

Responses to CMS Questions
Georgia's Title XXI State Plan Revision

1. Sections 4.1.7/4.4.4.1

The reasons for voluntary termination of coverage presented in this section are not consistent with section 4.4.4.1 and the amendment approved on February 11, 2002. Please revise or provide further explanation.

Please see replacement page for Section 4, pages 2 through 4.

2. Section 4.1.9

Please specify whether the State requires a social security number for any applicant, consistent with the requirements of 42 CFR 457.340(b).

PeachCare for Kids does not require social security numbers for any applicant.

3. Section 4.3

Please describe the State's process for redetermining eligibility.

Please see replacement page for Section 4.3, page 4.

4. Section 4.4.3

Please describe how the State facilitates enrollment in the appropriate PeachCare for Kids program when a child is determined ineligible for Medicaid.

Please see replacement page for Section 4.4, page 2.

5. Section 4.4.4.1

Please describe how the State *monitors* for substitution of coverage.

The State Plan includes the same information that was submitted in the response to the State Plan Amendment questions regarding monitoring substitution of coverage:

PeachCare will continue to monitor the number of applications requesting to be exempted from the three-month wait due to the cost of their previous insurance and the number of children who are ultimately exempted.

If it is determined that substitution rises above the current level of 3%, the Department of Community Health will increase the cost-sharing threshold from 5% to 7.5% before an exemption from the three-month wait is granted.

As indicated, PeachCare for Kids will calculate the percentage of applications in which it is indicated that the children have lost coverage in the past three months due to cost as a percentage of all children who have cancelled coverage and applied for PeachCare for Kids.

- 6. Section 5**
Please confirm that the “attachment 4” referenced in this section is the same as in Georgia’s state plan dated May 28, 1998.

Please see replacement page for Section 5, page 2 and Attachment 1.

- 7. Section 6.1.2**
Coverage that includes benchmark coverage plus any additional coverage is considered Secretary-approved coverage. Please revise the plan to describe the coverage under section 6.1.4.4.

Please see replacement page for Section 6, pages 1 and 2.

- 8. Sections 6.2.6/6.2.7/6.2.8**
We note that the benefits described in these sections have changed from the approved State plan. Does the coverage continue to meet or exceed the benefits provided under the benchmark plan?

The benefits continue to exceed the benchmark coverage.

- 9. Section 7.1**
Describe the methods (including external and internal monitoring) used to assure the quality and appropriateness of care, particularly with respect to well-baby care, well-child care, and immunizations provided under the plan.

The monitoring for each of these is detailed in Section 7.2 and in Section 9 “Strategic Objectives and Performance Goals and Plan Administration.”

- 10. Section 7.2.2**
Please describe the methods used to assure access to emergency services.

Please see replacement page for Section 7.2, pages 1 and 2.

- 11. Section 7.2.3**
Describe the methods used to monitor and treat enrollees with chronic, complex, or serious medical conditions, including access to an adequate number of visits to specialists experienced in treating the specific medical condition and access to out-of-network providers when the network is not adequate for the enrollee’s medical condition.

Please see replacement page for Section 7.2, page 2.

12. Section 8.3

We note that the ages described in section 8.3 are inconsistent with those described in section 8.2.1. Please clarify.

Please see replacement page for Section 8.3, page 1.

13. Section 8.6

Please confirm that as noted in section 4.4.5, any premiums paid will be reimbursed within 45 days of receipt of documents of tribal membership.

Premiums are refunded within 45 of days of receipt of documentation of tribal membership.

14. Section 9.2

Has the State established baseline data and determined target improvement levels for each goal (as discussed in the August 16, 1998 response to questions from CMS)?

Objective 1:

Increase insurance coverage among Georgia's low-income children.

Baseline and Target Improvement Levels

Within one year, Georgia exceeded our two-year enrollment goal of 60,000 children, as indicated in our original state plan. For the upcoming fiscal year, we have set the goal of enrolling 85% of the estimated eligibles (169,142 children enrolled on June 30, 2003).

Objective 2:

Increase the percentage of low-income children with a regular source of care.

Baseline and Target Improvement Levels

As of November 30, 1999, there were 17,120 children who were matched to a PCP through auto assignment, and 41,713 (71%) who chose their own PCP. Our target improvement level is 80% by the end of federal fiscal year 2005.

Objective 3:

Promote utilization of Health Check (EPSDT) services to achieve targets set by the Centers for Medicare and Medicaid Services and Georgia Better Health Care. (These are 80% for screening.)

Baseline and Target Improvement Level

From claims data for fiscal year 2000, 41% of all children enrolled 10 to 12 months had an EPSDT visit. Of the children ages 1 to 5, 55% had an EPSDT visit. Georgia's goal is to increase this to 80% by the end of federal fiscal year 2005. With enhancements in our fiscal management system, we anticipate being able to track services among children who have EPSDT services as their coverage changes among Medicaid and PeachCare for Kids. This will allow us to evaluate more children with 10 to 12 months of coverage and have a more complete

picture of the percentage of children who are receiving these services, either through PeachCare exclusively or intermittent coverage through the Medicaid program.

Objective 4:

Decrease unnecessary use of emergency departments for non-emergency services.

Baseline and Target Improvement Level

From claims data for fiscal year 2000, 66% of visits to emergency departments met the criteria for an emergency. Georgia's goal is to increase the percentage of emergency department visits for diagnoses considered to be medical emergencies to 70% by the end of federal fiscal year 2005.

Objective 5:

Reduce preventable hospitalizations.

Baseline and Target Improvement Level

From claims data for fiscal year 2000, 32% of hospitalizations were for diagnoses which could be considered preventable. Georgia's goal is to decrease the percentage of preventable hospitalizations to 25% by the end of federal fiscal year 2005.

Objective 6:

Promote the appropriate use of health care services by children with asthma (as defined by standards of the National Heart, Lung and Blood Institute of the National Institutes of Health).

Baseline and Target Improvement Level

From claims data for fiscal year 2000, 93% of children had a follow-up visit within 2 weeks of a visit to an emergency department or a hospitalization. Georgia's goal is to increase the percentage of children who have a follow-up visit within 2 weeks of a visit to an emergency department or a hospitalization due to asthma to 95% by 2005.

15. Section 9.3

Please describe how performance under the State Plan will be measured through objective, independently verifiable means and compared against performance goals in order to determine the State's performance.

Please see replacement page for Section 9.3, page 1.

16. Section 9.5

Please describe the State's plan for annual assessments and reports.

Please see replacement page for Section 9.4-9.8, page 1.

17. Section 9.9

Please describe the mechanisms in place to allow for ongoing public involvement in the implementation of the plan. If applicable, please elaborate on how the Medical Assistance Study Committee ensures public input for SCHIP.

Please see replacement page for Section 9.9, pages 5 and 6.

18. Section 9.9.1

Are there any organized Indian Tribes or organizations in Georgia? If so, please describe the process used by the State to ensure interaction with Indian Tribes and organizations in the State on the development and implementation of the procedures required in 42 CFR 457.125 to ensure the provision of child health assistance to American Indian or Alaska Native children, as required by 42 CFR 457.120(c).

There are no recognized Indian Tribes in Georgia.

19. Section 9.10

Please revise the budget to show the following (a budget template is enclosed):

- a) Assumptions on which the budget is based, including cost per child and expected enrollment.**
- b) Cost sharing amounts are offset from health services expenditures.**
- c) A break-out of the costs associated with the administrative expenditures noted in the amendment.**

Alternatively, if this amendment does not have a significant impact on the previously approved budget, then provide an explanation of why the amendment is not significant and include the previously approved budget.

Please see replacement page for Section 9.10, pages 1 and 2.

20. Section 12.1

- a) The State indicated that it provides an opportunity for review of a denial of eligibility. Please assure that all applicants and enrollees also have the opportunity for review of the following eligibility or enrollment matters in 42 CFR 457.1130(a): 1) failure to make a timely determination of eligibility and 2) suspension or termination of enrollment, including disenrollment for failure to pay cost-sharing.**

1) Failure to make a timely determination – PeachCare for Kids contracts with a Third Party Administrator for the determination of eligibility. The TPA has developed an eligibility determination system which makes real-time determinations of potential eligibility. The TPA also conducts frequent matches with the fiscal agent for Medicaid and the State Health Benefit Program to ensure that the children are not covered by Medicaid or eligible for state-sponsored coverage. PeachCare provides coverage during the month in which a complete application is received. In the instance that an eligibility determination was delayed, the child would be enrolled back to the original date of application, without an appeal being required.

2) Suspension or termination of enrollment, including disenrollment for failure to pay cost-sharing – Terminations of enrollment are appeals under the same process as a denial of initial enrollment. If a family is disenrolled for failure to make a premium payment are notified in the cancellation letter that they may call during the month of cancellation and request that their children be reinstated. Any parent requesting reinstatement has 45 days from the date of the request to submit payment. This is normal processing and does not require an appeal.

- b) Please describe at what point in the process reviews of eligibility or enrollment matters are conducted in an impartial manner, consistent with 42 CFR 457.1150(a).**

Please see replacement page for Section 12, pages 1 and 2.

- c) Please describe how the State completes reviews of eligibility or enrollment matters in a reasonable amount of time, consistent with 42 CFR 457.1160(a). Please also describe how the State considers the need for expedited review when there is an immediate need for health services.**

PeachCare for Kids contracts with a Third Party Administrator for the determination of eligibility. The TPA has developed an eligibility determination system which makes real-time determinations of potential eligibility. The TPA also conducts frequent matches with the fiscal agent for Medicaid and the State Health Benefit Program to ensure that the children are not covered by Medicaid or eligible for state-sponsored coverage. PeachCare provides coverage during the month in which a complete application is received. In the instance that an eligibility determination was delayed, the child would be enrolled back to the original date of application, without an appeal being required. All reviews are conducted in an expedited manner. Additionally, PeachCare for Kids has an online enrollment process, www.peachcare.org, in which parents can submit an application in real time. If a parent calls with an urgent health care need, the parent may be given the option to apply online or, if the parent does not have access to the internet, over the phone. The TPA has the ability to manually verify enrollment in Medicaid or the State Health Benefit Plan. If the child is determined eligible, enrollment is retroactive to the first day of the month in which the parent applied.

- d) Please describe how the State provides enrollees with an opportunity for continuation of enrollment, consistent with 42 CFR 457.1170.**

PeachCare for Kids will provide enrollees with the opportunity to remain enrolled during an appeal. The member will be notified by mail when a formal appeal is received of the process, including the opportunity to remain enrolled while the review is conducted. The member will be informed that should the appeal uphold the decision to terminate coverage, the member will be responsible for the payment of any services received during the review period.

- e) Please describe how the State provides applicants and enrollees with timely written notice of determinations related to eligibility or enrollment matters and describe**

whether the information contained within such notice is consistent with 42 CFR 457.1180.

Please see replacement page for Section 12, pages 1 and 2.

f) Please describe how the State ensures that applicants and enrollees are guaranteed the rights set forth in 457.1140(d)(1)(2) and (3) during the review process.

Formal appeals will be reviewed by the Formal Appeals Committee for the State Health Benefit Plan. Review decisions will be issued in writing. Members filing an appeal will have the opportunity to represent themselves or to choose a representative with full participation in the process, whether in person or through written correspondence.

21. Section 12.2

Please describe the review process for health services matters and that it complies with 42 CFR 457.1120. Please include in the description the specific details about the review process to demonstrate compliance with 42 CFR 457.1130(b), 457.1140(c) and (d), 457.1150(b), 457.1160(b), and 457.1180.

Please see replacement page for Section 12, page 2.

- 4.1.7. **Access to or coverage under other health coverage:** A child will be denied eligibility if it is determined that he or she: 1) is covered under a group health plan or under health insurance coverage as defined in section 2791 of the Public Health Service Act; or 2) is eligible for Medicaid; or 3) is a member of a family that is eligible for health benefits coverage under a State health benefit plan based on a family member's employment with a public agency in the State; or 4) voluntarily dropped coverage under an employer plan during the past three months. (Voluntary termination of coverage does NOT include the following: employer cancellation of the entire group plan; loss of eligibility due to parent's layoff, resignation of parent from employment, employment termination; leave of absence without pay, or reduction of work hours; cancellation of a private health plan in which cost-sharing is expected to exceed 5% of the family's annual income; cancellation of an individual within a family policy due to meeting lifetime maximum of benefits; or cancellation of COBRA or an individual insurance policy. A child born during the three month waiting period would be eligible.) The CHIP application will contain questions about current and past coverage under group health plans and family members employment with State agencies. The CHIP application will contain questions about current and past coverage under group health plans and family members employment with State agencies. State employment information will be verified through monthly matches with the State Merit System. In addition, as claims are paid, if the providers report coverage under other health plans, eligibility will be terminated if the coverage meets any of the four criteria listed above.
- 4.1.8. **Duration of eligibility:** With the approval of the PeachCare application, a child will be eligible for twelve months as long as eligibility criteria continue to be met. The family will be notified of their responsibility to report changes in income, residency or health insurance coverage. There will be monthly matches with the Medicaid MMIS to ensure that Title XXI children have not been certified for Medicaid. At the end of the twelve month eligibility period, the family will be sent a letter detailing the information on the family's account pertinent to eligibility. The family will be required to report any changes to the information by mail or phone. Eligibility will be redetermined for another twelve month period.
- 4.1.9. **Other standards (identify and describe):** None

An example follows:

Date	Event
January 6 th	Applicant submits complete application.
January 16 th	Eligibility is determined. Applicant is enrolled, if eligible. Child is eligible to receive benefits effective January 1 st . State/federal dollars fund January's coverage.
February 1 st	Child is enrolled in GBHC, the primary care case management program. State/federal dollars fund January and February's coverage.
March 1 st	Parental premium submitted with application is applied to March's coverage. April premium is due.
March 10 th	April premium is late, if not yet received.
March 20 th	If April premium has not been received, cancellation will occur effective April 1.

If coverage is terminated due to nonpayment of premium, coverage may be reinstated at any time within the 12 month eligibility period, with the payment of premium for month of reinstatement. The parent may request reinstatement by phone and will have the option of reinstating for the current or the next upcoming month. All applicable premiums must be paid for the reinstatement to become effective.

RENEWAL PROCESS

Thirty days prior to a member's annual anniversary date, PeachCare for Kids sends a letter to the family detailing the eligibility and enrollment-related information on the account, including employer(s), income, children enrolled, and premiums required. Families are notified of the requirement to call and report any changes to the information. Children who remain eligible after the 12-month renewal period will continue coverage. If a change in income or household composition is reported, the account will be reprocessed, similar to a new application with the children being screened for potential Medicaid eligibility, referred if appropriate and then evaluated for continued eligibility for PeachCare.

4.3.1 Describe the state's policies governing enrollment caps and waiting lists (if any). (Section 2106(b)(7)) (42CFR 457.305(b))

Check here if this section does not apply to your state.

application for potential Medicaid eligibility. If the child is potentially Medicaid eligible based on reported income, the TPA serves as “case coordinators” and provides State Eligibility Specialist with an electronic file of the application for eligibility determination. The State Eligibility Specialists (SES) review the information from the application for a determination of Medicaid eligibility. If a child is determined to be eligible for Medicaid, the SES notifies the TPA through an electronic interface of the effective date of the child’s enrollment. The TPA notifies family of Medicaid enrollment and serves as ongoing case coordinators for the children, including the renewal process, and coordination with Medicaid with changes in household composition, income or address.

4.4.3. The State is taking steps to assist in the enrollment in SCHIP of children determined ineligible for Medicaid. (Sections 2102(a)(1) and (2) and 2102(c)(2)) (42CFR 431.636(b)(4))

Since the inception of PeachCare for Kids DCH has worked closely with DFCS to promote the program. The PeachCare for Kids application requests all of the information necessary to determine Medicaid eligibility for a child. DFCS offices use this application for parents who are only seeking coverage for their children. If the children are determined to be ineligible for Medicaid, the caseworker mails the application to PeachCare for processing, without requiring the family to complete an additional form or application.

4.4.4 The insurance provided under the state child health plan does not substitute for coverage under group health plans. Check the appropriate box. (Section 2102)(b)(3)(C)) (42CFR 457.805) (42 CFR 457.810(a)-(c))

4.4.4.1. Coverage provided to children in families at or below 200% FPL: describe the methods of monitoring substitution.

A child will be denied eligibility if it is determined that he or she:
1) is covered under a group health plan or under health insurance coverage as defined in section 2791 of the Public Health Service Act; or 2) is eligible for Medicaid; or 3) is a member of a family that is eligible for health benefits coverage under a State health benefit plan based on a family member’s employment with a public agency in the State; or 4) voluntarily dropped coverage under an employer plan during the past three months. (Voluntary termination of coverage does NOT include the following: employer cancellation of the entire group plan; loss of eligibility due to parent’s layoff, resignation of parent from employment,

employment termination; leave of absence without pay, or reduction of work hours; cancellation of a private health plan in which cost-sharing is expected to exceed 5% of the family's annual income; cancellation of an individual within a family policy due to meeting lifetime maximum of benefits; or cancellation of COBRA or an individual insurance policy. A child born during the three month waiting period would be eligible.) The PeachCare application contains questions about current and past coverage under group health plans and family members employment with State agencies. The application also contains questions about current and past coverage under group health plans. In addition to self-declaration of other coverage, providers report coverage under other health plans and PeachCare enrollment is terminated if the other coverage meets any of the four criteria listed above.

Children who are currently insured, regardless of the amount of cost-sharing required by their policy will be ineligible for PeachCare for Kids. PeachCare also requires children to be uninsured for three months prior to being eligible to enroll, with exceptions for non-voluntary cancellations of coverage. The application asks parents to report if their children have cancelled insurance within the previous three months and provides an opportunity to report the reason the insurance is cancelled. Once a month, these applications are manually reviewed by PeachCare for Kids staff to determine if the reason given meets one of the exceptions defined in Georgia's state plan (such as change in employment, employer dropped coverage, etc.)

At this time, the application does not ask the parent to report the cost sharing required under their previous private policy. A letter is generated to request such information before a determination of the 5% of household income can be made.

To calculate the cost sharing imposed on a household and the 5% threshold, the enrollment system for PeachCare will have to be modified. With this information stored on the system, PeachCare for Kids will be able to monitor on an ongoing basis the number of letters sent, the number of families providing the information about their previous coverage, and the number of children who are exempted from the waiting period.

Once the revision has been made to collect this data on the

application, PeachCare will continue to monitor the number of applications requesting to be exempted from the three-month wait due to the cost of their previous insurance and the number of children who are ultimately exempted.

The average percentage of children who have had insurance within three months prior to application who are not exempted each quarter is 35%. If there are two consecutive quarters in which the percentage of children who are required to be subject to the three-month waiting period exceeds 45%, the Department of Community Health will increase the cost-sharing threshold from 5% to 7.5% before an exemption from the three-month wait is granted.

- 4.4.4.2. Coverage provided to children in families over 200% and up to 250% FPL: describe how substitution is monitored and identify specific strategies to limit substitution if levels become unacceptable.**

Same as 4.4.4.1 above

- 4.4.4.3. Coverage provided to children in families above 250% FPL: describe how substitution is monitored and identify specific strategies in place to prevent substitution.**

N/A

- 4.4.4.4. If the state provides coverage under a premium assistance program, describe:**

The minimum period without coverage under a group health plan, including any allowable exceptions to the waiting period.

The minimum employer contribution.

The cost-effectiveness determination.

Simplified PeachCare for Kids Application

PeachCare for Kids has developed a simplified paper and web-based application in both English and Spanish for use by families who apply for the PeachCare for Kids program. The paper application is a one page, two-sided form designed to be submitted to PeachCare by mail. (Attachment 1)

The web-based application is available on-line at *www.peachcare.org*. It was created to allow parents to apply quickly and easily at local libraries, community centers, hospitals and in their homes. Both applications are designed to gather information needed to determine eligibility for both PeachCare and Medicaid programs.

