approved for this Project: \$257,187.72

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$101,835.30

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will provide the Eversound equipment to 12 skilled nursing facilities in the State of Washington. Hearing loss and impaired sensory processing are challenges nursing home residents face and are linked to psychosocial distress, decreased well-being, and quality of life. In addition, the applicant will provide project training so staff can fully engage regardless of their level of hearing loss. Eversound is an “engagement amplifier” designed to help deliver sounds directly and without distraction to those with hearing deficiencies or who lack focus due to dementia. The goals of the Eversound project are to 1) increase accessibility of group programming and one on one interactions and 2) improve the quality of life of residents in the participating communities by reducing social isolation and increasing engagement for residents impacted by hearing or sensory processing impairment.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project began implementation on 8/1/2022. The Eversound equipment was shipped on 8/26/22 to the participating facilities. The program training has been provided to the participating facilities. Baseline surveys were sent out to all and completed. The first full resident and staff survey was sent out, due by 1/27/23. Communities are reporting positive results with staff and residents using the equipment. Residents exhibit a significant improvement in active participation when using the Eversound amplification system. Additional project results are pending.

Project Title: Eldergrow GARDEN: (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0422-WHCA-941

Project Duration: 7/1/2022 to 6/30/2025

Total Amount of CMP Funds Approved for this Project: \$781,833.67

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$170,163.57

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, the project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in 17 skilled nursing homes. The program brings nature indoors with mobile sensory gardens, allowing residents to nurture life and feel purposeful. Eldergrow educators will facilitate therapeutic horticulture classes twice each month. Residents in these communities need meaningful activities to support their psychosocial and physical well-being, especially since the COVID-19 global health pandemic. Eldergrow educators monitor residents' physical and emotional engagement after every session using the categories of met, partially met, or did not meet the six wellness goals set forth by the American Horticultural Therapy Association: socialization, sensory stimulation, cognitive stimulation, motor skills, spatial awareness, and creative expression. In addition, educators gauge emotional states before and after class to measure Eldergrow's impact on residents' emotional well-being. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Washington Health Care Association

Results of the Project:

Eldergrow provided 79 therapeutic horticulture sessions through December 2022, touching the lives of 647 residents. 98.8% of the residents met or partially met the activity goals, and 608, or 94%, remained positive or showed an improved emotional state. Further results are pending.

Project Title: The GARDEN Project (Garden Access Responds to Diagnosis and Environmental Needs)

Unique Identifier: WA-0622-LAW-976 / WA-0220-LAW-559

Project Duration: 7/15/2022 to 7/14/2023

Total Amount of CMP Funds Approved for this Project: \$73,015.79

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$63,417.57

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

In partnership with Eldergrow, this extension project will implement the *GARDEN (Garden Access Responds to Diagnosis and Environmental Needs)* program in six additional LeadingAge Washington facilities. *GARDEN* is an interactive resident program that brings nature indoors with mobile, indoor

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

therapeutic sensory gardens and a team of trainers to teach therapeutic horticulture classes. The project goals are 1) to increase the quality of life by improving the residents' emotional states and 2) to improve the quality of care by focusing on the six therapeutic horticulture wellness goals from the American Horticultural Therapy Society. In addition, Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

Eldergrow provided 104 therapeutic horticulture sessions to residents through December 2022, touching the lives of 666 residents. Six hundred thirty-five residents met or partially met goals, and 588 remained positive or showed an improved emotional state. Further results are pending.

Project Title: Window to the Arts

Unique Identifier: WA-0622-ECA-977

Project Duration: 9/1/2022 to 8/31/2024

Total Amount of CMP Funds Approved for this Project: \$77,779.50

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$7,042.70

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project will be implemented in six nursing homes to improve nursing home residents' quality of life and combat isolation through live performances and customized responsive arts experiences. A creative therapist will participate in each event and provide interactive arts workshops following the performances. Creative therapy interactions will provide the nursing home residents with meaningful experiences that provide sensory stimulation, engagement on a personal level, validation, and comfort. The program will promote self-expression through singing, music-making, improvisation, and songwriting. Variables measured include changes in feelings of loneliness, anxiety, or isolation for nursing home residents; interpersonal relationships and social connectedness between residents; and in levels of communication between residents and between residents and caregivers. A decrease in loneliness, anxiety, or isolation within nursing home residents by more than 20% from pre-intervention to post-program is anticipated. The program expects to strengthen interpersonal relationships and social connectedness between residents, with a 20% increase by the end of the project period. In addition, the project anticipates a 10% increase in communication between residents and between residents and caregivers.

Funded Entity(ies):

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Edmonds Center for the Arts

Results of the Project:

The project began implementation on 9/1/2022, with project results pending.

