

CONNECT CARRE PROGRAM OUTCOME MEASURES

INDICATOR	MEASURE	SOURCE	GOAL
PHYSICIAN SATISFACTION	SATISFACTION WITH PROGRAM	ANNUAL SURVEY	>% OF SATISFACTION
CONSUMER SATISFACTION	SATISFACTION WITH PROGRAM	ANNUAL TEL-SURVEY	>% OF SATISFACTION
FUNCTIONAL STATUS	MDS / SF-36 ADLS-IADLS	MDS / SF-36 ANNUAL	SAME OR BETTER FUNCTION
DECREASED ACUTE CARE	ER AND ACUTE ADMISSIONS	CLAIMS ANNUAL	REDUCED ADMSIIONS
FLU / PNEUMONIA IMMUNIZATION	% OF MEMBERS VACCINATED	CLAIMS ANNUAL	ANNUAL FLU >% PNEU
SMOKING CESSATION	% OF MEMBERS WHO QUIT		>% POST 6 MONTHS ENROLLMENT