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## Glossary

## Glossary

**Area Agency on Aging (AAA):** A public or private nonprofit organization designated by the state to develop and administer the area plan on aging within a sub-state geographic planning and service area. AAAs advocate on behalf of older people within the area and develop community-based plans for services to meet their needs. AAAs administer federal, state, local and private funds through contracts with local service providers.

**American with Disabilities Act (ADA):** A comprehensive Civil Rights law, which makes it unlawful to discriminate in private sector employment against a qualified individual with a disability. The ADA also outlaws discrimination against individuals with disabilities in state and local government services and employment, public accommodations, transportation, and telecommunications. The law was enacted in July of 1990. The private sector employment provisions (Title I) became effective for employers with 25 or more employees on July 26, 1992, and on July 26, 1994, for employers of 15 or more employees. The public sector employment provisions (Title II) became effective on January 26, 1992.

**Accessible:** Easy to approach, enter, operate, participate in, and/or use safely and with dignity by a person with a disability (e.g., site, facility, work environment, service, or program).

**Administration on Aging (AoA):** The AoA was established by the Older Americans Act of 1965. AoA is the principal federal agency responsible for programs authorized under that Act. AoA serves as an advocate for older persons at the national level, advises Congress and federal agencies on the characteristics and needs of older people, and develops programs designed to promote the health and well-being of the older population. AoA provides advice, funding, and assistance to achieve community-based systems of comprehensive social services for older people.

**Beneficiary:** A person who has health care insurance through the Medicare or Medicaid program.

**Benefit Period:** The way that Medicare measures your use of hospital and skilled nursing facility services. A benefit period begins the day you go to a hospital or skilled nursing facility. The benefit period ends when you have not received

hospital or skilled nursing care for 60 days in a row. If you go into the hospital after one benefit period has ended, a new benefit period begins. You must pay the inpatient hospital deductible for each benefit period. There is no limit to the number of benefit periods you can have.

**Benefits:** The money or services offered to a beneficiary by an insurance policy. In Medicare or a health plan, benefits take the form of health care.

**Block Grant:** A block grant is an intergovernmental transfer of federal funds to states and local governments for broad purposes such as health, education or community development in general. A block grant holds few requirements for how the money is to be spent, instead offering state and local discretion within general guidelines established by Congress and the executive branch. Annual program plans or applications are normally required.

**Carrier:** A private company that has a contract with Medicare to pay Medicare Part B bills.

**Cash Surrender Value:** The amount of cash a person may obtain by voluntarily surrendering a life insurance policy.

**Consolidated Omnibus Budget Reconciliation Act (COBRA) of 1985<sup>1</sup>:** Among other things, this law requires an employer to allow you to remain covered under the employer's group health plan for a certain length of time after losing your job, after reducing your work hours, after the death of your spouse, or after getting a divorce. You may have to pay both your share and the employer's share of the premium.

**Copayment:** In some Medicare health plans, this is the amount that you pay for each medical service received, like a doctor visit. In the Medicare program, a copayment is usually a set amount paid for a service, like \$5 or \$10 for a doctor visit.

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<sup>1</sup> This definition, whole or in part, was used with permission from Walter Feldesman, Esq., Dictionary of Eldercare Terminology, Copyright 1997.

**Deductible:** The amount you must pay for health care, before Medicare begins to pay. There is a deductible for each benefit period for Part A, and each year for Part B. Deductibles may change from year to year.

**Department of Housing and Urban Development (HUD):** Established in 1965, HUD is the principal federal agency responsible for programs concerned with housing needs, fair housing opportunities, and improving and developing communities.

**Dual Eligibles:** The following describes the various categories of individuals who, collectively, are known as dual eligibles. Medicare has two basic coverage components: Part A, which pays for hospitalization costs; and Part B, which pays for physician services, laboratory and x-ray services, durable medical equipment, and outpatient and other services. Dual eligibles are individuals who are entitled to Medicare Part A and/or Part B and are eligible for some form of Medicaid benefit.

**Earned Income:** Money received from wages or earnings from self-employment.

**Gross income** means all income derived from whatever source, including funds from Social Security, wages or pensions. It is the income before deductions, such as Medicare Part B premiums or taxes, are taken out.

**Health Care Financing Administration (HCFA):** The federal agency within the Department of Health and Human Services that runs the Medicare, Medicaid, Clinical Laboratories (under CLIA program), and State Children's Health Insurance programs, and works to make sure that the beneficiaries in these programs are able to get high quality health care.

**Health Maintenance Organization (HMO):** A group of doctors, hospitals, and other health care providers who have agreed to provide care to Medicare beneficiaries in exchange for a fixed amount of money from Medicare every month. In an HMO, you usually must get all your care from providers that are part of the plan.

**Medicaid:** A joint Federal and State program that helps with medical costs for people with low incomes and limited resources. Medicaid programs vary from State to State, but most health care costs are covered if you qualify for both Medicare and Medicaid.

**Medicaid Only Dual Eligibles (Non QMB, SLMB, QDWI, QI-1, or QI-2):** These individuals are entitled to Medicare Part A and/or Part B and are eligible for

full Medicaid benefits. They are not eligible for Medicaid as a QMB, SLMB, QDWI, QI-1, or QI-2. Typically, these individuals need to spend-down to qualify for Medicaid or fall into a Medicaid eligibility poverty group that exceeds the limits listed above. Medicaid provides full Medicaid benefits and pays for Medicaid services provided by Medicaid providers, but Medicaid will only pay for services also covered by Medicare if the Medicaid payment rate is higher than the amount paid by Medicare, and, within this limit, will only pay to the extent necessary to pay the beneficiary's Medicare cost-sharing liability. Payment by Medicaid of Medicare Part B premiums is a State option; however, States may not receive FFP for Medicaid services also covered by Medicare Part B for certain individuals who could have been covered under Medicare Part B had they been enrolled.

**Medicare:** The federal health insurance program for people 65 years of age or older, certain younger people with disabilities, and people with End-Stage Renal Disease (those with permanent kidney failure who need dialysis or a transplant, sometimes called ESRD). **Medicare Part A** provides coverage of inpatient hospital services, skilled nursing facilities, home health services and hospice care. **Medicare Part B** helps pay for the cost of physician services, outpatient hospital services, medical equipment and supplies and other health services and supplies.

**Medicare+Choice:** A new Medicare program that allows for more choices among Medicare health plans. Everyone who has Medicare Parts A and B is eligible, except those who have End-Stage Renal Disease (ESRD).

**Net income** means income received by the beneficiary after deductions, such as Medicare Part B premiums or taxes, have been taken out.

**Premium:** A monthly payment for health care coverage to Medicare, an insurance company, or a health care plan.

**Qualified Medicare Beneficiary (QMB) without other Medicaid (QMB Only):** These individuals are entitled to Medicare Part A, have income of 100 percent federal poverty level or less and resources that do not exceed twice the limit for SSI eligibility, and are not otherwise eligible for full Medicaid. Medicaid pays their Medicare Part A premiums, if any, Medicare Part B premiums, and, to the extent consistent with the Medicaid State plan, Medicare deductibles and coinsurance for Medicare services provided by Medicare providers.

**QMB with full Medicaid (QMB Plus):** These individuals are entitled to Medicare Part A, have income of 100 percent federal poverty level or less and resources that do not exceed twice the limit for SSI eligibility, and are eligible for full Medicaid benefits. Medicaid pays their Medicare Part A premiums, if any, Medicare Part B premiums, and, to the extent consistent with the Medicaid State plan, Medicare deductibles and coinsurance, and provides full Medicaid benefits.

**Qualified Disabled and Working Individual (QDWI):** These individuals lost their Medicare Part A benefits due to their return to work. They are eligible to purchase Medicare Part A benefits, have income of 200 percent federal poverty level or less and resources that do not exceed twice the limit for Supplemental Security Income (SSI) eligibility, and are not otherwise eligible for Medicaid. Medicaid pays the Medicare Part A premiums only.

**Qualifying Individual, Group 1 (QI-1):** This group is effective 1/1/98 - 12/31/02. There is an annual cap on the amount of money available, which may limit the number of individuals in the group. These individuals are entitled to Medicare Part A, have income of at least 120 percent of the federal poverty level, but less than 135 percent the federal poverty level, resources that do not exceed twice the limit for SSI eligibility, and are not otherwise eligible for Medicaid. Medicaid pays their Medicare Part B premiums only.

**Qualifying Individual, Group 2 (QI-2s):** This group is effective 1/1/98-12/31/02. There is an annual cap on the amount of money available, which may limit the number of individuals in the group. These individuals are entitled to Medicare Part A, have income of at least 135 percent of the federal poverty level, but less than 175 percent of the federal poverty level, resources that do not exceed twice the limit for SSI eligibility, and are not otherwise eligible for Medicaid. Medicaid pays only a portion of their part B premiums (\$2.23 in 1999).

**State Health Insurance Assistance Program (SHIP):** A State organization that receives money from the Federal Government to give health insurance counseling and assistance to Medicare beneficiaries at no cost.

**Specified Low-Income Medicare Beneficiaries (SLMB):** These individuals are entitled to Medicare Part A, have income of greater than 100 percent of the federal poverty level, but less than 120 percent of the federal poverty level and resources that do not exceed twice the limit for SSI eligibility, and are not otherwise eligible for Medicaid. Medicaid pays their Medicare Part B premiums only.