Marketing and Public Awareness

Advertising Campaign

The PeachCare for Kids outreach campaign includes television, radio, outdoor and transit advertising. The advertising campaign follows the theme, “Now You Can Afford Peace of Mind,” addressing the practical and the emotional needs of potential PeachCare families. Creatively, advertising is intended to evoke the heroism of the working-class parent, recognizing their love and dedication to their child. The radio commercial, “Vicky,” tells the story of a father and his daughter, and the TV commercial, “Emma,” spotlights a mother and her son.

Outreach Publications

PeachCare for Kids published informational brochures in both English and Spanish to educate and encourage enrollment. The brochures give a brief description of benefits available through PeachCare and a summary of PeachCare eligibility requirements. The brochures are distributed at outreach activities throughout the state and are available at doctor’s offices, DFACS, Department of Labor career centers, health departments, community centers, and daycare centers.

Outreach Video

The Georgia Department of Community Health produced a short promotional video, which details the benefits of PeachCare to parents and community outreach workers. It features two women talking about their experience with the program. The video explains how to apply, premiums, benefits and accessing services. For

Section 6. Coverage Requirements for Children's Health Insurance (Section 2103)

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan, and continue on to Section 7.

**6.1. The state elects to provide the following forms of coverage to children:
(Check all that apply.) (42CFR 457.410(a))**

- 6.1.1. Benchmark coverage; (Section 2103(a)(1) and 42 CFR 457.420)**
 - 6.1.1.1. FEHBP-equivalent coverage; (Section 2103(b)(1))
(If checked, attach copy of the plan.)**
 - 6.1.1.2. State employee coverage; (Section 2103(b)(2)) (If checked, identify the plan and attach a copy of the benefits description.)**
 - 6.1.1.3. HMO with largest insured commercial enrollment
(Section 2103(b)(3)) (If checked, identify the plan and attach a copy of the benefits description.)**

- 6.1.2. Benchmark-equivalent coverage; (Section 2103(a)(2) and 42 CFR 457.430)
Specify the coverage, including the amount, scope and duration of each service, as well as any exclusions or limitations. Please attach a signed actuarial report that meets the requirements specified in 42 CFR 457.431. See instructions.**

- 6.1.3. Existing Comprehensive State-Based Coverage; (Section 2103(a)(3) and 42 CFR 457.440) [Only applicable to New York; Florida; Pennsylvania]
Please attach a description of the benefits package, administration, date of enactment. If existing comprehensive state-based coverage is modified, please provide an actuarial opinion documenting that the actuarial value of the modification is greater than the value as of 8/5/97 or one of the benchmark plans. Describe the fiscal year 1996 state expenditures for existing comprehensive state-based coverage.**

- 6.1.4.** **Secretary-Approved Coverage. (Section 2103(a)(4)) (42 CFR 457.450)**
- 6.1.4.1. Coverage the same as Medicaid State plan**
- 6.1.4.2. Comprehensive coverage for children under a Medicaid Section 1115 demonstration project**
- 6.1.4.3. Coverage that either includes the full EPSDT benefit or that the state has extended to the entire Medicaid population**
- 6.1.4.4. Coverage that includes benchmark coverage plus additional coverage**
The BlueChoice Health Care Plan, the state's HMO with the largest enrollment, is the benchmark plan. The benefit plan for PeachCare for Kids is the benchmark coverage with added services to bring the coverage to equal a Medicaid look-alike, with the exceptions of non-emergency transportation, targeted case management, services solely for persons over age 19, and some services that to be needed require a level of disability that would qualify the child for Medicaid.
- 6.1.4.5. Coverage that is the same as defined by existing comprehensive state-based coverage**
- 6.1.4.6. Coverage under a group health plan that is substantially equivalent to or greater than benchmark coverage through a benefit by benefit comparison (Please provide a sample of how the comparison will be done)**
- 6.1.4.7. Other (Describe)**

7.2. Describe the methods used, including monitoring, to assure: (2102(a)(7)(B)) (42CFR 457.495)

7.2.1 Access to well-baby care, well-child care, well-adolescent care and childhood and adolescent immunizations. (Section 2102(a)(7)) (42CFR 457.495(a))

To encourage utilization of primary and preventive care, PeachCare for Kids does not have any co-payments for services. Additionally, premiums are not required for children under the age of six, ensuring that all children up to the age of six in households with incomes up to 235% of the federal poverty level have access to care without any cost to the family.

PeachCare for Kids sends each child a birthday letter each year that wishes them a healthy year and reminds their parents of the well-child care available through PeachCare. PeachCare members also receives letters through the Health Check program, Georgia's EPSDT program. These letters notify parents when their child is due for a routine screening, annual checkups, preventive dental services, and immunizations.

PeachCare for Kids monitors the percentage of member with a regular source of care, including evaluating the percentage of members who self-select a GBHC primary care physician (PCP), percentage of children who seek care from their GBHC PCP, and the percentage of children who remain with their GBHC PCP for 12 or more months. PeachCare also monitors the percentage of members who receive preventive care and screening services and the percentage of children who receive immunizations.

7.2.2 Access to covered services, including emergency services as defined in 42 CFR 457.10. (Section 2102(a)(7)) 42CFR 457.495(b))

All members are enrolled in Georgia Better Health Care (GBHC), a primary care case management program. GBHC PCPs are required to have care accessible to their members 24 hours a day.

Members are informed in member handbooks mailed to each family upon enrollment, "If your child is in an emergency situation, call 911 or go immediately to the nearest hospital emergency room. You do not need prior approval from your child's doctor if your child has a serious or disabling illness or injury. Be sure to call your doctor if your child has a serious or disabling illness or injury. Be sure to call your doctor as soon as you can after your child has received care."

The Georgia Health Policy Center (GHPC), Georgia State University, has done an

annual evaluation of the claims submitted for services received by PeachCare for Kids members. The results of the survey are shared with DCH staff and analyzed to monitor access, utilization and trends in utilization as the program matures. The GHPC has also conducted the Consumer Assessment of Health Plan Satisfaction (CAHPS) survey on behalf of PeachCare for Kids. This survey assesses the parents' perceptions about the availability and quality of care their children have received.

7.2.3 Appropriate and timely procedures to monitor and treat enrollees with chronic, complex, or serious medical conditions, including access to an adequate number of visits to specialists experienced in treating the specific medical condition and access to out-of-network providers when the network is not adequate for the enrollee's medical condition. (Section 2102(a)(7)) (42CFR 457.495(c))

The Georgia Health Policy Center (GHPC), Georgia State University, has done an annual evaluation of the claims submitted for services received by PeachCare for Kids members. The results of the survey are shared with DCH staff and analyzed to monitor access, utilization and trends in utilization as the program matures. The GHPC also conducts the Consumer Assessment of Health Plan Satisfaction (CAHPS) survey on behalf of PeachCare for Kids. This survey assesses the parents' perceptions about the availability and quality of care their children have received, including access to specialist care. Through these evaluations, PeachCare monitors access to specialist care for all members, including those with special or chronic conditions.

7.2.4 Decisions related to the prior authorization of health services are completed in accordance with state law or, in accordance with the medical needs of the patient, within 14 days after the receipt of a request for services. (Section 2102(a)(7)) (42CFR 457.495(d))

Prior authorizations are required for some services and are administered under the same policies, procedures and timeframes as the Medicaid program.

8.3. Describe how the public will be notified, including the public schedule, of this cost sharing (including the cumulative maximum) and changes to these amounts and any differences based on income. (Section 2103(e)(1)(B)) (42CFR 457.505(b))

PeachCare for Kids publicizes the cost sharing requirements in its brochures, applications, website, mass media campaigns and other outreach materials. If a parent applies for a child and does not include a premium payment with the application, if applicable, a letter is sent indicating that a payment must be received for the children to be enrolled in the program. The letter includes the specific amount due, depending on the number of children over 6 in the household, and the date that it must be received for the original application to be protected for the month of enrollment.

- 9.3 Describe how performance under the plan will be measured through objective, independently verifiable means and compared against performance goals in order to determine the state's performance, taking into account suggested performance indicators as specified below or other indicators the state develops:**
(Section 2107(a)(4)(A),(B)) (42CFR 457.710(d))

DCH will contract with an independent research group to analyze claims data and assess PeachCare's performance in the measures listed in Sections 9.1 and 9.2 according to the measures, data sources and methodology listed.

Check the applicable suggested performance measurements listed below that the state plans to use: (Section 2107(a)(4))

- 9.3.1. The increase in the percentage of Medicaid-eligible children enrolled in Medicaid.**
- 9.3.2. The reduction in the percentage of uninsured children.**
- 9.3.3. The increase in the percentage of children with a usual source of care.**
- 9.3.4. The extent to which outcome measures show progress on one or more of the health problems identified by the state.**
- 9.3.5. HEDIS Measurement Set relevant to children and adolescents younger than 19.**
- 9.3.6. Other child appropriate measurement set. List or describe the set used.**
- 9.3.7. If not utilizing the entire HEDIS Measurement Set, specify which measures will be collected, such as:**
- 9.3.7.1. Immunizations**
 - 9.3.7.2. Well child care**
 - 9.3.7.3. Adolescent well visits**
 - 9.3.7.4. Satisfaction with care**
 - 9.3.7.5. Mental health**
 - 9.3.7.6. Dental care**
 - 9.3.7.7. Other, please list:**
- 9.3.8. Performance measures for special targeted populations.**

9.4. **The state assures it will collect all data, maintain records and furnish reports to the Secretary at the times and in the standardized format that the Secretary requires.** (Section 2107(b)(1)) (42CFR 457.720)

9.5. **The state assures it will comply with the annual assessment and evaluation required under Section 10. Briefly describe the state’s plan for these annual assessments and reports.** (Section 2107(b)(2)) (42CFR 457.750)

PeachCare for Kids will comply with the annual assessment by submitting a report, utilizing the Framework for Annual Evaluation developed by the National Academy for State Health Policy in conjunction with state SCHIP staff and CMS. This report will be completed by PeachCare staff. Independent evaluators will be responsible for measuring PeachCare’s progress in meeting the performance measures defined in Section 9 “Strategic Objectives and Performance Goals and Administration” and for nationally-mandated measures when they become available.

9.6. **The state assures it will provide the Secretary with access to any records or information relating to the plan for purposes of review of audit.** (Section 2107(b)(3)) (42CFR 457.720)

9.7. **The state assures that, in developing performance measures, it will modify those measures to meet national requirements when such requirements are developed.** (42CFR 457.710(e))

9.8. **The state assures, to the extent they apply, that the following provisions of the Social Security Act will apply under Title XXI, to the same extent they apply to a state under Title XIX:** (Section 2107(e)) (42CFR 457.135)

9.8.1. **Section 1902(a)(4)(C) (relating to conflict of interest standards)**

9.8.2. **Paragraphs (2), (16) and (17) of Section 1903(i) (relating to limitations on payment)**

9.8.3. **Section 1903(w) (relating to limitations on provider donations and taxes)**

9.8.4. **Section 1132 (relating to periods within which claims must be filed)**

- Georgia Policy Council for Children and Families
- Georgians for Children
- Governor's Office of Planning and Budget
- Healthy Mothers, Healthy Babies Coalition of Georgia
- March of Dimes
- Office of the Commissioner of Insurance
- Tanner Medical Center
- The Family Connection
- United Healthcare
- Wachovia Bank of Georgia Compensation and Benefits Branch
- West Georgia Medical Center

In addition, separate group meetings were held with child advocates, health plan representatives, and public health district officers to explain the program and obtain input about specific components of the program design for CHIP. During December, January, February and March, several legislative hearings were held in both the Senate and House of Representatives. The hearings focused on the Governor's proposal for implementing Title XXI in Georgia. At these hearings, child advocates, state agencies, pediatricians and other health care providers provided testimony.

Public Notice

At the regular meeting of the Board of Medical Assistance on April 8, 1998, DMA staff provided a public briefing for the Board on the status of the Georgia CHIP planning process. Again, at the regular meeting of the Board on May 13, 1998, the DMA presented detailed information to the Board and the public about the proposed Georgia CHIP, and gave opportunity for public comment. The May meeting had been extensively publicized with a notice mailed to a large mailing list of stakeholders in Medicaid and CHIP, in addition to regularly published meeting notices.

Ongoing Public Involvement

The House Appropriations Committee created the Medical Assistance Study Committee in June, 1997. It was charged with conducting a comprehensive study of the Medicaid system in Georgia.

The rationale was for a core group of people on the Appropriations Committee to learn as much as possible about the complexities of the budget item known as Medicaid.

Identifying problems and finding opportunities in Georgia's Medicaid system were main challenges of the committee. To meet these, a series of hearings were conducted around the state, sixteen (16) in all. They began in the summer and ended in the fall of 1997. Georgia is comprised of one hundred fifty-nine counties, urban and rural. Input was gathered from big metropolitan

areas, such as Atlanta and Savannah, and small rural areas, such as Greensboro and Moultrie, to name a few. Providers and their respective associations, professional health care associations, community groups, patient advocates, Medicaid recipients, and interested citizens were invited to share their concerns with the committee.

Through the hearings, the Committee identified significant findings in fifteen different areas ranging from reimbursement to providers to health care for those with disabilities. Along with the findings, recommendations were made to DMA. A copy of the Committee's report is on file with DMA. Members of the Committee took lead roles in drafting the Georgia CHIP legislation. The Medical Assistance Study Committee has since become a standing committee of the House Appropriations Committee, which is now known as the DCH Subcommittee of the House Appropriations Committee.

The Department of Community Health is governed by a nine-person board appointed by the Governor. The Board has an active role in developing and approving DCH's proposed budget, setting priorities for the Department and working with DCH to affect policy and process to improve the health care delivered to its membership. During the budget development process, DCH holds public forums throughout the state for public input. The DCH has additional advisory committees. The Physician Advisory Committee provides a forum for health care providers and advocates to improve the health care delivery to Medicaid and PeachCare for Kids members. Georgia Better Health Care has a separate advisory committee that works to improve the delivery of primary care and the establishment of a medical home through the GBHC primary care case management program.

9.9.1 Describe the process used by the state to ensure interaction with Indian Tribes and organizations in the state on the development and implementation of the procedures required in 42 CFR 457.125. (Section 2107(c)) (42CFR 457.120(c))

There are no nationally recognized tribes in the state of Georgia. PeachCare for Kids, however, does not charge cost-sharing to enrolled members who are members of federally-recognized tribes.

9.9.2 For an amendment relating to eligibility or benefits (including cost sharing and enrollment procedures), please describe how and when prior public notice was provided as required in 457.65(b) through (d).

The eligibility and benefits for PeachCare for Kids are established in legislation. Any changes would go through the legislative process.

9.10. Provide a one year projected budget. A suggested financial form for the budget is attached. The budget must describe: (Section 2107(d)) (42CFR 457.140)

Planned use of funds, including --

- Projected amount to be spent on health services;
- Projected amount to be spent on administrative costs, such as outreach, child health initiatives, and evaluation; and
- Assumptions on which the budget is based, including cost per child and expected enrollment.
- Projected sources of non-Federal plan expenditures, including any requirements for cost sharing by enrollees.

Assumptions

- Projected membership = 180,850 average monthly enrollment for the year
- Benefit Expenditures = \$218,812,972
- PMPM = \$100.83

For Federal Fiscal Year 2003

1. Benefit Expenditures	\$ 218,812,975
2. Administrative Expenditures	\$ 8,812,672
TOTAL	\$227,625,647
3. Federal Share	\$155,849,027
4. State Share (all General Fund)	\$ 57,517,375
5. Premiums	\$ 9,288,540
6. Tobacco	\$ 4,970,705
TOTAL	\$227,625,647

Explanation of Expenditures

1. Benefit Expenditures
This line item reflects the reimbursements to providers for the provision of health care services to the PeachCare members.

2. Administrative Expenditures
This line item includes costs associated with enrolling children in the PeachCare for Kids program. These include:

Personal Services	\$373,107
Operating Expenses	\$120,254
Telecommunications	\$12,350
Equipment	\$251,155
Contracts	\$8,005,806
Travel	\$50,000
Total	\$8,812,672

Explanation of Revenues

3. Federal Share
This line item reflects a portion of funds, which have been allocated to Georgia under Title XXI. It is calculated by reducing total expenditures by the amount estimated for premium collections and multiplied by the federal financial participation rate for Georgia's Title XXI program.
4. State Share
This line item reflects a portion of the funds, which have been allocated specifically to the Georgia Department of Community Health by the Georgia General Assembly.

Section 12. Applicant and enrollee protections (Sections 2101(a))

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan.

Eligibility and Enrollment Matters

12.1 Please describe the review process for eligibility and enrollment matters that complies with 42 CFR 457.1120.

Upon denial of eligibility, a parent will be notified by mail of the reason for the denial and the process to notify PeachCare for Kids if the parent believes the denial is in error. Parents will first be directed to call the toll-free number and report additional information or clarify information on the applicant's account. The information or clarification will be input into the TPA eligibility system and a review of eligibility will be initiated. If the information provided does not result in the child being eligible, the parent will be notified of the reason the denial was upheld. If the parent would like additional reconsideration of the decision, the request will be directed to a senior supervisor and/or the account manager of the TPA. The management level will review if the determination made by the TPA system and supported by the staff is correct based on state and federal policy. If the supervisory level does not overturn the denial, the parent will once again be informed of the decision. If the parent continues to dispute the denial, the supervisory staff will inform the parent that they may submit a request in writing to the PeachCare for Kids, to be reviewed by state-level PeachCare for Kids staff.

Receipts of requests for review will be acknowledged in writing within 10 days, including notification that that member will receive a decision within 30 days. PeachCare for Kids will review requests for reconsiderations of denials. If PeachCare disagrees with the decision of the TPA, the child will be enrolled in PeachCare for Kids retroactive to the first day of the month in which the complete application, including any additional information affecting the outcome of PeachCare's decision, is received. If PeachCare for Kids agrees with the decision to deny eligibility, a letter will be sent to the parent detailing the reason for denial. If the parent elects to dispute the decision, the parent will have the option of having the decision reviewed by the Formal Appeals Committee for the State Health Benefit Plan. The member will have 30 days from the issuance of the letter to submit a request for a formal appeal. Formal appeals will be held within 45 days of request, allowing both parties adequate time to prepare documentation and schedule of the appeal, either in person or through written communication. The decision of the Formal Appeals Committee will be the final recourse

available to the member. If at any level of dispute, the appropriate party determines the child is eligible for enrollment in PeachCare for Kids, the enrollment will become effective retroactive to the first day of the month in which the complete application, including any additional information affecting the outcome of PeachCare's decision, is received.

Health Services Matters

12.2 Please describe the review process for health services matters that complies with 42 CFR 457.1120.

Upon denial of covered benefits, a parent will notify PeachCare for Kids if the parent believes that the service should be covered. The information provided by the parent in the phone call will be forwarded to DCH and a review will be initiated. DCH will research the situation, including reviewing the medical policy, the claims system and any documentation submitted by the physician, if applicable. If the initial review does not result in a change in the decision to deny a service, the parent will be notified of the reason the denial was upheld. If the parent would like additional reconsideration of the decision, the parent may submit a request in writing to the PeachCare for Kids, to be reviewed by DCH management staff, including the policy director of the service area and the Chief of the Division of Medicaid Services or his designee. If this decision of this review is maintain the denial of service, a letter will be sent to the parent detailing the reason for denial. If the parent elects to dispute the decision, the parent will have the option of having the decision reviewed by the Formal Appeals Committee for the State Health Benefit Plan. The decision of the Formal Appeals Committee will be the final recourse available to the member.

Premium Assistance Programs

12.3 If providing coverage through a group health plan that does not meet the requirements of 42 CFR 457.1120, please describe how the state will assure that applicants and enrollees have the option to obtain health benefits coverage other than through the group health plan at initial enrollment and at each redetermination of eligibility.