Project Title: iNSPIRE (Integrate Fun, Sustainable, Programming that is Innovative and Enriches)

Unique Identifier: WA-0622-LAW-980 / WA-0520-LAW-613

Project Duration: 8/1/2022 to 7/31/2023

Total Amount of CMP Funds Approved for this Project: \$73,957.16

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$15,968.26

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The project is a one-year extension of WA-0520-LAW-613 into four additional skilled nursing home communities through 7/31/23. The facilities will be able to provide personalized life-enriching, re-engaging, and redirecting activities to residents resulting in increased quality of life for all participants with the implementation of the It's Never Too Late (iN2L) program. The goals of the project are to 1) reduce the use of antipsychotics by addressing the behavioral and psychological symptoms of dementia (BPSD) in a non-pharmacological manner and, thereby, 2) improve the quality of life (QOL) of their residents living with dementia.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project is a one-year extension of project WA-0520-LAW-613. All four participating communities have utilized the equipment to create meaningful engagement for their residents and have made progress toward increasing the quality of life and reducing antipsychotic medication use. Two facilities consistently track over 200 hours based on last year's usage. As of December 2022, 141 resident profiles have been created in the four participating communities. Throughout the project, residents have been completing quality-of-life surveys. The program is seeing positive results when comparing the initial baseline results to the current. Overall, residents reported feeling more joyful, energetic and rested. Further project results are pending.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Project Title: SAIDO Learning

Unique Identifier: WA-0822-LAW-1007

Project Duration: 11/1/2022 to 10/31/2025

Total Amount of CMP Funds Approved for this Project: \$367,381.74

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$52,427.62

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

LeadingAge Washington will implement the project in eight skilled nursing homes. *SAIDO Learning* was developed by the Kumon Learning Therapy Center, part of the Kumon Institute of Education in Japan, as a program designed for individuals with memory impairment. Those with Alzheimer's and other dementias meet with trained staff for structured sessions of mental exercises focusing on simple arithmetic, writing, and reading aloud to increase the engagement of residents. The process fosters confidence and often improves abilities and quality of life. Project goals:

- By December 31, 2023, *SAIDO Learning* will have presented and trained 200 staff in eight nursing homes on how to become a *SAIDO* supporter and successfully host *SAIDO Learning* sessions. Of the 200, 90% will complete the training and pass the skills exam. *SAIDO Learning* will have assisted the eight partnering communities in completing diagnostic testing for 160 or more residents.
- By September 30, 2025, *SAIDO Learning* will show favorable outcomes in 70% of residents actively participating in the program. Outcomes are described through both quantitative and qualitative results. Quantitative outcomes are defined as a decline of 1.5 points or less per year depending on the level of dementia (mild, moderate, severe) at the program's start.

Funded Entity(ies):

LeadingAge Washington

Results of the Project:

The project began implementation on 11/1/2022; interim project results are pending.

Project Title: JCC Easy Rider Grant Cycling Project

Unique Identifier: WA-1022-JCC-1023

Project Duration: 12/1/2022 to 11/30/2024

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Total Amount of CMP Funds Approved for this Project: \$36,678.20

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$0.00

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

This project will provide two trishaws, equipment, and training necessary to implement the cycling project with Josephine Caring Community (JCC) residents. Residents will experience the outdoors, socialize with others, and engage in the familiar activity of biking, even with limited mobility. The project will improve residents' well-being. The main goal of this project is to improve the resident's quality of life at Josephine Caring Community. Sixty-five percent of residents participating in the program will see a decrease in their (Patient Health Questionnaire-9) PHQ-9 Depression Scale scores during the program, and 65% of residents who participate in the program will report an increase in positive emotion as measured by a brief questionnaire given before and after each ride. In addition, the pilots will record positive comments or indicators of enjoyment, such as smiles and laughter for each resident ride, including those who cannot participate verbally in the questionnaire.

Funded Entity(ies):

Josephine Caring Community (JCC)

Results of the Project:

The project began implementation on 12/1/2022; interim project results are pending.

Project Title: Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)

Unique Identifier: WA-1121-PHW-866

Project Duration: 1/1/2022 to 12/31/2024

Total Amount of CMP Funds Approved for this Project: \$198,896.06

Total Amount of CMP Funds Expended During CY 2022 for this Project: \$77,134.86

Project Summary (a. Purpose, b. Goals, c. Benefit to nursing homes, d. Target audience beyond nursing home residents, if applicable):

The extension project will bring the *Garden Access Responds to Diagnosis and Environmental Needs (GARDEN)* project to four additional Pennant Healthcare skilled nursing homes. *GARDEN* is an interactive and purposeful resident program that brings nature indoors with mobile, indoor therapeutic sensory gardens. A team of Eldergrow educators teaches therapeutic horticulture classes in nine facilities. Educators teach hands-on, therapeutic gardening classes that engage the residents' five senses.

**State Civil Money Penalty Reinvestment Projects Funded in Calendar Year (CY) 2022
Seattle Long-Term Care Location**

Washington

WA CMP Funds Expended for Administrative Uses in CY 2022: \$82,655.15

WA CMP Funds Expended for Emergency Uses in CY 2022: \$0.00

WA Active CMP Funded Projects in CY 2022: 41

Throughout the classes, educators focus on six therapeutic wellness goals set forth by the American Horticultural Therapy Association (AHTA): socialization, cognitive stimulation, sensory stimulation, spatial awareness, motor skills, and creative expression. The project goals are: 1) increase the quality of life by improving the residents' emotional states and 2) improve the quality of care by focusing on the six therapeutic horticulture wellness goals. Eldergrow strives to reach an 80% resident attainment rate on both goals.

Funded Entity(ies):

Pennant Healthcare, Washington

Results of the Project:

During 2022, Eldergrow provided 150 therapeutic horticulture sessions to the four nursing homes touching the lives of 444 residents; 96%, or 427 residents, met or partially met the activity goals, and 93.4%, or 415 residents, remained positive or showed an improved emotional state. Further project results are pending.