**SLMB with full Medicaid (SLMB Plus):** These individuals are entitled to Medicare Part A, have income of greater than 100 percent of the federal poverty level, but less than 120 percent of the federal poverty level and resources that do not exceed twice the limit for SSI eligibility, and are eligible for full Medicaid benefits. Medicaid pays their Medicare Part B premiums and provides full Medicaid benefits.

## Acronyms

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AAA	Area Agency on Aging
ADL	Activities of Daily Living
APHSA	American Public Human Services Association
BBA	Balanced Budget Act
COLA	Cost-of-Living Adjustment
DME	Durable Medical Equipment
EITC	Earned Income Tax Credit
ESRD	End Stage Renal Disease
FNS	Food and Nutrition Services
FQHC	Federally Qualified Health Center
HCFA	Health Care Financing Administration
HMO	Health Maintenance Organization

HUD	Housing and Urban Development
IHS	Indian Health Service
IRS	Internal Revenue Service
LIHEAP	Low-Income Home Energy Assistance Program
M+C	Medicare+Choice
MCCA	Medicare Catastrophic Coverage Act
MSA	Medical Savings Account
NPE	Nutrition Program for the Elderly
OBRA	Omnibus Budget Reconciliation Act
PhRMA	Pharmaceutical Research and Manufacturers of America
PPO	Preferred Provider Organization
PSO	Provider-Sponsored Organization

QMB	Qualified Medicare Beneficiary
QDWI	Qualified Disabled and Working Individual
QI	Qualifying Individual
SHIP	State Health Insurance Assistance Programs
SLMB	Specified Low-Income Medicare Beneficiary
SNF	Skilled Nursing Facility
SSA	Social Security Administration
SSI	Supplemental Security Income
VA	Veteran's Administration

## Tables

**Table 1: State Health Insurance Assistance Programs (SHIPs)**

The following provides contact information for State Health Insurance Assistance Programs (SHIPs). This list may be updated by contacting the National Association of State Units on Aging at (202) 898-2578.

<b>STATE</b>	<b>PROGRAM NAME</b>	<b>PHONE</b>	<b>FAX</b>
Alabama	Insurance Information Counseling and Assistance Alabama Commission on Aging Contact: Judy Meeks	334-242-5753	334-242-5594
Alaska	Alaska Commission on Aging Contact: John Dittmann	907-269-3669	907-269-3690
Arizona	Arizona Aging and Adult Administration Contact: Martha Taylor	602-542-4446	602-542-6575
Arkansas	Arkansas State Insurance Department Contact: Ray Morris	501-371-2785	501-371-2618
California	California Department of Aging Contact: Patrick Murphy	916-323-6525	916-327-3661
Colorado	Colorado Division of Insurance Contact: Bob Pierce	303-894-7499, Ext. 355	303-894-7455
Connecticut	State of Connecticut Department of Social Services Division of Elderly Contact: Margaret Gerundo-Murkette	860-424-5322	860-424-4966
District of Columbia	Health Insurance Counseling Project Contact: Penelope Lantz	202-676-3900	202-293-4043
	District of Columbia Office on Aging Contact: Bobbi Robinson	202-724-5626	202-724-4979

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<b>STATE</b>	<b>PROGRAM NAME</b>	<b>PHONE</b>	<b>FAX</b>
Delaware	Delaware Insurance Department Contact: Donna Donhauser	302-739-6266	302-739-5280
	Division of Aging Contact: Janet Villarreal	302-577-4791	302-577-4793
Florida	Florida Department of Elder Affairs Contact: Tom Reimers	850-414-2115	850-414-2002
Georgia	Georgia Department of Human Resources Division of Aging Services Contact: Brenda Cook	404-657-5347	404-657-5285
Hawaii	Hawaii Executive Office on Aging Contact: Gwen Ouye	808-586-0100	808-586-0185
Idaho	Idaho Department of Insurance Contact: Kenneth Hurt	208-334-4350	208-334-4389
Illinois	Illinois Department of Insurance Contact: Kathy Claunch	217-782-0004	217-782-4105
Indiana	Indiana Department of Insurance Contact: Grace Chandler	317-233-3551	317-232-5251
Iowa	Iowa Insurance Division Contact: Kris Gross	515-242-5190	515-281-8449
Kansas	Kansas Insurance Department Contact: Melissa Gregory	316-337-6010	316-337-6018
Kentucky	Kentucky Cabinet for Human Resources Division on Aging	502-564-7372	502-564-4595

<b>STATE</b>	<b>PROGRAM NAME</b>	<b>PHONE</b>	<b>FAX</b>
	Contact: Sandra Rolland		
Louisiana	Louisiana Department of Insurance Contact: Alan Heumann	225-342-6334	225-342-5711
Maine	Maine Department of Human Services Bureau of Elder and Adult Services Contact: Mary Walsh	207-624-5335	207-624-5361
Maryland	Maryland Office on Aging Contact: Michelle Holzer	410- 767-1074	410-333-7943
Massachusetts	Massachusetts Executive Office of Elder Affairs Contact: Mary Kay Browne	617-222-7435	617-727-9368
Michigan	Medicare/Medicaid Assistance Program Michigan Office of Services to the Aging Contact: Sarah Slocum	517-622-5226	517-622-4217
Minnesota	Minnesota Board on Aging Contact: Mary Freeberg	651-296-4608	651-297-7855
Mississippi	Mississippi Division of Aging and Adult Services Contact: Ivory Craig	601-359-4956	601-359-4370
Missouri	Community Leaders Assisting the Insured of Missouri Missouri Patient Care Review Foundation Contact: Jay Dobbs	573-893-7900, Ext. 140	573-893-5827
Montana	Partnership for Health Insurance Information Counseling and Assistance Program Contact: Gary Refsland	406-585-0773	406-585-0773

<b>STATE</b>	<b>PROGRAM NAME</b>	<b>PHONE</b>	<b>FAX</b>
Nebraska	Nebraska Department of Insurance Contact: Tiffany Geis	402-471-4506	402-471-6559
Nevada	Division for Aging Services Contact: Myra Davis	702-486-3081	702-486-3572
	Contact: Deborah Cormier State Health Insurance Advisory Program (SHIP)	702-486-3578	702-486-3572
New Hampshire	Department of Human Services Contact: Lloyd Farnham	603-271-0966	603-271-4643
	Family Resource Management Contact: Suzann Enzian Knight	603-862-0092	603-862-0107
New Jersey	Division of Senior Affairs Contact: Debbie Breslin	609-588-3385	609-588-3601
New Mexico	New Mexico State Agency on Aging Contact: Gerald Garcia	505-827-7640	505-827-7649
New York	New York State Office for the Aging Contact: Ann R. Krull and T. Brendon Mooney	518-473-5108	518-486-2225
North Carolina	North Dakota Department of Insurance Contact: Carla Suitt Obiol	919-733-0111	919-733-3682
North Dakota	North Dakota Department of Insurance Contact: Janis Cheney	701-328-2977	701-328-4880
Ohio	Ohio Department of Insurance Contact: Gretchen Margarf	614-644-3399	614-752-0740

<b>STATE</b>	<b>PROGRAM NAME</b>	<b>PHONE</b>	<b>FAX</b>
Oklahoma	Oklahoma Department of Insurance Contact: Bill Smith	405-521-6628	405-522-3761
Oregon	Oregon Division of Insurance Contact: Margaret Scott	503-947-7263	503-378-4351
Pennsylvania	Pennsylvania Department of Aging Contact: Jack Vogelsong	717-783-8975	717-772-3382
Puerto Rico	Puerto Rico Governor's Office for Elderly Affairs Contact: Melissa Santana	787-721-8590	787-721-6510
Rhode Island	Rhode Island Department of Elderly Affairs Contact: Will Speck	401-222-2858, Ext. 232	401-222-2130
South Carolina	South Carolina Office on Aging Contact: Gloria McDonald	803-898-2850	803-898-4513
South Dakota	South Dakota Office of Adult Services and Aging Contact: Mike Parker	605-773-3656	605-773-6834
	South Dakota Office of Adult Services and Aging East River Legal Services Contact: Candise Gregory	605-336-2475	605-336-6919
	South Dakota Office of Adult Services and Aging Contact: Mellissa Parette	605-342-3494	605-342-7718
Tennessee	Tennessee Association of Legal Services Contact: Patti George	615-242-0438	615-244-4920
Texas	Texas Department on Aging	512-858-4007	512-858-4007

<b>STATE</b>	<b>PROGRAM NAME</b>	<b>PHONE</b>	<b>FAX</b>
	Contact: Kay Ferris		
Utah	Utah Division of Aging and Adult Services Department of Social Services Contact: Sally Anne Brown	801-538-3910	801-538-4395
Vermont	Northeastern Vermont AAA Contact: Judy Crawford	802-748-5182	802-748-6622
Virginia	Virginia Department for the Aging Contact: Joe Guerino	804-662-7048	804-662-9354
Virgin Islands	Governor's Hospital and Medical Center Contact: Iris Bermudez	340-778-6311, Ext. 2338	340-778-5500
Washington	Washington Office of Insurance Commissioner Contact: Joan Lewis	206-654-1833	360-437-0349
West Virginia	West Virginia Bureau of Senior Services Contact: Barbara Reynolds	304-558-3317	304-558-0004
Wisconsin	Wisconsin Bureau of Aging and LTC Resources Contact: Glenn Silverberg	608-267-3201	608-267-3203
Wyoming	Wyoming Insurance Department Contact: Lloyd Wilder	307-777-7401	307-777-5895
	Wyoming Senior Citizens Contact: Janet Hackelman	307-856-6880	307-856-4466

## Table 2: State Medicaid Offices

The following provides contact information for State Medicaid Offices. Medicaid Offices are able to answer questions regarding Medicaid benefits and eligibility. Please visit <http://www.medicare.gov/contacts/contact1.asp> and then follow the instructions on the website to update this contact list.