N/A

Attachment 1
PeachCare for Kids Application

Section IV. Provider Selection

I understand that I may receive my medical care through an HMO (if available) or a provider in Georgia Better Health Care. I would like to choose:

Name of GBHC doctor or Name of HMO
 Address Phone #

You may name your current doctor if he/she participates in Georgia Better Health Care. If you don't make a choice, you will be assigned to a doctor convenient to where you live. You may change your selection later by calling 1-877-427-3224 or 1-877-GA PEACH (Toll-Free).

Section V. Income and Daycare*

List all income received by parents and children listed on your application. Do not list income for anyone outside of this household. Do not list income of a legal guardian or other non-parent. Be sure to show the amount of income before deductions. Attach an extra sheet if needed.

INCOME	AMOUNT Before Deductions	HOW OFTEN? (Weekly, Monthly, Every 2 weeks, Etc.)	NAME OF PERSON RECEIVING
Current employer's name: _____			
Current employer's name: _____			
Social Security Income			
SSI			
Workers Compensation			
Pensions or Retirement Benefits			
Child Support			
Contributions			
Unemployment Benefits			
Other Income, please specify: _____			

* Do you pay for childcare (or care for an adult who cannot care for himself/herself) so that someone in your household can work?

NAME OF PARENT WHO WORKS	NAME OF CHILD OR ADULT CARED FOR	UNDER THE AGE OF 2? Yes/No	AMOUNT OF PAYMENT	HOW OFTEN? (Weekly/monthly)

Section VI. Is anyone in the household pregnant? Yes No If yes, who? _____

Section VII. Certification, Understanding, and Authorization

I certify that the information I have provided on this application is true and correct to the best of my knowledge. I understand that this information will be verified to determine eligibility. I understand wage and salary information supplied by the Georgia Department of Labor may be disclosed to a third party administrator to verify and determine eligibility for PeachCare. I agree to assign to the state all rights to medical support and third party support payments (hospital and medical benefits).

I understand that I must report changes in my income and circumstances within ten (10) days of becoming aware of the change.

PLEASE NOTE: If your child is not eligible for PeachCare, he/she might qualify for Medicaid. Medicaid offers the same benefits as PeachCare and does not require a premium. Medicaid may be able to assist with unpaid medical bills from the past three months.

I want to apply for Medicaid for my child(ren) if he/she might be eligible: Yes No If yes, I agree to apply for a social security number for my child(ren).

Do you have any unpaid medical bills from the past three months? Yes No

I authorize release of personal and financial information to PeachCare for Kids and the Georgia Department of Community Health. I understand that my case may be subject to a quality control review and I agree to cooperate in the review process.

SIGNATURE OF PARENT OR GUARDIAN: (REQUIRED) _____ Date _____

Where did you get this application: Dr's Office/Hospital School/Daycare Church Health Dept. Caseworker

1-877-GA-PEACH Other _____

PREMIUMS FOR PEACHCARE	AMOUNT
Children ages 0 - 5 years	\$ 0
One child age 6 - 18 years	\$ 7.50
2+ children ages 6 - 18 years	\$15.00

Check/Money Order attached? Yes No Amount _____

Please mail application to:

PeachCare for Kids
 P.O. Box 2583
 Atlanta, GA 30301-2583
 877-427-3224 (Toll-Free)

Eligibility will not be affected by race, color, national origin, age, disability, or sex except where it is required by law.

Sección IV. Selección del proveedor.

Entiendo que puedo recibir el cuidado médico a través de una HMO (si se encuentra disponible) o un proveedor de Georgia Better Health Care. Me gustaría seleccionar:

Nombre del médico de GBHC o Nombre de la HMO

Dirección Teléfono

Usted puede designar a su médico actual si participa en Georgia Better Health Care. Si usted no efectúa ninguna selección, se le asignará a un médico que queda cerca de su lugar de residencia. Usted puede cambiar su selección después, al llamar al 1-877-427-3224 o 1-877-GA PEACH (número gratuito).

Sección V. Ingresos y gastos para el cuidado de niños*

Indique todos los ingresos recibidos por los padres y los niños incluidos en su solicitud. No indique los ingresos provenientes de ninguna otra persona que no forme parte de la casa. No indique los ingresos del tutor legal ni de ninguna otra persona que no sean los padres. Asegúrese de indicar la suma de los ingresos antes de las deducciones de los impuestos. Adjunte una hoja adicional si resulta necesario.

INGRESOS	SUMA Antes de deducciones de los impuestos	FRECUENCIA (semanalmente, mensualmente, cada dos semanas, etc.)	NOMBRE DE LA PERSONA QUE LOS RECIBE
Nombre del empleador actual: _____			
Nombre del empleador actual _____			
Ingresos del Seguro Social			
SSI			
Compensación de Trabajadores			
Pensiones o beneficios de jubilación			
Soporte financiero de hijos			
Contribuciones			
Beneficios de desempleo			
Otros Ingresos, por favor, especificar: _____			

*¿Paga usted por el cuidado de los niños (o de un adulto que no pueda cuidar de sí mismo), para que alguien en su casa pueda trabajar?

NOMBRE DE EL(LOS) PADRE(S) QUE TRABAJA(N)	NOMBRE DEL NIÑO O ADULTO DEL QUE CUIDA	MENOS DE 2 AÑOS Sí/No	SUMA DEL PAGO	FRECUENCIA (semanalmente, mensualmente)

Sección VI.

¿Hay alguna mujer embarazada en la casa? Sí No En caso afirmativo, ¿quién? _____

Sección VII. Certificación, acuerdo y autorización.

Certifico que la información que he proporcionado en la presente solicitud es verdadera y correcta, según mi saber y entender. Entiendo que esta información será verificada para determinar si se reúnen los requisitos necesarios. Entiendo que la información relativa a sueldos y salarios proporcionada por el Departamento de Trabajo de Georgia se puede divulgar a un administrador tercero para verificar y determinar si se reúnen los requisitos necesarios para PeachCare. Acepto ceder al Estado todos los derechos relativos a los pagos de soporte médico y soporte de terceros (hospital y beneficios médicos).

Entiendo que debo informar de los cambios que se produzcan en mis ingresos y circunstancias dentro del plazo de diez (10) días a partir de la fecha en que tenga conocimiento de dichos cambios.

POR FAVOR, NOTE: si su hijo no reúne los requisitos necesarios para PeachCare, es posible que reúna los requisitos necesarios para Medicaid. Medicaid ofrece los mismos beneficios que PeachCare y no requiere ninguna prima. Medicaid puede ayudarle a pagar sus deudas de cuentas médicas vencidas de los últimos tres meses.

Quiero solicitar la cobertura de Medicaid para mi(s) hijo(s), si reúne(n) los requisitos necesarios: Sí No En caso afirmativo, me comprometo a solicitar un número de Seguro Social para mi(s) hijo(s)

¿Tiene usted deudas de cuentas médicas vencidas de los últimos tres meses? Sí No

Autorizo a que se divulgue información personal y financiera a PeachCare y al Georgia Department of Community Health. Entiendo que mi solicitud puede estar sujeta a una revisión de control de calidad y acepto cooperar durante el proceso de revisión.

FIRMA DEL PADRE O TUTOR: (REQUERIDO) _____ Fecha: _____

¿Dónde obtuvo usted esta solicitud? Oficina del médico/hospital Escuela/guardería Iglesia Salud Pública Trabajador social

I-877-GA-PEACH Otro _____

PRIMAS DE PEACHCARE	SUMA
Niños entre 0-5 años de edad	\$0
1 niño entre 6-18 años de edad	\$7.50
2 ó más niños entre 6-18 años de edad	\$15.00

¿Se adjunta un cheque/giro postal? Sí No Suma _____

Favor de enviar la solicitud por correo a:

PeachCare for Kids
P.O. Box 2583
Atlanta, GA 30301-2583

877-427-3224 (número gratuito)

La elegibilidad no estará afectada por la raza, color, origen nacional, edad, incapacidad o sexo, salvo donde lo exija la ley.

**MODEL APPLICATION TEMPLATE FOR
STATE CHILD HEALTH PLAN UNDER TITLE XXI OF THE SOCIAL SECURITY
ACT
STATE CHILDREN'S HEALTH INSURANCE PROGRAM**

(Required under 4901 of the Balanced Budget Act of 1997 (New section 2101(b)))

State/Territory: Georgia
(Name of State/Territory)

As a condition for receipt of Federal funds under Title XXI of the Social Security Act, (42 CFR, 457.40(b))

(Signature of Governor, or designee, of State/Territory, Date Signed)

submits the following State Child Health Plan for the State Children's Health Insurance Program and hereby agrees to administer the program in accordance with the provisions of the approved State Child Health Plan, the requirements of Title XXI and XIX of the Act (as appropriate) and all applicable Federal regulations and other official issuances of the Department.

The following state officials are responsible for program administration and financial oversight (42 CFR 457.40(c)):

Name: Gary Redding	Position/Title: Commissioner, Department of Community Health
Name:	Position/Title:
Name:	Position/Title:

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0707. The time required to complete this information collection is estimated to average 160 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, N2-14-26, Baltimore, Maryland 21244.

Section 1. General Description and Purpose of the State Child Health Plans and State Child Health Plan Requirements (Section 2101)

1.1 The state will use funds provided under Title XXI primarily for (Check appropriate box) (42 CFR 457.70):

1.1.1 Obtaining coverage that meets the requirements for a separate child health program (Section 2103); OR

1.1.2. Providing expanded benefits under the State's Medicaid plan (Title XIX); OR

1.1.3. A combination of both of the above.

1.2 Please provide an assurance that expenditures for child health assistance will not be claimed prior to the time that the State has legislative authority to operate the State plan or plan amendment as approved by CMS. (42 CFR 457.40(d))

1.3 Please provide an assurance that the state complies with all applicable civil rights requirements, including title VI of the Civil Rights Act of 1964, title II of the Americans with Disabilities Act of 1990, section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, 45 CFR part 80, part 84, and part 91, and 28 CFR part 35. (42CFR 457.130)

1.4 Please provide the effective (date costs begin to be incurred) and implementation (date services begin to be provided) dates for this plan or plan amendment (42 CFR 457.65):

Effective date: 9/1/98

Implementation date: 11/1/9

Section 2. General Background and Description of State Approach to Child Health Coverage and Coordination (Section 2102 (a)(1)-(3)) and (Section 2105)(c)(7)(A)-(B))

- 2.1. Describe the extent to which, and manner in which, children in the state including targeted low-income children and other classes of children, by income level and other relevant factors, such as race and ethnicity and geographic location, currently have creditable health coverage (as defined in 42 CFR 457.10). To the extent feasible, make a distinction between creditable coverage under public health insurance programs and public-private partnerships (See Section 10 for annual report requirements).** (42 CFR 457.80(a))

Of the 2,219,179 children in the state, Georgia estimates (using the Current Population Survey data from 2000) that 193,558 are without any creditable coverage. Of the 2.03 million who do have creditable coverage, 912,116 (almost half) have coverage through Georgia Medicaid. The 193,558 without coverage includes 141,489 children with income below 235% of the FPL. Of these children, 104,446 could be eligible for the Medicaid program. The other 37,043 are potentially eligible for PeachCare for Kids.

When compared to figures from the 1993-1995 period, the current data show that while the number of children in the state has grown by about 10%, the number of children without coverage has declined by about 40%. Part of this improvement is due to a decrease in the number of Medicaid eligible uninsured children from 39% to 24%, and a decrease in the number of PeachCare eligible uninsured children from 32% to 6%. The remaining uninsured children, whether eligible for PeachCare or Medicaid, will be targeted for enrollment through the state's marketing and outreach efforts.

The estimates of children with creditable coverage in the following table are based on the Current Population Survey and are submitted as requested to allow comparisons to be made between states and on a nationwide basis. The sources of the data are the Current Population Survey for the year 2000, and the combined tape 1994, 1995, 1996 (data for years 1993, 1994, 1995).

Unfortunately at this time we are unable to examine the insurance status of children in Georgia by income level, age, race, and location for the year 2000. The Census has only released a small sample of records for Georgia at this time. Due to the small sample size it is unadvisable to estimate the numbers of uninsured eligible children within each demographic grouping. The Census is expected to release an expanded sample shortly. Upon release, these figures will be updated.

Calculations were made by William S. Custer, Ph.D. and Patricia Ketsche, Center for Risk Management and Insurance Research, Georgia State University. The sample size for some categories is very small, and the numbers should be used with caution.

Insurance Status of Children in Georgia						
Attributes of Population	Current Medicaid Enrollees	Children without Creditable Coverage*				
		Total	Eligible for Medicaid		Eligible for CHIP	
TOTAL (2000)	753,114	193,558	104,446	24%	37,043	6%
TOTAL (1993,1994,1995)	759,023	320,243	124,621	39%	102,982	32%
Income Level (1993,1994,1995)						
<100%	**	112,449	112,449	100%	***	0%
100-133%	**	47,928	7,061	15%	40,867	85%
134-185%	**	56,718	5,111	9%	51,607	91%
186-200%	0	10,508	0	0%	10,508	100%
>=200%	0	92,640	0	0%	0	0%
Age (1993,1994,1995)						
0 to1	107,591	16,037	7,744	48%	***	0%
1 through 5	256,618	67,165	28,938	43%	14,901	22%
6 through 12	243,021	119,112	38,634	32%	54,199	46%
13 through 18	151,793	117,929	49,305	42%	33,882	29%
Race/Ethnicity (1993,1994,1995)						
Black, non-Hispanic	429,690	164,500	74,298	50%	54,455	33%
Hispanic	32,006	14,009	7,844	60%	3,113	22%
White, non-Hispanic	262,585	135,817	42,281	35%	43,619	32%
Other****	34,742	5,827	198	3%	1,795	31%
Location (1993,1994,1995)						
MSA	425,174	181,618	67,993	37%	53,843	30%
non-MSA	333,849	138,625	56,627	41%	49,138	35%

*The percentages of children without creditable coverage do not add to 100% in the age,

race/ethnicity and location categories because children over 200% of poverty are not included, since they were not eligible for Medicaid or for PeachCare for Kids.

**The current Medicaid information system does not have income data on non-SSI Medicaid eligibles. However, Medicaid has no enrollees at income levels above 185% of poverty

***CPS did not identify any individuals in this cell.

****Other racial/ethnic groups cannot be reported for GA from CPS due to very small sample size.

2.2. Describe the current state efforts to provide or obtain creditable health coverage for uncovered children by addressing: (Section 2102)(a)(2) (42CFR 457.80(b))

2.2.1. The steps the state is currently taking to identify and enroll all uncovered children who are eligible to participate in public health insurance programs (i.e. Medicaid and state-only child health insurance):

Currently, Georgia's public child health insurance plans include PeachCare for Kids and the Medicaid program administered by the Georgia Department of Community Health (DCH), Division of Medical Assistance (DMA). The Department has several approaches to identifying and enrolling eligible children. These approaches are described in the following paragraphs.

PeachCare for Kids

PeachCare for Kids' outreach effort was launched in September 1998. Outreach initiatives have included a wide array of mass-media and local grassroots efforts. PeachCare for Kids has had massive advertising, in both English and Spanish, through television, radio, newspaper, and outdoor billboard and transit advertising. In 2001 and 2002, PeachCare has teamed up with WSB Channel 2's, Atlanta's ABC affiliate, Family 2 Family Community Program. Through this partnership, PeachCare for Kids is able to participate in hundreds of family-oriented community events in the metro Atlanta area. PeachCare also benefits from the extensive public service campaigns.

In 2000, the Department created a "minigrant" program to facilitate grassroots efforts to educate targeted populations about PeachCare for Kids and Medicaid. The grantee organizations were diverse in the populations they served, including African-American, Hispanic, Asian and rural communities. An evaluation of the grantees showed a 16% increase in applications submitted over other similar counties during the same time, and a 19% increase in applications for the targeted populations.

In 2000, 2001, and 2002, the Department has teamed up with the Department of Education, Division of School Nutrition Services to distribute flyers, in English and Spanish, to each student during Back-to-School registration. The Right from the Start Medicaid (RSM) outreach staff worked with many elementary schools to be on site promoting PeachCare for Kids and Medicaid to the parents.

PeachCare for Kids, RSM, March of Dimes and Kmart stores partnered in 1999 and 2000 to promote PeachCare for Kids and Medicaid. In 1999, outreach

workers were at each Kmart store on the Saturday before Hallowe'en educating parents while their children shopped for costumes and treats. In 2000, the outreach workers returned to Kmart's on the Saturday before school started to talk to parents as they were getting their kids ready for the new school year.

The Department has created a simple, one-page mail-in application for PeachCare for Kids, available in English, Spanish, Vietnamese, Chinese, Korean and Somalian. The application is distributed by request through the PeachCare for Kids call center and throughout the state in many hospitals, provider offices, Department of Families and Children offices, health departments, and libraries.

In 2001, the Department launched www.peachcare.org, a web-based application designed to provide parents with instant access to complete the enrollment process. In its first year, applications have been received for nearly 40,000 children through the website. The site has also been successful reaching families of Medicaid-eligible children. Nearly half of all web-based applicants have been eligible for the Medicaid program. The advantages of the website are numerous. It eliminates mail delays. It provides parents with instant confirmation that the application has been received and gives parents a estimation of potential eligibility. The website also generates a list of participating primary care physicians to assist parents in the selection of a doctor for their child.

Division of Family and Children Services (DFCS)

The Department of Medicaid Assistance has an interagency agreement with the Department of Human Resources (DHR) to provide, through its Division of Family and Children Services (DFCS), Medicaid eligibility determinations for all Medicaid coverage groups other than SSI cash assistance. For pregnant women and children, these coverage groups include: Low Income Medicaid, Medically Needy, Right From the Start Medicaid (RSM - Georgia's poverty level Medicaid program), and the Katie Beckett Deeming Waiver programs. These programs are offered in conjunction with other entitlement programs and supportive services that are offered by DFCS. DFCS is also responsible for Food Stamps, Temporary Assistance for Needy Families (TANF), Child Protective Services and Foster Care. The Medicaid application process is coordinated with that for cash assistance and employment related services available through TANF. Children in families seeking these services also have their Medicaid eligibility determined. The State of Georgia has 159 counties. Each county has at least one DFCS office, and some counties have multiple sites for Medicaid eligibility intake. Some workers from these local DFCS offices are assigned to Federally Qualified Health Centers (FQHCs) and

Disproportionate Share Hospitals.

While the bulk of the state's Medicaid determinations are made locally at the county DFCS offices, the RSM Outreach Project is an aggressive outreach program targeted at enrolling uninsured and underinsured poverty level pregnant women and children in Medicaid and PeachCare. This project operates under a separate interagency agreement between the Department of Community Health and the Department of Human Resources. The eligibility workers who are part of this project are housed in locations other than the local DFCS offices.

Covering Kids

In 1999, the State of Georgia received a grant through The Robert Wood Johnson Foundation's *Covering Kids* initiative. Covering Kids conducted outreach for Medicaid, PeachCare for Kids and the Georgia Partnership for Caring program through schools, businesses, community-based organizations, health care and child care providers and the faith community.

Public Health Departments and Federally Qualified Health Centers

DCH also coordinates Medicaid enrollment efforts with the activities of the Division of Public Health, a part of the Department of Human Resources. Across the state, perinatal case management services and the Medicaid application process are linked. At the public health departments and federally qualified health centers, a pregnant woman can apply for Presumptive Medicaid eligibility, and begin receiving prenatal services immediately. As part of this process, the pregnant woman applies for RSM Medicaid to ensure ongoing Medicaid eligibility. When the pregnant woman applies for RSM, any children in the family are also included on the application form and the form with the children's names are routed to DFCS for a determination of their eligibility along with that of the pregnant woman.

