

Agenda

JOIN THE CMS LIVE WEBCAST AND SATELLITE CONFERENCE!

Assuring Dental Health in Nursing Homes Webcast and Satellite Broadcast Friday, September 21, 2001 1:00-3:30 PM EDT

On Friday, September 21, 1:00-3:30 p.m. EDT, the Center for Medicaid and State Operations will sponsor a live Webcast and satellite broadcast entitled “Assuring Dental Health in Nursing Homes.” The objectives of this broadcast is to increase surveyor’s knowledge and awareness of the dental needs of LTC residents, educate surveyors about the assessment of the LTC resident’s oral cavity, including normal and abnormal findings, increase surveyor’s knowledge of the survey process and regulatory requirements that relate to dental services. The broadcast will consist panel and individual presentations, and live Q&A sessions. Presenters will consist of outside experts, regional and central office staff.

Presenters and Topics

Time (EDT)	Topic	Presenter
1:00-1:05 p.m.	<i>Welcome and Introduction</i>	Steve Pelovitz, Director Survey and Certification Group, CMS
1:05-1:35 p.m.	<u><i>You Don’t Have to Be A Dentist!</i></u> <ul style="list-style-type: none"> • Statement of the Problem (who, what, extent) • Normal Physiology of the mouth, purpose of saliva, teeth and tongue • Definition of oral hygiene with rationale for removing debris and plaque • Discussion of normal and abnormal oral conditions, including caries and abscesses, plaque, and a build up of food debris resulting from the lack of oral care (with examples) 	Gregory Folsie, D.D.S. Dental Consultant Louisiana Dept. of Health and Hospitals
1:35-1:55 p.m.	<u><i>Assessing the Process through the RAI</i></u> <ul style="list-style-type: none"> • Discuss the resident assessment including the MDS and RAPs. • What questions would the surveyor ask about this process? • What assessment could the surveyor reasonably make with assistance from facility staff to determine the accuracy of the assessment? • Show examples of data found on the MDS and RAPs along with discussion of how the surveyor could validate the information. • Discuss oral hygiene needs and appropriate oral care for residents who: 1) are NPO; 2) on mechanical ventilation, 3) receive tube feeding; 4) have chronic disease such as diabetes mellitus or congestive heart failure 5) receive medications that cause dry mouth 	Pauline Swalina, RN Health Quality Review Specialist Region V, CMS Kathleen Pozek, RN, MN, CDE Health Quality Review Specialist, Region VII, CMS
1:55-2:10 p.m.	<i>Live Q&A Session</i>	Moderator

2:10-2:40 p.m.	<p><u>Assessing the Problem through Observation, Interviews, Record Review</u></p> <ul style="list-style-type: none"> • Model interviewing a resident and staff about the resident’s capability and oral care practices. What assistance does the resident need from staff, does he/she receive such assistance? • What observations can be made by a surveyor when interviewing a resident relative to oral hygiene/care? • What indications from interview/record review would prompt the oral inspection of a resident’s mouth? • Discuss the provision of routine and emergent dental care including situations and reasonable timeframes. What are the barriers to obtaining care? 	<p>Gregory Folse, D.D.S. Dental Consultant Louisiana Dept. of Health and Hospitals</p>
2:40-3:00 p.m.	<p><u>Now That You’ve Found the Evidence Where Do You Go?</u></p> <ul style="list-style-type: none"> • Discuss citations that are failures to assure each nursing home resident receives adequate oral hygiene and needed dental care on the HCFA 2567, Statement of Deficiencies. Specifically covering these F-tags: 250, 272, 279, 309, 310, 311, 312, 325, 326, 327, 328, 329, 411, 412 	<p>Pauline Swalina, RN Health Quality Review Specialist Region V, CMS</p> <p>Kathleen Pozek, RN, MN, CDE Health Quality Review Specialist, Region VII, CMS</p> <p>Virginia Martin, RD, LDN Surveyor Louisiana Department of Health and Hospitals</p>
3:00-3:15 p.m.	<i>Live Q&A Session</i>	Moderator
3:15 p.m.	<i>Broadcast Closing</i>	Moderator

Presenters

Gregory J. Folse, D.D.S.

