

Individuals Authorized Access to the CMS Computer Services (IACS) Backup Security Official (BSO) New User Registration – Accessible Quick Reference Guide

This accessible Quick Reference Guide provides the step-by-step instructions for self-registration as an IACS Backup Security Official for an Organization. This guide also includes instructions to log into IACS for the first time and change your temporary, one-time password.

A Backup Security Official performs many of the same functions as a Security Official in an Organization. There can be one or more Backup Security Officials in an Organization. The Backup Security Official can approve the access request of User Group Administrators and Application Approvers, and may aid the Security Official with the administration of User Groups and user accounts in the Organization.

The Steps for IACS New User Registration for a Backup Security Official are:

Step	Action
Step 1	Go to the CMS Applications Portal website: https://applications.cms.hhs.gov
Step 2	Read the contents of the CMS Applications Portal WARNING/REMINDER screen. Select the <i>Enter CMS Applications Portal</i> button.
Step 3	Select the <i>Account Management</i> hyperlink on the menu bar towards the top of the CMS Application Portal Introduction screen.
Step 4	Refer to the <i>Help Resources</i> portion of the screen and record the contact information for your Help Desk. Note: If you need assistance with the registration process, contact your Help Desk. Select the <i>New User Registration</i> hyperlink on the Account Management screen.

Step 5	<p>Select your CMS User Community on the New User Registration Menu for CMS User Communities portion of the screen by selecting the link that best describes your business relationship with CMS.</p> <p>For example: Select the Provider/Supplier Community hyperlink if you belong to the Medicare Provider Community.</p>
Step 6	<p>Read the Terms and Conditions - Privacy Act Statement.</p> <p>Select the I Accept the above Terms and Conditions box.</p> <p>Select the I Accept button.</p>
Step 7	<p>Select the role of Backup Security Official on the New User Registration screen by selecting on the radio button to the left of the Backup Security Official role.</p> <p>Select the Next button.</p>
Step 8	<p>Read the Backup Security Official - Terms and Conditions.</p> <p>Check the I Accept the above Terms and Conditions box.</p> <p>Select the I Accept button.</p>
Step 9	<p>On the New User Registration screen enter the required information in the <i>User Information</i> fields, as follows:</p> <p>Enter your name, date of birth and Social Security Number (SSN) exactly as it is on file with the Social Security Administration (SSA).</p> <p>Note: Your first and last name, SSN and date of birth will be validated against data at the SSA.</p> <p>Enter your email address.</p> <p>Select the Next button.</p>

Step 10	<p>If SSA validates your SSA information successfully, the Email Address Verification screen will appear.</p> <p>Leave this screen open while you proceed to the next step.</p> <p>Note: You will have 30 minutes to enter your verification code.</p> <p>Note: If your SSA information cannot be validated, please, contact your local SSA office. Contact information can be found at http://www.ssa.gov on the SSA website.</p>
Step 11	<p>Go to your email inbox and open the message with the email Verification Code. The subject line will read: Email Address Verification.</p> <p>Record the Verification Code provided.</p> <p>Note: Do NOT use the Verification Code shown here. It is provided for illustration purposes only.</p>
Step 12	<p>Enter the Verification Code in the <i>Verification Code</i> field on the Email Address Verification screen.</p> <p>Select the Next button.</p>
Step 13	<p>Enter the required information in the <i>Professional Contact Information</i> fields on the New User Registration screen.</p> <p>Note: The fields in the User Information portion of the screen have been pre-populated and cannot be changed at this point.</p>
Step 14	<p>Enter the required Organization Search information in the <i>Organization Search</i> fields. Provide, at a minimum, all or part of the Business Name of the Organization and, the Country and State/Territory in the Organization's address.</p> <p>Select the Search button.</p>
Step 15	<p>Select your desired Organization from the drop-down list in the <i>Organization(s)</i> field in the Organization Details area of the screen.</p>

Step 16	<p>Enter the reason you are requesting access in the <i>Justification for Action</i> field.</p> <p>Select the <i>Next</i> button.</p>
Step 17	<p>Review the information on the <i>Review Registration Details</i> screen to make sure the information is correct and then select the desired button:</p> <ul style="list-style-type: none"> • <i>Submit</i> – to submit the registration request • <i>Edit</i> – to return to the New User Registration screen to make changes to information you have entered, such as your Professional Contact Information • <i>Cancel</i> – (to cancel your registration request.
Step 18	<p>Record your request’s tracking number or print the Registration Acknowledgement screen by selecting the <i>Print</i> button to the right of the text.</p> <p>Note: You will need the request tracking number if you need assistance from your Help Desk.</p> <p>Select the <i>OK</i> button on the Registration Acknowledgement screen to complete your registration.</p> <p>Note: The system will send you an email that contains the request tracking number. Contact your Help Desk if you do not receive this email within 24 hours.</p>
Step 19	<p>Once your request is approved, you will receive two email messages.</p> <ol style="list-style-type: none"> 1. The first email message with subject Line, FYI: User Creation Completed – Account ID Enclosed, will contain your IACS User ID. 2. The second email message with Subject Line, FYI: User Creation Completed – Password Enclosed, will contain a temporary, one-time password. <p>Note: Wait until you receive your IACS User ID and temporary, one-time password to continue to the next step.</p>
Step 20	<p>Go to the CMS Applications Portal website: https://applications.cms.hhs.gov</p>
Step 21	<p>Read the contents of the CMS Applications Portal WARNING/REMINDER screen.</p> <p>Select the <i>Enter CMS Applications Portal</i> button.</p>

Step 22	Select the Account Management hyperlink on the menu bar towards the top of the CMS Applications Portal Introduction screen.
Step 23	<p>Select the My Profile hyperlink on the Account Management screen.</p> <p>Note: Your Help Desk contact information appears on the Help Resources portion of the screen.</p>
Step 24	<p>Enter your new IACS User ID and temporary, one-time Password in the fields provided on the Login to IACS screen.</p> <p>These are the User ID and Password you received in the two email messages.</p> <p>Select the Login button.</p>
Step 25	<p>Enter your new Password in the <i>New Password</i> field on the Change Password screen.</p> <p>Enter the same new password in the <i>Confirm New Password</i> field.</p> <p>Select the Change Password button.</p>
Step 26	Select the Change Answers to Authentication Questions hyperlink on the My Profile screen.
Step 27	<p>Answer at least two of the ten authentication questions on the Change Answers to Authentication Questions screen.</p> <p>Select the Save button when you have finished answering the questions.</p>
Step 28	Select the OK button on the Change Answers Results screen.
Step 29	<p>On the My Profile screen, you may</p> <ul style="list-style-type: none"> • Select another option presented on this screen, or • Select Logout on the bottom left corner of the screen.