The Division of Public Health, through its local health departments, and the federally qualified health centers administer the Special Nutritional Program for Women, Infants and Children (WIC). This program provides nutritious food to supplement the regular diet of pregnant women, breast-feeding women, infants, and children under age five who meet state income standards. Generally, on the initial visit to either of these facilities, the pregnant woman is certified for Presumptive Medicaid eligibility, applies for regular Medicaid for herself and her children, and receives WIC for herself and any children under the age of five (5).

In both the public health departments and the federally qualified health centers,

outreach workers are stationed or visit on a weekly basis to process applications for regular ongoing RSM Medicaid for pregnant women and children. In addition to Medicaid certifications, they provide information on the services covered under the program and provide information on other supportive services in the communities. When appropriate they make referrals to these services as well.

Medicaid and PeachCare Participating Providers

Medicaid participating providers who treat newborn children, such as family practitioners, pediatricians and hospitals, play an integral part in enrolling uninsured children in the Medicaid and PeachCare programs. These providers have direct access to a special unit located with DCH's fiscal agent. From this unit, they can obtain a Medicaid ID number for any child under the age of one year, born to and living with a Medicaid eligible woman, who is not yet enrolled in the program. In most instances, the infant is issued a Medicaid ID number shortly after delivery. Once the number is issued, a listing is sent to DFCS for follow-up eligibility. This process has served to reduce barriers to health care for the state's infants.

Providers have been an enthusiastic supporter of PeachCare for Kids since its inception. A month before PeachCare for Kids launched statewide, DMA teamed up with the Georgia Hospital Association for a statewide outreach drive. Each of the approximately 200 hospitals in the state set up booths and housed outreach workers for families to learn about and apply for the new health care coverage program for kids. In 1999, Children's Health Care of Atlanta, the state's largest hospital for children, put its volunteers to work with a massive direct mail campaign to uninsured children who had received care in its facilities. Several other hospital systems have dedicated outreach efforts to promote PeachCare for Kids, including billboards and fast food trayliners. In addition to large-scale efforts, many individual physicians have referred uninsured patients to www.peachcare.org and made applications available in their office.

Other State Initiatives For Special Needs Children

The following programs are some of the state's own initiatives to provide health care to special needs children. All are administered by the Department of Human Resources, three by the Division of Public Health, two by the Division of Mental Health, Mental Retardation and Substance Abuse and one by an interagency team. As mentioned previously, RSM outreach workers are stationed in many county public health departments or visit on a routine basis to process Medicaid applications. Uninsured children who present to these programs for their services are referred to outreach workers or county DFCS offices to have a Medicaid eligibility

determination completed.

Division of Public Health

“Babies Can’t Wait”

“Babies Can’t Wait” or the Early Intervention Program is Georgia’s statewide interagency service delivery system for children from birth to three years who have developmental delays or disabilities. This program guarantees that all children, regardless of their disability, have access to services that will enhance their development. Services are provided by agencies and individuals from both the public and private sectors. Some are offered at no cost. For others, state funds are available to assist families that have been determined unable to pay. Medicaid eligible children may participate in this program.

Children’s Medical Services

Children’s Medical Services (CMS), formerly the Crippled Children’s Program, provides medical care to low income children with disabling conditions or chronic diseases. It also provides specialized health care for certain disorders, e.g., chronic lung disease, craniofacial anomalies, and cystic fibrosis. Eligibility is based on the age of the child (0-21 years), type of medical condition, Georgia residency and annual family income. Some services are covered by Medicaid and Medicaid eligible children may participate in this program. CMS serves approximately 15,000 to 16,000 children yearly.

Regional Perinatal System

This program is administered by the Division of Public Health with funding provided by the Department of Medical Assistance. It provides medical services for pregnant women and children. The pregnant women’s component provides tertiary level care to high risk pregnant women. The neonatal component provides intensive care to infants. The program also provides funds to cover unmet medical costs, including neonatal transport, for infants in families with income of up to 250% of the federal poverty level. Women and children who participate in this program have been determined to be ineligible for Medicaid.

Division of Mental Health, Mental Retardation and Substance Abuse (MH/MR/SA)

Mental Health Services for Children and Adolescents with Severe Emotional

Disturbance

Currently some level of services for youth with severe emotional disturbance (SED) are available in all MH/MR/SA service areas. Public services available to the SED population include:

- Outpatient including crisis intervention, case coordination and wraparound services
- In-home crisis services (to avoid hospitalization or other out-of-home placement)
- Day Treatment (after school, evenings and some weekends)
- Respite
- Therapeutic Foster Care
- Therapeutic Group Home Care

The target population are youth with a primary diagnosis of a mental health disorder diagnosable under DSM-IV which has lasted a year or is likely to last for at least a year and causes serious functional limitations in at least two or more areas, such as risk of harm to self or others, need for assistance from multiple community agencies, behavior leading to demand for public intervention, etc. Uninsured children who present to these programs for their services are referred for a Medicaid eligibility determination, but services are provided to uninsured or underinsured children on a sliding fee scale and are not denied due to inability to pay.

Substance Abuse Services for Adolescents

The public services available to youth with substance abuse diagnoses are: student assistance programs for early identification, day treatment, family treatment and adolescent residential treatment. These services are not currently available in all areas of the state. Uninsured children who present to these programs for their services are referred for a Medicaid eligibility determination, but services are provided to uninsured or underinsured children on a sliding fee scale and are not denied due to inability to pay.

Department of Human Resources

MATCH

The DHR Multi-Agency Team for Children (MATCH) arranges care for Georgia's children with severe emotional disturbances who need mental health treatment in residential settings. The program is administered through the Division of Family and Children Services Treatment Services Unit. The mission of MATCH is to enable

children to lead the most stable and productive lives possible. More than one hundred local interagency teams operate throughout the state to identify children. The locate team reviews the child's history and response to the mental health services that have been provided. If the child's needs for mental health care and safety is too great for the community to manage, then the child is referred to state MATCH.

State MATCH reviews the information from the community and makes placement decisions based upon the child's needs, recommendations from the local community, placement availability, and available funds.

MATCH services are funded through a combination of state and federal funds. The program operates within an established budget so not every child who needs help can be funded. Services are provided through a variety of private and public residential treatment providers. If the child is eligible for Medicaid, Medicaid will pay for the treatment portion of the cost of the placement, but not the room and board, educational and other costs. DHR state funds are used to pay for any uncovered cost of the placement for uninsured and underinsured youth.

2.2.2. The steps the state is currently taking to identify and enroll all uncovered children who are eligible to participate in health insurance programs that involve a public-private partnership:

The State of Georgia has one public-private program designed to provide health care to uninsured children; however, this program does not offer "creditable coverage." The PeachCare for Kids and Medicaid program's eligibility processes have a significant role in the efforts of the program. The application process for The Georgia Partnership for Caring Program begins with the RSM Outreach Project worker.

Georgia Partnership for Caring Foundation

The Georgia Partnership for Caring Foundation (GPCF) was established in 1994 and represents a unique partnership between state government and the private sector. The mission of GPCF is to establish a free health care referral program for Georgians who cannot afford private health insurance but are not eligible for governmental medical assistance such as PeachCare for Kids, Medicaid or Medicare. Funding has been provided by grants from individuals, associations, and the Departments of Human Resources and Community Health.

The program includes the limited voluntary services of physicians, nurse practitioners, dentists, ophthalmologists, optometrists, physician's assistants, hospitals, pharmacists, pharmaceutical manufacturers, and many health provider groups and agencies. These volunteers are not paid for their services or products, but are committed to assisting Georgians obtain access to needed health care coverage. The program is available in about three-fifths of Georgia's counties. **GPCF is not insurance coverage.** It is not for emergencies or urgent care situations. Application processing time averages 1 month. As previously stated, RSM outreach workers are involved in the referral and application process for GPCF. They perform the screening function to determine that individuals who are referred to GPCF are not eligible for Medicaid. To date, over 4,300 individuals have participated in this program.

2.3. Describe the procedures the state uses to accomplish coordination of SCHIP with other public and private health insurance programs, sources of health benefits coverage for children, and relevant child health programs, such as title V, that provide health care services for low-income children to increase the number of children with creditable health coverage. (Previously 4.4.5.)
(Section 2102)(a)(3) and 2102(c)(2) and 2102(b)(3)(E)) (42CFR 457.80(c))

As part of its effort to decrease the number of uninsured children, Georgia targets children who are under the age of nineteen (19), who have family income that is at or below 235% of the Federal Poverty Level (FPL), and who do not have other creditable health coverage. PeachCare for Kids health benefit coverage is provided to these children through a state child health insurance program that is administered by the DCH, the same agency that administers the Medicaid program.

PeachCare enrolls only eligible, targeted low-income children because marketing, outreach and eligibility determination efforts will be completely coordinated for PeachCare for Kids and Medicaid, so that those children who are eligible for Medicaid will be enrolled in Medicaid rather than PeachCare. The marketing and outreach efforts target all children at or below 235% of the FPL. RSM outreach workers have available all pertinent information for both Medicaid and PeachCare for Kids. The outreach workers have a variety of program information on both creditable and non-creditable coverage and other ways to access health care services. The order of priority for the outreach workers is first to locate uninsured children, second to determine eligibility for Medicaid, third to provide information and assistance regarding enrollment in PeachCare for Kids, fourth to provide information on the Georgia Partnership for Caring Foundation, and DHR public health care programs and services. The marketing and outreach efforts are coordinated with community based organizations and health care providers.

Applications for PeachCare for Kids contain the information necessary to determine eligibility for Medicaid as well as for PeachCare for Kids. Applications are mailed to and processed by a Third Party Administrator (TPA) at a centralized location. As part of the eligibility determination process, the TPA screens applications for Medicaid eligibility before determining eligibility for PeachCare for Kids. If a child or children on the application appear to possibly be eligible for Medicaid, the application for that child or those children is processed by RSM workers. The processing provides for investigation and verification of both the financial and non-financial requirements for the Medicaid program. If the child or children are eligible for Medicaid, Medicaid enrollment will occur, rather than eligibility determination for PeachCare for Kids. If the RSM worker finds the child or children ineligible for Medicaid, then the TPA determines eligibility for PeachCare for Kids.

If the child or children are found to be income eligible and under age 5, they are notified of their eligibility to enroll in the Georgia Women, Infants and Children (WIC) program.

Because the Georgia WIC program serves a significant number of children younger than 5 years, it is often called on to assess immunization status and screen for child health problems. Prospective participants in the WIC program must undergo a variety of nutritional screenings to determine eligibility. These include assessments of height, weight, diet, and health history.

Section 3. Methods of Delivery and Utilization Controls (Section 2102)(a)(4))

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan, and continue on to Section 4.

3.1. Describe the methods of delivery of the child health assistance using Title XXI funds to targeted low-income children. Include a description of the choice of financing and the methods for assuring delivery of the insurance products and delivery of health care services covered by such products to the enrollees, including any variations. (Section 2102)(a)(4) (42CFR 457.490(a))

The PeachCare for Kids legislation mandates that “Any health care provider who is enrolled in the Medicaid program shall be deemed to be enrolled in the program.” Therefore, the current Medicaid health assistance delivery and utilization control system is the system used for PeachCare for Kids. Service delivery is accomplished through a variety of relationships and agreements with private medical providers and state agencies.

Briefly, the current system includes a statewide primary care case management program, Georgia Better Health Care (GBHC), approved by the Centers for Medicare and Medicaid Services (CMS) as a demonstration through waiver authority of section 1915(b)(1) of the Social Security Act. The PeachCare for Kids legislation allows the DCH to contract with licensed health maintenance organizations (HMOs) or provider sponsored health care organizations (PSHCCs), but prohibits required enrollment in an HMO or PSHCC as a condition of receiving coverage under the program. There are, however, no participating manage care organizations at this time and all children participate in the GBHC program. As a condition of participation, all enrolled providers in each category of service must be fully licensed and/or certified under all applicable state and federal laws to perform the services provided to participants.

Georgia Better Health Care

This statewide program of DCH matches Medicaid and PeachCare members, to a primary care physician or provider (PCP). Through Georgia Better Health Care, DCH contracts with primary care physicians and providers to deliver and coordinate health care services for Medicaid members. Two key goals of the program are to (1) improve access to medical care, particularly primary care services and (2) enhance continuity of care through creation of a “medical home.”

Physician participation is open to general practitioners, family practitioners, pediatricians, general internists, and gynecologists. Physician specialists may also contract as PCPs as long as they agree to provide the services listed below. Nurse practitioners who specialize in

family practice, pediatrics, or gynecology are also eligible to become PCPs. Community health centers, rural health centers, and public health department primary care clinics may be enrolled as PCPs as long as the center or clinic has at least one full-time physician or nurse practitioner engaged in delivering primary care services, is open to the public for general medical care at least 30 hours a week, and can provide the services listed below. More than 3,500 physicians contract with DCH to serve as PCPs. They coordinate care for their members health needs by providing the following services:

- Primary care medical services, covered by Medicaid or PeachCare for Kids;
- Referral authorization for needed specialty and other covered medical services; and
- Arranged 24 hour-a-day coverage.

PCPs receive a monthly case management fee of \$3 per member for coordinating members' health care services, regardless of whether the member is seen. When services are provided, the regular Medicaid fee for service reimbursement applies. Regular fee for service reimbursement also applies for services provided for a PeachCare member.

Membership in GBHC is mandatory for all PeachCare for Kids members and Medicaid members, except for those residing in nursing facilities, personal care homes, mental health hospitals and other domiciliary facilities, as well as Right-from-the-Start Medicaid pregnant women and other members with short-term Medicaid enrollment.

Members are given an opportunity to select a primary care case manager. For those who do not make a selection, a computer algorithm is used to assign a member to a provider. Once a PCP is auto-assigned, the member may change to another PCP by making a PCP selection and requesting the change. The same opportunity to select a PCP is given to PeachCare members at the time of application and whenever they wish to make a change. The Third Party Administrator (TPA) who determines eligibility, handles enrollment and collects premiums for PeachCare for Kids handles the assignment of the PCP if no PCP is chosen by the PeachCare member. The assignment algorithm will be based on geographic convenience to a primary care provider. Historical usage of a provider may be added to the algorithm for children who have been previously enrolled and are reinstated in PeachCare for Kids.

3.2. Describe the utilization controls under the child health assistance provided under the plan for targeted low-income children. Describe the systems designed to ensure that enrollees receiving health care services under the state plan receive only appropriate and medically necessary health care consistent with the benefit package described in the approved state plan. (Section 2102)(a)(4) (42CFR 457.490(b))

The utilization controls under PeachCare for Kids are the same controls used under the Medicaid program.

Reimbursement Limitations

The federal government allows DCH to place appropriate limits in regard to medical necessity and utilization control. Reimbursement limitations such as prior approval requirements, service limitations, non-covered procedures, and eligibility limitations are used by DCH to guarantee appropriate utilization of funds.

GBHC

In addition to the key expectations discussed under 3.1, a key goal of Georgia Better Health Care (GBHC) is to reduce unnecessary use of medical services. Medicaid members who are members of GBHC have a Medicaid card which lists the name, address, and telephone numbers of the member's PCP. PeachCare for Kids enrollees have a membership card which includes the PCP information. Medicaid providers other than the member's PCP generally must obtain authorization from the PCP in order to be reimbursed for services provided to the GBHC member. These same providers are PeachCare for Kids providers and have to obtain authorization from the PCP under the same circumstances as they do for Medicaid, in order to be reimbursed for services. Authorization can be obtained by contacting the PCP listed on the member's card. Certain services are exempt from the PCP authorization requirement. Providers are able to contact the TPA's member services line, to confirm exemptions.

DCH estimates that the GBHC program has saved the state and taxpayers more than \$54 million in its first three years of existence by appropriately controlling utilization, improving access to primary care services and enhancing continuity of care. A study by Georgia State University economists' estimates that GBHC saved 3.3% of regular fee-for-service Medicaid costs. Improving members' access to primary care resulted in savings through reduced likelihood of hospitalization for serious illnesses. GBHC also reduced the number of unnecessary visits to emergency rooms for non-emergency care and to specialists for care that could be provided through a primary care physician.

Surveillance Utilization Review

The Surveillance Utilization Review Services (SURS) used by DCH for the Medicaid program to perform both peer and member review functions is also used by PeachCare for Kids. The purpose of SURS is to safeguard the quality of care and to identify, correct and prevent inappropriate utilization of services. DCH has a contract with Health Care Solutions to perform specific SURS functions. Descriptions of certain of these functions follow.

Practitioner reviews require a review of medical documentation to support the services billed to DCH. A peer of the practitioner under review must perform the review. Most practitioner reviews relate to the medical necessity and appropriateness of a billed service (claims specific review). The claim specific reviews assess the medical necessity, appropriateness of care, billing patterns and/or overall utilization patterns of an individual provider. Other practitioner reviews look at a pattern of questionable services (pattern of practice review). The patterns of practice reviews examine services provided to members to assess the quality, necessity and overall standard of care. This review addresses specific concerns related to medical necessity of a service, procedure or hospitalization; standard of practice for cases in which the service rendered is contrary to known medical practice patterns; patterns of practice for a consistent, documented, over or under utilization of service; and quality concerns related to a pattern or an isolated incident affecting the health or well-being of a member. This could represent a suspected pattern of over or under utilization of services or pattern of substandard performance.

Member reviews are used to determine the medical necessity for the number and frequency of services received for the treatment of acute and/or chronic spells of illness. These reviews verify that services were rendered; determine medical necessity for the number, setting and frequency of services received (emergency room, inpatient and office visits); assess quality of care/services rendered; assess and identify the need to refer the member to other DCH programs such as Lock-in (for continuity of care); or identify potential providers for review of aberrant practices.

Pharmacy Prior Approval

Prior approval is used for management of the quality and cost of outpatient prescription drug treatment. It is required for more than 100 drugs in the Georgia Medicaid program: some psychotropic medications, as well as anabolic steroids, growth hormones, interferons, testosterone injections, proton pump inhibitors, and blood clotting factors, among other less well known drugs. Prior approval is required for all brand name drugs for which there is a generic substitute. Ninety-three percent of the requests made for drugs on DCH's prior approval list are approved. That approval comes after screening by the Georgia Pharmacy Foundation, DCH's prior approval authority. Its clinical

pharmacists examine each request, and a board certified internal medicine specialist reviews any denials or appeals. Approval is generally based on the FDA approved and medically accepted indications for use.

Dental Services Prior Approval

Diagnostic and preventive services are excluded from prior approval since the goal of these services is to identify the need for dental care and dental problems early, which results in better care and in cost savings to the dental program. Some other services require prior approval. Prior approval provides two administrative controls: (1) it ensures medical necessity and appropriateness of treatment; and (2) it controls the dollar amount expended for each member. In the course of prior approval reviews in the dental program, alternate procedures and courses of treatment consistent with the prudent buyer concept are often recommended.

Treatment Residential Intervention Services Utilization Controls

The DHR Multi-Agency Team for Children (MATCH) Program, which was described under Section 2.2.1, is an interagency funding mechanism and prior approval, utilization review and discharge planning process for the purchase of out-of-community residential mental health treatment for SED children and adolescents. If the child is Medicaid eligible, Medicaid covers the treatment portion of the cost of the placement, but not the room and board, educational and other costs. As previously described, local MATCH groups staff and coordinate care for the most difficult to serve SED youth. If all family and local resources are exhausted and the youngster has treatment needs that cannot be met, the local MATCH sends an application to the state level MATCH to be staffed for a treatment placement. The local process includes a gate-keeping function as well as a coordination function.

At the state level, applications are reviewed and given prior approval or are denied based on an evaluation system which includes an assessment score based on the child's past and current clinical and social history, diagnosis, involvement with and services from other child-serving agencies and an assessment score based on the child's behavior and functioning. If approved and placed for residential treatment, the MATCH group (state level with local level participation) performs an on-site utilization review every six months from admission to discharge. Clinical, behavioral and functional outcomes are measured on a regular basis and are used as part of the utilization review process, along with interviews with the children and their clinicians. At the end of each utilization review an estimated discharge date is set that goes into effect unless clinical indicators change and an extension is sought and approved.

