



Financial Services Group

August 12, 2020

Commercial Repayment Center (CRC) Non-Group Health Plan (NGHP)

Applicable Plan Recovery Webinar: Appeals

Thursday, September 24, 2020

CMS will be hosting a CRC NGHP Applicable Plan webinar to review the procedures and best practices for redeterminations. The format will be opening remarks by CMS followed by a presentation from the CRC. This webinar will primarily focus upon how to effectively submit a redetermination request (sometimes called a first level appeal). During the presentation, we will also be reviewing appeal requirements, what is and is not subject to appeal, and details about what documentation is needed to support the appeal request in various situations.

Questions for this webinar may be submitted in advance to COBR-NGHP-Comments@cms.hhs.gov. Questions should be submitted no later than Friday, September 11, 2020.

Date: Thursday, September 24, 2020
Time: 1:00 PM ET

Webinar URL: [NGHP Appeals Webinar](#)

and

Conference Dial In: 888-829-8669
Conference Passcode: 6799170

Please note that for this town hall, you will need to access the webinar link and dial-in using the information above to access the visual and audio portion of the presentation. Due to the number of participants, please dial in at least 15 minutes prior to the start of the presentation.