

Program Information

*on Medicare, Medicaid, SCHIP,
and other programs of the*

Centers for Medicare & Medicaid Services



Office of Research, Development, and Information

June 2002 Edition



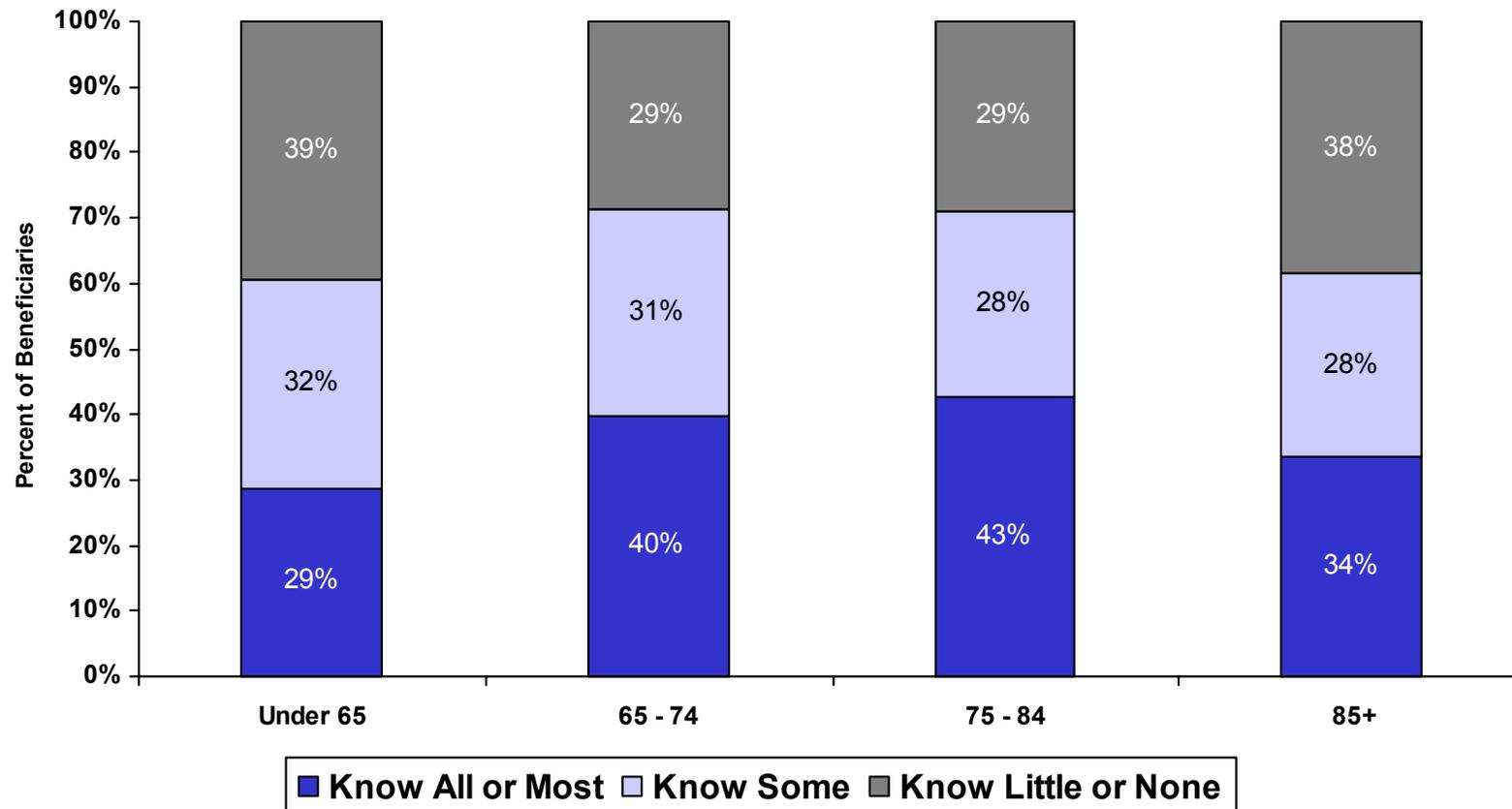
III. Medicare Program Information

B. Profile of Medicare Beneficiaries

7. Beneficiary Knowledge

Beneficiary Knowledge About the Medicare Program, by Age, 2000

Beneficiaries under age 65 and over 85 reported the biggest knowledge gap about Medicare-covered services.