Section 4. Eligibility Standards and Methodology. (Section 2102(b))

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan, and continue on to Section 5.

4.1. The following standards may be used to determine eligibility of targeted low-income children for child health assistance under the plan. Please note whether any of the following standards are used and check all that apply. If applicable, describe the criteria that will be used to apply the standard. (Section 2102)(b)(1)(A)) (42CFR 457.305(a) and 457.320(a))

- 4.1.1. Geographic area served by the Plan:** Georgia's Title XXI plan is available statewide to children in all 159 Georgia counties
- 4.1.2. Age:** The plan will be available to children 0 through 18 years of age. If the child is otherwise eligible, coverage will continue through the month of his/her nineteenth birthday.
- 4.1.3. Income:** Eligible children will have family income that is at or below 235% of the federal poverty level and will not be eligible for Medicaid.
- 4.1.4. Resources (including any standards relating to spend downs and disposition of resources):** There is no resource test.
- 4.1.5. Residency (so long as residency requirement is not based on length of time in state):** Georgia residency is required. Residency is based on current circumstances. There is no requirement that a child must live in Georgia a specified length of time prior to application.
- 4.1.6. Disability Status (so long as any standard relating to disability status does not restrict eligibility):** No child will be denied eligibility based on disability status.

- 4.1.7. **Access to or coverage under other health coverage:** A child will be denied eligibility if it is determined that he or she: 1) is covered under a group health plan or under health insurance coverage as defined in section 2791 of the Public Health Service Act; or 2) is eligible for Medicaid; or 3) is a member of a family that is eligible for health benefits coverage under a State health benefit plan based on a family member's employment with a public agency in the State; or 4) voluntarily dropped coverage under an employer plan during the past three months. (Voluntary termination of coverage does NOT include the following: employer cancellation of the entire group plan; loss of eligibility due to parent's layoff, resignation of parent from employment, employment termination; leave of absence without pay, or reduction of work hours; cancellation of a private health plan in which cost-sharing is expected to exceed 5% of the family's annual income; cancellation of an individual within a family policy due to meeting lifetime maximum of benefits; or cancellation of COBRA or an individual insurance policy. A child born during the three month waiting period would be eligible.) The CHIP application will contain questions about current and past coverage under group health plans and family members employment with State agencies. The CHIP application will contain questions about current and past coverage under group health plans and family members employment with State agencies. State employment information will be verified through monthly matches with the State Merit System. In addition, as claims are paid, if the providers report coverage under other health plans, eligibility will be terminated if the coverage meets any of the four criteria listed above.
- 4.1.8. **Duration of eligibility:** With the approval of the PeachCare application, a child will be eligible for twelve months as long as eligibility criteria continue to be met. The family will be notified of their responsibility to report changes in income, residency or health insurance coverage. There will be monthly matches with the Medicaid MMIS to ensure that Title XXI children have not been certified for Medicaid. At the end of the twelve month eligibility period, the family will be sent a letter detailing the information on the family's account pertinent to eligibility. The family will be required to report any changes to the information by mail or phone. Eligibility will be redetermined for another twelve month period.
- 4.1.9. **Other standards (identify and describe):** None

4.2. The state assures that it has made the following findings with respect to the eligibility standards in its plan: (Section 2102)(b)(1)(B)) (42CFR 457.320(b))

- 4.2.1. **These standards do not discriminate on the basis of diagnosis.**
- 4.2.2. **Within a defined group of covered targeted low-income children, these standards do not cover children of higher income families without covering children with a lower family income.**
- 4.2.3. **These standards do not deny eligibility based on a child having a pre-existing medical condition.**

4.3. Describe the methods of establishing eligibility and continuing enrollment. (Section 2102)(b)(2)) (42CFR 457.350)

PeachCare for Kids utilizes the same income methodologies as are used for its Right from the Start Medicaid program (Title XIX Poverty Level Group).

The DCH contracts with a Third Party Administrator (TPA) who is responsible for receiving PeachCare applications, screening for Medicaid eligibility, determining PeachCare eligibility, processing monthly premium payments and coordinating coverage between PeachCare and Medicaid for applicant children who qualify for either the Title XIX or Title XXI program.

Customer Service is a major component of the functions required of the Third Party Administrator. The TPA's telephone customer service staff is expected to furnish PeachCare applications upon request, provide assistance to potential applicants who may have questions about the program in general or who may need assistance in the completion of the form. In addition, the customer service staff provides support to the member in their choice of a GBHC primary care provider. The customer service staff is also responsible for responding to Medicaid/PeachCare providers who need to verify a member's eligibility and service limitations.

The following process is used to establish eligibility and continuing enrollment:

APPLICATION

PeachCare for Kids has a single-page mail-in application form and a web-based enrollment process that is available for families to quickly and easily apply for health care coverage for their children. Both the mail-in and web-based applications can be used to enroll children in either Medicaid or PeachCare for Kids, depending on each child's eligibility. The PeachCare application gathers information about the applicant children and their parents. Requested

information includes:

- Amount, frequency and source of earned and unearned income
- Amount, frequency and source of child care expenses
- Health insurance status of family members
- Current address
- U. S. Citizen/Lawful Alien Status of children
- PCP for GBHC program

APPLICATION PROCESSING

Upon receipt of the PeachCare application, the TPA screens the application for potential Medicaid eligibility. If the child is potentially Medicaid eligible based on reported income, the TPA serves as “case coordinators” and provides the State Eligibility Specialist with an electronic file of the application for eligibility determination. The State Eligibility Specialists reports back the eligibility and enrollment status for all referred children. The TPA notifies the family of Medicaid enrollment and serves as ongoing case coordinators for the children, including the renewal process, and coordination with Medicaid with changes in household composition, income or address.

For children who are not Medicaid eligible, the TPA determines if: net family income is at or below the 235% federal poverty level; the child is covered by a group health plan (either currently or in the past three months); the child is eligible for health benefits through a family member’s employment with a state agency; and if the child is a U.S. citizen or lawfully admitted alien.

The TPA is also required to use customer service personnel to follow up on incomplete or unclear information found in the application.

The TPA checks Medicaid’s information system for enrollment in the Medicaid program and the State Health Benefit Plan for enrollment under the state’s health benefit plan. If a child is determined to be ineligible for PeachCare, the family receives a written notice describing the reason for ineligibility. The notice specifies the reason for the denial (e.g. excess income, age over eighteen years etc.) The notice also specifies the applicant’s opportunity to request a reconsideration of the decision and related procedures to accomplish this. This may include submission of additional or clarifying information to allow a review of the application decision. If the applicant is not satisfied with the final decision of the TPA, the case is sent to DCH for further review.

If a child is found to be eligible for the PeachCare program, the family receives a PeachCare handbook which describes the program’s benefits, as well as how to access services through the GBHC Primary Care Provider selected by the family (if a selection was made), instructions on how to submit premium payments and a number to contact the TPA to report

An example follows:

Date	Event
January 6 th	Applicant submits complete application.
January 16 th	Eligibility is determined. Applicant is enrolled, if eligible. Child is eligible to receive benefits effective January 1 st . State/federal dollars fund January's coverage.
February 1 st	Child is enrolled in GBHC, the primary care case management program. State/federal dollars fund January and February's coverage.
March 1 st	Parental premium submitted with application is applied to March's coverage. April premium is due.
March 10 th	April premium is late, if not yet received.
March 20 th	If April premium has not been received, cancellation will occur effective April 1.

If coverage is terminated due to nonpayment of premium, coverage may be reinstated at any time within the 12 month eligibility period, with the payment of premium for month of reinstatement. The parent may request reinstatement by phone and will have the option of reinstating for the current or the next upcoming month. All applicable premiums must be paid for the reinstatement to become effective.

RENEWAL PROCESS

Thirty days prior to a member's annual anniversary date, PeachCare for Kids sends a letter to the family detailing the eligibility and enrollment-related information on the account, including employer(s), income, children enrolled, and premiums required. Families are notified of the requirement to call and report any changes to the information. Children who remain eligible after the 12-month renewal period will continue coverage. If a change in income or household composition is reported, the account will be reprocessed, similar to a new application with the children being screened for potential Medicaid eligibility, referred if appropriate and then evaluated for continued eligibility for PeachCare.

4.3.1 Describe the state's policies governing enrollment caps and waiting lists (if any). (Section 2106(b)(7)) (42CFR 457.305(b))

Check here if this section does not apply to your state.

4.4. Describe the procedures that assure that:

4.4.1. Through the screening procedures used at intake and follow-up eligibility determination, including any periodic redetermination, that only targeted low-income children who are ineligible for Medicaid or not covered under a group health plan or health insurance coverage (including access to a state health benefits plan) are furnished child health assistance under the state child health plan. (Sections 2102(b)(3)(A) and 2110(b)(2)(B)) (42 CFR 457.310(b) (42CFR 457.350(a)(1)) 457.80(c)(3))

PeachCare for Kids utilizes the same income methodologies as are used for its Right from the Start Medicaid program (Title XIX Poverty Level Group), ensuring that there are no gaps or overlap in income eligibility for PeachCare for Kids and Medicaid based on income sources or income disregards.

Upon receipt of the application, the TPA screens the application for potential Medicaid eligibility. If the child is potentially Medicaid eligible based on reported income, the TPA will route the application to the State's Medicaid eligibility unit for a determination of Medicaid eligibility. The State Medicaid eligibility unit reviews the information for a determination of Medicaid eligibility. If the child is approved for Medicaid, the eligibility specialist notifies the PeachCare TPA through a nightly electronic interface, including the effective date of Medicaid coverage. If the eligibility specialist determines that the child is ineligible for Medicaid, the PeachCare TPA is notified through the nightly interface of the reason for denial. The family is notified of the reason for denial and the process for submitting additional information or for filing an appeal. If it is determined that the income is within the PeachCare eligibility guidelines, the TPA will enroll the child in PeachCare for Kids without requiring the parent to complete an additional application.

Prior to enrollment, each child who is screened for potential PeachCare eligibility is checked against the Medicaid information system for enrollment in Medicaid. The record of each child is also checked with the State Health Benefit plan for enrollment of the child or a parent in the state health insurance plan.

4.4.2. The Medicaid application and enrollment process is initiated and facilitated for children found through the screening to be potentially eligible for medical assistance under the state Medicaid plan under Title XIX. (Section 2102)(b)(3)(B)) (42CFR 457.350(a)(2))

PeachCare for Kids offers "one-stop shopping" for children eligible for either Title XXI or Title XIX. Upon receipt of the PeachCare application, the TPA screens the

application for potential Medicaid eligibility. If the child is potentially Medicaid eligible based on reported income, the TPA serves as “case coordinators” and provides State Eligibility Specialist with an electronic file of the application for eligibility determination. The State Eligibility Specialists (SES) review the information from the application for a determination of Medicaid eligibility. If a child is determined to be eligible for Medicaid, the SES notifies the TPA through an electronic interface of the effective date of the child’s enrollment. The TPA notifies family of Medicaid enrollment and serves as ongoing case coordinators for the children, including the renewal process, and coordination with Medicaid with changes in household composition, income or address.

4.4.3. The State is taking steps to assist in the enrollment in SCHIP of children determined ineligible for Medicaid. (Sections 2102(a)(1) and (2) and 2102(c)(2)) (42CFR 431.636(b)(4))

Since the inception of PeachCare for Kids DCH has worked closely with DFCS to promote the program. The PeachCare for Kids application requests all of the information necessary to determine Medicaid eligibility for a child. DFCS offices use this application for parents who are only seeking coverage for their children. If the children are determined to be ineligible for Medicaid, the caseworker mails the application to PeachCare for processing, without requiring the family to complete an additional form or application.

4.4.4 The insurance provided under the state child health plan does not substitute for coverage under group health plans. Check the appropriate box. (Section 2102(b)(3)(C)) (42CFR 457.805) (42 CFR 457.810(a)-(c))

4.4.4.1. Coverage provided to children in families at or below 200% FPL: describe the methods of monitoring substitution.

A child will be denied eligibility if it is determined that he or she:
1) is covered under a group health plan or under health insurance coverage as defined in section 2791 of the Public Health Service Act; or 2) is eligible for Medicaid; or 3) is a member of a family that is eligible for health benefits coverage under a State health benefit plan based on a family member’s employment with a public agency in the State; or 4) voluntarily dropped coverage under an employer plan during the past three months. (Voluntary termination of coverage does NOT include the following: employer cancellation of the entire group plan; loss of eligibility due to parent’s layoff, resignation of parent from employment,

employment termination; leave of absence without pay, or reduction of work hours; cancellation of a private health plan in which cost-sharing is expected to exceed 5% of the family's annual income; cancellation of an individual within a family policy due to meeting lifetime maximum of benefits; or cancellation of COBRA or an individual insurance policy. A child born during the three month waiting period would be eligible.) The PeachCare application contains questions about current and past coverage under group health plans and family members employment with State agencies. The application also contains questions about current and past coverage under group health plans. In addition to self-declaration of other coverage, providers report coverage under other health plans and PeachCare enrollment is terminated if the other coverage meets any of the four criteria listed above.

Children who are currently insured, regardless of the amount of cost-sharing required by their policy will be ineligible for PeachCare for Kids. PeachCare also requires children to be uninsured for three months prior to being eligible to enroll, with exceptions for non-voluntary cancellations of coverage. The application asks parents to report if their children have cancelled insurance within the previous three months and provides an opportunity to report the reason the insurance is cancelled. Once a month, these applications are manually reviewed by PeachCare for Kids staff to determine if the reason given meets one of the exceptions defined in Georgia's state plan (such as change in employment, employer dropped coverage, etc.)

At this time, the application does not ask the parent to report the cost sharing required under their previous private policy. A letter is generated to request such information before a determination of the 5% of household income can be made.

To calculate the cost sharing imposed on a household and the 5% threshold, the enrollment system for PeachCare will have to be modified. With this information stored on the system, PeachCare for Kids will be able to monitor on an ongoing basis the number of letters sent, the number of families providing the information about their previous coverage, and the number of children who are exempted from the waiting period.

Once the revision has been made to collect this data on the application, PeachCare will continue to monitor the number of applications requesting to be exempted from the three-month wait due to the cost of their previous insurance and the number of children who are ultimately exempted.

The average percentage of children who have had insurance within three months prior to application who are not exempted each quarter is 35%. If there are two consecutive quarters in which the percentage of children who are required to be subject to the three-month waiting period exceeds 45%, the Department of Community Health will increase the cost-sharing threshold from 5% to 7.5% before an exemption from the three-month wait is granted.

- 4.4.4.2. Coverage provided to children in families over 200% and up to 250% FPL: describe how substitution is monitored and identify specific strategies to limit substitution if levels become unacceptable.**

Same as 4.4.4.1 above

- 4.4.4.3. Coverage provided to children in families above 250% FPL: describe how substitution is monitored and identify specific strategies in place to prevent substitution.**

N/A

- 4.4.4.4. If the state provides coverage under a premium assistance program, describe:**

The minimum period without coverage under a group health plan, including any allowable exceptions to the waiting period.

The minimum employer contribution.

The cost-effectiveness determination.

4.4.5 Child health assistance is provided to targeted low-income children in the state who are American Indian and Alaska Native. (Section 2102)(b)(3)(D)) (42 CFR 457.125(a))

There are no federally-recognized tribes in Georgia. Recognizing that a member of a tribe may re-locate to the State, CHIP will exempt children who are members of federally-recognized tribes from the cost-sharing requirements as stipulated in Section 2103(e)(1)(A). Children who identify themselves as American Indian or Native Alaskan on the CHIP application will be notified that, upon receipt of documentation of tribal membership, they will no longer be required to submit monthly premiums. Any premiums paid after October 1, 1999 will be reimbursed within 45 days of receipt of documentation of tribal membership.

The materials sent to all new enrollees will include information on the cost-sharing exemption for members of federally-recognized American Indian or Native Alaskan tribes to ensure that those not indicating race on the application will be notified of this exemption.

Section 5. Outreach (Section 2102(c))

Describe the procedures used by the state to accomplish:

Outreach to families of children likely to be eligible for child health assistance or other public or private health coverage to inform them of the availability of the programs, and to assist them in enrolling their children in such a program: (Section 2102(c)(1)) (42CFR 457.90)

PeachCare for Kids Outreach Through RSM Outreach

Outreach efforts are completely coordinated for PeachCare for Kids and Medicaid, so that those children who are eligible for Medicaid will be reached and enrolled in Medicaid and those children eligible for PeachCare can be reached and enrolled in PeachCare. The outreach efforts target all children at or below 235% of the FPL. To build on and enhance our outreach efforts, Georgia utilizes our nationally recognized RSM outreach strategies for PeachCare for Kids. With over 143 representatives statewide, RSM outreach workers have been specifically trained in doing outreach for PeachCare for Kids. RSM outreach workers have available all pertinent information for both Medicaid and PeachCare for Kids. The outreach workers also have a variety of program information on both creditable and non-creditable coverage and other ways to access health care services. The order of priority for the outreach workers are first to locate uninsured children, second to determine eligibility for Medicaid, third to provide information and assistance regarding enrollment in PeachCare for Kids, fourth to provide information on the Georgia

Partnership for Caring Foundation and DHR public health care programs and services. The outreach efforts are also coordinated with community based organizations and health care providers.

RSM Outreach Project

The Right From the Start Medicaid (RSM) Project began in July 1993 as Georgia's response to the high infant mortality rate and to improve health care access for all children and pregnant women.

The Department of Community Health (DCH) and the Department of Human Resources (DHR) entered into an agreement to place eligibility workers in community settings. The agreement provides for 143 eligibility workers. These staff currently have offices in health departments, hospitals, clinics, day care centers, schools, community action agencies and other locations in the community. A major feature of the program is the availability of staff during non-traditional work hours so that clients may apply for RSM without having to lose time from their jobs or from school. Non-traditional hours are defined as any time other than 8 a.m. to 5 p.m. Monday through Friday.

Outreach staff are housed throughout Georgia and, although not housed in all 159 counties, provide Medicaid enrollment information and access to the Medicaid application process in every county. This involvement with potential Medicaid clients on a local level greatly enhances Georgia's outreach efforts. Outreach staff also actively pursue collaboration with other agencies and groups in their communities in order to maximize involvement at the local level and to educate other agencies in the basics of Medicaid eligibility and the availability of Medicaid services and to provide for mutual referral systems. Most of the local RSM project staff have partnerships with the county health departments, local schools, pregnancy centers, battered women's shelters, Head Start programs and the health care community in their areas.

Workers and supervisory staff make presentations regularly to community groups, medical providers and employers. RSM project staff often participate in health fairs and other local activities in order to reach potential Medicaid clients. Staff have utilized creative techniques for distributing information to the public. Medicaid flyers have been sent home with school age children and workers have visited day care centers to pass out brochures. Employer contacts have resulted in opportunities to distribute literature through personnel offices and at employee forums, and to accept applications at job sites.

Simplified PeachCare for Kids Application

PeachCare for Kids has developed a simplified paper and web-based application in both English and Spanish for use by families who apply for the PeachCare for Kids program. The paper application is a one page, two-sided form designed to be submitted to PeachCare by mail. (Attachment 1)

The web-based application is available on-line at www.peachcare.org. It was created to allow parents to apply quickly and easily at local libraries, community centers, hospitals and in their homes. Both applications are designed to gather information needed to determine eligibility for both PeachCare and Medicaid programs.

Marketing and Public Awareness

Advertising Campaign

The PeachCare for Kids outreach campaign includes television, radio, outdoor and transit advertising. The advertising campaign follows the theme, “Now You Can Afford Peace of Mind,” addressing the practical and the emotional needs of potential PeachCare families. Creatively, advertising is intended to evoke the heroism of the working-class parent, recognizing their love and dedication to their child. The radio commercial, “Vicky,” tells the story of a father and his daughter, and the TV commercial, “Emma,” spotlights a mother and her son.

