



Health Care Claim Status

Request and Response 276/277

- Claim history, how much?
 - Implementation Guide: Requires 90 days of claim history
 - What about claims older than that?
 - If only 90 days, is the system useful?
 - Initial implementation: Two year claim history
 - Supported by MMIS history data
 - Ensures inquiries find data
 - If window is too small, we won't know if a larger window is useful
 - But is two years too much?
 - Have to start someplace and go from there



Health Care Claim Status Request and Response 276/277

- So where do we go?
 - Transaction processing records sufficient information to allow trend/timeline analysis
 - Build into reporting and query capabilities the ability to analyze trends and timelines





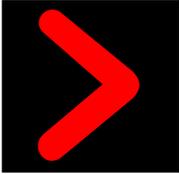
Health Care Claim Status Request and Response 276/277

- What about modified claims?
 - A claim can be modified after remittance is issued
 - If modified, then what information should be returned for original claim?
 - Wouldn't the provider be interested in the most current status?
- Answer: Forward chaining
 - Sufficient history for each claim and modifications are retained
 - If older TCN/ICN claim status is requested, return its status and all statuses of the claim as modified until current



Claim Status Conversion Table

LMMIS Claim Status	HIPAA Claim Category Code
Daily Cycle:	
0 – Received Claim	A2 – Acknowledgement Accepted
1,2 – Accepted To-Be-Paid	A2 – Acknowledgement Accepted
Adjudicated Cycle:	
1 – Approved, Paid	F1 – Finalized, Original Paid
2 – Adjusted, Paid	F3 – Finalized, Revised Paid
3 – Denied & DTA is not equal ‘D’	F2 – Finalized, Denied
3 – Denied & DTA is equal ‘D’	P3 – Pending, Requested Information
4 – Pending, In Review	P2 – Pending, In Review
5 – Pending, Original Re-entry	P1 – Pending, In Process
6 – Pending, Adjustment Re-entry	P1 – Pending, In Process
7 – Pending, Kid-Med Claim	P1 – Pending, In Process



Reports

LACI0670
DATE RUN: 03-16-2002

LOUISIANA MEDICAID MANAGEMENT INFORMATION SYSTEMS
DEPARTMENT OF HEALTH AND HOSPITALS - MEDICAL (BHSF)

REPORT NBR: CI-0-07
PAGE: 1

CSI MONTHLY TOP PROVIDER TYPE STATISTICS REPORT AS OF 03-01-2002

PROVIDER TYPE: 01 HOSPITAL

CLAIM TYPE: 01 PROFESSIONAL

SEARCH METHOD	CLAIM STATUS			TIME FRAME			FOUND		
	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
ICN	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
100	10	50	20	20		0	28	72	100
GENERIC	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
063	01	40	20	30		50	38	03	91
CLM TOT:	163	11	90	40	50	50	36	75	191

CLAIM TYPE: 12 PHARMACY

SEARCH METHOD	CLAIM STATUS			TIME FRAME			FOUND		
	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
ICN	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
100	10	50	20	20		0	28	72	100
GENERIC	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
063	01	40	20	30		50	08	03	91
CLM TOT:	163	11	90	40	50	50	36	75	191



Reports (cont'd)

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REPORT NBR: CI-0-07
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CSI MONTHLY TOP PROVIDER TYPE STATISTICS REPORT AS OF 03-01-2002

CLAIM TYPE: 00 UNIDENTIFIED **REFLECTS COUNTS FOR REQUESTS WHERE NO CLAIMS MATCH THE SEARCH CRITERIA**

SEARCH METHOD	CLAIM STATUS					TIME FRAME			
	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS
ICN	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS
0	0	0	0	0	0	0	0	0	0
GENERIC	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS
4	0	0	0	0	0	1	0	3	4
CLM TOT:	4	0	0	0	0	1	0	3	4



Reports (cont'd)

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CSI MONTHLY TOP PROVIDER TYPE STATISTICS REPORT AS OF 03-01-2002

GRAND TOTALS

SEARCH METHOD	CLAIM STATUS					TIME FRAME				FOUND	NOT FOUND
	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS		
ICN	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS		
0	0	0	0	0	0	0	0	0	0	0	0
GENERIC	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS		
4	0	0	0	0	0	1	0	3	4	0	0



Reports (cont'd)

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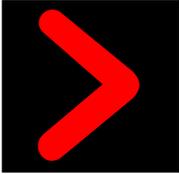
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DEPARTMENT OF HEALTH AND HOSPITALS - MEDICAL (BHSF)

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CSI MONTHLY TOP PROVIDER TYPE STATISTICS REPORT AS OF 03-01-2002

ERROR SUMMARY:

ICN	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS
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Reports (cont'd)

LACI0675
DATE RUN: 03-16-2002

LOUISIANA MEDICAID MANAGEMENT INFORMATION SYSTEMS
DEPARTMENT OF HEALTH AND HOSPITALS - MEDICAL (BHSF)

REPORT NBR: CI-0-08
PAGE: 1

CSI MONTHLY TOP PROVIDER STATISTICS REPORT AS OF 03-01-2002

PROVIDER: ABC SERVICES (7777777)
CLAIM TYPE: 01 PROFESSIONAL

SEARCH METHOD	CLAIM STATUS					TIME FRAME			FOUND
	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
ICN	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
1100	90	850	110	50		20	880	200	1100
GENERIC	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
550	20	410	110	10		15	435	100	683
CLM TOT:	110	1260	220	60		35	1235	300	1783

CLAIM TYPE: 12 PHARMACY

SEARCH METHOD	CLAIM STATUS					TIME FRAME			FOUND
	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
ICN	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
100	10	50	20	20		0	28	72	100
GENERIC	RCVD	PEND	PAID	DENIED	ADJ/VOID	0-3 MO	4-12 MO	YR-2	
063	01	40	20	30		50	08	03	91
CLM TOT:	11	90	40	50		50	36	75	191



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SEARCH METHOD	CLAIM STATUS					TIME FRAME			
	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS
ICN	0	0	0	0	0	0	0	0	0
GENERIC	4	0	0	0	0	1	0	3	4
CLM TOT:	4	0	0	0	0	1	0	3	4



Reports (cont'd)

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ICN	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS		
0	0	0	0	0	0	0	0	0	0		
GENERIC	RCVD	PEND	PAID	DENIED	VOID/ADJ	0-3 MO	4-12 MO	YR-2	GT-2-YRS		
4	0	0	0	0	0	1	0	2	1		



Reports (cont'd)

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