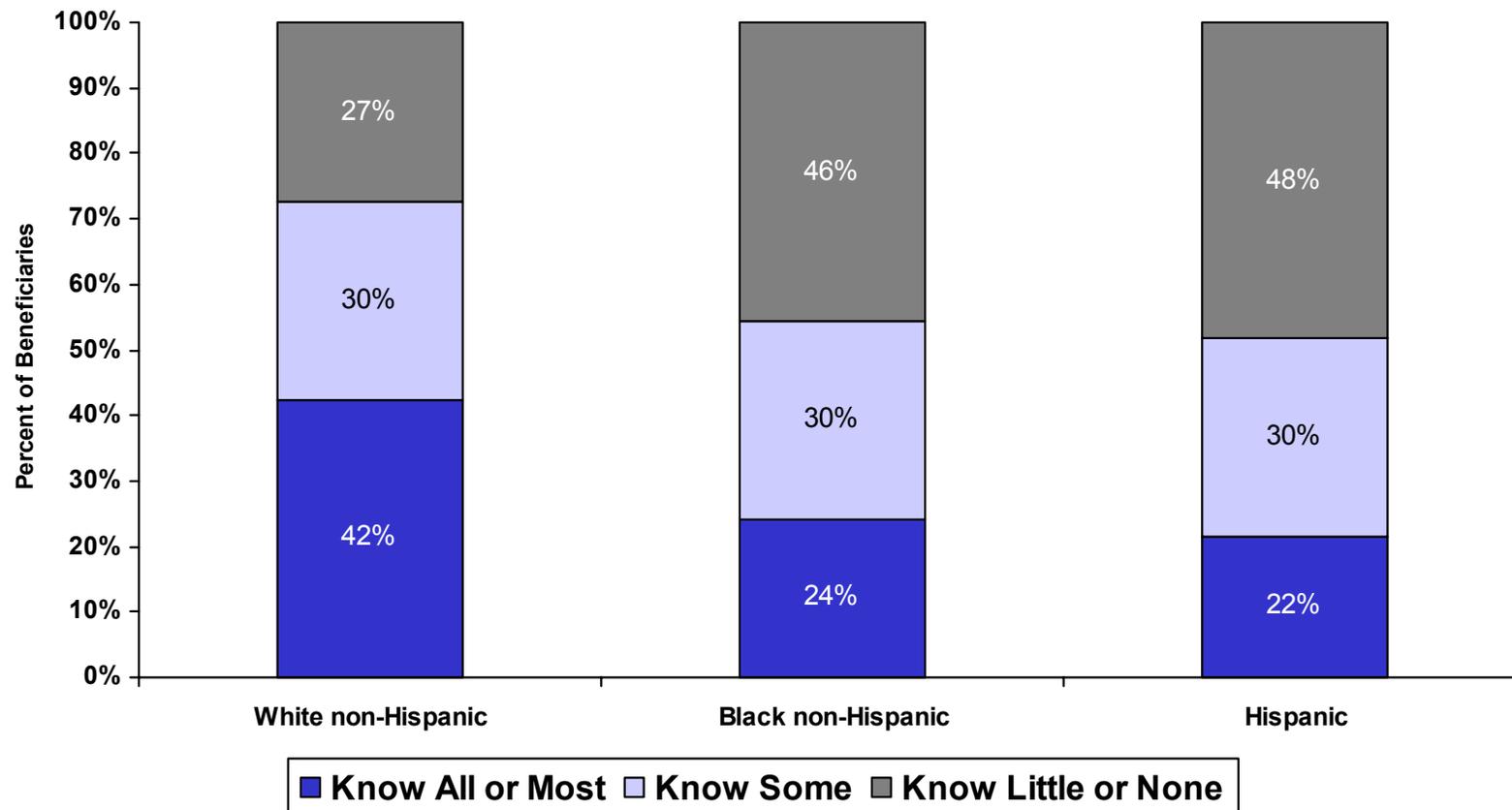


Note: Does not include beneficiaries in facility care.

Source: CMS, Office of Research, Development, and Information: Data from the Medicare Current Beneficiary Survey (MCBS) 2000 Access to Care File.