Outreach Publications

PeachCare for Kids published informational brochures in both English and Spanish to educate and encourage enrollment. The brochures give a brief description of benefits available through PeachCare and a summary of PeachCare eligibility requirements. The brochures are distributed at outreach activities throughout the state and are available at doctor’s offices, DFACS, Department of Labor career centers, health departments, community centers, and daycare centers.

Outreach Video

The Georgia Department of Community Health produced a short promotional video, which details the benefits of PeachCare to parents and community outreach workers. It features two women talking about their experience with the program. The video explains how to apply, premiums, benefits and accessing services. For bilingual viewers, it is available with Spanish subtitles. The video is especially designed for

broadcast in hospital and physician waiting rooms, health departments, and community health fairs.

Back-to-School Outreach

To enhance back to school outreach activities, PeachCare for Kids partners with the Georgia Department of Education to distribute a program flyer to every child in the public school system. Through this effort, nearly every parent of a school-age child in the state receives information about PeachCare for Kids. To date, we distribute over 1.6 million brochures at the beginning of each school year.

Community Outreach Mini-grants

In 1999, the Georgia Department of Community Health created a minigrant program, "Improving Health Care Access: Innovations in Medicaid and PeachCare for Kids Outreach, to assist local efforts to raise awareness of both PeachCare and Medicaid programs among hard-to-reach populations. Twenty-four community organizations were awarded grants to conduct grassroots outreach activities specifically designed for their communities.

The minigrant outreach program had a positive impact on the number of applications submitted to PeachCare for Kids and Medicaid. The grantees were responsible for producing between 30,000 and 40,000 new applications between October 1999 and June 2000.

An evaluation performed by the Health Policy Center at Georgia State University looked at various differences by race and county size, as part of our goal was to reach the underserved hard-to-reach population. The evaluation found:

- An increase of 16% in new applications compared to non-outreach counties;
- An increase of 18% in smaller counties (fewer than 42,000 people);
- An increase of 11% in larger counties (more than 90,000 people); and
- An increase of 19% in minority applications.

The activity level of the grantees produced the following results:

- 427,315 pieces of PeachCare for Kids informational materials were distributed;
- 445 PeachCare for Kids presentations were conducted; and
- 6,000 families were assisted with applications.

Local Media Partnerships

PeachCare for Kids became one of five partner organizations in Georgia's largest and most comprehensive community service campaign, WSB-TV's Family 2 Family Project. WSB-TV, the highest ranked television station in the state and has established partnerships with community and family organizations throughout Georgia to address family issues. As part of its partnership, PeachCare participates in several major events such as the Baby & Kid Expo, CPR Saturday trainings by the American Red Cross, the Susan B. Komen Foundation's Race for the Cure, the Salute 2 America Fourth of July parade, and Give Kids a Boost. PeachCare brochures are also always on display in the other Family 2 Family sponsor locations, including Haverty's Furniture, Verizon Wireless, Promina Health Systems, and Southtrust Bank.

The news and advertising exposure on one of Georgia's most popular television stations, community event participation across northern Georgia, and exclusive program opportunities will continue to help us reach even more eligible families.

Section 6. Coverage Requirements for Children's Health Insurance (Section 2103)

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan, and continue on to Section 7.

**6.1. The state elects to provide the following forms of coverage to children:
(Check all that apply.)** (42CFR 457.410(a))

- 6.1.1. Benchmark coverage;** (Section 2103(a)(1) and 42 CFR 457.420)
 - 6.1.1.1. FEHBP-equivalent coverage;** (Section 2103(b)(1))
(If checked, attach copy of the plan.)
 - 6.1.1.2. State employee coverage;** (Section 2103(b)(2)) **(If checked, identify the plan and attach a copy of the benefits description.)**
 - 6.1.1.3. HMO with largest insured commercial enrollment**
(Section 2103(b)(3)) **(If checked, identify the plan and attach a copy of the benefits description.)**

- 6.1.2. Benchmark-equivalent coverage;** (Section 2103(a)(2) and 42 CFR 457.430)
Specify the coverage, including the amount, scope and duration of each service, as well as any exclusions or limitations. Please attach a signed actuarial report that meets the requirements specified in 42 CFR 457.431. See instructions.

- 6.1.3. Existing Comprehensive State-Based Coverage;** (Section 2103(a)(3) and 42 CFR 457.440) **[Only applicable to New York; Florida; Pennsylvania]**
Please attach a description of the benefits package, administration, date of enactment. If existing comprehensive state-based coverage is modified, please provide an actuarial opinion documenting that the actuarial value of the modification is greater than the value as of 8/5/97 or one of the benchmark plans. Describe the fiscal year 1996 state expenditures for existing comprehensive state-based coverage.

- 6.1.4. Secretary-Approved Coverage. (Section 2103(a)(4)) (42 CFR 457.450)**
- 6.1.4.1. Coverage the same as Medicaid State plan**
 - 6.1.4.2. Comprehensive coverage for children under a Medicaid Section 1115 demonstration project**
 - 6.1.4.3. Coverage that either includes the full EPSDT benefit or that the state has extended to the entire Medicaid population**
 - 6.1.4.4. Coverage that includes benchmark coverage plus additional coverage**
The BlueChoice Health Care Plan, the state's HMO with the largest enrollment, is the benchmark plan. The benefit plan for PeachCare for Kids is the benchmark coverage with added services to bring the coverage to equal a Medicaid look-alike, with the exceptions of non-emergency transportation, targeted case management, services solely for persons over age 19, and some services that to be needed require a level of disability that would qualify the child for Medicaid.
 - 6.1.4.5. Coverage that is the same as defined by existing comprehensive state-based coverage**
 - 6.1.4.6. Coverage under a group health plan that is substantially equivalent to or greater than benchmark coverage through a benefit by benefit comparison (Please provide a sample of how the comparison will be done)**
 - 6.1.4.7. Other (Describe)**

**6.2. The state elects to provide the following forms of coverage to children:
(Check all that apply. If an item is checked, describe the coverage with respect to
the amount, duration and scope of services covered, as well as any exclusions or
limitations) (Section 2110(a)) (42CFR 457.490)**

These services are the same as the services in the Georgia Medicaid Plan with the exceptions of non-emergency transportation, targeted case management, services solely for persons over age 19, and some services that to be needed require a level of disability that would qualify the child for Medicaid. All these services are subject to the same limitations and prior approvals as they are in the Georgia Medicaid Plan.

6.2.1. Inpatient services (Section 2110(a)(1))

Inpatient services include medical and surgical services delivered during a hospital stay. Inpatient services are covered in full. See 6.2.10 for coverage for psychiatric hospital services. Prior approval is needed for some services.

6.2.2. Outpatient services (Section 2110(a)(2))

Outpatient services include outpatient surgery, clinic services and emergency room care. Outpatient services are covered in full. Prior approval is needed for some services.

6.2.3. Physician services (Section 2110(a)(3))

Physician services include services provided by a participating physician for the diagnosis and treatment of an illness or an injury. Physician services are covered in full. Prior approval is needed for some services.

6.2.4. Surgical services (Section 2110(a)(4))

Surgical services are covered in full. See 6.2.1 for inpatient surgical services and 6.2.2 for outpatient surgical services. Prior approval is needed for certain procedures.

6.2.5. Clinic services (including health center services) and other ambulatory health care services. (Section 2110(a)(5))

See 6.2.2 above.

6.2.6. Prescription drugs (Section 2110(a)(6))

Prescribed drugs (from participating rebate manufacturers) and supplies approved by DMA and dispensed by an enrolled pharmacist are covered in full. Some drugs require prior approval or have therapy limitations. Prescriptions or refills are limited to six per month per enrollee. There are procedures in place that allow a member to receive medically necessary prescriptions in excess of six (6) per month.

6.2.7. Over-the-counter medications (Section 2110(a)(7))

The following non-prescription drugs are covered up to a maximum allowable cost: Multi-vitamins and multiple vitamins with iron, enteric coated aspirin, diphenhydramine, insulin, NIX, iron, meclizine, insulin syringes, insulin delivery unit systems (NOVO pen for example) and urine test strips. No other over-the-counter medications are covered.

6.2.8. Laboratory and radiological services (Section 2110(a)(8))

Radiology services are covered in a hospital setting or in a physician's office only. Note: laboratory and radiological services are covered as two separate services.

6.2.9. Prenatal care and prepregnancy family services and supplies (Section 2110(a)(9))

These services are covered in full. This includes Childbirth Education Services, a series of 8 classes regarding the birth experience and tools to prepare for a healthier pregnancy, birth and postpartum period.

6.2.10. Inpatient mental health services, other than services described in 6.2.18., but including services furnished in a state-operated mental hospital and including residential or other 24-hour therapeutically planned structural services (Section 2110(a)(10))

Inpatient mental health services are covered only for short-term acute care in general acute care hospitals up to 30 days per admission. Services furnished in a state-operated mental hospital are not covered. Services furnished in an Institution for Mental Disease (IMD) are not covered. Residential or other 24-hour therapeutically planned structural services are

covered only through the DHR MATCH Program. (See Sections 2.2.1. and 3.2.) Psychotherapy is limited to 10 hours per calendar month.

6.2.11. Outpatient mental health services, other than services described in 6.2.19, but including services furnished in a state-operated mental hospital and including community-based services (Section 2110(a)(11))

Outpatient mental health services are covered through: Community Mental Health Centers, subject to limitations specified in DHR standards

6.2.12. Durable medical equipment and other medically-related or remedial devices (such as prosthetic devices, implants, eyeglasses, hearing aids, dental devices, and adaptive devices) (Section 2110(a)(12))

Durable medical equipment and supplies prescribed by a physician are covered. Prior approval is required for custom molded shoes and for repairs to certain prosthetic devices. Hearing aids are allowed every three years without prior approval. Medical necessity for hearing aids must be approved by Children's Medical Services. This prior approval is based upon the completion of a hearing evaluation by the prescribing physician or other licensed practitioner. Medical equipment purchases and one-way mileage for delivery in excess of \$200.00 require prior approval. See Vision Care under 6.2.28 for eyeglasses.

6.2.13. Disposable medical supplies (Section 2110(a)(13))

6.2.14. Home and community-based health care services (See instructions) (Section 2110(a)(14))

Home health services, ordered by a physician and provided in the enrollee's home, including part-time nursing services, physical, speech and occupational therapy, and home health aide services are covered for 75 visits per calendar year. Home health services exceeding 75 visits per calendar year may be covered when requested by a physician and determined to be medically necessary by DMA.

6.2.15. Nursing care services (See instructions) (Section 2110(a)(15))

Nursing care services are covered as follows. The Nurse Practitioner Services Program reimburses for a broad range of medical services

provided by participating Pediatric, Family, Adult, and OB/GYN Nurse Practitioners, as well as Certified Registered Nurse Anesthetists (CRNA). Nurse Midwife services are also covered and include primary care services in addition to obstetrical care.

6.2.16. Abortion only if necessary to save the life of the mother or if the pregnancy is the result of an act of rape or incest (Section 2110(a)(16))

6.2.17. Dental services (Section 2110(a)(17))

Dental and oral surgical services are covered as follows: 2 visits (initial or periodic) for dental exams/screens and 2 emergency exams during office hours and two emergency exams after office hours per calendar year are allowed; 2 cleanings per calendar year; 1 restorative (filling) procedure per tooth per restoration; the maximum number of surfaces covered is four (4); sealants for first and second permanent molars only; orthodontic services with prior approval.

6.2.18. Inpatient substance abuse treatment services and residential substance abuse treatment services (Section 2110(a)(18))

Inpatient substance abuse treatment services are covered only for short-term acute care in general acute care hospitals up to 30 days per admission. Services furnished in a state-operated mental hospital are not covered. Services furnished in an Institution for Mental Disease (IMD) are not covered.

6.2.19. Outpatient substance abuse treatment services (Section 2110(a)(19))

Outpatient substance abuse treatment services are covered through Community Mental Health Centers, subject to limitations specified in DHR standards. Outpatient short term acute care and substance abuse treatment services are covered in general acute care hospitals.

6.2.20. Case management services (Section 2110(a)(20))

6.2.21. Care coordination services (Section 2110(a)(21))

6.2.22. Physical therapy, occupational therapy, and services for individuals with speech, hearing, and language disorders (Section 2110(a)(22))

Physical, occupational and speech pathology therapy are covered as follows: 1 hour per day up to 10 hours per calendar month for physical therapy; 1 hour per day up to 10 hours per calendar month for occupational therapy; 1 session per day up to 10 sessions per month for individual speech therapy. With prior approval these limits may be exceeded. See also Children's Intervention Services below.

6.2.23. Hospice care (Section 2110(a)(23))

Covered under a plan of care when provided by an enrolled hospice provider.

6.2.24. Any other medical, diagnostic, screening, preventive, restorative, remedial, therapeutic, or rehabilitative services. (See instructions) (Section 2110(a)(24))

6.2.25. Premiums for private health care insurance coverage (Section 2110(a)(25))

6.2.26. Medical transportation (Section 2110(a)(26))

Emergency ambulance services are covered for an enrollee whose life and/or health is in danger. Non-emergency transportation is not covered.

6.2.27. Enabling services (such as transportation, translation, and outreach services) (See instructions) (Section 2110(a)(27))

6.2.28. Any other health care services or items specified by the Secretary and not included under this section (Section 2110(a)(28))

Health Check: Regular physical examinations (screening), health tests, immunizations and treatment for diagnosed problems are covered. Screening requirements are based on the recommendations for preventive pediatric health care adopted by the American Academy of Pediatrics. Treatment is covered within the limitations on covered services.

Vision Care: Services including eyeglasses, refractions, dispensing fees, and other refractive services are covered. Medically necessary diagnostic services are also covered. Limitations are: 1 refractive exam, optical

device, fitting, and dispensing fee within a calendar year; additional such services require prior approval. Prior approval is also required for other services including but not limited to: contact lenses, trifocal lenses, oversized frames, hi-index and polycarbonate lenses.

Children's Intervention Services: Services covered for children from birth through 18 years of age are audiology, nursing, nutrition, occupational therapy, physical therapy, social work, speech-language pathology and developmental therapy instruction. Written prior approval is required for medically necessary Children's Intervention Services once the annual service limitations listed in the *Policy and Procedure Manual* have been reached. Individualized Family Service Plan is required to document medical necessity for amount, duration and scope of services. Note that children 18 years of age are not covered under these program services.

Family Planning: Covered services include initial and annual examinations, follow-up, brief and comprehensive visits, pregnancy testing, birth control supplies, and infertility assessment.

Pregnancy-Related Services: Covered services help reduce infant mortality by providing home visits that assess the mother and child and teach the mother about specific subjects that will reduce infant mortality.

Podiatry: Services covered are diagnosis, medical, surgical, mechanical, manipulative and electrical treatment of ailments of the foot or leg as authorized within the Georgia statute governing podiatric services.

Physicians Assistant Services: Covered services are limited to primary care services and anesthesiologist's assistant services authorized in the basic primary care job description, approved by the Georgia Composite State Board of Medical Examiners.

End Stage Renal Disease (ESRD) Dialysis: Services and procedures designed to promote and maintain the functioning of the kidney and related organs are covered when provided by a provider enrolled in the ESRD program. Acute renal dialysis services are covered under other programs.

6.3 The state assures that, with respect to pre-existing medical conditions, one of the following two statements applies to its plan: (42CFR 457.480)

6.3.1. The state shall not permit the imposition of any pre-existing medical condition exclusion for covered services (Section 2102(b)(1)(B)(ii)); OR

6.3.2. The state contracts with a group health plan or group health insurance coverage, or contracts with a group health plan to provide family coverage under a waiver (see Section 6.4.2. of the template). Pre-existing medical conditions are permitted to the extent allowed by HIPAA/ERISA (Section 2103(f)). Please describe: *Previously 8.6*

6.4 Additional Purchase Options. If the state wishes to provide services under the plan through cost effective alternatives or the purchase of family coverage, it must request the appropriate option. To be approved, the state must address the following: (Section 2105(c)(2) and(3)) (42 CFR 457.1005 and 457.1010)

6.4.1. Cost Effective Coverage. Payment may be made to a state in excess of the 10% limitation on use of funds for payments for: 1) other child health assistance for targeted low-income children; 2) expenditures for health services initiatives under the plan for improving the health of children (including targeted low-income children and other low-income children); 3) expenditures for outreach activities as provided in section 2102(c)(1) under the plan; and 4) other reasonable costs incurred by the state to administer the plan, if it demonstrates the following (42CFR 457.1005(a)):

6.4.1.1. Coverage provided to targeted low-income children through such expenditures must meet the coverage requirements above; Describe the coverage provided by the alternative delivery system. The state may cross reference section 6.2.1 - 6.2.28. (Section 2105(c)(2)(B)(i)) (42CFR 457.1005(b))

6.4.1.2. The cost of such coverage must not be greater, on an average per child basis, than the cost of coverage that would otherwise be provided for the coverage described above.; Describe the cost of such coverage on an average per child basis. (Section 2105(c)(2)(B)(ii)) (42CFR 457.1005(b))

6.4.1.3. The coverage must be provided through the use of a community-based health delivery system, such as through contracts with health centers receiving funds under section 330 of the Public Health Service Act or with hospitals such as those that receive disproportionate share payment adjustments under section 1886(c)(5)(F) or 1923 of the Social Security Act. Describe the community based delivery system. (Section 2105(c)(2)(B)(iii)) (42CFR 457.1005(a))

6.4.2. Purchase of Family Coverage. Describe the plan to purchase family coverage. Payment may be made to a state for the purpose of family

coverage under a group health plan or health insurance coverage that includes coverage of targeted low-income children, if it demonstrates the following: (Section 2105(c)(3)) (42CFR 457.1010)

6.4.2.1. Purchase of family coverage is cost-effective relative to the amounts that the state would have paid to obtain comparable coverage only of the targeted low-income children involved; and (Describe the associated costs for purchasing the family coverage relative to the coverage for the low income children.) (Section 2105(c)(3)(A)) (42CFR 457.1010(a))

6.4.2.2. The state assures that the family coverage would not otherwise substitute for health insurance coverage that would be provided to such children but for the purchase of family coverage. (Section 2105(c)(3)(B)) (42CFR 457.1010(b))

6.4.2.3. The state assures that the coverage for the family otherwise meets title XXI requirements. (42CFR 457.1010(c))

Section 7. Quality and Appropriateness of Care

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan, and continue on to Section 8.

- 7.1. Describe the methods (including external and internal monitoring) used to assure the quality and appropriateness of care, particularly with respect to well-baby care, well-child care, and immunizations provided under the plan. (2102(a)(7)(A)) (42CFR 457.495(a))

Will the state utilize any of the following tools to assure quality?
(Check all that apply and describe the activities for any categories utilized.)

- 7.1.1. Quality standards
- 7.1.2. Performance measurement
- 7.1.3. Information strategies
- 7.1.4. Quality improvement strategies

7.2. Describe the methods used, including monitoring, to assure: (2102(a)(7)(B)) (42CFR 457.495)

7.2.1 Access to well-baby care, well-child care, well-adolescent care and childhood and adolescent immunizations. (Section 2102(a)(7)) (42CFR 457.495(a))

To encourage utilization of primary and preventive care, PeachCare for Kids does not have any co-payments for services. Additionally, premiums are not required for children under the age of six, ensuring that all children up to the age of six in households with incomes up to 235% of the federal poverty level have access to care without any cost to the family.

PeachCare for Kids sends each child a birthday letter each year that wishes them a healthy year and reminds their parents of the well-child care available through PeachCare.

PeachCare for Kids monitors the percentage of member with a regular source of care, including evaluating the percentage of members who self-select a GBHC primary care physician (PCP), percentage of children who seek care from their GBHC PCP, and the percentage of children who remain with their GBHC PCP for 12 or more months. PeachCare also monitors the percentage of members who receive preventive care and screening services and the percentage of children who receive immunizations.

