

Appendix G Resources

The following are available resources to those using the Centers for Medicare & Medicaid Services and Joint Commission on Accreditation of Healthcare Organizations National Quality Measures.

CMS Abstraction & Reporting Tool (CART)

For technical assistance with CART, please contact the QualityNet help desk at qnetSupport@ifmc.sdps.org, or call 1-866-288-8912.

Healthcare Organizations

If you are a JCAHO accredited healthcare organization with questions about National Quality Measures, ORYX[®] requirements, etc., please contact Accreditation Operations at oryx@jcaho.org.

Medication Questions

If you have questions regarding medications, please go to the QNet Exchange web site <http://www.qnetexchange.org/public/newcart/index.jsp>, select the tab “Q&A’s (QNet Quest)” and submit your question. QNet Quest is an online questions and answers database that allows for the submission and retrieval of questions and answers based on topic and keyword criterion.

Performance Measurement Systems

If you are a JCAHO performance measurement system with questions about National Quality Measures, please contact the Division of Research at oryxcore@jcaho.org.

Abstraction or Measure Questions

For questions you may go to the QNet Exchange web site at <http://www.qnetexchange.org/public/newcart/index.jsp> and select the tab “Q&A’s (QNet Quest)” and submit your question. QNet Quest is an online questions and answers database that allows for the submission and retrieval of questions and answers based on topic and keyword criterion.