<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
Alabama	State Medicaid Office	800-362-1504 800-253-0799 TDD	334-242-5000
Alaska	State Medicaid Office	800-211-7470	907-465-3355
Arizona	State Medicaid Office	800-334-5283	
Arkansas	State Medicaid Office	800-482-8988	501-682-8313 501-682-8233 TDD
American Somoa	Hawaii - Quest Division/Medicaid		808-587-3521
California	State Medicaid Office	800-952-5253	
Colorado	State Medicaid Office	800-221-3943	303-866-2993 303-866-3305 TDD
Connecticut	State Medicaid Office	800-842-1508 In-State Calls 800-842-4524 TDD	860-424-5008
Delaware	State Medicaid Office	800-372-2022 800-273-9500, Ext. 797 TDD	302-577-4901
District of Columbia	State Medicaid Office		202-727-0735

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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
Florida	State Medicaid Office		850-488-3560
Georgia	State Medicaid Office	800-766-4456 In-State Calls	404-298-1228
Guam			
Hawaii	Hawaii - Quest Division/Medicaid		808-587-3521
Idaho	State Medicaid Office	800-926-2588	208-334-5747 208-332-7205 TDD
Illinois	Illinois Department of Public Aid	800-252-8635 In-State Calls 800-526-0844 TDD	217-782-0963 217-524-2504 TDD
Indiana	State Medicaid Office	800-433-0746 In-State Calls	317-232-4966 317-233-5577 TDD
Iowa	Iowa Department of Human Services	800-972-2017	515-281-8621
Kansas	State Medicaid Office	800-766-9012	785-291-4144
Kentucky	State Medicaid Office	800-635-2570 800-775-0296	502-564-6885
Louisiana	State Medicaid Office	888-342-6207 In-State Calls	225-342-5716 Claims 225-342-3891 TDD
Maine	State Medicaid Office	800-321-5557 In-State Calls 800-423-4331 TDD	207-624-7539 Claims 207-624-8200 Eligibility 207-287-1828 TDD

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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
Maryland	State Medicaid Office	800-463-3461 800-735-2258 TDD	410-767-1432 General Questions or Eligibility
Massachusetts	Massachusetts Health Medicaid	800-841-2900 800-497-4648	617-210-5000
Michigan	State Medicaid Office	800-642-3195 In-State Calls 800-292-2550 Out-of-State Calls	517-335-5121
Minnesota	State Medicaid Office	800-366-5411 800-366-8930	651-296-7675 651-215-0086 TDD
Mississippi	State Medicaid Office	800-421-2408	601-359-6050
Missouri	State Medicaid Office	800-392-2161 800-735-2966 TDD	573-751-3425
Montana	State Medicaid Office	800-362-8312	406-444-4540
Nebraska	Department of Health and Human Services	800-430-3244 800-833-7352	402-471-9147 402-471-9563 TDD
Nevada	State Medicaid Office	800-992-0900 In-State Calls	775-687-4775
New Hampshire	State Medicaid Office	800-852-3345 In-State Calls	603-271-4238
New Jersey	State Medicaid Office	800-356-1561	609-588-2600 609-292-7281 TDD
New Mexico	State Medicaid Office	800-432-6217 In-State Calls 800-609-4833	505-827-3100
New York	State Medicaid Office		518-486-4803 718-291-1900 Spanish

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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
North Carolina	State Medicaid Office	800-662-7030	919-857-4019
North Dakota	Department of Human Services - Medical Services Division	800-755-2604 800-366-6888 TDD	701-328-2321 701-328-8968 TDD
Ohio	State Medicaid Office	800-324-8680 800-292-3572 TDD	614-644-0140
Oklahoma	State Medicaid Office	800-522-0310 In-State Calls 405-530-7700	405-530-3439
Oregon	State Medicaid Office	800-282-8096 In-State Calls	503-945-5811
Pennsylvania	Department of Public Welfare Office of Medical Assistance	800-692-7462 In-State Calls 800-451-5886	717-787-3119
Puerto Rico	State Medicaid Office	877-641-2004 In-State Calls	787-765-1230
Rhode Island	Department of Human Services		401-222-7000
South Carolina	State Medicaid Office	888-549-0820	803-898-2500
South Dakota	Office of Medical Services	800-452-7691	605-773-3495
Tennessee	State Medicaid Office	800-669-1851 800-772-7647 TDD	615-741-0192
Texas	State Medicaid Office	800-252-8263	512-424-6517
Utah	State Medicaid Office	800-662-9651 In-State Calls	801-538-6155
Vermont	State Medicaid Office	800-250-8427 In-State Calls 888-834-7898 TDD	802-241-2880

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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
Virginia	State Medicaid Office		804-786-7933
Virgin Islands	State Medicaid Office	877-641-2004	787-765-1230
Washington	State Medicaid Office, Medical Assistance	800-562-3022	
West Virginia	State Medicaid Office		304-926-1700
Wisconsin	State Medicaid Office	800-362-3002	608-266-2522
Wyoming	State Medicaid Office	800-251-1269	307-777-5500

### Table 3: State Agencies on Aging

The following provides contact information for State Agencies on Aging Offices. Agencies on Aging Offices provide information on a host of services for the elderly, such as information and referral services, job and volunteer opportunities, senior center and day care, home-delivered meals and transportation. Please visit <http://www.aoa.dhhs.gov/aoa/pages/state.html> to update this contact list.

<b>STATE</b>	<b>AGENCY NAME</b>	<b>TELEPHONE NUMBER</b>	<b>FAX NUMBER</b>
Alabama	Commission on Aging	334-242-5743	334-242-5594
Alaska	Commission on Aging	907-465-3250	907-465-4716
Arizona	Aging and Adult Administration	602-542-4446	602-542-6575
Arkansas	Division of Aging and Adult Services	501-682-2441	501-682-8155
California	Department of Aging	916-322-5290	916-324-1903
Colorado	Aging and Adult Services	303-620-4147	303-620-4191
Connecticut	Division of Elderly Services	860-424-5277	860-424-4966
Delaware	Division of Services for Aging Adults and Adults with Physical Disabilities	302-577-4791	302-577-4793
District of Columbia	Office of Aging	202-724-5622	202-724-4979
Florida	Department of Elder Affairs	904-414-2000	904-414-2004
Georgia	Division of Aging Services	404-657-5258	404-657-5285
Guam	Division of Senior Citizens	671-475-0263	671-477-2930
Hawaii	Executive Office of Aging	808-586-0100	808-586-0185
Idaho	Commission on Aging	208-334-3833	204-334-3033

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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TELEPHONE NUMBER</b>	<b>FAX NUMBER</b>
Illinois	Department on Aging	217-785-2870	217-785-4477
Indiana	Bureau of Aging and In-Home Services, Division of Disability, Aging and Rehabilitative Services	317-232-7020	317-232-7867
Iowa	Department of Elder Affairs	515-281-4646	515-281-4036
Kansas	Department on Aging	785-296-4986	785-296-0256
Kentucky	Office of Aging Services	502-564-6930	502-564-4595
Louisiana	Governor's Office of Elderly Affairs	504-342-7100	504-342-7133
Maine	Bureau of Elder and Adult Services	207-624-5335	297-624-5361
Maryland	Department of Aging	410-767-1100	410-333-7943
Massachusetts	Executive Office of Elder Affairs	617-727-7750	617-727-9368
Michigan	Office of Services to the Aging	517-373-8230	517-373-4092
Minnesota	Board of Aging	612-297-7855	612-296-7855
Mississippi	Division of Aging and Adult Services	601-359-4925	601-359-4370
Missouri	Division on Aging	573-751-3082	573-751-8687
Montana	Senior and Long-Term Care Division	406-444-7788	406-444-7743
Nebraska	Division on Aging	402-471-2307	402-471-4619
Nevada	Division for Aging Services	775-687-4210	775-687-4264
New Hampshire	Division of Elderly and Adult Services	603-271-4680	603-271-4643
New Jersey	Division of Senior Affairs	609-588-3141	609-588-3601
New Mexico	State Agency on Aging	505-827-7640	505-827-7649
New York	State Office for the Aging	518-474-5731	518-474-0608

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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TELEPHONE NUMBER</b>	<b>FAX NUMBER</b>
North Carolina	Division of Aging	919-733-3983	919-733-0443
North Dakota	Department of Human Services Aging Services Division	701-328-8910	701-328-8989
Ohio	Department of Aging	614-466-5500	614-466-5741
Oklahoma	Aging Services Division	405-521-2281 or 405-521-2327	405-521-2086
Oregon	Senior and Disabled Services Division	503-945-5811	503-373-7823
Pennsylvania	Department of Aging	717-783-1550	717-772-3382
Puerto Rico	Governor's Office of Elderly Affairs	787-721-5710	787-721-6510
Rhode Island	Department of Elderly Affairs	401-277-2858	401-277-2130
South Carolina	Office of Senior and Long-Term Care Services	803-898-2501	803-898-4515
South Dakota	Office of Adult Services and Aging	605-773-3656	605-773-6834
Tennessee	Commission on Aging	615-741-2056	615-741-3309
Texas	Department on Aging	512-424-6840	512-424-6890
Utah	Division of Aging and Adult Services	801-538-3910	801-538-4395
Vermont	Department of Aging and Disabilities	802-241-2400	802-241-2325
Virginia	Department for the Aging	804-662-9333	804-662-9354
Washington	Aging and Adult Services Administration	360-493-2500	360-438-8633
West Virginia	Bureau of Senior Services	304-558-3317	304-558-0004

State Agencies on Aging  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TELEPHONE NUMBER</b>	<b>FAX NUMBER</b>
Wisconsin	Department of Health and Family Services	608-266-2536	608-267-3203
Wyoming	Office on Aging	307-777-7986	307-777-5340

**Table 4: State Associations of Area Agencies on Aging**

The following provides contact information for State Association of Area Agencies on Aging. Area Agencies on Aging provide information and services for elderly individuals. Please contact (insert) to update this contact list.

