

**New Freedom Initiative – Open Door Forum**  
**Home and Community Based Services – Future Directions**  
**November 19, 2003**

**Background Materials**

Resource Materials

<http://www.cms.hhs.gov/medicaid/waivers/quality.asp>  
<http://www.cms.hhs.gov/medicaid/waivers/frameworkmatrix.asp>  
<http://www.cms.hhs.gov/medicaid/waivers/hcbsworkbook.asp>  
<http://www.cms.hhs.gov/promisingpractices/hcbsquality.asp>

Questions for Participant Response

1. Medicaid is moving from a regulatory, process-centered model of service delivery to a new paradigm in which the **individual is placed at the center of the design process**. How can the Federal government facilitate this process?
2. This necessitates a change in the way we approach the development of waiver programs. A good example of this is the self-direction that is featured in the Independence Plus (IP) initiative. How should we move to incorporate certain IP elements, such as quality, into the waiver program as a whole?
3. How should the redesign of the waiver program incorporate quality and person-centered concepts at the front-end of HCBS program design? What factors should CMS look for when reviewing a state's request for a waiver?
4. CMS reviews the way each state operates its waiver before renewing the program. What factors should CMS consider in this review? Are there features that should characterize a well-run waiver? Are there features that should act as "red flags" to warn CMS that a waiver program does not serve the needs of enrolled individuals and their families?
5. When an individual is given the right to direct service planning and delivery, that person also has the responsibility to do so wisely. What supports should we put in place to assist an individual in carrying out this responsibility?
6. What further development is needed to ensure that people are integrated into their communities?