



Centers for Medicare & Medicaid Services

Enterprise Privacy Policy Engine Cloud (EPPE)

Contractor Approval Workflow Training Module - CMS Contact (COR) Approve Contractor DUA Extension

Version 2.0

01/22/2024

Document Number: EPPE-213-CONT_COR_ApproveExtendDUA-v2.0

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1. Overview

This training guide will cover the following:

- How to approve a Contractor DUA Extension.

1.1 EPPE Access Prerequisites

Before continuing this training, please complete the following:

- Obtain Identity Management (IDM) Credentials, Multi-Factor Authentication (MFA), and EPPE Access: <https://www.cms.gov/files/document/eppeidm.pdf>
- Access CMS Portal: <https://portal.cms.gov/>

1.2 Icons Used Throughout the EPPE System



A red asterisk denotes that a field is required to be entered.

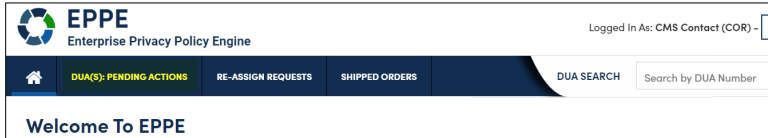


The question mark icon, when selected, will display field specific help.

2. Approve a Contractor DUA Extension

A list of DUA Extension requests is available from the **Extension Requests** menu.

Figure 1: Welcome Screen



1. Click **DUA(S): PENDING ACTIONS** to display a list of DUA Extension requests.

The DUA Approval & Extension Requests screen contains DUAs that are in Submitted status.

Figure 2: List of DUA Extension Requests

DUA Approval & Extension Requests						
DUA Number	Organization	DUA Action	Requester	Request Date	Workflow Status	Actions
CONT-2023-60235	Test Org	EXTEND DUA		01/04/2024	DUA Extension Submitted - Awaiting COR Approval	Review

2. Click the **Review** action to review and act on or Search for a specific DUA to extend.

Notes:

- The previous and next icons (<,>) and page number buttons appear if multiple pages of DUAs are available.
- An organization will be unable to create or update DUAs if there is at least one (1) pending extension request for an Expired DUA.

The DUA Extension Request screen is displayed. The Contract Start Date, Contract End Date, and New DUA Expiration Date are all shown as read-only.

Figure 3: Approve the Extension

DUA Number: CONT-2023-59543

Collapsed View | Expanded View

[PRINT TO PDF](#)

DUA Life Cycle +

Main Information -

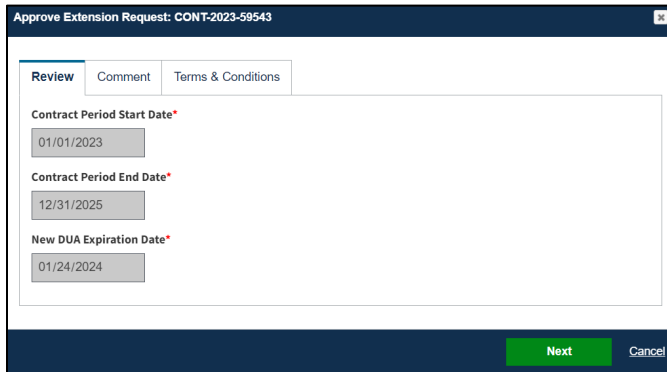
<p>DUA Number: CONT-2023-59543</p> <p>DUA Customer Type: Contractor</p> <p>DUA Request Type: EXTEND DUA</p> <p>DUA Status: DUA Extension Submitted - Awaiting COR Approval</p> <p>Expiration Date: 01/24/2024</p> <p>Requested Date: 01/05/2023</p> <p>Requester: Tester User</p> <p>Requester's Email: tu89523@gmail.com</p> <p>Requester's Phone Number: (443) 239-4444</p> <p>Last Updated By: Tester COR</p> <p>Organization Name: HFD Organization</p>	<p>Privacy Act & HIPAA Authorization Code</p> <p>Privacy Act Authorization Code: BENE - ACCESS TO INDIVIDUAL RECORDS</p> <p>HIPAA Authorization Code: Required by Law</p> <p>Contract Information</p> <p>Contract/Grant Number: 01042023</p> <p>Contract Start Date: 01/01/2023</p> <p>Contract End Date: 12/31/2025</p>
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[Approve Extension](#) [Deny Extension](#) [Quit](#)

3. Click the **Approve Extension** button.

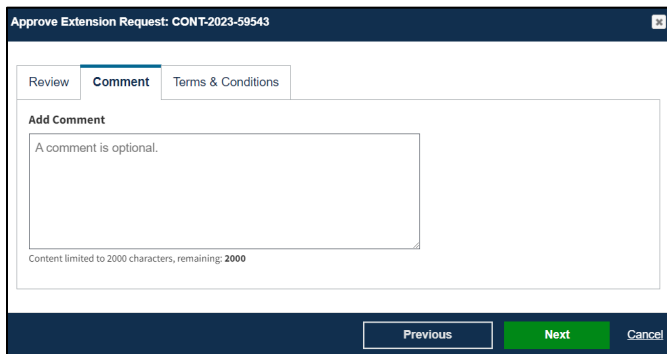
The Approve pop-up is displayed.

Figure 4: Review Expiration Date



4. Verify the **New DUA Expiration Date**.
5. Click the **Next** button.

Figure 5: Add Comment

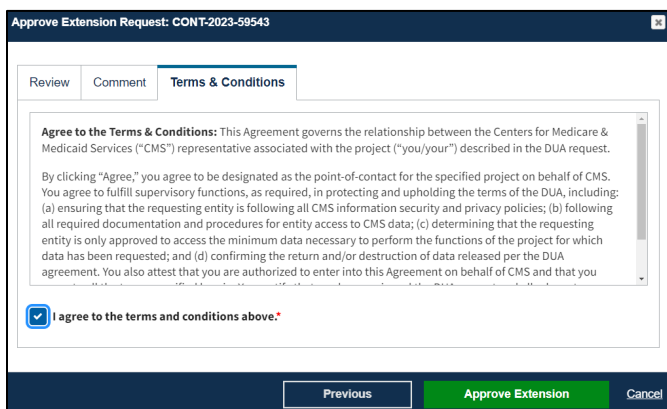


6. Enter any **Comments** if applicable.
7. Click **Next**.

Note: Any Comments entered will be included in the approval email sent to the Requester and Requester Proxies.

The Terms & Conditions screen is displayed.

Figure 6: Terms & Conditions



8. Use the down arrow to scroll through the Terms & Conditions.
9. Select the ***I agree to the terms and conditions above*** checkbox.

10. Click **Approve Extension**.

The Pending Extensions Queue displays the message, “*DUA Extension request for <DUA number> has been successfully submitted.*”

Figure 7: Submission Confirmation



The DUA is no longer displayed in the DUA Approvals & Extension Requests queue.

Refer to the CMS Contact (COR) Denial of a Contractor DUA Extension training module for more information on denying a DUA extension request.

3. Acronyms

The following are acronyms used within the EPPE system.

Table 1: Acronyms

Acronym	Definition
EPPE	Enterprise Privacy Policy Engine
DUA	Data Use Agreement
CMS	Centers for Medicare and Medicaid Services
IDM	Identity Management
MFA	Multi-Factor Authentication
COR	CMS Contact (COR)
PDF	Portable Document Format

4. EPPE Help Desk Information

EPPE Help Desk Contact Information

Hours of Operation: Monday – Friday 9:00 AM to 6:00 PM EST

844-EPPE-DUA (844-377-3382)

eppe@cms.hhs.gov