Beneficiary Knowledge About the Medicare Program, by Race, 2000

Minority beneficiaries are more likely than white beneficiaries to report knowledge gaps about the Medicare program.

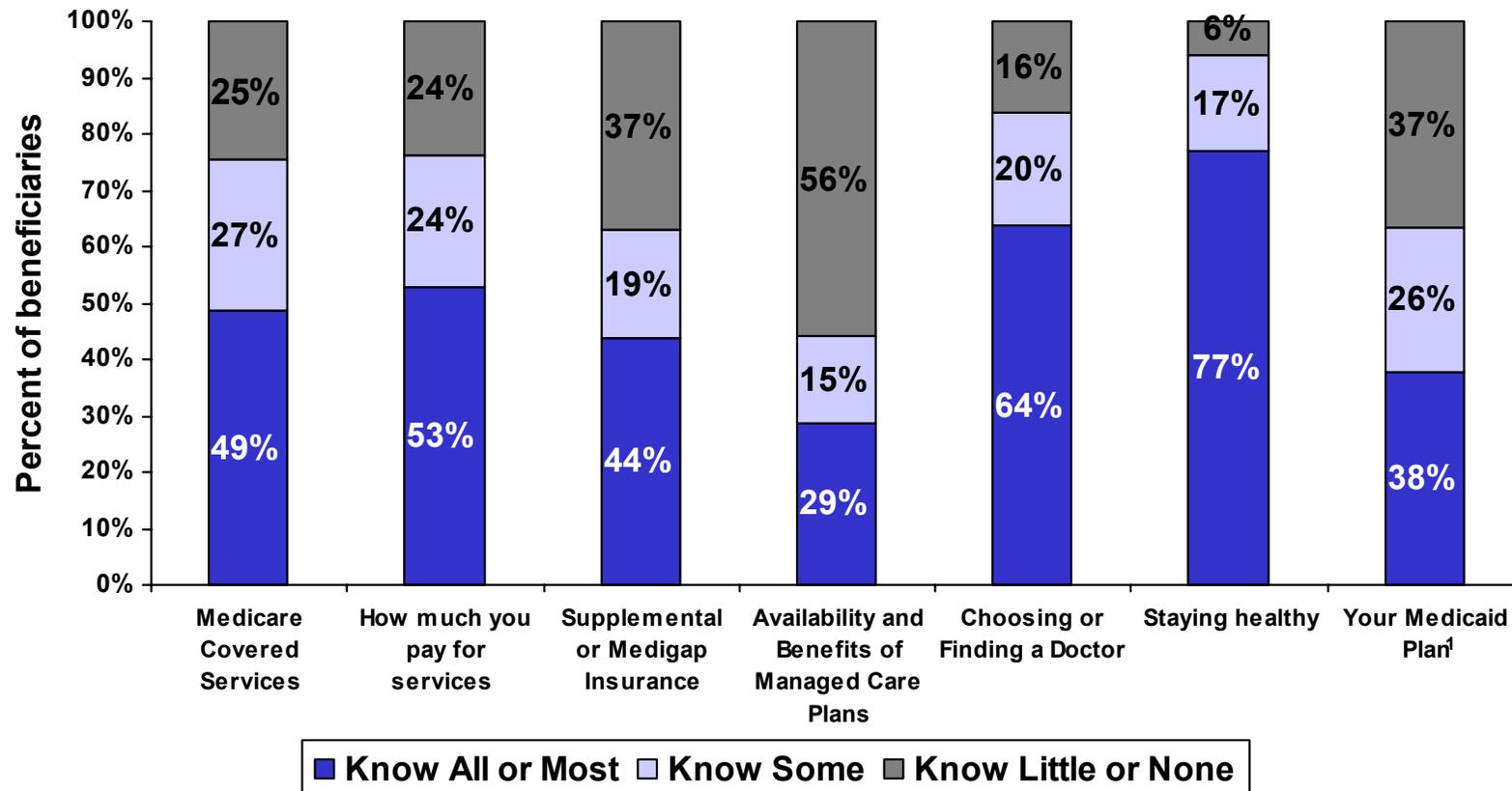


Note: Does not include beneficiaries in facility care.