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
Alabama	Middle Alabama Area Agency on Aging	205-669-3847	205-669-3858
Alaska*			
Arizona	Pima Council on Aging	520-790-7262	520-790-7577
Arkansas	East Arkansas Area Agency on Aging	870-972-5980	870-930-2209
	Arkansas Association of Area Agency on Aging	501-376-6083	501-376-6084
California	Sonoma County AAA	565-528-5980	565-565-5980
	California Association of AAA	916-443-2800	916-427-4356
Colorado	Lower Arkansas Valley AAA	719-383-3166	719-384-2490
Connecticut	South Central Connecticut AAA	203-933-5431	203-933-7078
Delaware*			
District of Columbia	District of Columbia Office on Aging	202-724-5622	202-724-4979
Florida	Northwest Florida AAA	850-484-5150	850-484-5156
Georgia	Legacy Link RDC/AAA	770-538-2650	770-538-2660
Hawaii	Maui Country Office on Aging	808-243-7755	808-243-7935
Idaho	Area III Area Agency on Aging	800-859-0324	208-549-00719
Illinois	East Central Illinois AAA	309-829-2065	309-829-6021
Indiana	CCOA-The Access Network	317-254-5466 ext. 326	317-254-5486
	Indiana Association of AAA	317-254-5465 ext. 311	317-254-3670
Iowa	Northland Agency on Aging	800-233-4603	319-382-6248

State Associations of Area Agencies on Aging

Contact Information

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
Kansas	East Central Kansas AAA	785-242-7200	785-242-7202
	Kansas AAA Association	316-683-2644	316-262-2489
Kentucky	Purchase Area Development District	502-247-7171	502-251-6110
Louisiana	Cenla Area Agency on Aging	318-484-2260	318-484-2266
Maine	Aroostook Agency on Aging, Inc.	207-764-3396	207-764-6182
Maryland	Anne Arundel County Department of Aging	410-222-4464	410-222-4360
Massachusetts	Southshore Elder Services, Inc.	617-848-3910	617-843-3279
	Mass Home Care	781-272-7177	781-229-6190
Michigan	AAA Northwest Michigan	616-947-8920	616-947-6401
	Michigan Association of AAA	517-886-1029	517-886-1305
Minnesota	Southeast Minnesota AAA	507-288-6044	507-288-4823
Mississippi	AAA of South Delta	601-378-3831	601-378-3834
Missouri	Southeast Missouri AAA	573-335-3331	573-335-3017
Montana	Area VIII Area Agency on Aging	406-454-6990	406-454-6991
Nebraska	Blue River AAA	402-223-1352	402-228-3546
Nevada*			
New Hampshire*			
New Jersey	Middlesex County Office on Aging	732-745-3295	732-246-5641
	New Jersey Association of AAA	609-421-0903	609-396-7646
New Mexico	Department of Family and Community Services	505-768-2844	505-768-3204
New York	Saratoga County Office on Aging	518-884-4100	518-884-4102
	New York Association of AAA	518-449-7080	518-449-7055

State Associations of Area Agencies on Aging

Contact Information

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
North Carolina	Kerr-Tar Regional Council of Governments	919-492-8561	919-492-9110
North Dakota*			
Ohio	Western Reserve AAA Ohio Association of AAA	216-621-8010 614-481-3511	216-621-9262 614-481-3501
Oklahoma	Grand Gateway AAA Oklahoma Association of AAA	918-783-5793 405-879-0170	918-783-5786 405-879-0304
Oregon	Oregon Association of AAA	503-364-7395	503-371-7607
Pennsylvania	Office of Senior Services	717-622-3103	717-622-1732
Rhode Island*			
South Carolina	Lower Savannah Council of Governments	803-649-7981	803-649-2248
South Dakota*			
Tennessee	Delta Area Agency on Aging	901-324-6333	901-327-7755
Texas	Lower Rio Grande Valley AAA Texas Association of AAA	956-682-3481 512-478-4715	956-682-8852 512-478-1049
Utah	Mountainland Association of Governments	801-377-2262	801-377-2317
Vermont	Central Vermont Council on Aging	802-479-0531	802-479-4235
Virginia	Alexandria AAA Virginia Association of AAA	703-838-0920 804-644-2804	703-838-0886 804-644-5640
Washington	Aging and Long-Term Care of Eastern WA Washington Association of AAA	509-458-2509 360-956-1553	509-458-2003 360-754-0513
West Virginia	Northwestern AAA	304-242-1800	304-242-2437

State Associations of Area Agencies on Aging  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
Wisconsin	Northern Area Agency on Aging, Inc.	715-365-2532	715-365-2534
Wyoming*			

\*States that do not have AAAs and are served by State Agencies on Aging.

## Table 5: State Departments of Insurance

The following provides contact information for State Departments of Insurance. Insurance Departments can answer questions related to health insurance issues, such as Medicare Supplemental Insurance. Please visit <http://www.medicare.gov/contacts/contact1.asp> and then follow the instructions on the website to update this contact list.

<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
Alaska	Insurance Division	800-467-8725	907-269-7900 907-465-5437 TDD
Alabama	Insurance Department - Consumer Service Division		334-206-5111
Arkansas	Insurance Department - Seniors Insurance Network	800-852-5494	501-371-2782
American Somoa	Insurance Division - Department of Commerce and Consumers Affair		808-586-2790
Arizona	Insurance Department - Consumer Assistance Division	800-325-2548 In-State Calls	602-912-8444
California	Insurance Department - Consumer Service Division	800-927-4357 800-482-4000 TDD	213-897-8921
Colorado	Insurance Division	800-930-3745	303-894-7499
Connecticut	State Department of Insurance	800-203-3447	860-297-3800
District of Columbia	Insurance Department - Consumer Service Division		202-727-8000
Delaware	Insurance Department -	800-282-8611 In-State Calls	302-739-6775

State Departments of Insurance  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
	Consumer Service Division		
Florida	State Department of Insurance	800-342-2762 In-State Call 800-640-0886 TDD	850-922-3100
Georgia	Insurance Department - Consumer Service Division	800-656-2298 In-State Calls	404-656-2070 404-656-2070 TDD
Guam	Insurance Division - Department of Revenue & Tax		
Hawaii	Insurance Division - Department of Commerce and Consumer Affairs		808-586-2790
Idaho	State Department of Insurance	800-445-6941 800-377-3529 TDD	208-334-4350
Illinois	Illinois Department of Insurance		217-782-4515 217-524-4872 TDD 312-814-2420 Spanish
Indiana	Insurance Department - Consumer Service Division	800-622-4461 In-State Calls	1-317-232-2395
Iowa	Insurance Division		515-281-5705
Kansas	Insurance Department - Consumer Service Division	800-432-2484 In-State Calls	785-296-3071 877-235-3151 TDD
Kentucky	Kentucky Department of Insurance	800-595-6053 800-462-2081 TDD	502-564-3630

<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
Louisiana	State Department of Insurance	800-259-5301 In-State Calls	225-342-5301
Maine	Insurance Department	800-300-5000	207-624-8475 207-624-8563 TDD
Maryland	Insurance Department - Consumer Service Division	800-492-6116 800-735-2258 TDD	410-468-2000
Massachusetts	Insurance Department - Consumer Service Division		617-521-7794 617-521-7490 TDD
Michigan	Michigan Insurance Bureau		517-373-0240
Minnesota	Insurance Department - Department of Commerce	800-657-3602 In-State Calls	651-296-4026 651-296-2860 TDD
Mississippi	Mississippi Department of Insurance	800-562-2957 In-State Calls	601-359-3569
Missouri	Insurance Department - Consumer Service Division	800-726-7390	573-751-2640 573-526-4536 TDD
Montana	Insurance Department - Consumer Service Division	800-332-6148 In-State Calls	406-444-2040 406-444-3246 TDD
Nebraska	Insurance Department - Consumer Service Division	877-564-7323 In-State Calls 800-833-7352 TDD	402-471-2201
Nevada	Insurance Division - Department of Business and Industry	800-992-0900 In-State Calls	775-687-4270
New Hampshire	Insurance Department -	800-852-3416 In-State Calls	603-271-2261