Dr. Folse, a consultant to the Louisiana State Nursing Home Surveyor Team, has worked extensively with the Centers for Medicare and Medicaid Services (CMS) Regional Offices in Dallas, Chicago, and Atlanta, to address oral health care in all three regions. He has been working with the American Dental Association (ADA), the American Society of Geriatric Dentistry (ASGD), CMS, and many other concerned organizations to improve the oral health of long term care residents. An international lecturer, Dr. Folse has addressed the importance of elder oral health through some 84 lectures, including many local and statewide surveyor training sessions. For those national efforts, Dr Folse received the Council's Choice Award from the ADA's CAPIR Council in recognition for his significant contributions to improving access to oral health care for nursing home residents. Dr. Folse completed a Geriatric Dentistry Fellowship at Baylor College of Dentistry in Dallas, Texas in 1999. He served as course director for the Geriatric Dentistry Course at Baylor in 1999 and continues to lecture at both Baylor and LSU Dental School. Ten years ago Dr. Folse founded "Outreach Dentistry" in Lafayette, Louisiana, a mobile, geriatric, dental practice serving elderly residents with age related disabilities. He serves as Dental Director in 11 local nursing facilities, assessing the oral health of nursing facility residents and working with facilities to properly direct necessary care. He focuses his clinical efforts on caring for medically compromised elderly patients by providing oral health services to these patients where they live.

Kathleen D. Pozek, RN,MN,CDE

Kathy Pozek is a nurse surveyor for long term care facilities and for the HCFA COBRA (anti-dumping) program. Kathy primarily works with the States of Kansas and Iowa. Kathy conducts training programs regarding COBRA and long term care issues for providers and regulators. Prior to coming to CMS, Kathy worked at Kaiser Permanente offering telephone advise to members regarding illnesses or injuries, then joined a medical office as a Clinical Nurse. Her responsibilities included member education on asthma, diabetes, and HIV, assessment and treatment of members using a set of protocols for non-emergent health concerns, and supervision of licensed and non-licensed staff. Kathy received her Masters Degree from the University of Kansas. Kathy is published in the Special Care in Dentistry, Volume 20, Number 2 March/April 2000 "*Effect of an oral health training program on knowledge and behavior of state agency long-term-care surveyors.*" Kathy is also in Who's Who in Medicine and Health Care.

Virginia Martin, RD, LDN

Virginia Martin received a BS in dietetics from Our Lady of the Lake College in San Antonio, Texas, and completed a dietetic internship at Mills College in California. She received a MS in Institution Administration from Iowa State University. After working in School Food Service and hospital dietetics, Mrs. Martin taught Foods and Nutrition and Dietetics at the University of Southwestern Louisiana for 7 years. After working as a dietary consultant in Nursing homes for 5 years, she accepted a position as a surveyor for the Department of Health and Hospitals for the state of Louisiana in 1990. She has been surveying the dietary component of nursing home and hospital surveys since that time. She has provided in-services and workshops for surveyors, providers, food service supervisors and dietitians concerning the dietary aspect of surveying, and maintaining the nutritional status of nursing home residents, including the importance of oral and dental care in assessing nutritional risk. Mrs. Martin also served as part of a panel presentation: APerspectives on the Roles of the Nursing Home Director≡ at the 12th annual National Conference on Special Care Issues in Dentistry, for the Federation of Special Care Organizations in Dentistry in March 2000.

Pauline Swalina, RN, BS

Paulina (Sue) Swalina received her BS from the College of St. Francis in Joliet, Illinois and her RN from St. Anne's Hospital School of Nursing, Chicago, Illinois. Sue is a Health Quality Review Specialist in CMS's Chicago Illinois regional office. Sue has been working for CMS since 1993. Sue conducts Long Term Care certification surveys (LTC) for the purpose of determining if LTC facilities are in compliance with participating requirements according to the statutes. Provide technical assistance, training and monitoring State Agency performance in their conducting of LTC survey activities. Provide training regarding long term care issues for providers and process LTC enforcement cases. Assist the Office of General Counsel with necessary information for litigation cases. Regional Resident Assessment Instrument/Minimum Data Set, (RAI/MDS) Coordinator for the six states in Region 5. Prior to working at CMS Sue was a Health Facilities Surveillance Nurse for Illinois Department of Public Health where she conducted LTC surveys to determine compliance with State Licensure and Federal Medicaid/Medicare regulations. Prepared al survey reports of survey findings and made recommendations concerning licensure and certification of health facility. Investigated complaints of health facilities and prepared reports of complaint findings. Conducted and participated in workshops and onsite visits in providing information and guidance regarding licensure and certification regulations. Compiled information for licensure and certification hearings, and provided testimony during hearing proceedings.

DOWNLINK INFORMATION FORM

Name of Broadcast: Assuring Dental Health in Nursing Homes

Date & Time: September 21, 2001, 1:00-3:30 PM EDT

Downlink Site _____
(City) (State)

Participants at this site represent:

- Regional Office
- Dept. of Health
- Advocacy Group
- Provider
- Other _____
(Please specify)

Total number of participants viewing program from this location: _____

Taped only: _____ **Did not participate:** _____

Comments:

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