

Complaints - AO Contacts

AAAHC

AO Name	Accreditation Association for Ambulatory Health Care (AAAHC)	
Program Type(s):	ASC	
Complaint Website	#https://www.aaahc.org/contact-us/feedback-about-organization/#	
Complaint Contact:	complaints@aaahc.org	847.853.6060

ACHC

AO Name	Accreditation Commission for Health Care(ACHC)	
Program Type(s):	ASC, CAH, ESRD Facilities, HHA, HIT, Hospice, Hospital	
Complaint Website	https://www.achc.org/contact/##	
Complaint Contact:	complaints@achc.org	(855) 937-2242

QUAD A

AO Name	American Association for Accreditation of Ambulatory Surgery Facilities (QuadA)	
Program Type(s):	ASC, OPT, RHC	
Complaint Website	#https://www.aaaasf.org/contact-us/#	
Complaint Contact:	investigations@aaaasf.org	847-775-1970

CHAP

AO Name	Community Health Accreditation Partner (CHAP)	
Program Type(s):	HHA, HIT, Hospice	
Complaint Website	#https://chapinc.org/resources/chap-complaint-investigations/#	
Complaint Contact:	complaints@chapinc.org	800-656-9656

Complaints - AO Contacts

DNV

AO Name DNV - Healthcare (DNV)

Program Type(s): CAH, Hospital, Psychiatric Hospital

Complaint Website [#http://dnvglhealthcare.com/patient-complaint-report#](http://dnvglhealthcare.com/patient-complaint-report#)

Complaint Contact: lisa.job@dnv.com 866-496-9647

TJC

AO Name The Joint Commission (TJC)

Program Type(s): ASC, CAH, HHA, HIT, Hospice, Hospital, Psychiatric Hospital

Complaint Website [#https://www.jointcommission.org/resources/patient-safety-topics/report-a-patient-safety-event/#](https://www.jointcommission.org/resources/patient-safety-topics/report-a-patient-safety-event/#)

Complaint Contact: OQM@jointcommission.org 630-792-5000

Complaint Contact: skaufman@jointcommission.org 630-792-5708

CIHQ

AO Name Center for Improvement in Healthcare Quality (CIHQ)

Program Type(s): Hospital, CAH, Psychiatric Hospital

Complaint Website [#https://www.cihq.org/report-concern-one.asp#](https://www.cihq.org/report-concern-one.asp#)

Complaint Contact: complaint@cihq.org 866-324-5080

TCT

AO Name The Compliance Team (TCT)

Program Type(s): HIT, RHC

Complaint Website [#https://portal.thecomplianceteam.org/complaint_form.aspx#](https://portal.thecomplianceteam.org/complaint_form.aspx#)

Complaint Contact: complaints1@thecomplianceteam.org (215) 654-9110

Complaints - AO Contacts

NDAC

AO Name National Dialysis Accreditation Commission (NDAC)

Program Type(s): ESRD Facilities

Complaint Website [#https://ndacommission.com/contact/#](#)

Complaint Contact: info@ndacommission.com (630) 387-6680

URAC

AO Name Utilization Review Accreditation Commission (URAC)

Program Type(s): HIT

Complaint Website

Complaint Contact: <https://www.urac.org/file-a-grievance> 202-216-9010

NABP

AO Name National Association of Boards of Pharmacy (NABP)

Program Type(s): HIT

Complaint Website

Complaint Contact: HomeInfusion@nabp.pharmacy 847/391-4406