<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
	Consumer Service Division	800-735-2964 TDD	
New Jersey	Insurance Department - Consumer Service Division		609-292-5363
New Mexico	Insurance Department - Consumer Service Division	800-947-4722	505-827-4601
New York	Insurance Department	800-342-3736 In-State Calls	212-480-6400 212-480-4728 TDD 212-480-6426 Spanish
North Carolina	Insurance Department - Senior Health Insurance Information Program	800-443-9354 In-State Calls	919-733-0111 919-715-0319 TDD
North Dakota	North Dakota Insurance Department	800-247-0560 In-State Calls 800-366-6888 TDD	701-328-2440
Ohio	Consumer Services Division	800-686-1526	614-644-2673
Oklahoma	Insurance Department - Consumer Service Division	800-522-0071 In-State Calls	405-521-2828
Oregon	Insurance Division - Senior Health Insurance Benefit	800-722-4134 In-State Calls	503-947-7984 503-947-7280 TDD 503-947-7865 Spanish
Pennsylvania	State Department of Insurance Regional Office	877-881-6388 In-State Calls	814-871-4466 814-871-4897 TDD
Puerto Rico	Office Commissioner of		787-722-8686

<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
	Insurance		
Rhode Island	Department of Business Regulation Insurance Division		401-222-2223 401-222-2999 TDD
South Carolina	Insurance Department - Consumer Service Division	800-768-3467	803-737-6180 803-737-5769 TDD
South Dakota	Insurance Department - Consumer Service Division		605-773-3563
Tennessee	Insurance Division - Department of Commerce and Insurance	800-525-2816	615-741-4955
Texas	Insurance Department	800-252-3439	512-463-6515 512-463-6515 TDD
Utah	Insurance Department - Consumer Service Division	800-439-3805 In-State Calls	801-538-3805 801-538-3826 TDD
Vermont	Insurance Division - Department Bank Insurance Section and Health	800-631-7788 In-State Calls	802-828-2900
Virginia	Insurance Department	800-552-7945	804-371-9691 804-371-9206 TDD
Virgin Islands	Insurance Department - Consumer Service Division		340-774-7166
Washington	Insurance Department -	800-397-4422 In-State Calls	360-407-0383

State Departments of Insurance  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>TOLL-FREE NUMBER</b>	<b>LOCAL TELEPHONE NUMBER</b>
	Consumer Service Division		
West Virginia	Insurance Department - Consumer Service Division	800-642-9004 In-State Calls 800-435-7381 TDD	304-558-3386
Wisconsin	Insurance Department - Consumer Service Division	800-236-8517 800-947-3529 TDD	608-266-0103
Wyoming	Insurance Department - Consumer Service Division	800-438-5768 In-State Calls	307-777-7401

## Table 6: State LIHEAP Coordinators

The following provides contact information for State Low-Income Home Energy Assistance Programs (LIHEAP). LIHEAP assists eligible, low-income households in meeting the heating or cooling portion of their residential energy needs. Please visit <http://www.acf.dhhs.gov/programs/liheap/states.htm> to update this contact list.

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
Alabama	Department of Economic and Community Affairs, Community Services Division	334-242-5365	334-242-4203
Alaska	Department of Health and Social Services Division of Public Assistance	907-465-3066	907-465-3319
Arizona	Department of Economic Security Community Services Administration	602-542-6611	602-542-6655
Arkansas	Home Energy Assistance Program Office of Community Services Department of Human Services	501-682-8726	501-682-6736
California	Department of Community Services and Development	916-323-8694	916-327-3153
Colorado	Office of Self Sufficiency Department of Human Services	303-866-5968	303-866-5098
Connecticut	Energy Services Unit Department of Social Services	860-424-5889	860-424-4952
Delaware	Department of Health and Social Services Division of State Service Centers	302-577-4965, Ext. 231	302-577-4973
District of Columbia	Citizens Energy Resources Division District of Columbia Energy Office	202-673-6727	202-673-6725

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
Florida	Bureau of Community Assistance Department of Community Affairs, Division of Housing and Community Development	850-922-1834	850-488-2488
Georgia	Community Services Section Division of Family and Children Services Department of Human Resources	404-656-6697	404-657-3299
Hawaii	Department of Human Services Benefit, Employment, and Support Services Division	808-586-5734	808-586-5744
Idaho	Department of Health and Welfare Division of Welfare and Bureau of Policy	208-334-5753	208-332-7343
Illinois	Department of Commerce and Community Affairs	217-524-8024	217-782-1206
Indiana	Division of Family and Children Family and Social Services Administration	317-232-7098	317-232-7079
Iowa	Bureau of Energy Assistance Division of Community Action Agencies Department of Human Rights	515-281-3838	515-242-6119
Kansas	Division of Income Maintenance Department of Social and Rehabilitative Services	785-296-3340	785-296-1158
Kentucky	Department of Community Based Services Cabinet for Families and Children	502-564-7536	502-564-0328
Louisiana	Energy Assistance Section	225-342-5278	225-342-9446

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
	Department of Social Services		
Maine	Energy and Housing Services State Housing Authority	207-624-5708	207-626-4678
Maryland	Energy Assistance Program Community Services Administration Department of Human Resources	410-767-7218	410-333-0079
Massachusetts	Department of Housing and Community Development Bureau of Energy Programs	617-727-7004, Ext. 533	617-727-4259
Michigan	Family Independence Agency	517-335-3588	517-335-4801
Minnesota	Department of Children, Families and Learning, Energy Assistance Programs	651-582-8415	651-582-8490
Mississippi	Division of Community Services Department of Human Services	601-359-4769	601-359-4370
Missouri	Division of Family Services Department of Social Services	573-751-0472	573-526-5592
Montana	Division of Family Assistance Department of Public Health and Human Services	406-447-4260	406-447-4287
Nebraska	Department of Social Services Public Assistance Unit	402-471-9262	402-471-9455
Nevada	Department of Human Resources State Welfare Division	775-687-6919	775-687-1272

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
New Hampshire	Governor's Office of Energy and Community Services	603-271-8317	603-271-2615
New Jersey	Home Energy Assistance Unit Department of Human Services Division of Family Development	609-588-2158	609-588-3369
New Mexico	Income Support Division Community Development and Commodities Bureau, Human Services Department	505-841-6535 Albuquerque area or 1-800-637-3134 statewide	505-841-6552
New York	Division of Temporary Assistance Office of Temporary and Disability Assistance State Department of Family Assistance	518-474-9227	518-474-5281
North Carolina	Division of Social Services Department of Health Human and Services	919-733-7831	919-715-5457
North Dakota	Department of Human Services	701-328-4882	701-328-2359
Ohio	Department of Development	614-644-6858	614-466-4708
Oklahoma	Division of Family Support Services Department of Human Services	405-521-4488	405-521-4158
Oregon	Department of Housing and Community Services	503-986-2094	503-986-2020
Pennsylvania	Division of Food Stamps and LIHEAP	717-772-7907	717-772-6451
Rhode Island	Department of Administration, Division of Central Services	401-222-6920, Ext. 112	401-222-1260

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>
	State Energy Office		
South Carolina	Division of Economic Opportunity	803-734-0672	803-734-0356
South Dakota	Office of Energy Assistance Department of Social Services	605-773-4131	605-773-6657
Tennessee	Department of Human Services	615-313-4764	615-532-9956
Texas	Energy Assistance Section Department of Housing and Community Affairs	512-475-3864	512-475-3935
Utah	Division of Community Development Department of Community and Economic Development, HEAT Program	801-538-8644	801-538-8888
Vermont	Office of Home Heating Fuel Assistance Department of Social Welfare	802-241-2994	802-241-2830
Virginia	Energy and Emergency Assistance Unit Department of Social Services	804-692-1751	804-692-1704
Washington	Department of Community, Trade and Economic Development	360-753-3403	360-586-5880
West Virginia	Department of Health and Human Resources Office of Family Support	304-558-8290	304-558-2059
Wisconsin	Department of Administration Energy Services	608-267-3680	608-267-6917
Wyoming	Department of Family Services	307-777-5817	307-777-7747

## Table 7: Tribal LIHEAP Coordinators

The following provides contact information for State Low-Income Home Energy Assistance Programs (LIHEAP) for Tribal Coordinators. LIHEAP assists eligible, low-income households in meeting the heating or cooling portion of their residential energy needs. Please visit <http://www.acf.dhhs.gov/programs/liheap/tribal.htm> to update this contact list.

