

TITLE: CMS Dementia 2004: Issues in Dementia Care – The Surveyor’s Perspective

DATE: March 26, 2004 (Friday)

TIME: 1:00-3:30 PM EST

AUDIENCE: CMS Central Office, Regional Office staff, and State Survey Agency staff, providers, consumers, and organizations that work with our nation’s nursing home residents

OBJECTIVES: This broadcast on Issues of Dementia 2004 consists of panel presentations, individual speakers, and live Q&A sessions. This is a two and 1/2 hour satellite and internet webcast training program that will:

- Build on the information gained from the first show (which identify common causes of dementia, common behavioral issues and interventions that occur in a dementia case and the impact of dementia on the nurse surveyor.)
- Provide a better understanding of best practices for providing therapy and training to people with dementia and dementia related issues
- Make important information available to surveyors, providers, consumers, and organizations so integral in assuring the well being of our nation’s nursing home residents.
- Address how the brain damage resulting from dementia affects residents functioning in many areas, such as communication, personal care and behavior.
- Explore the resident's functional and social declines impact not only the staff members providing care, but other residents residing in the facility and their families and friends.
- Address how a resident’s unmet needs may play a key role in behaviors, and how the staff may use Person Centered Care to accommodate these unmet needs.
- Provide information helpful to surveyors who are evaluating the facility's compliance with the quality of care and quality of life requirements.
- The broadcast consists of panel presentations, individual speakers, and live Q&A sessions.

Announcement/ Agenda

The CMS 2004 Dementia Series

This is the second in a series of satellite presentations on Dementia and related disorders. This series is designed to make important information available to surveyors, providers, consumers, and organizations whose work is so important to the well-being of our nation’s nursing home residents.

The first broadcast discussed the effects that brain damage (resulting from dementia) and the affect on an individual’s functioning, (e.g., one’s behavior, ability to communicate, and ability to take care of one’s own personal needs).

This broadcast explores the ways in which functional and social declines of those with Dementia affect not only the nursing home staff who are providing care, but

other people who reside in the facility or care about the person, including their families and friends. It also addresses how an individual's unmet needs may play a key role in his or her behavior and how a "Person Centered Care" approach may be used to accommodate a person's needs.

The panel of experts provides information that can be helpful to those of you who evaluate a facility's ability to fulfill national quality of care and quality of life requirements (i.e., embodied in federal law and regulation).

Thank you again for your commitment to improving the delivery of services to residents in our nation's nursing homes.

Panel of Experts

Sharon Roberson is a Nurse Consultant with the Boston Regional Office of CMS. She has been with CMS since 1991. Sharon is a Registered Nurse and a contributing Instructor at both the national Long Term Care Basic Training and Hospital Basic Training. She has been a Nursing Home Administrator is currently one of CMS's principle resources on the Surveyor Process.

Dr. Richard Powers, MD is a geriatric psychiatrist and neuropathologist. He trained at the University of Kentucky and Johns Hopkins Hospital, and is currently Associate Professor of Pathology in the Division of Neuropathology at the University of Alabama at Birmingham. He is the Director of the Bureau of Geriatric Psychiatry for the Department of Mental Health for the State of Alabama, and oversees the Dementia Education and Training Program for the State of Alabama as well.

Dr. Charles Crecelius, MD is a Clinical Instructor in Medicine at Washington University in St. Louis, Missouri and the Medical Director of two nursing homes. A past president of the Missouri Association of Long Term Care Physicians, he currently serves as a Board member and Chair of the Communications Committee for the American Medical Directors Association. He is a Fellow in the American College of Physicians, and a recipient of the Geriatric Recognition and Physicians Recognition Awards. He is on the Board of Directors of the Missouri End of Life Coalition, and is a member of the American Geriatrics Society, the American Association of Hospice and Palliative Medicine, and the American Association for Geriatric Psychiatry. Dr. Crecelius maintains special interests in Alzheimer's disease, mood disorders, end of life care, and pain management.

Dr. Judah Ronch is a psychologist who specializes in behavioral issues. He is the founder and Executive Clinical Director of LifeSpan Developmental Systems, which for over 25 years has created numerous innovative programs of clinical service, research, staff development, systems consultation and organizational development to meet the mental health needs of the aging population in various parts of the United States. Dr. Ronch is a partner in Dementia Solutions, LLC, which hosts The EDGE on line (www.dementiasolutions.com), and is a partner in L/S Gerontology Seminars, LLC, a provider of staff education programs in gerontology, customer service and culture change in acute and long-term care settings

Anna Ortigara is a registered nurse who has focused her practice in the field of gerontology and Alzheimer's disease for the past 24 years. She received her degree in nursing from St. Xavier College in Chicago and a Master's Degree in Gerontological Nursing from Northern Illinois University in DeKalb, IL. She has worked with older adults in nursing homes, sub-acute care, adult day care, acute care, and home care settings. Anna served as the Associate Director of Long Term Care Accreditation for the Joint Commission on Accreditation of Healthcare Organizations. She recently left the position of Director of Residential Care Services for the Rush Alzheimer's Disease Center at Rush Presbyterian-St. Luke's Medical Center in Chicago, and is currently the V.P. Campaign for Culture Change at Life Services Network, Hinsdale, IL. She is a frequent national presenter on the topics of culture change and person-centered care, dementia care, frontline workforce issues and aging topics. She has many published articles on dementia care topics and has appeared in 4 videos related to dementia care and understanding the behaviors of persons with dementia. She is an Associate Editor and was an author of a column on Dementia Care Education and Training Issues in Alzheimer's Care Quarterly. She is the primary author of LEAP for the 21st Century LTC Workforce, a program of Mather Lifeways in Evanston, IL.

Handouts & Powerpoints

Handouts:

- Dementia: End of Life issues in LTC Residents
- Dementia: Working With Behaviors
- The LEAP model of Nursing Care
- Resources and References
- Special Recognition

PowerPoints

- Dementia: Causes of Disruptive Symptoms
- Dementia Behaviors