

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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Health Plan Benefits Group / CBC

DATE: March 17, 2004

TO: All Medicare Managed Care Organizations

FROM: Lori Robinson, Director, Division of Health Plan and Provider Data

SUBJECT: Reminder - HPMS Migration Scheduled for Friday, April 2, 2004

This e-mail is a reminder to all Medicare managed care organizations (MCO) of the upcoming Health Plan Management System (HPMS) migration scheduled for implementation on **Friday, April 2, 2004**. After this date, the current HPMS that resides at <http://32.82.208.82> will no longer be operational.

This effort will allow HPMS users to access the system using their own corporate Internet Service Provider (ISP) via a Secure Socket Layer Virtual Private Network (SSL VPN) as an alternative to the AT&T Medicare Data Communications Network (MDCN) process. It is important to note that the two existing methods for accessing HPMS – the AT&T dial-up and lease line options – will continue to be available to all users. Because this migration requires that CMS physically move the HPMS servers to a different location within the agency's web hosting environment, it requires that all MCOs take the necessary steps to reconfigure their existing dial-up and lease line access methods.

In the case of all three options, CMS still requires that each MCO user have a valid CMS user ID and password with access to HPMS and use the Microsoft Internet Explorer browser version 5.1 or higher. CMS also recommends the use of anti-virus software in all cases.

As part of this migration implementation, HPMS will be taken off-line beginning close of business **Tuesday, March 30, 2004** and will be unavailable to all users until **8:00 a.m. EST Friday, April 2, 2004** when it will be brought online at the new site: <http://32.91.239.68> for AT&T dial-up and T-1 lease line users and <https://gateway.cms.hhs.gov> for SSL VPN users.

Please direct all questions regarding this notification to Don Freeburger at either dfreeburger@cms.hhs.gov or 410-786-4586. Thank you.