<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
Alabama	Pennie Wright, Chief Ma-Chis Lower Creek Indian Tribe	334-894-6578	334-894-2169
	Wilford Longhair Taylor, Tribal Chief Mowa Band of Choctaw Indians	334-829-5500	334-829-6328
	Sandra Hiebert, Social Services Director Poarch Band of Creek Indians	334-368-9136	334-368-4502
Alaska	Ken Selby, Human Services Director Aleutian/Pribilof Islands Association, Inc.	907-276-2700	907-258-3514
	Patrick Samson, LIHEAP Director Association of Village Council Presidents	907-543-7361	907-543-7319 or 907-543-3521
	Joyce Williford, LIHEAP Coordinator Kenaitze Indian Tribe	907-283-3633	907-283-3052
	Bernice Ward, LIHEAP Coordinator	907-675-4384	907-675-4387

Tribal LIHEAP Coordinators  
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State	TRIBE	PHONE	FAX
	<p>Kuskokwim Native Association</p> <p>Linda Samuelson, LIHEAP Coordinator Orutsararmuit Native Council</p> <p>Crystal Collier, Program Coordinator Seldovia Village Tribe</p> <p>Don Shircel, Director of Family Services Tanana Chiefs Conference, Inc.</p> <p>Sandra Cross, Financial Assistance Coordinator Central Council Tlingit and Haida Indian Tribes of Alaska</p>	<p>907-543-2608</p> <p>907-234-7898</p> <p>907-452-8251, Ext. 3229</p> <p>907-463-7167, Ext. 3067</p>	<p>907-543-2639</p> <p>907-234-7637</p> <p>907-459-3850</p> <p>907-586-8970</p>
Arizona	<p>Faye Ortega, LIHEAP Coordinator Cocopah Tribe</p> <p>David Ingram, Executive Director Department of Health and Social Services Colorado River Indian Tribes</p> <p>Monica James, LIHEAP Coordinator Gila River Indian Community</p>	<p>520-627-1247</p> <p>520-669-6577</p> <p>520-562-4016</p>	<p>520-627-3173</p> <p>520-669-8881</p> <p>520-562-4105</p>

Tribal LIHEAP Coordinators  
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<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
	Raymond Bahe, Contract Analyst Division of Social Services Navajo Nation  Jose George Iglesias, LIHEAP Coordinator Pascua Yaqui Tribe  Pauline Owl, LIHEAP Coordinator Quechan Indian Tribe Fort Yuma Indian Reservation  Celina Andersen, Resource Development Specialist Salt River Pima-Maricopa Indian Community  Terry Ross, Acting Social Services Director San Carlos Apache Tribe  Charlotte Bahlen, LIHEAP Coordinator White Mountain Apache Tribe	520-871-6175  520-883-5060  760-572-0213  480-850-8480  520-475-2313  520-338-4346, Ext. 299	520-871-6278  520-883-5014  760-572-2102  480-850-8997  520-475-2342  520-338-1514
California	April Cottrell, Tribal Administrator Berry Creek Rancheria  Judy Fisch, Tribal Education Director	530-534-3859  707-485-8723	530-534-1151  707-485-1247

<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
	Coyote Valley Tribal Council  Kathy Frazier, Tribal Administrator Enterprise Rancheria  Robert Thurman, Tribal Administrator Greenville Rancheria Millie Grant, Director Human Services Division Hoopa Valley Tribe  Eugene Pasqua, Acting Director Inter-Tribal Council of California  Lisa Aubrey, LIHEAP Coordinator Karuk Tribe  Janet Weeks, LIHEAP Coordinator LaJolla Band of Luiseno Indians  Angel Martin, LIHEAP Coordinator Mooretown Rancheria	530-532-9214, Ext. 102  530-528-9000 530-625-4236  916-973-9581  916-493-5305  760-742-3771  530-533-3625	530-532-1768  916-528-9002 530-625-4258  916-973-0117  916-493-5322  760-742-1704  530-533-3680

<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
	Terry Coltra, Executive Director Northern California Indian Development Council	707-445-8451	707-445-8479
	Robert Smith, Tribal Chairperson Pala Band of Mission Indians	760-742-8761	760-742-1411
	Donald J. Rich, Tribal Administrator Pinoleville Indian Community	707-463-1454	530-463-6601
	Deborah Pruner, LIHEAP Coordinator Pit River Tribe	530-335-5421	530-335-3140
	Roy Lincoln, Tribal Chairperson Quartz Valley Indian Reservation	530-468-5907	530-468-5908
	Robin Bailey-Boyle, Director Redding Rancheria	530-225-8979	530-241-1879
	Lois Lockart, Tribal Administrator Redwood Valley Reservation	707-485-0361	707-485-5726
	Angela Veltrano, LIHEAP Coordinator Rincon Band of Mission Indians	760-749-1051	760-749-8901

Tribal LIHEAP Coordinators  
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<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
	Cynthia A. Palacios, LIHEAP Coordinator Riverside-San Bernardino County Indian Health	909-849-4761, Ext. 242	909-849-5612
	Kate Lane, Tribal Accountant Round Valley Indian Tribes	707-983-6126	707-983-6128
	Tilda Green, LIHEAP Coordinator San Pasqual Band of Mission Indians	760-749-3200	760-749-3876
	Gene Harrison, Fiscal Officer Sherwood Valley Rancheria	707-459-9690	707-459-6936
	Susie Johnson, LIHEAP Coordinator Southern California Tribal Chairmen's Association	760-749-0910	760-749-5615
	Virginia Hill, LIHEAP Coordinator Southern Indian Health Council, Inc.	619-445-1188, Ext. 241	619-445-4131
	Kathy Sibley, LIHEAP Coordinator	707-591-0580	707-591-0583
	Carol Melendy, Social Services Director Yurok Tribe	707-444-0433	707-444-0437

Tribal LIHEAP Coordinators  
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<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
Colorado	Dedra Millich Southern Ute Indian Tribe	970-563-0100, Ext. 2331	970-563-0334
Idaho	Stella Charles, Social Services Manager Nez Perce Social Service Department	208-843-0365	208-843-7137
	Susie Buckskin, LIHEAP Manager The Shoshone-Bannock Tribes Community Access Program	208-238-3952	208-238-3869
Kansas	Ida Nadeau, LIHEAP Coordinator United Tribes of Kansas & SE Nebraska	913-595-3291	913-595-6667
Maine	Zoe Lane, Social Services Director Aroostook Band of Micmacs	207-764-3279	207-768-3253
	Susanna Wright, LIHEAP Coordinator Houlton Band of Maliseet Indians	207-532-7260	207-532-7287
	Linda Lewey, Contract Administrator Passamaquoddy Tribe Indian Township Tribal Government	207-796-5600	207-796-5601 or 207-706-5256

Tribal LIHEAP Coordinators  
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State	TRIBE	PHONE	FAX
	Barbara Newell or Cheri Nicholas LIHEAP Coordinator Passamaquoddy Tribe Pleasant Point Reservation  Erlene M. Paul, LIHEAP Director Penobscot Indian Nation	207-853-2600  207-827-7776, Ext. 492	207-853-6039  207-827-2937
Massachusetts	Denise Kersey, LIHEAP Coordinator Mashpee Wampanoag Indian Tribal Council	508-477-0208	508-477-1218
Michigan	Sonya George, Project Director The Grand Traverse Band of Ottawa and Chippewa Indians  Kim Nystrom, Program Manager Inter-Tribal Council of Michigan, Inc.  Rebecca Drake, Compliance Coordinator Pokagon Band of Potawatomi Indians  Shirley Brown, LIHEAP Coordinator Sault Ste. Marie Tribe of Chippewa Indians	616-271-7136  906-632-6896 or 800-562-4957  616-782-8998  906-643-4168	616-271-7568  906-632-1366  616-782-6882  906-643-8902

<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
Mississippi	Shirley Cross, Program Director Emergency Assistance Program Mississippi Band of Choctaw Indians	601-650-1778	601-650-1659
Montana	Clarence Macdonald, Community Services Program Director Assiniboine and Sioux Tribes (Fort Peck Tribes)	406-768-5155, Ext. 318	406-768-5478
	Vicki Connelly, LIHEAP Director Blackfeet Tribe	406-338-7977	406-338-7530
	Judi Houle, LIHEAP Coordinator Chippewa Cree Tribe Rocky Boy's Reservation	406-395-4728	406-395-4497
	Lorene Zackuse, Energy Resource Coordinator Confederated Salish and Kootenai Tribes	406-675-4491, Ext. 56	406-675-2806
	Katherine Johnson, LIHEAP Coordinator Fort Belknap Indian Community	406-353-2205, Ext. 450	406-353-2797
	Newta Manley, LIHEAP Coordinator Northern Cheyenne Tribe, Inc.	406-477-8459	406-477-6210

<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
New Mexico	Clara Herrera, Elderly Program Supervisor Five Sandoval Indian Pueblos	505-867-3351, Ext. 34	505-867-3514
	Melba Julian, LIHEAP Coordinator Jicarilla Apache Tribe	505-759-3076	505-759-3005
	Romanita Romancito, Acting Director of Social Services Pueblo of Zuni	505-782-4481, Ext. 141	505-782-2232
New Jersey	Michelle Deplet, Program Staff Powhatan Renape Nation	609-261-4747	609-261-7313
New York	Sharon Thompson, LIHEAP Coordinator St. Regis Mohawk Tribe	518-358-2272, Ext. 212	518-358-3203
	Denise Bennet Director, Tribal Advocate Program Seneca Nation of Indians Cattaraugus Indian Reservation	716-532-4900, Ext. 154	716-532-3243
North Carolina	Shirley Locklear, LIHEAP Coordinator Lumbee Regional Development Association	910-521-8602	910-738-6031