Source: CMS, Office of Research, Development, and Information: Data from the Medicare Current Beneficiary Survey (MCBS) 2000 Access to Care File.

Beneficiaries' Self-Reported Knowledge of the Medicare Program and Other Health Care Issues, 2000

Beneficiaries reported being less knowledgeable about availability and benefits of managed care plans.

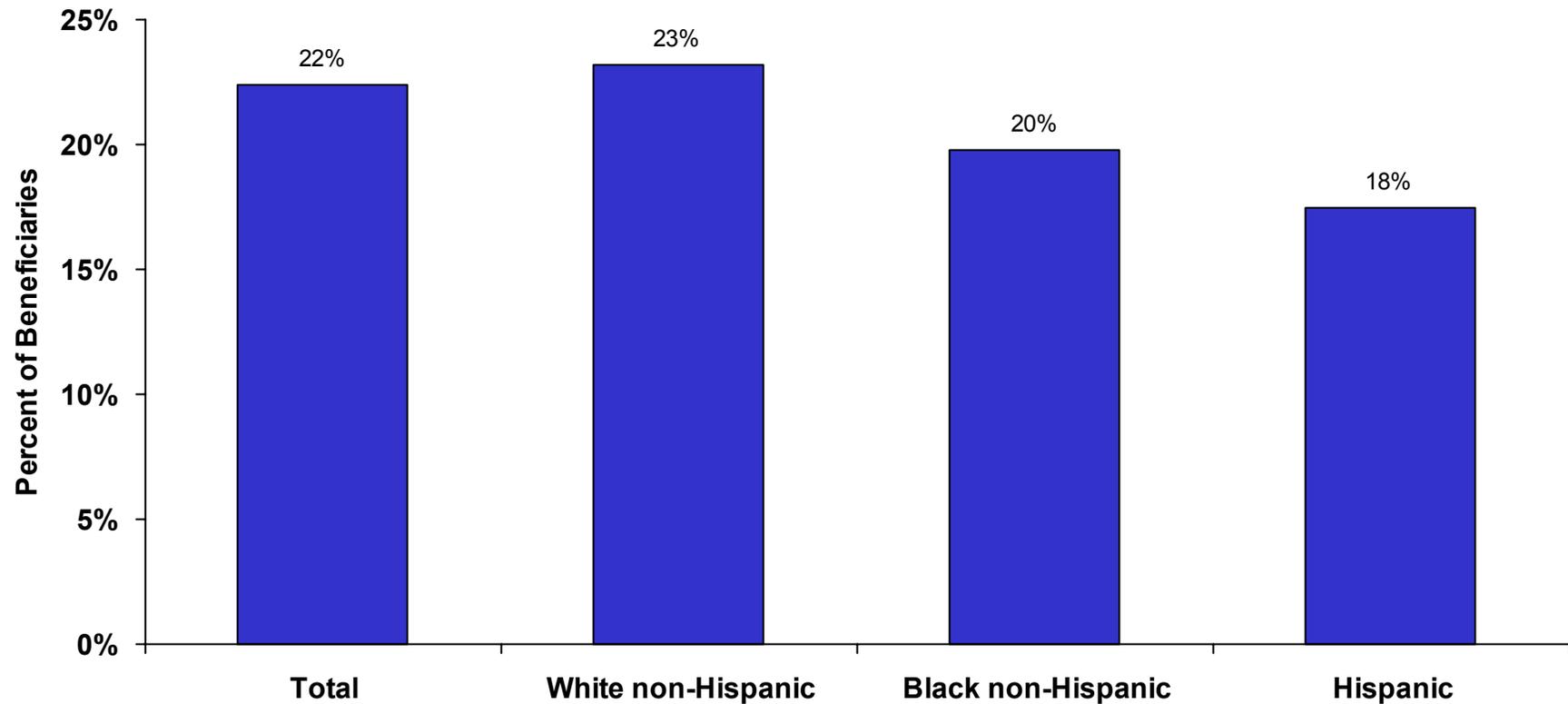


Notes: 1) Asked only of Medicaid beneficiaries. 2) Does not include beneficiaries in facility care.

Source: CMS, Office of Research, Development, and Information: Data from the Medicare Current Beneficiary Survey (MCBS) 2000 Access to Care File.