7.2.2 Access to covered services, including emergency services as defined in 42 CFR 457.10. (Section 2102(a)(7)) 42CFR 457.495(b))

All members are enrolled in Georgia Better Health Care (GBHC), a primary care case management program. GBHC PCPs are required to have care accessible to their members 24 hours a day.

Members are informed in member handbooks mailed to each family upon enrollment, "If your child is in an emergency situation, call 911 or go immediately to the nearest hospital emergency room. You do not need prior approval from your child's doctor if your child has a serious or disabling illness or injury. Be sure to call your doctor if your child has a serious or disabling illness or injury. Be sure to call your doctor as soon as you can after your child has received care."

The Georgia Health Policy Center (GHPC), Georgia State University, has done an annual evaluation of the claims submitted for services received by PeachCare for Kids members. The results of the survey are shared with DCH staff and analyzed

to monitor access, utilization and trends in utilization as the program matures. The GHPC has also conducted the Consumer Assessment of Health Plan Satisfaction (CAHPS) survey on behalf of PeachCare for Kids. This survey assesses the parents' perceptions about the availability and quality of care their children have received.

7.2.3 Appropriate and timely procedures to monitor and treat enrollees with chronic, complex, or serious medical conditions, including access to an adequate number of visits to specialists experienced in treating the specific medical condition and access to out-of-network providers when the network is not adequate for the enrollee's medical condition. (Section 2102(a)(7)) (42CFR 457.495(c))

PeachCare for Kids monitors follow-up visits for children who have been treated in an emergency department for asthma.

7.2.4 Decisions related to the prior authorization of health services are completed in accordance with state law or, in accordance with the medical needs of the patient, within 14 days after the receipt of a request for services. (Section 2102(a)(7)) (42CFR 457.495(d))

Prior authorizations are required for some services and are administered under the same policies, procedures and timeframes as the Medicaid program.

Section 8. Cost Sharing and Payment (Section 2103(e))

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan, and continue on to Section 9.

8.1. Is cost-sharing imposed on any of the children covered under the plan? (42CFR 457.505)

8.1.1. YES

8.1.2. NO, skip to question 8.8.

8.2. Describe the amount of cost-sharing, any sliding scale based on income, the group or groups of enrollees that may be subject to the charge and the service for which the charge is imposed or time period for the charge, as appropriate.

(Section 2103(e)(1)(A)) (42CFR 457.505(a), 457.510(b) &(c), 457.515(a)&(c))

8.2.1. Premiums:

- None for children under the age of 6;
- For children ages 6 through 18: \$7.50 per month for 1 child
- For children ages 6 through 18: \$15.00 per month for 2 or more children

8.2.2. Deductibles: None

8.2.3. Coinsurance or copayments: None

8.2.4. Other: None

8.3. Describe how the public will be notified, including the public schedule, of this cost sharing (including the cumulative maximum) and changes to these amounts and any differences based on income. (Section 2103(e)((1)(B)) (42CFR 457.505(b))

PeachCare for Kids publicizes the cost sharing requirements in its brochures, applications, website, mass media campaigns and other outreach materials. If a parent applies for a child and does not include a premium payment with the application, if applicable, a letter is sent indicating that a payment must be received for the children to be enrolled in the program. The letter includes the specific amount due, depending on the number of children over 6 in the household, and the date that it must be received for the original application to be protected for the month of enrollment.

8.4. The state assures that it has made the following findings with respect to the cost sharing in its plan: (Section 2103(e))

- 8.4.1. **Cost-sharing does not favor children from higher income families over lower income families.** (Section 2103(e)(1)(B)) (42CFR 457.530)
- 8.4.2. **No cost-sharing applies to well-baby and well-child care, including age-appropriate immunizations.** (Section 2103(e)(2)) (42CFR 457.520)
- 8.4.3. **No additional cost-sharing applies to the costs of emergency medical services delivered outside the network.** (Section 2103(e)(1)(A)) (42CFR 457.515(f))

8.5. Describe how the state will ensure that the annual aggregate cost sharing for a family does not exceed 5 percent of such family's income for the length of the child's eligibility period in the State. Include a description of the procedures that do not primarily rely on a refund given by the state for overpayment by an enrollee: (Section 2103(e)(3)(B)) (42CFR 457.560(b) and 457.505(e))

The maximum a family could have to pay is \$180 annually. This is the maximum family premium of \$15 times 12 months. Since there are no deductibles, coinsurance, co-payments or other cost sharing methods, the annual aggregate cost sharing is the maximum family premium annually. In order for \$180 to exceed 5 percent of a family's annual income, the family's annual income would have to be below \$3,600. Uninsured children in a family with annual income below \$3,600 would be eligible for Medicaid rather than PeachCare for Kids, if they met the other eligibility criteria in addition to income criteria. Therefore, with such a low cost-sharing requirement, PeachCare ensures that the aggregate cost sharing for a family never exceeds 5 percent of a family's annual income.

8.6 Describe the procedures the state will use to ensure American Indian (as defined by the Indian Health Care Improvement Act of 1976) and Alaska Native children will be excluded from cost sharing. (Section 2103(b)(3)(D)) (42CFR 457.535)

PeachCare for Kids notifies enrolled American Indian and Alaska Native families of the cost sharing exclusion by letter. The letter instructs families to mail their official tribal documentation to the PeachCare for review. Once the documentation is reviewed, a letter is sent to families to confirm receipt. This letter also notifies the families that they are no longer required to pay a monthly premium. If official tribal documentation is not submitted, families must continue to make premium payments.

8.7 Please provide a description of the consequences for an enrollee or applicant who does not pay a charge. (42CFR 457.570 and 457.505(c))

8.7.1 Please provide an assurance that the following disenrollment protections are being applied:

- State has established a process that gives enrollees reasonable notice of and an opportunity to pay past due premiums, copayments, coinsurance, deductibles or similar fees prior to disenrollment. (42CFR 457.570(a))**
- The disenrollment process affords the enrollee an opportunity to show that the enrollee's family income has declined prior to disenrollment for non-payment of cost-sharing charges. (42CFR 457.570(b))**
- In the instance mentioned above, that the state will facilitate enrolling the child in Medicaid or adjust the child's cost-sharing category as appropriate. (42CFR 457.570(b))**
- The state provides the enrollee with an opportunity for an impartial review to address disenrollment from the program. (42CFR 457.570(c))**

Premiums are due the first day of the month prior to the month of coverage. For example, the payment is due on January 1 for coverage in February. If the premium is not received, late letters will be sent to the family around the 3rd and 10th of each month.

Late payment of premiums could result in a break in coverage. Individuals for whom premiums have not been received by the month-end closing date for eligibility processing and member roster production will be terminated from the program. Terminations will be effective the last day of the month covered by a paid premium. Individuals would be covered through the last day of that month. The TPA will notify individuals who are terminated from the program for non-payment of a premium of the reinstatement process. Families must submit a premium to be reinstated.

Once coverage is terminated parents may call PeachCare member services during the month of cancellation and request to be reinstated. Before the child is reinstated, the delinquent premium payment must be received. If payment is not received in 45 days from the parent's request, the reinstatement request will be denied.

Any premiums received without a request for reinstatement will be applied to the next future month of coverage.

8.8 The state assures that it has made the following findings with respect to the payment aspects of its plan: (Section 2103(e))

- 8.8.1. **No Federal funds will be used toward state matching requirements.**
(Section 2105(c)(4)) (42CFR 457.220)
- 8.8.2. **No cost-sharing (including premiums, deductibles, copays, coinsurance and all other types) will be used toward state matching requirements.** (Section 2105(c)(5) (42CFR 457.224) (*Previously 8.4.5*))
- 8.8.3. **No funds under this title will be used for coverage if a private insurer would have been obligated to provide such assistance except for a provision limiting this obligation because the child is eligible under the this title.**
(Section 2105(c)(6)(A)) (42CFR 457.626(a)(1))
- 8.8.4. **Income and resource standards and methodologies for determining Medicaid eligibility are not more restrictive than those applied as of June 1, 1997.** (Section 2105(d)(1)) (42CFR 457.622(b)(5))
- 8.8.5. **No funds provided under this title or coverage funded by this title will include coverage of abortion except if necessary to save the life of the mother or if the pregnancy is the result of an act of rape or incest.**
(Section 2105(c)(7)(B)) (42CFR 457.475)
- 8.8.6. **No funds provided under this title will be used to pay for any abortion or to assist in the purchase, in whole or in part, for coverage that includes abortion (except as described above).** (Section 2105(c)(7)(A)) (42CFR 457.475)

Section 9. Strategic Objectives and Performance Goals and Plan Administration (Section 2107)

9.1. Describe strategic objectives for increasing the extent of creditable health coverage among targeted low-income children and other low-income children: (Section 2107(a)(2)) (42CFR 457.710(b))

The six strategic objectives of PeachCare for Kids are to:

1. Increase insurance coverage among Georgia's low income children
2. Increase the percentage of low-income children with a regular source of care.
3. Promote utilization of Health Check (EPSDT) services.
4. Decrease unnecessary use of emergency departments for non-emergency services.
5. Minimize preventable hospitalizations.
6. Promote the appropriate use of health care services by children with asthma (as defined by national standards).

9.2. Specify one or more performance goals for each strategic objective identified:
(Section 2107(a)(3)) (42CFR 457.710(c))

Objective 1: Increase insurance coverage of Georgia's low-income children.

Performance goals:

- 1.1 Enroll 75% of uninsured, non-Medicaid eligible children with family income below 235% of the federal poverty level.
Measure: Percent of eligible children enrolled.
- 1.2 Employ marketing and outreach techniques that encourage parents of eligible, low-income children to enroll their children in PeachCare for Kids.
Measure: Percent of eligible children enrolled and survey data of applicant families.

Objective 2: Increase the percentage of low-income children with a regular source of care.

Performance goals:

- 2.1 Over time, decrease the percent of children matched to a PCP through auto assignment.
Measure: Percent of children who selected PCP on enrollment.
- 2.2 Encourage use of PCP through health plan policies and education.
Measure: Percent of enrolled children who seek care from their assigned PCP.
- 2.3 Maximize the number of enrollees who stay with their PCP for 12 months.
Measure: Percent of enrollees who stay with their PCP at least one year.

Objective 3: Promote utilization of Health Check (EPSDT) services to achieve targets set by the Health Care Financing Administration and GBHC. These are 80% for screening and 90% for immunizations.

Performance goals:

- 3.1 Assess how many children receive recommended well visits and screenings.
Measure: Percent of enrolled children receiving each screening on or about the recommended schedule.
- 3.2 Assess how many children receive immunizations.
Measure: Percent of enrolled children receiving each immunization on or about the recommended schedule.
- 3.3 Increase provider and patient compliance with use of primary and preventive services

by feeding back information to providers and health plans about their rates of screening for the enrolled population.

Measure: Percent of PCP panels with improved screening rates in subsequent years.

Objective 4: Decrease unnecessary use of emergency departments for non-emergency services. A non-emergency service is one that does not meet the prudent layperson definition of emergency.

Performance goals:

4.1 Reduce the number of ED visits for non-emergency services.

Measure: Rate of non-emergency ED visits per year for the population enrolled.

Objective 5: Reduce preventable hospitalizations.

Performance goals:

5.1 Reduce preventable hospitalizations.

Measure: Percentage of hospitalizations for preventable diagnoses.

Objective 6: Promote the appropriate use of health care services by children with asthma (as defined by standards of the National Heart Lung and Blood Institute of the National Institutes of Health).

Performance goals:

6.1 Assess the number of children whose asthma is managed through appropriate outpatient care.

Measure: Percent of children seeing PCP within two weeks of ER or hospital visit.

9.3. Describe how performance under the plan will be measured through objective, independently verifiable means and compared against performance goals in order to determine the state's performance, taking into account suggested performance indicators as specified below or other indicators the state develops:

(Section 2107(a)(4)(A),(B)) (42CFR 457.710(d))

Check the applicable suggested performance measurements listed below that the state plans to use: (Section 2107(a)(4))

- 9.3.1. The increase in the percentage of Medicaid-eligible children enrolled in Medicaid.
- 9.3.2. The reduction in the percentage of uninsured children.
- 9.3.3. The increase in the percentage of children with a usual source of care.
- 9.3.4. The extent to which outcome measures show progress on one or more of the health problems identified by the state.
- 9.3.5. HEDIS Measurement Set relevant to children and adolescents younger than 19.
- 9.3.6. Other child appropriate measurement set. List or describe the set used.
- 9.3.7. If not utilizing the entire HEDIS Measurement Set, specify which measures will be collected, such as:
 - 9.3.7.1. Immunizations
 - 9.3.7.2. Well child care
 - 9.3.7.3. Adolescent well visits
 - 9.3.7.4. Satisfaction with care
 - 9.3.7.5. Mental health
 - 9.3.7.6. Dental care
 - 9.3.7.7. Other, please list:
- 9.3.8. Performance measures for special targeted populations.

- 9.4. **The state assures it will collect all data, maintain records and furnish reports to the Secretary at the times and in the standardized format that the Secretary requires.** (Section 2107(b)(1)) (42CFR 457.720)
- 9.5. **The state assures it will comply with the annual assessment and evaluation required under Section 10. Briefly describe the state's plan for these annual assessments and reports.** (Section 2107(b)(2)) (42CFR 457.750)
- 9.6. **The state assures it will provide the Secretary with access to any records or information relating to the plan for purposes of review of audit.** (Section 2107(b)(3)) (42CFR 457.720)
- 9.7. **The state assures that, in developing performance measures, it will modify those measures to meet national requirements when such requirements are developed.** (42CFR 457.710(e))
- 9.8. **The state assures, to the extent they apply, that the following provisions of the Social Security Act will apply under Title XXI, to the same extent they apply to a state under Title XIX:** (Section 2107(e)) (42CFR 457.135)
- 9.8.1. **Section 1902(a)(4)(C) (relating to conflict of interest standards)**
- 9.8.2. **Paragraphs (2), (16) and (17) of Section 1903(i) (relating to limitations on payment)**
- 9.8.3. **Section 1903(w) (relating to limitations on provider donations and taxes)**
- 9.8.4. **Section 1132 (relating to periods within which claims must be filed)**

9.9. Describe the process used by the state to accomplish involvement of the public in the design and implementation of the plan and the method for insuring ongoing public involvement. (Section 2107(c)) (42CFR 457.120(a) and (b))

Initial Public Involvement

In 1996, the Georgia Coalition for Health was asked by the Governor to examine approaches for reforming Medicaid in Georgia. The Coalition sponsored extensive research on the views of the stakeholders in the state's Medicaid system – healthcare providers, Medicaid members and Georgia citizens. Three separate but complementary processes—focus groups, community forums and community dialogues—offered the opportunity for about 6,000 Georgians to express their views.

This unique process of obtaining stakeholder input served as a foundation for convening people with varied perspectives and expectations, raising awareness about those perspectives, identifying areas of agreement and disagreement, and working together to find solutions to difficult problems.

Georgia Health Decisions was commissioned by the Coalition to conduct research to learn what changes citizens would support in the state's Medicaid program. Citizen input was gathered through focus groups in all areas of the state, with almost 500 people participating. Focus group participants were randomly chosen to represent all socio-economic segments of Georgia's population. Eleven focus groups were composed of Medicaid members, and six others were made up of healthcare providers. Further, Georgia Health Decisions conducted 200 open community forums throughout the state in which 5,000 Georgians had the opportunity to express their concerns about Medicaid reform.

In addition, the Georgia Health Policy Center engaged 14 communities across Georgia in Medicaid community dialogues. The objectives of the dialogues were to ensure a process for obtaining input from Medicaid consumers and health care providers around the state; to clarify an understanding of the issues related to Medicaid reform and the ramifications of those issues; and, to identify examples of system disincentives that could be corrected by changes in policy.

The consumers and advocates participating in the dialogues were identified by a coalition of consumers and advocates incorporated under the name Healthcare for a Lifetime. This group represents the four primary populations that receive Medicaid: low income Mothers and children, older people, people with physical disabilities, and people with mental retardation, mental illness, or those with substance abuse problems. The providers were selected by the Healthcare Providers Council and included representation from hospitals, physicians, nursing, dentistry, nursing homes, home health, pharmacy, public health, community health

and others. County Commissioners as well as members of the legislature were also invited to attend. Overall, 443 consumers and advocates and 234 providers participated for a total of 677 statewide participants. The meetings were open to the public and at every Dialogue there were observers who did not participate in the discussions yet had the advantage of moving among groups and hearing all four conversations.

These statewide, public conversations on Medicaid contributed to dispelling barriers between consumers and providers; the process also indicated where consumers, advocates and providers stand on major issues and where they are willing to negotiate. The main themes identified through the process are summarized below. These themes served as a reference and defining force for developing general Medicaid reform recommendations and many are reflected in Georgia's proposal for implementing the Title XXI program.

Citizens

The citizens, both Medicaid members and members of the general public, expressed a wide variety of views, but agreed on a few basic themes.

- Vulnerable people should be protected. Citizens generally believe in the concept of a health care safety net and are willing to pay taxes to provide health care to people who need help.
- Only truly needy individuals should qualify for Medicaid. Citizens want to make sure that eligibility is strictly defined and enforced to stop abuse.
- Nothing should be free. Citizens want all adult Medicaid members to make some financial contribution toward their care, generally favoring a sliding scale based on income. They believe welfare recipients should work. They also want to make sure that families contribute to the cost of caring for disabled children and, perhaps, elderly parents.
- Health care should be accessible to all Georgians. Citizens worry about rising health care costs and their own ability to get affordable coverage, even if they now have health benefits, they worry about losing them. People are also concerned about the uninsured and would like to broaden Medicaid reform to also offer affordable coverage for this group.

Medicaid Members

In the community dialogues, Medicaid members generally shared the opinions of the general population, as described above, but also expressed some specific concerns.

- Medicaid costs should not be cut by reducing eligibility, since not enough truly needy people are covered today.
- There should be no stigma attached to receiving Medicaid, and any managed care plans used in the program should serve both Medicaid members and non-Medicaid patients.
- Prevention and education should be integral components of any benefits package.

Providers

In addition to participating in the focus groups and community dialogues, many health care providers were interviewed for a separate study as part of a detailed analysis of the current health care delivery system in Georgia. Key findings from that research are summarized below:

- The delivery system is in rapid transition. Organized health plans are widespread in the state, displacing traditional fee-for-service reimbursement plans. Hospitals and other providers are restructuring, merging and forming networks to compete with insurer-sponsored managed care organizations.
- A quick-budget-fix approach to Medicaid reform could harm public health and actually raise costs in the long run. Providers would support a serious, well-reasoned reform effort, developed through a fair process that listens to providers' concerns, and includes realistic transition periods.
- Any reform plan should include performance standards, outcome measures, accountability, competition, and choice (for both members and providers). Providers should be able to at least break even financially if they participate in Medicaid, and a small profit would be appropriate as recompense for taking risk.
- Providers who have traditionally served the Medicaid population with demonstrated quality should be included in a managed care or any other delivery system.

About six months after this public input process was completed, the Georgia Coalition for Health Board, concerned about the effects of Medicaid reform on uninsured children, asked the Health Policy Center to study mechanisms for providing coverage to this target

population. In response to this charge, the Policy Center applied for (and was subsequently awarded) a Robert Wood Johnson Foundation grant to replicate the Florida Healthy Kids program. The Coalition also allocated funding to the Center to conduct preliminary planning activities so that Georgia could position itself for implementing the Healthy Kids program as well as the impending federal children's health insurance legislation.