Tribal LIHEAP Coordinators  
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<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
North Dakota	Marcie McKay, LIHEAP Coordinator Spirit Lake Tribe	701-766-4221, Ext. 1206	701-766-4126
	Irma Walking Elk, LIHEAP Coordinator Standing Rock Sioux Tribe	701-854-7588	701-854-7299
	Norma Staples, LIHEAP Coordinator Three Affiliated Tribes Fort Berthold Reservation	701-627-3638	701-627-3805
	Rosemary Peltier, Director, LIHEAP Turtle Mountain Band of Chippewa	701-477-3368	701-477-6663
Oklahoma	Jose Phinewells, Acting LIHEAP Coordinator Absentee Shawnee Tribe of Oklahoma	405-275-4030, Ext. 160	405-878-4549
	Karen Tso, Director of Social Services Apache Tribe of Oklahoma	405-247-2330	405-247-3548
	Christine Noah, Director of Social Services Caddo Tribe of Oklahoma	405-656-2812	405-656-2909
	Jerry Snell, Family Assistance Director Tribal Services Department	918-456-0671, Ext. 142	918-456-6485

<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
	Cherokee Nation of Oklahoma  Monica Allen, LIHEAP Coordinator Cheyenne and Arapaho Tribes of Oklahoma  Monica Jackson, Department Analyst Chickasaw Nation of Oklahoma  Charlene Grunstad, Director Economic and Community Development Choctaw Nation of Oklahoma  Debbie Montgomery, LIHEAP Coordinator Citizen Potawatomi Nation  Miriam Mithlo, Human Services Manager Comanche Indian Tribe  Titus Frenchman, Tribal Manager Delaware Tribe of Indians  George Bearpaw, Executive Director Kickapoo Tribe of Oklahoma	  405-262-0345, Ext. 137  580-436-2603, Ext. 550  580-924-8280, Ext. 2384   580-275-5269  580-492-3730  918-336-4272  405-964-2075	  405-262-6362  580-436-7257  580-924-3553   580-275-0198  580-492-3742  918-336-5513  405-964-2745

<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
	Alfred Haumpy, Social Services Director Kiowa Tribe of Oklahoma	580-654-2300, Ext. 233	580-654-2406
	Patsy Wade, LIHEAP Coordinator Miami Tribe of Oklahoma	918-542-1445	918-542-7260
	Tonya Grube, Director Modoc Tribe of Oklahoma	918-542-1190	918-542-5415
	Judy Haumpy, Social Services Manager Muscogee (Creek) Nation of Oklahoma	918-756-8700, Ext. 424	918-756-0286
	LIHEAP Coordinator Osage Tribe of Oklahoma	918-287-4614	918-287-2551
	Bill Burns, Executive Director Otoe-Missouria Tribe of Oklahoma	580-723-4466	580-723-4273
	Phyllis Soxie, Grants and Contracts Director Pawnee Tribe of Oklahoma	918-762-3624	918-762-6446
	Steve Penseneau, Executive Director Ponca Tribe of Oklahoma	405-763-0120	405-768-0126

Tribal LIHEAP Coordinators  
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<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
	Sherry L. Robbins, LIHEAP Coordinator Sac and Fox Nation  Mary Branscome Acting Director of Family Services Seminole Nation of Oklahoma  Roberta Smith Seneca-Cayuga Tribe of Oklahoma  Diana Allen, LIHEAP Coordinator Tonkawa Tribe of Oklahoma  Linda Domebo, Acting Social Services Director Wichita and Affiliated Tribes	918-968-3526  405-257-6105  918-542-6609  580-628-2561  405-247-2425	918-968-3887  405-257-6205  918-542-3684  580-628-3256  405-247-3256
Oregon	Rhonda Malone, LIHEAP Coordinator Cow Creek Band of Umpqua Tribe of Indians  Marvin Garcia, Program Administrator The Klamath Tribes	541-672-9405  541-783-2219, Ext. 119	541-672-4493  541-783-2029

Tribal LIHEAP Coordinators  
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<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
Rhode Island	Parrish Noka, Program Coordinator Narragansett Indian Tribe	401-792-9714	401-792-9716
South Dakota	Pauline Eagle Chasing, LIHEAP Coordinator Cheyenne River Sioux Tribe	605-964-8384 or 605-9644155	605-964-7900
	Emma LaRoche, LIHEAP Coordinator Lower Brule Sioux Tribe	605-473-5561	605-473-5606
	Ron Bush, LIHEAP Coordinator Oglala Sioux Tribe Pine Ridge	605-867-5169	605-867-1550
	Valorie Arcoren, LIHEAP Coordinator Rosebud Sioux Tribe	605-747-5273 or 605-747-2381	605-747-2243
	Richard Keeble, LIHEAP Coordinator Sisseton-Wahpeton Sioux Tribe	605-698-3911, Ext. 515	605-698-3708 or 605-698-7784
	Sandy Sully, Acting LIHEAP Coordinator Yankton Sioux Tribe	605-384-3997	605-384-5687
Texas	Jose Martinez, LIHEAP Coordinator Kickapoo Traditional Tribe of Texas	830-757-8044	830-757-9228

Tribal LIHEAP Coordinators  
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<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
Utah	Gayle Rollo, Administrator Paiute Indian Tribe of Utah	435-586-1112	435-586-7388
	Shirley Reed, Director Tribal Social Services Ute Indian Tribe	435-722-5790	435-722-0491
Washington	Dorothy Palmer, LIHEAP Program Manager Colville Confederated Tribes	509-634-2770	509-634-2795
	Barbara Penn Social Services Manager Hoh Indian Tribe	360-374-5821	360-374-6549
	Susan Phipps LIHEAP Coordinator Jamestown S'Klallam Tribe	360-681-4632	360-681-3402
	Robert Russell, Manager Community Services Kalispel Tribe of Indians	509-445-1147	509-445-1705
	Cecile Greenway, Grant Writer/Planner Lower Elwha Klallam Tribe	360-452-8471, Ext. 136	360-452-3428
	Josephus Jade James,	360-758-3066	360-758-3068

Tribal LIHEAP Coordinators  
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State	TRIBE	PHONE	FAX
	Community Services Coordinator Lummi Indian Business Council  Ted Noel, Director of Social Health and Education Makah Indian Tribe  Kerri Marquez Community Services Coordinator Muckleshoot Indian Tribe  Andrea Jefferson, Director of Social Services Nooksack Indian Tribe  Kathy Purser-Sullivan, LIHEAP Coordinator Port Gamble S'Klallam Tribe  Monica Miller, LIHEAP Coordinator Puyallup Tribe of Indians  Lesa Whorton, LIHEAP Coordinator Quileute Indian Tribe  Wilma Hudson, Grants and Contracts Officer Quinault Indian Nation	  360-645-3251  253-939-3311, Ext. 151  360-592-5176, Ext. 3226  360-297-6347  253-573-7800  360-374-2644  253-276-8211, Ext. 263	  360-645-2685  253-833-6177  360-592-2125  360-297-7521  253-573-7929  360-374-6311  253-276-8201

<b>State</b>	<b>TRIBE</b>	<b>PHONE</b>	<b>FAX</b>
	Carl Hageman, Accountant Small Tribes Organization of Western Washington	253-589-7101, Ext. 239	206-589-7117
	Carmen Kalama, Program Manager South Puget Inter-Tribal Planning Agency	360-426-3990	360-427-8003
	Kaye Brisbois, Director of Social Services Spokane Tribe of Indians	509-258-7502, Ext. 33	509-258-7029
	Kathy Geliga, LIHEAP Coordinator The Suquamish Tribe	360-394-5294	360-598-6116
	John Stephens, Program Administrator Swinomish Indian Tribal Community	360-466-3163, Ext. 7216	360-466-1316
	Helen Fenrich, Program Analyst The Tulalip Tribes	360-651-4929 or 360-651-4381	360-651-4121
	Linda M. Walker, LIHEAP Program Manager Confederated Tribes and Bands of the Yakama Indian Nation	509-865-5121, Ext. 536	509-865-7723

## Table 8: State Distributing Agencies

The following provides contact information for State Distributing Agencies. State Distributing Agencies provide individuals and families with meals programs. The legend at the end of this table indicates the types of programs sponsored by each state. Some states administer The Nutrition Program for the Elderly (NPE) which helps to provide elderly persons with meals through the home-delivered meals programs, or in senior citizen centers and other congregate sites.

Please visit [http://www.fns.usda.gov/fdd/menu/contacts/state\\_distributing\\_agencies/fdsda1.htm](http://www.fns.usda.gov/fdd/menu/contacts/state_distributing_agencies/fdsda1.htm) to update this contact list.