Percent of Medicare Beneficiaries Seeking Medicare/Health Insurance Information, by Race, 2000

Less than one-quarter of beneficiaries reported seeking information relating to the program.

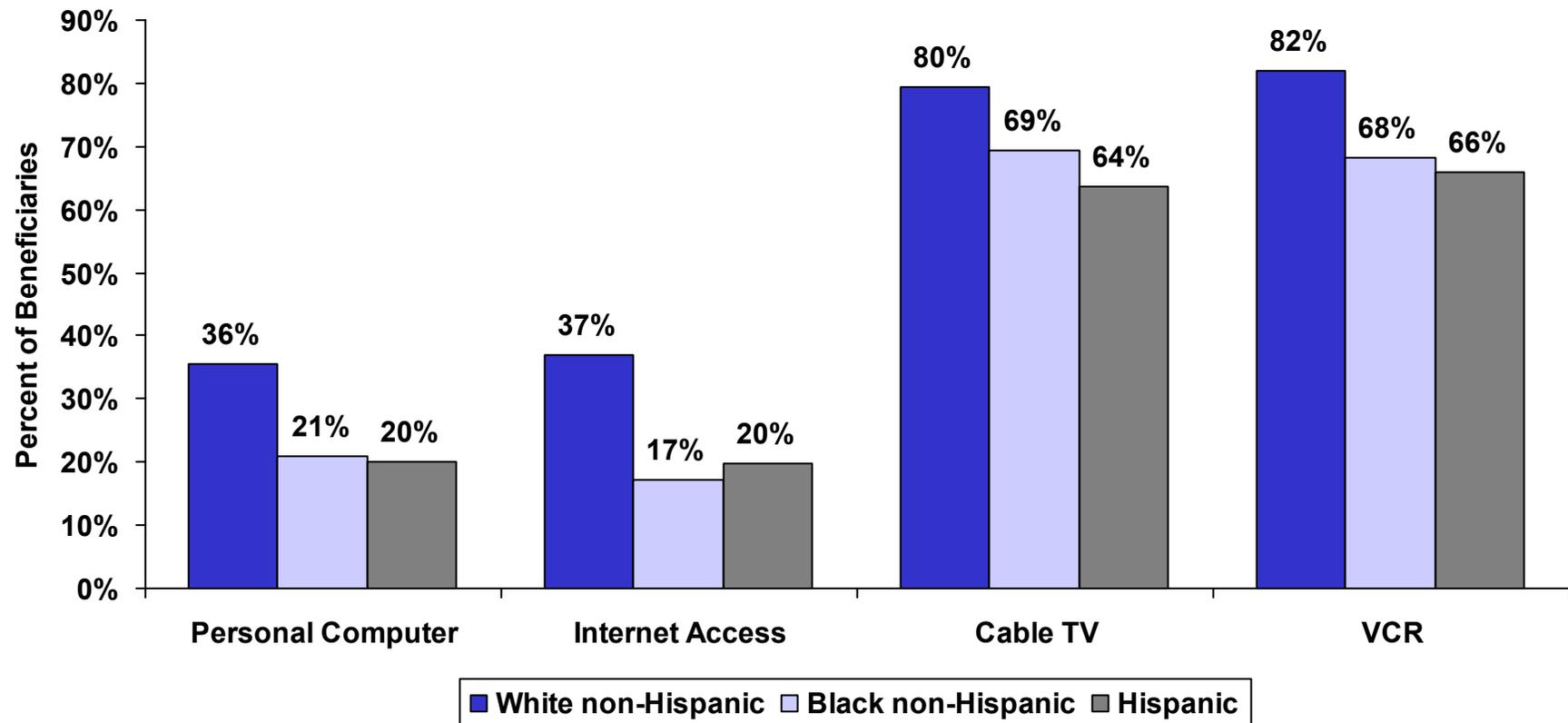


Note: Does not include beneficiaries in facility care.

Source: CMS, Research, Development, and Information: Data from the Medicare Current Beneficiary Survey (MCBS) 2000 Access to Care File.

Technologies Beneficiaries Have Available in Their Homes, by Race, 2000

The majority of beneficiaries have cable television and a VCR in their home. In early 2001 less than one-third have PCs or Internet access.

