Hospice CAHPS® Provider Preview Report Access

Hospice CAHPS® Provider Preview Reports are available during a 30-calendar day preview period beginning from the date on which providers can access the report

Hospice CAHPS® Provider Preview Reports can be retrieved by:

1. Select the <u>CASPER Reporting</u> link on the "Welcome to the CMS QIES Systems for Providers" webpage.

   NOTE: You must log into the CMS Network using your CMSNet user ID and password in order to access the "Welcome to the CMS QIES Systems for Providers" webpage.

2. Enter your QIES user ID and password on the QIES National System Login page.

3. Select the **Login** button, review the contents of the U.S. Government-Authorized Use Only Window pop-up message box and select the **OK** button to proceed to the "CASPER Home" webpage.

4. Select the **Folders** button from the menu bar.

5. Select your provider's shared folder from the Folders list on the CASPER Folders page. The folder will be named in the following manner: **[State Code] HOSPC [Facility ID]** Where:
   State Code = your 2-character state code
   HOSPC = Hospice
   Facility ID = CMS-assigned facility ID used for submitting Hospice Item Set (HIS) records
   NOTE: The Hospice Provider Preview Reports will not be in your provider's Validation Report (VR) folder.

6. Select the desired Hospice CAHPS® Provider Preview report link from the list of reports displayed on the right side of the CASPER Folders page and the report will display.

   NOTE: The Hospice CAHPS® Provider Preview report links are titled "Hospice CAHPS® Provider Preview Report".