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
Alabama	Food Distribution Program Department of Education	334-242-8237	334-242-2475	NSLP, SFSP, TEFAP
Alaska	Food and Nutrition Services Department of Education	907-465-8710	907-463-5279	NSLP, CACFP, SFSP, NPE, TEFAP
Arizona	Child Nutrition Program Department of Education	602-542-8735	602-542-3818	NSLP, SFSP
	Nutrition Assistance Programs Department of Health Services	602-542-1886	602-542-1890	CSFP
	Section on Hunger Community Services	602-542-6614	602-542-6655	TEFAP
Arkansas	Department of Human Services	501-371-1400	501-371-1410	NSLP, CACFP, SFSP, TEFAP
California	Food Distribution Program Section	916-445-4778	916-327-3412	NSLP, CACFP,

State Distributing Agencies  
 Contact Information  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
	Department of Education Food Distribution Program Department of Social Services	916-387-9000	916-323-7184	SFSP, CSFP TEFAP
Colorado	Department of Human Services	303-866-5097	303-866-5098	NSLP, CACFP, NPE, SFSP, CSFP, TEFAP
Connecticut	Department of Administrative Services	860-713-5147	860-713-7477	NSLP, NPE
Delaware	Commodity Program Department of Administrative Services, Division of Purchasing	302-834-4513	302-836-7642	NSLP, CACFP, SFSP, NPE, TEFAP
District Of Columbia	Division of Food and Nutrition Services	202-576-7531	202-576-6369	NSLP, SFSP, NPE, TEFAP
Florida	Chief of Food Distribution Department of Agriculture and Consumer Services	850-487-6694	850-488-6961	NSLP, TEFAP
Georgia	Food Distribution Administrator Department of Education	404-656-2470	404-656-5697	NSLP, TEFAP
Guam	Food Services Administration Department of Education	671-475-6400	671-477-5394	NSLP, TEFAP
Hawaii	Department of Education  Office of Community Services	808-733-8409  808-586-8675	808-732-4293  808-586-8685	NSLP, SFSP  TEFAP
Idaho	Child Nutrition Program	208-332-6825	208-332-6833	NSLP, CACFP,

State Distributing Agencies  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
	Department of Education			SFSP, NPE
	Department of Welfare	208-334-5734	208-334-0645	TEFAP
Illinois	Division of Fiscal Services State Board of Education	217-782-0734	217-782-4550	NSLP, NPE, SFSP
	Department of Human Services Bureau of Family Nutrition Division of Community Health and Prevention Program, Commodity Supplemental Food Program	217-782-1317	217-524-5829	TEFAP
	Department of Human Services Division of Community Health and Prevention Program	217-782-2166	217-785-5247	CSFP
Indiana	Department of Education Division of School and Community Nutrition Programs, Food Distribution Section	317-232-0852	317-232-0855	NSLP, CACFP, SFSP
	Division of Family and Children Housing and Community Service	317-232-1191	317-232-7079	TEFAP
Iowa	Department of Education	515-281-4032	515-281-6548	NSLP,CACFP,

State Distributing Agencies  
 Contact Information  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
	Division of Human Services Food Distribution Unit	515-281-5805	515-281-4243	SFSP TEFAP,NPE, CSFP
Kansas	Department of Social Rehab Services Food Distribution Unit	785-368-8126	785-296-6960	TEFAP, NPE, CSFP
Kentucky	Department of Agriculture	502-564-4387	502-564-7924	NSLP, CACFP, NPE, CSFP
	Department of Agriculture	502-564-4387	502-564-7924	TEFAP
Louisiana	Department of Agriculture & Forestry	225-922-1255	225-925-6012	NSLP, CACFP, SFSP, TEFAP
	Nutrition Section Louisiana Office of Public Health	504-568-5066	504-568-3065	CSFP
Maine	School Support Systems Department of Education	207-287-5315	207-287-1344	NSLP, SFSP
Maryland	Food Distribution Section Department of Education	410-767-0221	410-333-2635	NSLP, CACFP, SFSP
	Department of Human Resources Emergency Food Assistance	410-767-7015	410-333-0256	TEFAP
Massa-	Department of Education	781-388-3300,	781-388-3476	NSLP, CACFP,

State Distributing Agencies  
 Contact Information  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
chusetts		Ext. 473		SFSP,NPE, TEFAP
Michigan	Department of Education	517-373-4265	517-373-4022	NSLP, CSFP, TEFAP
Minnesota	Department of Children, Families and Learning, Food Distribution Program	651-582-8526	651-582-8501	NSLP, CACFP
	Department of Economic Security and the Department of Children, Families and Learning	651-582-8340	651-582-8521	TEFAP
	Commodity Supplemental Food Program and WIC Program Minnesota Department of Health	651-281-9903	651-215-8951	CSFP
Mississippi	Purchasing and Food Distribution Department of Education	601-354-7018	601-354-7595	NSLP, SFSP, TEFAP
Missouri	Department of Elementary and Secondary Education	573-751-3526	573-526-3897	NSLP
	Food Assistance Program Division of Family Services Department of Social Services	573-751-4328	573-526-4413	RCCI, NPE, SFSP, TEFAP, CACFP
Montana	Office of Public Instruction	406-444-2501	406-444-2955	NSLP, RCCI, SFSP

State Distributing Agencies  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
	Food Distribution Section Department of Public Health and Human, Services Inter-Government Human Services Bureau	406-447-4262	406-447-4287	NPE, FDPIR, TEFAP, CACFP
Nebraska	Food Distribution Program Department of Health and Human Services	402-471-9291	402-471-9455	NSLP, CACFP, SFSP, CSFP, TEFAP
Nevada	Nevada Purchasing Division	702-688-1160	702-688-1503	CACFP, NPE, TEFAP, FDPIR, NSLP
New Hampshire	Distributing Agency Department of Administrative Services	603-271-2602	603-271-6475	NSLP, CACFP, TEFAP
	Bureau of WIC Nutrition Services NH Department of Health and Human Services	603-271-4546	603-271-4779	CSFP
New Jersey	Food Distribution Programs Department of Agriculture	609-292-5068	609-984-5367	NSLP, CACFP, SFSP, TEFAP
New Mexico	Human Services Department	505-841-2696	505-841-2691	NSLP, CACFP, SFSP, CSFP, TEFAP
New York	Division of Donated Foods Office of General Service	518-474-5122	518-486-5660	NSLP, CACFP, NPE,

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
	Food and Nutrition Program Department of Health	518-458 6838	518-458-5508	TEFAP, SFSP  CSFP
North Carolina	Food Distribution Division Department of Agriculture & Consumer Services	919-575-4490	919-575-4143	NSLP, SFSP, NPE, CSFP, FDPIR, TEFAP
North Dakota	Department of Public Instruction	701-328-2294	701-328-2461	NSLP, CACFP, SFSP, NPE, FDPIR, TEFAP
Ohio	Department of Education Division of Child Nutrition	614-466-2945	614-752-7613	NSLP, CACFP, SFSP
	Department of Human Services	614-466-6814	614-644-9974	TEFAP
Oklahoma	Department of Human Services	405-521-3581	405-521-6949	NSLP, CACFP, SFSP, NPE, TEFAP
Oregon	Food Distribution Program State Department of Education	503-378-3579, Ext. 471	503-378-7968	NSLP, SFSP, NPE
	Oregon Housing and Community Services Department	503-986-2997	503-378-3465	TEFAP, CSFP, FDPIR
Pennsylvania	Department of Agriculture Bureau of Food Distribution	717-787-2940	717-787-2387	NSLP, CACFP, SFSP, TEFAP

<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
Puerto Rico	Food and Nutrition Services Department of Education	787-754-0790	787-753-8155	NSLP, SFSP
	Department of the Family	787-721-4624	787-723-1223	TEFAP
Rhode Island	Department of Corrections	401-464-5283	401-464-9128	NSLP, NPE
South Carolina	Department of Education	803-734-8209	803-734-8061	NSLP, SFSP
	Department of Social Services	803-734-9500	803-734-9515	TEFAP
South Dakota	Child & Adult Nutrition Services Department of Education and Cultural Affairs	605-773-4769	605-773-6846	NSLP, CACFP, FDPIR, SFSP, NPE, TEFAP
Tennessee	Department of Agriculture Division of Commodity Distribution	615-837-5162	615-837-5014	NSLP, SFSP, TEFAP
	Tennessee Department of Health Supplemental Nutrition Programs	615-837-5166	615-837-5014	CSFP
Texas	Department of Human Services	512-467-5847	512-467-5808	NSLP, TEFAP
Virgin Islands	Department of Education Special Nutrition Programs	340-774-9373	340-774-9705	NSLP, SFSP, TEFAP
Utah	State Office of Education	801-538-7687	801-538-7585	NSLP, TEFAP

State Distributing Agencies  
 Contact Information  
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<b>STATE</b>	<b>AGENCY NAME</b>	<b>PHONE</b>	<b>FAX</b>	<b>PROGRAMS</b>
	Child Nutrition Programs			
Vermont	Office of Economic Opportunity Donated Food Section	802-241-2462	802-241-1225	NSLP, CACFP, SFSP
Virginia	Department of Agriculture and Consumer Services Food Distribution Program	804-786-3936	804-371-7788	NSLP, CACFP, TEFAP
Washington	Department of Public Instruction Food Distribution Program	360-753-0512	360-664-9397	NSLP
	State Office of Commodity Redistribution	206-597-3720	206-597-3738	SFSP, TEFAP
West Virginia	Department of Health and Human Resources Bureau of Children and Families Office of Family Support Donated Food Program	304-558-0573	304-558-2105	NSLP, CACFP, TEFAP
Wisconsin	Department of Public Instruction	608-267-9119	608-267-0363	NSLP, SFSP
	Division of Economic Support Department. of Health & Family Services	608-266-3035	608-267-2069	TEFAP
Wyoming	State Department of Education	307-777-6398	307-777-6234	NSLP, NPE, SFSP, CACFP
	Department of Family Services	307-777-6083	307-777-6234	TEFAP

## **LEGEND**

### **CACFP**

Child and Adult Care Food Program

### **CSFP**

Commodity Supplemental Food Program

### **FDPIR**

Food Distribution Program on Indian Reservations

### **NPE**

Nutrition Program for the Elderly

### **NSLP**

National School Lunch Program

### **RCCI**

Residential Child Care Institutions

### **SFSP**

Summer Food Service Program

### **TEFAP**

The Emergency Food Assistance Program