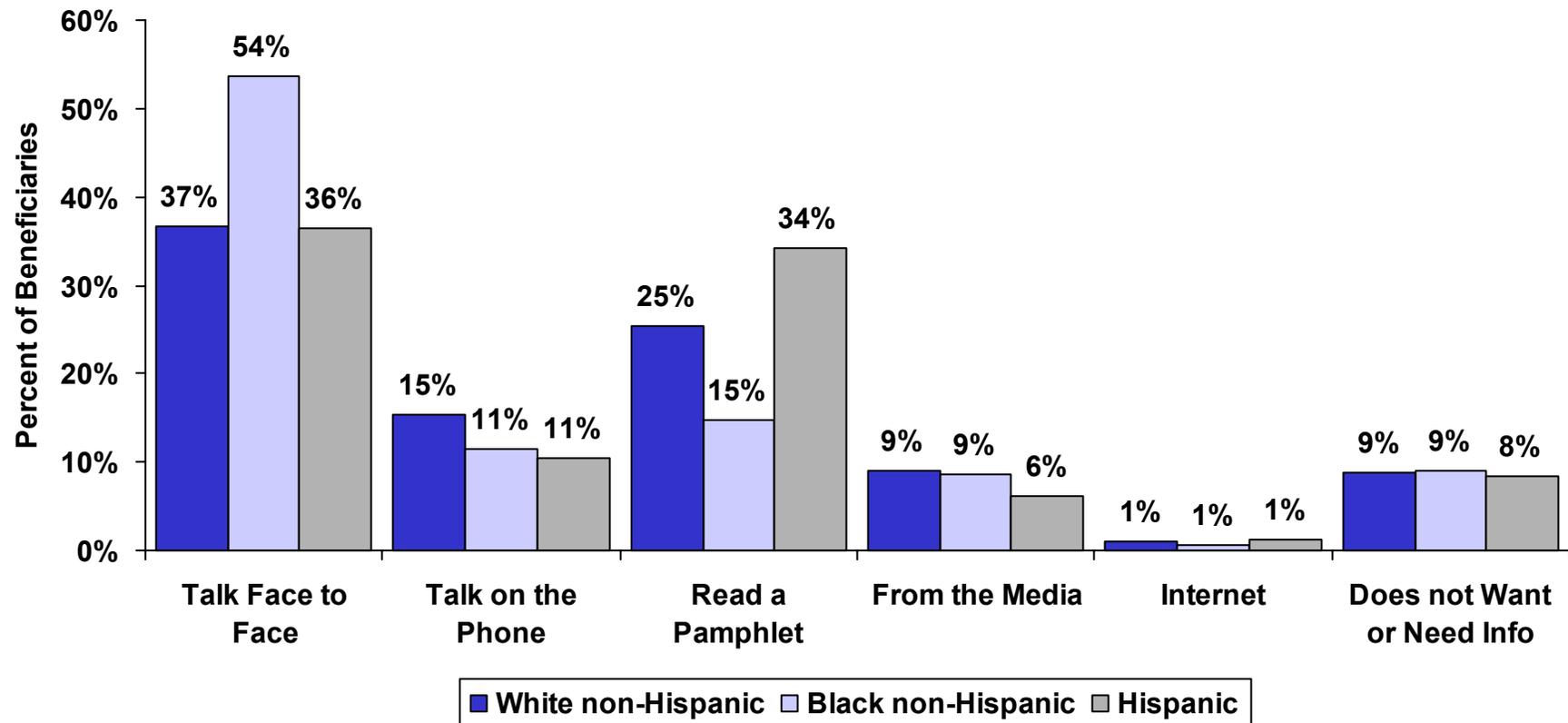


Note: Does not include beneficiaries in facility care. Beneficiaries were asked this question between January and April 2001.

Source: CMS, Office of Research, Development, and Information: Data from the Medicare Current Beneficiary Survey (MCBS) 2000 Access to Care File.

Beneficiary Preferences for Keeping Up With Program Changes, by Race, 2000

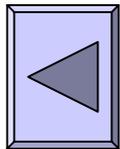
The preferred way of receiving Medicare information is by talking with someone face to face.



Note: Does not include beneficiaries in facility care.

Source: CMS, Office of Research, Development, and Information: Data from the Medicare Current Beneficiary Survey (MCBS) 2000 Access to Care File.

End of Chapter



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[Next Chapter](#)