From May through December 1997, the Center established several advisory committees with representation from key agencies and organizations around the state. (It should also be noted that, according to the reviewers from the Robert Wood Johnson Foundation, one of the most impressive components of the initial grant and the subsequent planning efforts was the inclusive process for obtaining input from affected stakeholders into the design of the program.) The committee structure included a primary broad-based Children's Health Insurance Advisory Committee and four subcommittees, each governed by specific charges that addressed the major programmatic issues of benefits package, eligibility criteria, program design, and local collaboration. There were a total of 40 individuals on the full advisory committee and four subcommittees, however, these meetings were open to and attended by several additional visitors and observers. There were about 25 meetings of the full advisory group and the subcommittees between April and December. Membership on these groups was comprised of representatives from the following agencies and organizations:

- Association of County Commissioners of Georgia
- Augusta/Richmond County Community Partnership
- Caring Program for Children
- Chatham-Savannah Youth Futures Authority
- Child Psychologist
- Children's Hospitals (Egleston, Hughes-Spalding, Scottish Rite)
- Council on Maternal and Infant Health
- Department of Education
- Department of Medical Assistance (Division of Maternal and Child Health, Eligibility and Quality Control, and Strategic Planning)
- Division of Family and Children Services
- Division of Mental Health/Mental Retardation/Substance Abuse
- Division of Public Health (Division Director, Child and Adolescent Health Unit, Gwinnett County Health District, DeKalb County Board of Health)
- Georgia Academy of Family Physicians
- Georgia Association for Primary Health Care
- Georgia Chapter/American Academy of Pediatrics
- Georgia Dental Association
- Georgia Partnership for Caring

- Georgia Policy Council for Children and Families
- Georgians for Children
- Governor's Office of Planning and Budget
- Healthy Mothers, Healthy Babies Coalition of Georgia
- March of Dimes
- Office of the Commissioner of Insurance
- Tanner Medical Center
- The Family Connection
- United Healthcare
- Wachovia Bank of Georgia Compensation and Benefits Branch
- West Georgia Medical Center

In addition, separate group meetings were held with child advocates, health plan representatives, and public health district officers to explain the program and obtain input about specific components of the program design for CHIP. During December, January, February and March, several legislative hearings were held in both the Senate and House of Representatives. The hearings focused on the Governor's proposal for implementing Title XXI in Georgia. At these hearings, child advocates, state agencies, pediatricians and other health care providers provided testimony.

Public Notice

At the regular meeting of the Board of Medical Assistance on April 8, 1998, DMA staff provided a public briefing for the Board on the status of the Georgia CHIP planning process.

Again, at the regular meeting of the Board on May 13, 1998, the DMA presented detailed information to the Board and the public about the proposed Georgia CHIP, and gave opportunity for public comment. The May meeting had been extensively publicized with a notice mailed to a large mailing list of stakeholders in Medicaid and CHIP, in addition to regularly published meeting notices.

Ongoing Public Involvement

The House Appropriations Committee created the Medical Assistance Study Committee in June, 1997. It was charged with conducting a comprehensive study of the Medicaid system in Georgia. The rationale was for a core group of people on the Appropriations Committee to learn as much as possible about the complexities of the budget item known as Medicaid.

Identifying problems and finding opportunities in Georgia's Medicaid system were main challenges of the committee. To meet these, a series of hearings were conducted around the state, sixteen (16) in all. They began in the summer and ended in the fall of 1997. Georgia is comprised of one hundred fifty-nine counties, urban and rural. Input was gathered from big

metropolitan areas, such as Atlanta and Savannah, and small rural areas, such as Greensboro and Moultrie, to name a few. Providers and their respective associations, professional health care associations, community groups, patient advocates, Medicaid recipients, and interested citizens were invited to share their concerns with the committee.

Through the hearings, the Committee identified significant findings in fifteen different areas ranging from reimbursement to providers to health care for those with disabilities. Along with the findings, recommendations were made to DMA. A copy of the Committee's report is on file with DMA. Members of the Committee took lead roles in drafting the Georgia CHIP legislation. The Medical Assistance Study Committee has since become a standing committee of the House Appropriations Committee, which is now known as the DCH Subcommittee of the House Appropriations Committee.

The Department of Community Health is governed by a nine-person board appointed by the Governor. The Board has an active role in developing and approving DCH's proposed budget, setting priorities for the Department and working with DCH to affect policy and process to improve the health care delivered to its membership. During the budget development process, DCH holds public forums throughout the state for public input. The DCH has additional advisory committees. The Physician Advisory Committee provides a forum for health care providers and advocates to improve the health care delivery to Medicaid and PeachCare for Kids members. Georgia Better Health Care has a separate advisory committee that works to improve the delivery of primary care and the establishment of a medical home through the GBHC primary care case management program.

9.9.1 Describe the process used by the state to ensure interaction with Indian Tribes and organizations in the state on the development and implementation of the procedures required in 42 CFR 457.125. (Section 2107(c)) (42CFR 457.120(c))

There are no nationally recognized tribes in the state of Georgia. PeachCare for Kids, however, does not charge cost-sharing to enrolled members who are members of federally-recognized tribes.

9.9.2 For an amendment relating to eligibility or benefits (including cost sharing and enrollment procedures), please describe how and when prior public notice was provided as required in 457.65(b) through (d).

The eligibility and benefits for PeachCare for Kids are established in legislation. Any changes would go through the legislative process.

9.10. Provide a one year projected budget. A suggested financial form for the budget is attached. The budget must describe: (Section 2107(d)) (42CFR 457.140)

Planned use of funds, including --

- Projected amount to be spent on health services;
- Projected amount to be spent on administrative costs, such as outreach, child health initiatives, and evaluation; and
- Assumptions on which the budget is based, including cost per child and expected enrollment.
- Projected sources of non-Federal plan expenditures, including any requirements for cost sharing by enrollees.

Assumptions

- Projected membership = 180,850 average monthly enrollment for the year
- Benefit Expenditures = \$218,812,972
- PMPM = \$100.83

For Federal Fiscal Year 2003

1. Benefit Expenditures	\$ 218,812,975
2. Administrative Expenditures	\$ 8,812,672
TOTAL	\$227,625,647
3. Federal Share	\$155,849,027
7. State Share (all General Fund)	\$ 57,517,375
8. Premiums	\$ 9,288,540
9. Tobacco	\$ 4,970,705
TOTAL	\$227,625,647

Explanation of Expenditures

1. Benefit Expenditures
This line item reflects the reimbursements to providers for the provision of health care services to the PeachCare members.

2. Administrative Expenditures

This line item includes costs associated with enrolling children in the PeachCare for Kids program. These include:

Personal Services	\$373,107
Operating Expenses	\$120,254
Telecommunications	\$12,350
Equipment	\$251,155
Contracts	\$8,005,806
Travel	\$50,000
Total	\$8,812,672

Explanation of Revenues

3. Federal Share

This line item reflects a portion of funds, which have been allocated to Georgia under Title XXI. It is calculated by reducing total expenditures by the amount estimated for premium collections and multiplied by the federal financial participation rate for Georgia's Title XXI program.

4. State Share

This line item reflects a portion of the funds, which have been allocated specifically to the Georgia Department of Community Health by the Georgia General Assembly.

Section 10. Annual Reports and Evaluations (Section 2108)

10.1. Annual Reports. The state assures that it will assess the operation of the state plan under this Title in each fiscal year, including: (Section 2108(a)(1),(2)) (42CFR 457.750)

10.1.1. The progress made in reducing the number of uncovered low-income children and report to the Secretary by January 1 following the end of the fiscal year on the result of the assessment, and

10.2. The state assures it will comply with future reporting requirements as they are developed. (42CFR 457.710(e))

10.3. The state assures that it will comply with all applicable Federal laws and regulations, including but not limited to Federal grant requirements and Federal reporting requirements.

Section 11. Program Integrity (Section 2101(a))

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan, and continue to Section 12.

- 11.1 The state assures that services are provided in an effective and efficient manner through free and open competition or through basing rates on other public and private rates that are actuarially sound. (Section 2101(a)) (42CFR 457.940(b))**
- 11.2. The state assures, to the extent they apply, that the following provisions of the Social Security Act will apply under Title XXI, to the same extent they apply to a state under Title XIX: (Section 2107(e)) (42CFR 457.935(b)) *The items below were moved from section 9.8. (Previously items 9.8.6. - 9.8.9)***
- 11.2.1. 42 CFR Part 455 Subpart B (relating to disclosure of information by providers and fiscal agents)**
 - 11.2.2. Section 1124 (relating to disclosure of ownership and related information)**
 - 11.2.3. Section 1126 (relating to disclosure of information about certain convicted individuals)**
 - 11.2.4. Section 1128A (relating to civil monetary penalties)**
 - 11.2.5. Section 1128B (relating to criminal penalties for certain additional charges)**
 - 11.2.6. Section 1128E (relating to the National health care fraud and abuse data collection program)**

Section 12. Applicant and enrollee protections (Sections 2101(a))

Check here if the state elects to use funds provided under Title XXI only to provide expanded eligibility under the state's Medicaid plan.

Eligibility and Enrollment Matters

12.1 Please describe the review process for eligibility and enrollment matters that complies with 42 CFR 457.1120.

Upon denial of eligibility, a parent will be notified by mail of the reason for the denial and the process to notify PeachCare for Kids if the parent believes the denial is in error. Parents will first be directed to call the toll-free number and report additional information or clarify information on the applicant's account. The information or clarification will be input into the TPA eligibility system and a review of eligibility will be initiated. If the information provided does not result in the child being eligible, the parent will be notified of the reason the denial was upheld. If the parent would like additional reconsideration of the decision, the request will be directed to a senior supervisor and/or the account manager of the TPA. The management level will review if the determination made by the TPA system and supported by the staff is correct based on state and federal policy. If the supervisory level does not overturn the denial, the parent will once again be informed of the decision. If the parent continues to dispute the denial, the supervisory staff will inform the parent that they may submit a request in writing to the PeachCare for Kids, to be reviewed by state-level PeachCare for Kids staff.

Receipts of requests for review will be acknowledged in writing within 10 days, including notification that that member will receive a decision within 30 days. PeachCare for Kids will review requests for reconsiderations of denials. If PeachCare disagrees with the decision of the TPA, the child will be enrolled in PeachCare for Kids retroactive to the first day of the month in which the complete application, including any additional information affecting the outcome of PeachCare's decision, is received. If PeachCare for Kids agrees with the decision to deny eligibility, a letter will be sent to the parent detailing the reason for denial. If the parent elects to dispute the decision, the parent will have the option of having the decision reviewed by the Formal Appeals Committee for the State Health Benefit Plan. The member will have 30 days from the issuance of the letter to submit a request for a formal appeal. Formal appeals will be held within 45 days of request, allowing both parties adequate time to prepare documentation and schedule of the appeal, either in person or through written communication.

The decision of the Formal Appeals Committee will be the final recourse available to the member. If at any level of dispute, the appropriate party determines the child is eligible for enrollment in PeachCare for Kids, the enrollment will become effective retroactive to the first day of the month in which the complete application, including any additional information affecting the outcome of PeachCare's decision, is received.

Health Services Matters

12.2 Please describe the review process for health services matters that complies with 42 CFR 457.1120.

Upon denial of covered benefits, a parent will notify PeachCare for Kids if the parent believes that the service should be covered. The information provided by the parent in the phone call will be forwarded to DCH and a review will be initiated. DCH will research the situation, including reviewing the medical policy, the claims system and any documentation submitted by the physician, if applicable. If the initial review does not result in a change in the decision to deny a service, the parent will be notified of the reason the denial was upheld. If the parent would like additional reconsideration of the decision, the parent may submit a request in writing to the PeachCare for Kids, to be reviewed by DCH management staff, including the policy director of the service area and the Chief of the Division of Medicaid Services or his designee. If this decision of this review is maintain the denial of service, a letter will be sent to the parent detailing the reason for denial. If the parent elects to dispute the decision, the parent will have the option of having the decision reviewed by the Formal Appeals Committee for the State Health Benefit Plan. The decision of the Formal Appeals Committee will be the final recourse available to the member.

Premium Assistance Programs

12.3 If providing coverage through a group health plan that does not meet the requirements of 42 CFR 457.1120, please describe how the state will assure that applicants and enrollees have the option to obtain health benefits coverage other than through the group health plan at initial enrollment and at each redetermination of eligibility.

N/A

Attachment 1
PeachCare for Kids Application

Section IV. Provider Selection

I understand that I may receive my medical care through an HMO (if available) or a provider in Georgia Better Health Care. I would like to choose:

Name of GBHC doctor or Name of HMO
 Address Phone #

You may name your current doctor if he/she participates in Georgia Better Health Care. If you don't make a choice, you will be assigned to a doctor convenient to where you live. You may change your selection later by calling 1-877-427-3224 or 1-877-GA PEACH (Toll-Free).

Section V. Income and Daycare*

List all income received by parents and children listed on your application. Do not list income for anyone outside of this household. Do not list income of a legal guardian or other non-parent. Be sure to show the amount of income before deductions. Attach an extra sheet if needed.

INCOME	AMOUNT Before Deductions	HOW OFTEN? (Weekly, Monthly, Every 2 weeks, Etc.)	NAME OF PERSON RECEIVING
Current employer's name: _____			
Current employer's name: _____			
Social Security Income			
SSI			
Workers Compensation			
Pensions or Retirement Benefits			
Child Support			
Contributions			
Unemployment Benefits			
Other Income, please specify: _____			

* Do you pay for childcare (or care for an adult who cannot care for himself/herself) so that someone in your household can work?

NAME OF PARENT WHO WORKS	NAME OF CHILD OR ADULT CARE FOR	UNDER THE AGE OF 2? Yes/No	AMOUNT OF PAYMENT	HOW OFTEN? (Weekly/monthly)

Section VI.

Is anyone in the household pregnant? Yes No If yes, who? _____

Section VII. Certification, Understanding, and Authorization

I certify that the information I have provided on this application is true and correct to the best of my knowledge. I understand that this information will be verified to determine eligibility. I understand wage and salary information supplied by the Georgia Department of Labor may be disclosed to a third party administrator to verify and determine eligibility for PeachCare. I agree to assign to the state all rights to medical support and third party support payments (hospital and medical benefits).

I understand that I must report changes in my income and circumstances within ten (10) days of becoming aware of the change.

PLEASE NOTE: If your child is not eligible for PeachCare, he/she might qualify for Medicaid. Medicaid offers the same benefits as PeachCare and does not require a premium. Medicaid may be able to assist with unpaid medical bills from the past three months.

I want to apply for Medicaid for my child(ren) if he/she might be eligible: Yes No If yes, I agree to apply for a social security number for my child(ren).

Do you have any unpaid medical bills from the past three months? Yes No

I authorize release of personal and financial information to PeachCare for Kids and the Georgia Department of Community Health. I understand that my case may be subject to a quality control review and I agree to cooperate in the review process.

SIGNATURE OF PARENT OR GUARDIAN: (REQUIRED) _____ Date _____

Where did you get this application: Dr's Office/Hospital School/Daycare Church Health Dept. Caseworker
 1-877-GA-PEACH Other _____

PREMIUMS FOR PEACHCARE	AMOUNT
Children ages 0 - 5 years	\$ 0
One child age 6 - 18 years	\$ 7.50
2+ children ages 6 - 18 years	\$15.00

Check/Money Order attached? Yes No Amount _____

Please mail application to:

PeachCare for Kids
 P.O. Box 2583
 Atlanta, GA 30301-2583
 877-427-3224 (Toll-Free)

Eligibility will not be affected by race, color, national origin, age, disability, or sex except where it is required by law.

Sección IV. Selección del proveedor.

Entiendo que puedo recibir el cuidado médico a través de una HMO (si se encuentra disponible) o un proveedor de Georgia Better Health Care. Me gustara seleccionar:

Nombre del médico de GBHC o Nombre de la HMO
 Dirección Teléfono

Usted puede designar a su médico actual si participa en Georgia Better Health Care. Si usted no efectúa ninguna selección, se le asignará a un médico que queda cerca de su lugar de residencia. Usted puede cambiar su selección después, al llamar al 1-877-427-3224 o 1-877-GA PEACH (número gratuito).

Sección V. Ingresos y gastos para el cuidado de niños*

Indique todos los ingresos recibidos por los padres y los niños incluidos en su solicitud. No indique los ingresos provenientes de ninguna otra persona que no forme parte de la casa. No indique los ingresos del tutor legal ni de ninguna otra persona que no sean los padres. Asegúrese de indicar la suma de los ingresos antes de las deducciones de los impuestos. Adjunte una hoja adicional si resulta necesario.

INGRESOS	SUMA Antes de deducciones de los impuestos	FRECUENCIA (semanalmente, mensualmente, cada dos semanas, etc.)	NOMBRE DE LA PERSONA QUE LOS RECIBE
Nombre del empleador actual: _____			
Nombre del empleador actual _____			
Ingresos del Seguro Social			
SSI			
Compensación de Trabajadores			
Pensiones o beneficios de jubilación			
SopORTE financiero de hijos			
Contribuciones			
Beneficios de desempleo			
Otros Ingresos, por favor, especificar: _____			

*¿Paga usted por el cuidado de los niños (o de un adulto que no pueda cuidar de sí mismo), para que alguien en su casa pueda trabajar?

NOMBRE DE EL(LOS) PADRE(S) QUE TRABAJA(N)	NOMBRE DEL NIÑO O ADULTO DEL QUE CUIDA	MENOS DE 2 AÑOS Sí/No	SUMA DEL PAGO	FRECUENCIA (semanalmente, mensualmente)

Sección VI.

¿Hay alguna mujer embarazada en la casa? Sí No En caso afirmativo, ¿quién? _____

Sección VII. Certificación, acuerdo y autorización.

Certifico que la información que he proporcionado en la presente solicitud es verdadera y correcta, según mi saber y entender. Entiendo que esta información será verificada para determinar si se reúnen los requisitos necesarios. Entiendo que la información relativa a sueldos y salarios proporcionada por el Departamento de Trabajo de Georgia se puede divulgar a un administrador tercero para verificar y determinar si se reúnen los requisitos necesarios para PeachCare. Acepto ceder al Estado todos los derechos relativos a los pagos de soporte médico y soporte de terceros (hospital y beneficios médicos).

Entiendo que debo informar de los cambios que se produzcan en mis ingresos y circunstancias dentro del plazo de diez (10) días a partir de la fecha en que tenga conocimiento de dichos cambios.

POR FAVOR, NOTE: si su hijo no reúne los requisitos necesarios para PeachCare, es posible que reúna los requisitos necesarios para Medicaid. Medicaid ofrece los mismos beneficios que PeachCare y no requiere ninguna prima. Medicaid puede ayudarle a pagar sus deudas de cuentas médicas vencidas de los últimos tres meses.

Quiero solicitar la cobertura de Medicaid para mi(s) hijo(s), si reúne(n) los requisitos necesarios: Sí No En caso afirmativo, me comprometo a solicitar un número de Seguro Social para mi(s) hijo(s)

¿Tiene usted deudas de cuentas médicas vencidas de los últimos tres meses? Sí No

Autorizo a que se divulgue información personal y financiera a PeachCare y al Georgia Department of Community Health. Entiendo que mi solicitud puede estar sujeta a una revisión de control de calidad y acepto cooperar durante el proceso de revisión.

FIRMA DEL PADRE O TUTOR: (REQUERIDO) _____ Fecha: _____

¿Dónde obtuvo usted esta solicitud? Oficina del médico/hospital Escuela/guardería Iglesia Salud Pública Trabajador social
 I-877-GA-PEACH Otro _____

PRIMAS DE PEACHCARE	SUMA
Niños entre 0-5 años de edad	\$0
1 niño entre 6-18 años de edad	\$7.50
2 ó más niños entre 6-18 años de edad	\$15.00

¿Se adjunta un cheque/giro postal? Sí No Suma _____

Favor de enviar la solicitud por correo a:

PeachCare for Kids
 P.O. Box 2583
 Atlanta, GA 30301-2583

877-427-3224 (número gratuito)

La elegibilidad no estará afectada por la raza, color, origen nacional, edad, incapacidad o sexo, salvo donde lo exija la ley.